

## Secure Socket Layer (SSL)

#### Machines included:

HL-4040CN	$\checkmark$
HL-4050CDN	<ul> <li>Image: A set of the set of the</li></ul>
HL-4070CDW	✓
DCP-9040CN	✓
DCP-9045CDN	✓
MFC-9440CN	✓
MFC-9840CDW	$\checkmark$

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#### 1: Basic Overview

Secure Socket Layer (SSL) is an effective method of protecting data which is sent over a local or wide area network and is now available on Brothers range of colour laser network machines. It works by encrypting data sent over a network, i.e. a print job, so anyone trying to capture it will not be able to read it as all the data will be encrypted.

It can be configured on both wired and wireless networks and will work with other forms of security such as WPA keys and firewalls.

## 2: Brief History of SSL

SSL was originally created to secure web traffic information, in particular data sent between web browsers and servers. For example, when you use Internet Banking and you see https:// and the little padlock in bottom right hand corner of the web browser, you are using SSL. It then grew to work with other applications such as telnet, printers and FTP software in order to become a universal solution for online security. Its original design intentions are still being used today by many online retailers and banks to secure sensitive data, such as credit card numbers, customer records etc.

SSL uses extremely high levels of encryption and is trusted by banks all over the world since it is unlikely that it will be broken. According to VeriSign<sup>TM</sup>, a leading online SSL Certificate Authority (CA)<sup>1</sup>, it would take a hacker 'well over a lifetime' to hack through a standard SSL encrypted document.

### 3: Benefit of using SSL

The sole benefit to using SSL on Brother's colour laser network machines is to provide secure printing over an IP network by restricting unauthorised users from being able to read data sent to the printer. Its key selling point is that it can be used print confidential data securely. For example, a HR department for a large company may be printing wage slips on a regular basis. Without encryption, the data contained on these wage slips can be read by other network users. However, with SSL, anyone trying to capture the data will only see a confusing page of code and not the actual wage slip.

## 4: How to use (standard Install)

Printing over a secured network requires a digital certificate to be installed on both the printer and device which is sending data to the printer, e.g. a computer. In order to configure the certificate, the user needs to log onto the printer remotely through a web browser using its IP address and click on 'network configuration' then 'configure certificate'. From here, the user



<sup>1</sup> CA is an external body who attests to the credentials on a digital certificate.

#### 4.1. Creating a self signed certificate

After clicking on 'Create Self-Signed Certificate', you will need to enter a hostname name or IP address, followed by an expiry date (this is usually filled in) and click on 'Submit'. The machine will then write this information into a certificate.

Network Configuration			
Notification Service Ethe	met Port Certificate		
Create Self-Signe	ed Certificate		
Common Name	BRN8A87EC (Input FQDN or IP address,	, Host name)	
Valid Date	14 / 02 / 2012 21	3 : 59 : 59 UTC	
	(DD/MM/YYYY)	Network Configuration	
	Cancel Submit	Cupate Self-Signed C	lertificate
		Writing I	Data to the machine

After a few moments, you will be asked how secure you want the SSL connection to be by disabling certain functions.

Brother recommends disabling the Telnet, FTP, TFTP protocols and the network management with older versions of BRAdmin (2.8 or less) for secure communication. If you enable them, user authentication is not secure.

By using the configuration that you specified, this printer is enabled in secure communication mode. Changing the configuration of the following functions is recommended for secure communication. Please confirm the items you want to change, and click the 'OK' button. Check the box on the left of the function you would like to disable and click the "OK" button. (See Network User's Guide.)

- 🗹 Disable Telnet
- 🗹 Disable FTP
- 🗹 Disable TFTP
- 🗹 Disable network management with older versions of BRAdmin



### 4.2. Creating a Certificate Signing Request (CSR)

A CSR is a request sent to a CA in order to authenticate the credentials contained within the certificate.

After clicking on 'Create CSR' you will need to input your company details then click 'next'. Your company details are required so that a CA can confirm your identity and attest to the outside world.

Network Configuration	nat Port Cartificate		
Create CSR	ant i ou jormedie	2	
Common Name	BRN8A87EC (Input FQDN or IP address, Host n	(Required) ame)	
Organization	Brother International Europe		
Organization Unit			
City/Locality	Audenshaw		
State/Province	Manchester	Network Configura	ation
Country/Region	GB (Ex.'US' for USA)	Create Self-Si	gned Certificate
	Cancel Submit	W	riting Data to the machine

After a few moments, you will be presented with the certificate, which can be saved into a small file or copied and pasted directly into an online CSR form offered by a Certificate Authority. Examples of Certificate Authorities include VeriSign<sup>™</sup> and Thawte<sup>™</sup>. Brother recommends you follow your CA policy regarding the method to send a CSR to your CA.

CSR HIBSTCCARoCAQAwCTESHBAGA1UEAXHJQ1JOOEE4NOVDHSUwIwYDVQQKExxCcm90 aGVyIE1udGVybmYDaW9uYUwgRXVyb3B1NRIwEAYDVQQHEwIBdWRhbnNoYXcxEzAR BgNVBAgTCKihbmNoZXNoZXIxCzAJBgNVBAYTAkaCHIGHNAOGCSqGSTb3DQEBAQUA A4GNADCB1QKBgQDeP4G1/qwcgGyivVIgRkpBec3cDUm6hbWW//31QvVWaVIXSON 6TmFfGUIWudGCS1ifryrd/oncw3PpH0/EA9FLBcmCfxfAr7PLN3sdpTb4BkU3g9j cgj9CWJetG/qdrcHQjvgBH/OqVI3SgJNCaysw0QeDbKH195JBVpZH2G8BQTDAQAB oAAwDQVIKoZIhvCNAQEFBQADgYEA03ULxbc4825682s69PC8sAg/7LMnkfTm2QnGx 138/jKBW4+GYTgWDFYBDQeST4235hExgmJte6mYV12K2+9YHSa3fm+QIMQ6K7j61 R21LV12+cXMqMKn6X1D/UpNd1aBEGELuoks1ocKZJoJ3gCp14WE4CD/kbYUqJ9ge PYVHS77= END_CERTIFICATE_REQUEST	Network Configuration
Return Save	CSR BEGIN CERTIFICATE REQUEST MIIBSTCCAROCAQAwcTESHBAGAIUEAKMJQIJOOEE4NOVDMSUwiwYDVQQKExxCcm90 aGVyIEludGVybmFOaW9uYWwgRXVyb3BIMRIWEAYDVQQHEwIBdWRlbnNoYXcxEzAR BgNVBAgTCK1hbmNo2XNO2XIxCzAJBgNVBAYTAkdCHIGTMAOCG3qGSIb3DQEBAQUA A4GNADCB1QKBgQDeP4G1/qwcg6yivYlgRkpPBec3cDUm6nbW//310vVWavXISOM 6TmF+GWIWudGtS1ifryrd/oncw3PpHQ/EA9LBcmCfxfAr7PLN3sdpTb4BkUSg9j cgj9GWJet6/qdrcHQjvgBH/dqV133GjNCayswQcBDKH195JBVpZEG88QIDAQAB oAAwDQVJKo2IhvcNAQEFBQADgYEA03ULxbc45Z682s69PC884g/7LMmkfTm2QnGx 1335/jKBW4+GYTgWDFYBDQsST423ShExgmJte6mVV12K2+9YHSa3fm+QINQ6K7jG1 R21LV12+cXMqtKn6X1D/UpNd1aBEGELuoks1ocK2JoJ3gCp14WE4CD/kbYUqJ9ge PYvMS7Y= END CERTIFICATE REQUEST
	Return Save

When you receive the certificate from a CA, follow the steps below to install it into the print server (Only a certificate issued with this printer's CSR can be installed).

Network Configuration           Notification         Service         Ethemet         Port         Certificate	
Configure Certificate	2
Certificate Status : None	
<u>Create Self-Signed Certificate</u>	
Create CSR	
Import Certificate and Drivate Key	
Export Certificate and Private Key	
<ul> <li>View Certificate</li> </ul>	

Click Install Certificate on the configure certificate page.

Specify the file of the certificate that has been issued by a CA then click Submit. Now the certificate has been created successfully, check the box on the left of each function you want to disable and then click OK.

Brother recommends disabling the Telnet, FTP, TFTP protocols and the network management with older versions of BRAdmin (2.8 or less) for secure communication. If you enable them, user authentication is not secure.

By using the configuration that you specified, this printer is enabled in secure communication mode. Changing the configuration of the following functions is recommended for secure communication. Please confirm the items you want to change, and click the 'OK' button. Check the box on the left of the function you would like to disable and click the "OK" button. (See Network User's Guide.)

Disable Telnet
Disable FTP
Disable network management with older versions of BRAdmin

Restart the printer to activate the configuration.

#### 4.3 Installing the certificate onto Windows Vista™

Firstly, log on your computer with Administrator rights. Click 'Start' and 'All Programs'. Then, right click 'Internet Explorer', and then click 'Run as administrator'.



Click on 'Continue to this website'



Click 'Certificate Error' then click 'View certificates'. For the rest of installation, please go to section 4.4.



### 4.4 Installing the certificate onto Windows® XP.

Launch Internet Explorer and type "https://printer's IP address/" into your browser to access your printer. After this, click 'view certificate' then 'install certificate'.

Certificate 🛛 💽 🔀
General Details Certification Path
Certificate Information
This CA Root certificate is not trusted. To enable trust, install this certificate in the Trusted Root Certification Authorities store.
Issued to: BRN482558
Issued by: BRN482558
Valid from 1/1/2000 to 8/1/2011
Issuer Statement
ОК



You will be then be presented with the 'Certificate Import Wizard'. Press 'next' to enter.



You will now need to specify a location to install the certificate. Brother recommends you select 'Place all certificates in the following store' and clicking 'browse'

ertificate Store	
Certificate stores are system are	es where certificates are kept.
Windows can automatically select	t a certificate store, or you can specify a location for
O Automatically select the ce	artificate store based on the type of certificate
Place al certificates in the	fallowing store
Certificate store	
	Browse

Then, choose 'Trusted Root Certificate Authorities and click 'OK' followed by 'next'



Certificate Import Wizard	×
Certificate Store Certificate stores are system areas where certificates are kept.	
Windows can automatically select a certificate store, or you can specify a location for O Automatically select the certificate store based on the type of certificate O Blace all certificates in the following store Certificate store:	
Trusted Root Certification Authorities	
< Back Next > Cancel	

On the next screen, simply click 'finish'. You will then be asked to install the certificate, which can be done by clicking 'Yes'.

Each computer wanting to print securely must do the same. However, once it has been installed, these steps will not need to be repeated unless the certificate changes.

Secure printing will only occur when configured with the Internet Printing Protocol<sup>2</sup> (IPP) and not over a standard network installation. To configure IPP, please refer to the network user guide,

<sup>2</sup> IPP is a standard printing protocol used for managing and administering print jobs. It can be used both locally and globally so anyone in the world can print to the same printer

# 4.5 Configuring IPP onto Windows Vista™

Enter the 'Add printer Wizard' and click 'Add a network, wireless or Bluetooth printer'.



Click, 'The printer that I want isn't listed'

	ng ior availab	le printers		
-				Ch

Select 'Select a shared printer by name' and then enter the following in the URL field: https://printer's IP address/ipp (where "printer's IP address" is the printer's IP address or the node name).

#### Please note:

It is important that you use 'https://' and not 'http://' otherwise printing over IPP will not be secure.

Find a printer by name or TCP/IP address	
Browse for a printer	
Select a shared printer by name	
https://10.22.23.1/ipp	Brows
Example: \\computername\printername or http://computername/printers/printername/.printer	
Add a printer using a TCP/IP address or hostname	

The wizard will search for the printer over the network and will either find the drivers or ask you to select a manufacturer from a list or on a disk. If the driver is on a disk, simply select browse and select where the driver is located.

The printer driver will install and ask you if you want to make the printer default and if you want to print a test page. After this, the printer is installed and ready for secure printing.

## 4.6 Configuring IPP onto Windows® XP

Enter the 'Add Printer Wizard' and select 'A network printer, or a printer attached to another computer'.

Add Printer Wizard
Local or Network Printer The wizard needs to know which type of printer to set up.
Select the option that describes the printer you want to use:
O Local printer attached to this computer
Automatically detect and install my Plug and Play printer
A network printer, or a printer attached to another computer
To set up a network printer that is not attached to a print server, use the "Local printer" option.
< <u>B</u> ack <u>N</u> ext > Cancel

Enter the 'Add printer Wizard' and select 'A network printer, or a printer attached to another computer'. Select Connect to a printer on the Internet or on a home or office network and then enter the following in the URL field: https://printer's IP address/ipp. After, click next.

#### Please note:

It is important that you write https:// and not http:// otherwise printing over IPP will not be secure.

Add Printer Wizard
Specify a Printer If you don't know the name or address of the printer, you can search for a printer that meets your needs.
What printer do you want to connect to?
C End a printer in the directory
Connect to this printer (or to browse for a printer, select this option and click Next):
Name:
Example: \\server\printer
Connect to a printer on the Internet or on a home or office network:
URL: https://20.2.23.77/jpp
Example: http://server/printers/myprinter/.printer
a Back News Count
< gack News Cancel

The wizard will search for the printer over the network and will either find the drivers or ask you to select a manufacturer from a list or on a disk. If the driver is on a disk, simply select browse and select where the driver is located.

The printer driver will install and ask you if you want to make the printer default and if you want to print a test page. After this, the printer is installed and ready for secure printing.

For more detailed instruction for how to use, please refer to the user guide.

### 5: Technical Overview

Secure Socket Layer (SSL) is a method for protecting data on transport layer sent over a local or wide area network by using the Internet Printing Protocol (IPP), to prevent unauthorised users being able to read them.

It achieves this by using authentication protocols in the form of digital keys, of which there is 2:

- 1. A public key known by everyone who is printing.
- A private key known only by the printer used to decrypt packets and make them readable again by the printer.

The public key uses either 1024bit encryption and is contained inside a digital certificate, which must be installed onto the client PC. These certificates can either be self signed or approved by a Certificate Authority (CA).

First, there are three different keys, Private, Public and Shared.

The Private key, know only to the printer, is associated with the Public key but not contained within the clients (senders) digital certificate. When the user first established the connection, the printer will send the Public key with the certificate. The client PC trusts that the Public key is from the printer with the certificate. The client generates the Shared key, and encodes it with the Public key, then sends to the printer. The printer encodes the Shared key with the Private key. Now the printer and client shared the Shared key safely, and established the safe connection for print data transferring.

The print data is encoded and decoded with the Shared key.

SSL will not stop unauthorised users from accessing packets, however, it will make them unreadable without the private key, which is not disclosed to anyone apart from the printer.

It can be configured on both wired and wireless networks and will work with other forms of security such as WPA keys and firewalls, given the appropriate configuration.