



Online User's Guide

DCP-B7600D

DCP-B7620DW

MFC-B7800DN

MFC-B7810DW

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Before You Use Your Machine

- [Definitions of Notes](#)
- [Trademarks](#)
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- [Important Notes](#)

Definitions of Notes

We use the following symbols and conventions throughout this User's Guide:

 WARNING	WARNING indicates a potentially hazardous situation which, if not avoided, could result in death or serious injuries.
 CAUTION	CAUTION indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injuries.
IMPORTANT	IMPORTANT indicates a potentially hazardous situation which, if not avoided, may result in damage to property or loss of product functionality.
NOTE	NOTE specifies the operating environment, conditions for installation, or special conditions of use.
	Tips icons indicate helpful hints and supplementary information.
	Electrical Hazard icons alert you to possible electrical shock.
	Fire Hazard icons alert you to the possibility of a fire.
	Hot Surface icons warn you not to touch hot machine parts.
	Prohibition icons indicate actions you must not perform.
Bold	Bold style identifies buttons on the machine's control panel or computer screen.
<i>Italics</i>	Italicised style emphasises an important point or refers you to a related topic.
Courier New	Courier New font identifies messages shown on the machine's LCD.

Related Information

- [Before You Use Your Machine](#)

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Related Information

- [Before You Use Your Machine](#)

Open Source Licensing

This product includes open source software.

To view Open Source Licensing Remarks and Copyright Information, go to your model's **Manuals** page at support.brother.com/manuals.



Related Information

- [Before You Use Your Machine](#)
-

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This product includes the "KASAGO TCP/IP" software developed by ZUKEN ELMIC, Inc.

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Related Information

- [Before You Use Your Machine](#)
-

Important Notes

- Check support.brother.com/downloads for Brother driver and software updates.
- To keep your machine performance up to date, check support.brother.com/downloads for the latest firmware upgrade. Otherwise, some of your machine's functions may not be available.
- Do not use this product outside the country of purchase as it may violate the wireless telecommunication and power regulations of that country.
- Not all models are available in all countries.
- Before giving your machine to anyone else, replacing it, or disposing of it, we strongly recommend resetting it to its factory settings to remove all personal information.
- Windows 10 in this document represents Windows 10 Home, Windows 10 Pro, Windows 10 Education, and Windows 10 Enterprise.
- Windows 11 in this document represents Windows 11 Home, Windows 11 Pro, Windows 11 Education, and Windows 11 Enterprise.
- The screens or images in this User's Guide are for illustration purposes only and may differ from those of the actual products.
- Unless otherwise specified, the screens in this manual are from Windows 10. Screens on your computer may vary depending on your operating system.
- The contents of this document and the specifications of this product are subject to change without notice.
- Not all features are available in countries subject to applicable export restrictions.



Related Information

- [Before You Use Your Machine](#)

Introduction to Your Machine

- [Before Using Your Machine](#)
- [Control Panel Overview](#)
- [How to Enter Text on Your Machine](#)
- [Access Brother Utilities \(Windows\)](#)
- [Access Brother iPrint&Scan \(Windows/Mac\)](#)
- [Input/Output Port Locations on Your Machine](#)

Before Using Your Machine

Before attempting any printing operation, confirm the following:

- Make sure you have installed the correct software and drivers for your machine.
- For USB or network cable users: Make sure the interface cable is physically secure.

Firewall (Windows)

If your computer is protected by a firewall and you are unable to network print, network scan, or PC-FAX, you may need to configure the firewall settings. If you are using the Windows Firewall and you installed the drivers using the steps in the installer, the necessary firewall settings have been already set. If you are using any other personal firewall software, see the User's Guide for your software or contact the software manufacturer.



Related Information

- [Introduction to Your Machine](#)
-

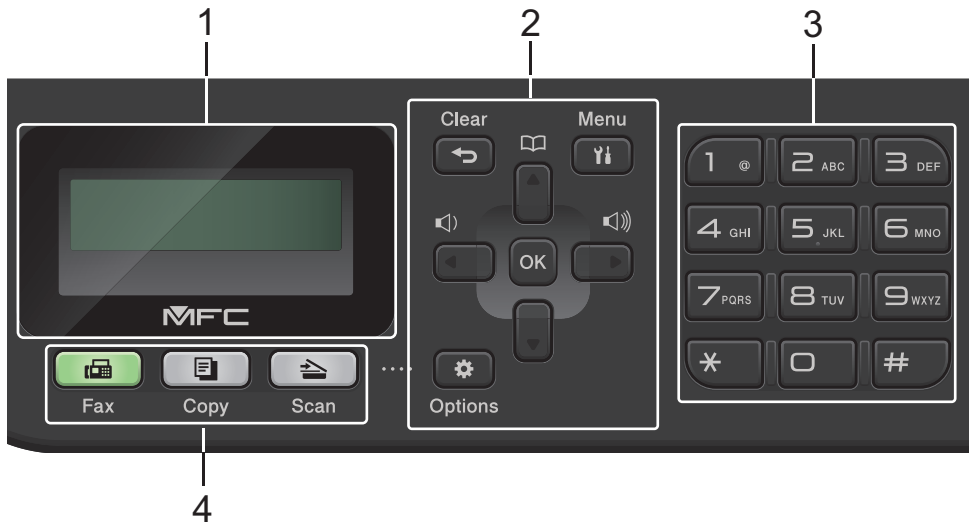
Control Panel Overview

The control panel may vary depending on your model.

>> [MFC-B7800DN/MFC-B7810DW](#)

>> [DCP-B7600D/DCP-B7620DW](#)

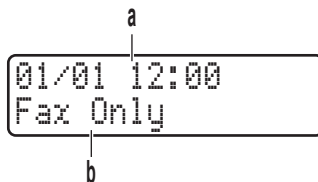
MFC-B7800DN/MFC-B7810DW



1. Liquid Crystal Display (LCD)

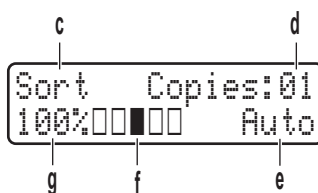
Displays messages to help you set up and use the machine.

If the machine is in Fax Mode, the LCD displays:



- a. Date & Time
- b. Receive Mode

When you press **Copy**, the LCD displays:



- c. Type of copy
- d. Number of copies
- e. Quality
- f. Contrast
- g. Copy ratio

2. Menu Buttons

Clear

Press to delete entered data or cancel the current setting.

Menu

Press to access the Menu to program your machine settings.

OK

Press to store your machine's settings.


◀ or ▶

Press to scroll back or forward through menu selections.

▲ or ▼

- Press to scroll up or down through menus and options.
- Press to change the resolution in Fax Mode.



Press  to access speed dial numbers.

Options

Press to access temporary settings for faxing, scanning, or copying.

3. Dial Pad

- Use to dial fax and telephone numbers.
- Use as a keyboard to enter text or characters.

4. Mode Buttons

Fax

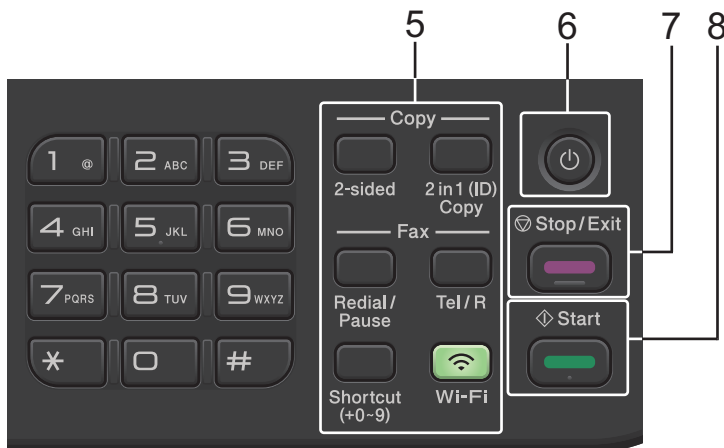
Press to switch the machine to Fax Mode.

Copy

Press to switch the machine to Copy Mode.

Scan

Press to switch the machine to Scan Mode.



5. Function Buttons

Redial/Pause

Press to dial the last number you called. This button also inserts a pause when programming quick dial numbers or when dialling a number manually.

Tel/R

Press **Tel/R** to have a telephone conversation after picking up the external handset during the F/T fast double-ring.

When connected to a Private Branch exchanger (PBX), use this button to gain access to an outside line, to recall an operator, or to transfer a call to another extension.

Wi-Fi (for wireless models)

Press and hold the **Wi-Fi** button and launch the wireless installer on your computer. Follow the on-screen instructions to set up a wireless connection between your machine and your network.

When the **Wi-Fi** light is on, your machine is connected to a wireless access point. When the **Wi-Fi** light blinks, the wireless connection is down, or your machine is in the process of connecting to a wireless access point.

Resolution (for certain models only)

Press to change the Fax resolution.

2 in 1 (ID) Copy

Press to copy both sides of an identification card onto a single page.

2-sided



Press to copy on both sides of a sheet of paper.

Shortcut Button

Store and recall up to ten fax and telephone numbers.

To access stored Shortcut fax and telephone numbers, hold down the **Shortcut** button and then press the Shortcut number you assigned to the fax or telephone number, using the dial pad.

6. Power On/Off

- Turn the machine on by pressing .
- Turn the machine off by pressing and holding . The LCD displays [Shutting Down] and stays on for a few seconds before turning off. If you have an external telephone or TAD connected, it is always available.

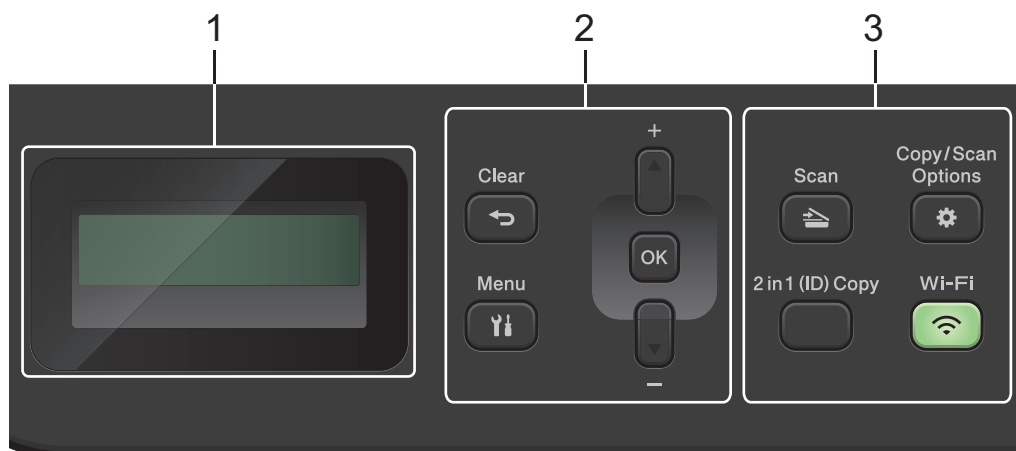
7. Stop/Exit

- Press to stop an operation.
- Press to exit from a menu.

8. Start

- Press to start sending faxes.
- Press to start copying.
- Press to start scanning documents.

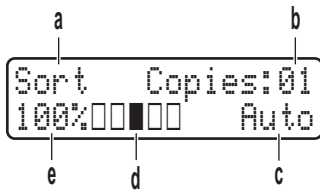
DCP-B7600D/DCP-B7620DW



1. Liquid Crystal Display (LCD)

Displays messages to help you set up and use the machine.

If the machine is in Ready Mode or Copy Mode, the LCD displays:



- a. Type of copy
- b. Number of copies
- c. Quality
- d. Contrast
- e. Copy ratio

2. Menu Buttons

Menu

Press to access the menu for programming your machine's settings.

Clear

- Press to delete entered data.
- Press to cancel the current setting.

OK

Press to store your machine's settings.

▲ or ▼

Press to scroll up or down through menus and options.

3. Function Buttons

Copy/Scan Options

Press to access temporary settings for scanning or copying.

Wi-Fi (for wireless models)

Press and hold the **Wi-Fi** button and launch the wireless installer on your computer. Follow the on-screen instructions to set up a wireless connection between your machine and your network.

When the **Wi-Fi** light is on, your machine is connected to a wireless access point. When the **Wi-Fi** light blinks, the wireless connection is down, or your machine is in the process of connecting to a wireless access point.

Scan

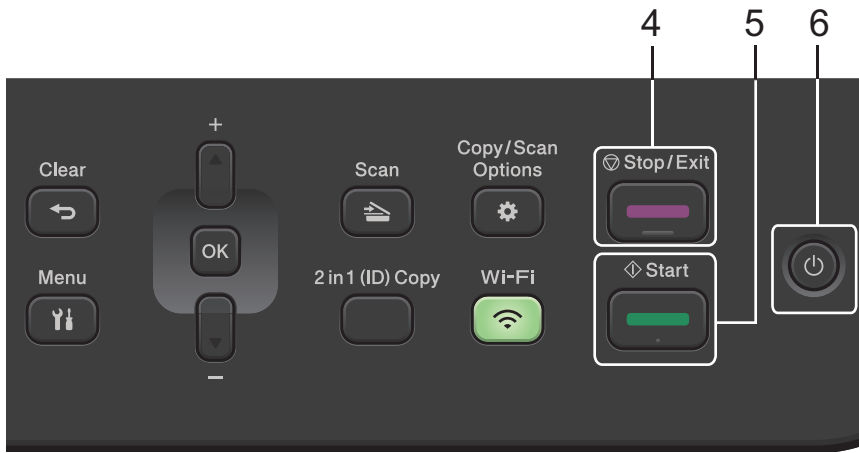
Press to switch the machine to Scan Mode.

2 in 1 (ID) Copy

Press to copy both sides of an identification card onto a single page.

2-sided (for certain models only)

Press to copy on both sides of a sheet of paper.



4. Stop/Exit

- Press to stop an operation.
- Press to exit from a menu.

5. Start

- Press to start copying.
- Press to start scanning documents.

6. Power On/Off

- Turn the machine on by pressing .
- Turn the machine off by pressing and holding . The LCD displays [Shutting Down] and stays on for a few seconds before turning off.



Related Information

- [Introduction to Your Machine](#)

How to Enter Text on Your Machine

>> [DCP-B7600D/DCP-B7620DW](#)
 >> [MFC-B7800DN/MFC-B7810DW](#)

DCP-B7600D/DCP-B7620DW

When text is required, enter characters on the machine. The characters that are available may differ depending on the operation you perform.

- Hold down or repeatedly press ▲ or ▼ to select a character from this list:
 0123456789abcdefghijklmnopqrstuvwxyzABCDEFGHIJKLMNOPQRSTUVWXYZ(space)!"#\$%&'()*+,-./:;<=>?
 @[N^_{|}~
- Press **OK** when the character or symbol you want is displayed, and then enter the next character.
- Press **Clear** to delete characters entered incorrectly.

MFC-B7800DN/MFC-B7810DW

When text is required, enter characters on the machine. The characters that are available may differ depending on the operation you perform.

The buttons 0, # and * are used for special characters.

(For Cyrillic letters) The buttons # and * are used for special characters.

- Press the appropriate dial pad button the number of times shown in this reference table to access the character you want.

Press button	One time	Two times	Three times	Four times	Five times	Six times	Seven times	Eight times	Nine times
1	@	.	/	1	@	.	/	1	@
2	a	b	c	A	B	C	2	a	b
3	d	e	f	D	E	F	3	d	e
4	g	h	i	G	H	I	4	g	h
5	j	k	l	J	K	L	5	j	k
6	m	n	o	M	N	O	6	m	n
7	p	q	r	s	P	Q	R	S	7
8	t	u	v	T	U	V	8	t	u
9	w	x	y	z	W	X	Y	Z	9

(For Cyrillic letters)

Press button	One time	Two times	Three times	Four times	Five times	Six times	Seven times	Eight times	Nine times	Ten times	Eleven times	Twelve times	Thirteen times
2	A	B	C	a	b	c	A	Б	В	Г	2	A	В
3	D	E	F	d	e	f	Д	Е	Ё	Ж	3	D	Е
4	G	H	I	g	h	i	З	И	Й	К	4	G	И
5	J	K	L	j	k	l	Л	М	Н	О	5	J	К
6	M	N	O	m	n	o	П	Р	С	Т	6	M	Н
7	P	Q	R	S	p	q	р	с	у	Ф	7	Ц	7
8	T	U	V	t	u	v	Ч	Ш	Щ	Ъ	8	Т	Т
9	W	X	Y	Z	w	x	у	z	ь	Э	9	Ю	Я

- **Inserting spaces**
To enter a space in a fax number, press ► once between numbers. To enter a space in a name, press ► twice between characters.
- **Making corrections**
If you entered a character incorrectly and want to change it, press ◀ or ▶ to move the cursor to the incorrect character, and then press **Clear**.
- **Repeating letters**
To enter a letter on the same button as the previous letter, press ► to move the cursor right before pressing the button again.
- **Special symbols and characters**
Press *, # or 0, then press ◀ or ▶ to move the cursor to the symbol or character you want. Press **OK** to select it. The symbols and characters that are available on dial pad buttons are shown in the table.

Press *	(space) ! " # \$ % & ' () * + , - . / €
Press #	: ; < = > ? @ [] ^ _ \ ~ ' { }
Press 0 (Not available for Cyrillic letters)	Ä È Ö Ü À Ç È É 0



Related Information



- [Introduction to Your Machine](#)

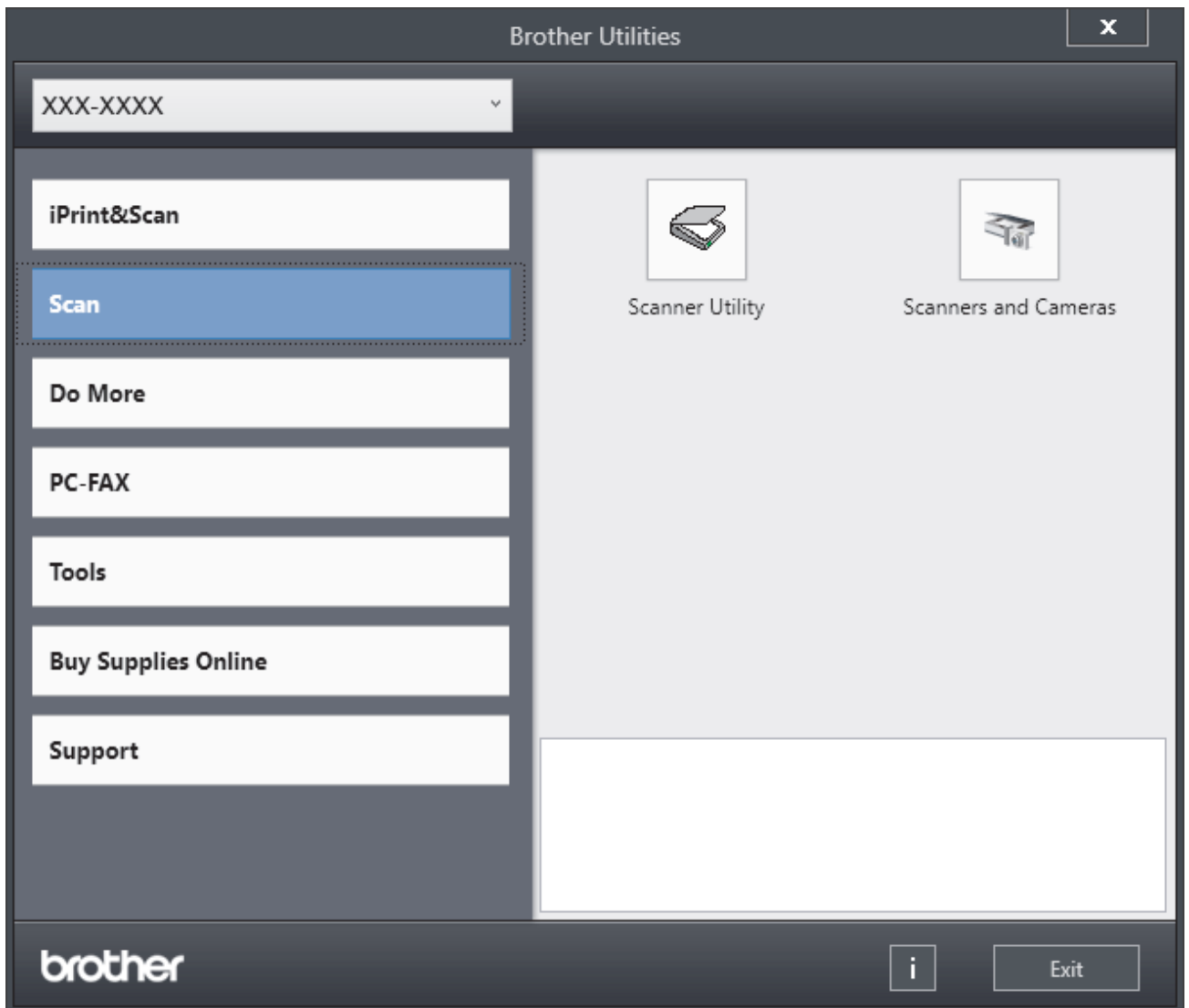
Related Topics:

- [Configure Your Machine for a Wireless Network Using the Machine's Control Panel Setup Wizard](#)
- [Configure Your Machine for a Wireless Network When the SSID Is Not Broadcast](#)
- [Set Your Station ID](#)
- [Set the Setting Lock Password](#)

Access Brother Utilities (Windows)

Brother Utilities is an application launcher that offers convenient access to all Brother applications installed on your computer.

1. Do one of the following:
 - (Windows 11)
Click  > **All apps** > **Brother** > **Brother Utilities**.
 - (Windows 10)
Click  > **Brother** > **Brother Utilities**.
2. Select your machine.





3. Choose the option you want.

Related Information

- [Introduction to Your Machine](#)
 - [Uninstall the Software and Drivers \(Windows\)](#)

Uninstall the Software and Drivers (Windows)

1. Do one of the following:
 - Windows 11
Click  > **All apps** > **Brother** > **Brother Utilities**.
 - Windows 10
Click  > **Brother** > **Brother Utilities**.
2. Select your model from the drop-down list (if it is not already selected).
3. Click **Tools** in the left navigation bar.
 - If the **Software Update Notification** icon is visible, select it, and then click **Check now** > **Check for Software Updates** > **Update**. Follow the on-screen instructions.
 - If the **Software Update Notification** icon is not visible, go to the next step.
4. Click **Uninstall** in the **Tools** section of **Brother Utilities**.
Follow the instructions in the dialog box to uninstall the software and drivers.



Related Information



- [Access Brother Utilities \(Windows\)](#)

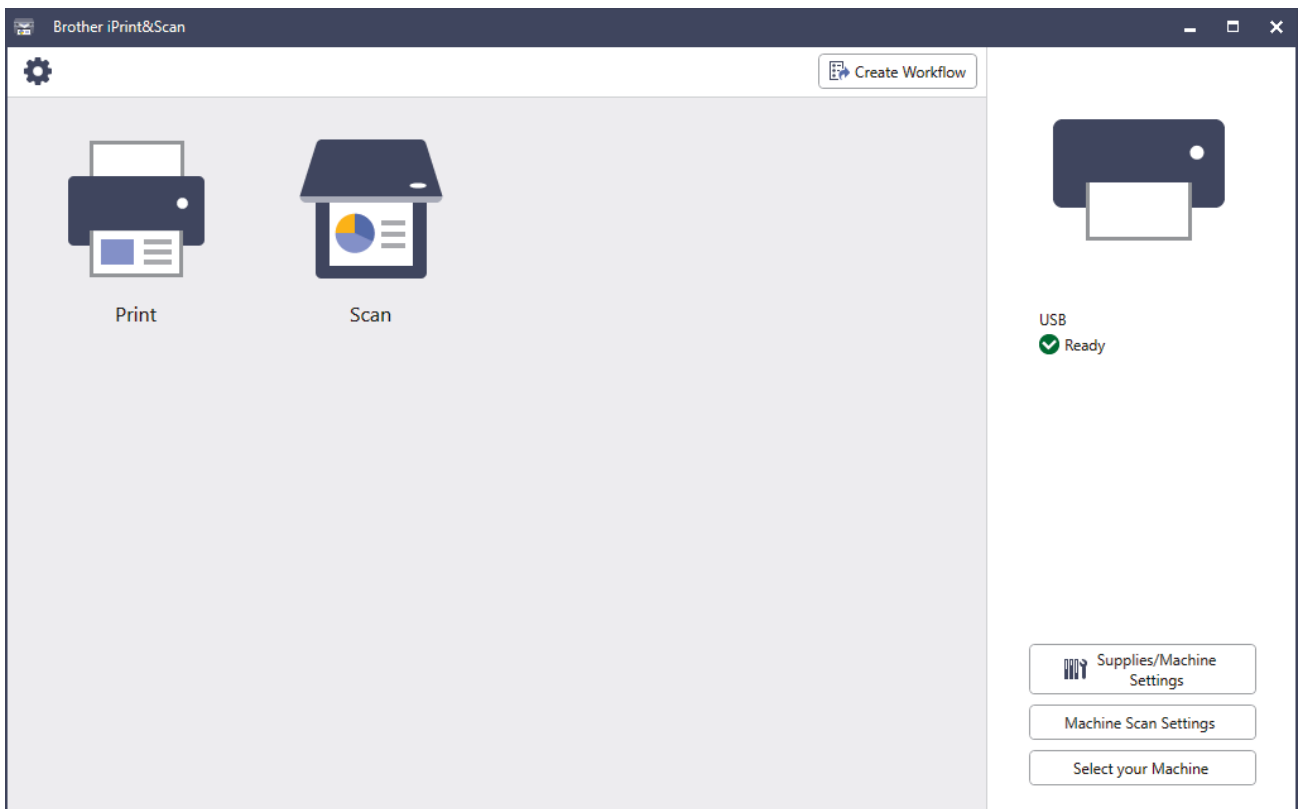
Access Brother iPrint&Scan (Windows/Mac)

Use Brother iPrint&Scan for Windows and Mac to print and scan from your computer.

- This function is not available in countries subject to applicable export regulations.
 - **To download the latest version:**
 - For Windows:
Go to your model's **Downloads** page at support.brother.com/downloads, and then download and install Brother iPrint&Scan.
 - For Mac: (DCP-B7620DW/MFC-B7800DN/MFC-B7810DW)
Download and install Brother iPrint&Scan from the Apple App Store.
- If prompted, install the driver and software necessary to use your machine. Download your machine's latest driver and software from your model's **Downloads** page at support.brother.com/downloads.

1. Do one of the following:

- Windows 11
Click  > **All apps** > **Brother** > **Brother iPrint&Scan**.
- Windows 10
Click  > **Brother** > **Brother iPrint&Scan**.



The actual screen may differ depending on the version of the application.

✓ Related Information

- [Introduction to Your Machine](#)

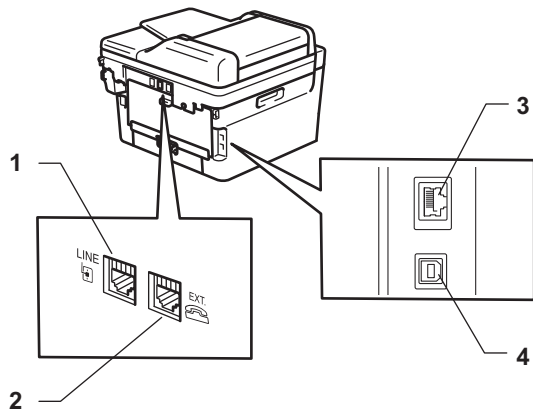
Related Topics:

- [Brother Mobile Connect](#)
- [Scan Using Brother iPrint&Scan \(Windows/Mac\)](#)

-
- Change the Scan Button Settings from Brother iPrint&Scan
-

Input/Output Port Locations on Your Machine

The input/output ports are located on the front and back of the machine.



1. LINE socket(For MFC models)
2. EXT. socket(For MFC models)
3. 10BASE-T / 100BASE-TX port (For network models)
4. USB port

When connecting the USB or network cable, follow the instructions in the software/driver installer.

To install driver and software necessary for operating your machine, go to your model's **Downloads** page at support.brother.com/downloads.



Related Information

- [Introduction to Your Machine](#)

Paper Handling

- [Load Paper](#)
- [Paper Settings](#)
- [Recommended Print Media](#)
- [Load Documents](#)
- [Unscannable and Unprintable Areas](#)
- [Using Special Paper](#)

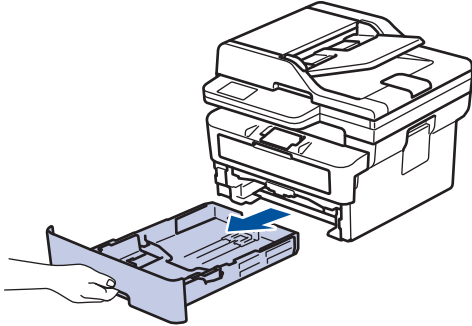
Load Paper

- [Load Paper in the Paper Tray](#)
- [Load and Print Plain Paper, Thin Paper, Recycled Paper and Bond Paper in the Manual Feed Slot](#)
- [Load and Print on Thick Paper and Labels Using the Manual Feed Slot](#)
- [Load and Print on Envelopes in the Manual Feed Slot](#)

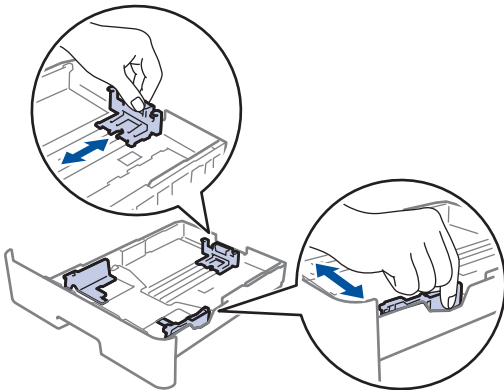
Load Paper in the Paper Tray

- If, when the Check Paper setting is set to On and you pull the paper tray out of the machine, a message appears on the LCD asking if you want to change the paper size and paper type, change these settings, if needed, following the LCD instructions.
- When you load a different size and type of paper in the tray, you must also change the Paper Size and Paper Type settings on the machine, or on your computer.

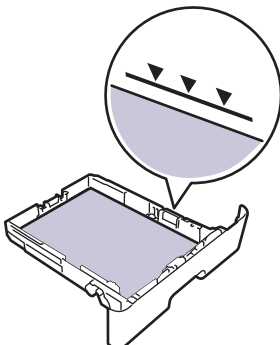
1. Pull the paper tray completely out of the machine.



2. Press and slide the paper guides to fit the paper.
Press the green release levers to slide the paper guides.

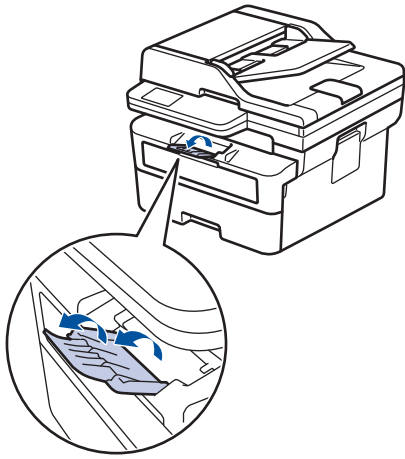



3. Fan the stack of paper well.
4. Load paper in the paper tray with the printing surface *face down*.
5. Make sure the paper is below the maximum paper mark (▼▼▼).
Overfilling the paper tray will cause paper jams.



6. Slowly push the paper tray completely into the machine.

7. Lift the support flap to prevent paper from sliding off the output tray.



 **Related Information**

- [Load Paper](#)
 - [Change Machine Settings to Print on Preprinted Paper Using the Paper Tray](#)
-

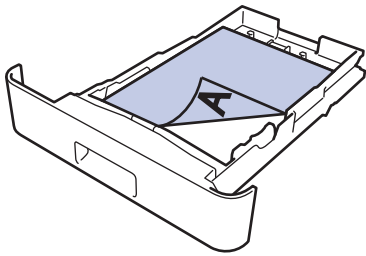
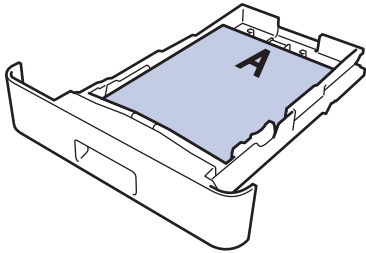
Change Machine Settings to Print on Preprinted Paper Using the Paper Tray

When you use preprinted paper for 2-sided printing, change the machine's settings.



- DO NOT load different sizes and types of paper in the paper tray at the same time. Doing this may cause the paper to jam or misfeed.
- If the print position is misaligned with the preprinted objects, the print position is adjustable using the Print Position setting for the paper tray.
- Some preprinted paper may cause print stains, depending on the printing method and ink type.

Orientation

	<p>For 1-sided printing</p> <ul style="list-style-type: none">• face down• top edge towards the front of the paper tray
	<p>For automatic 2-sided printing (long edge binding)</p> <ul style="list-style-type: none">• face up• bottom edge towards the front of the paper tray

1. Press **Menu**.
2. Press **▲** or **▼** to select the following:
 - a. Select [Printer]. Press **OK**.
 - b. Select [2-sided]. Press **OK**.
 - c. Select [Single Image]. Press **OK**.
 - d. Select [2-sided Feed]. Press **OK**.
3. Press **Stop/Exit**.



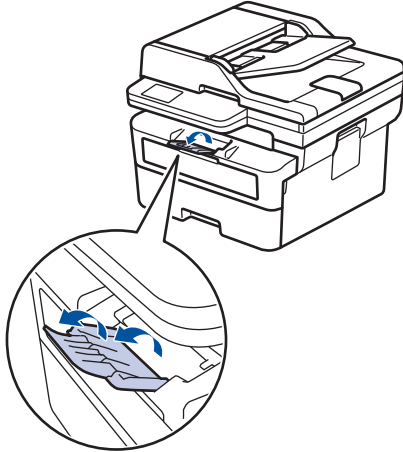
Related Information

- [Load Paper in the Paper Tray](#)

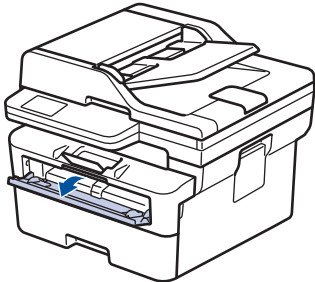
Load and Print Plain Paper, Thin Paper, Recycled Paper and Bond Paper in the Manual Feed Slot

When you load a different paper size in the tray, you must change the Paper Size setting in the machine or on your computer at the same time.

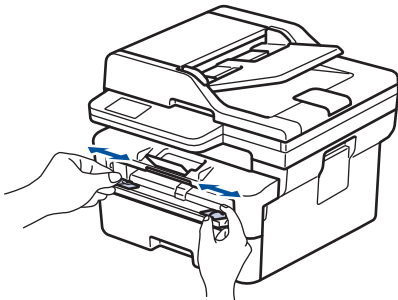
1. Lift the support flap to prevent paper from sliding off the face down output tray.



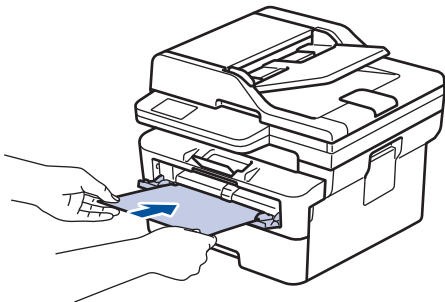
2. Open the manual feed slot cover.



3. Use both hands to slide the manual feed slot paper guides to fit the width of the paper you are using.

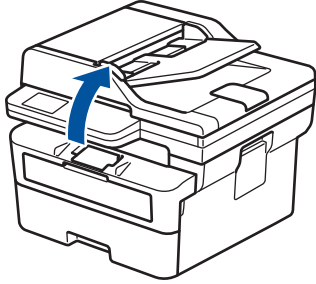


4. Using both hands, place one sheet of paper in the manual feed slot until the front edge touches the paper feed roller. When you feel the machine pull it in, let go.

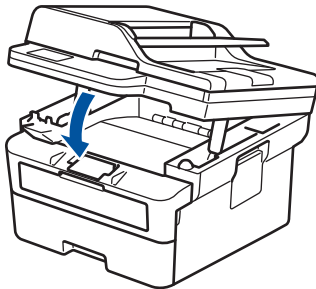




- Load paper into the manual feed slot with the printing surface *facing up*.
- Make sure the paper is straight and in the correct position in the manual feed slot. If it is not, the paper may not be fed correctly, resulting in a skewed printout or a paper jam.
- To remove a small printout from the output tray, use both hands to lift up the scanner cover.



- You can still use the machine while the scanner cover is up. To close the scanner cover, gently push it down with both hands.



5. Send your print job to the machine.



Change your print preferences in the Print screen.

6. After the printed page comes out from the machine, load the next sheet of paper in the manual feed slot. Repeat for each page that you want to print.



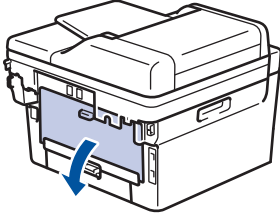
Related Information


- [Load Paper](#)

Load and Print on Thick Paper and Labels Using the Manual Feed Slot

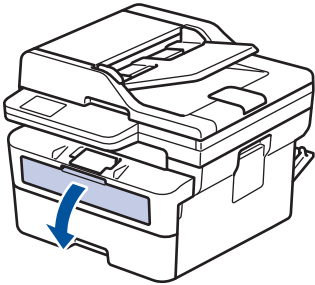
When you load a different paper size in the tray, you must change the Paper Size setting in the machine or on your computer at the same time.

1. Open the machine's back cover (the face up output tray).

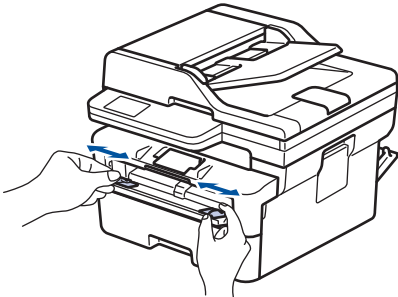


 The machine automatically turns on Manual Feed mode when you load paper in the manual feed slot.

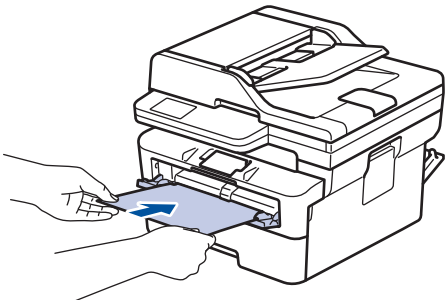
2. On the front of the machine, open the manual feed slot cover.




3. Use both hands to slide the manual feed slot paper guides to fit the width of the paper that you are using.



4. Using both hands, place one sheet of paper in the manual feed slot until the front edge touches the paper feed roller. When you feel the machine pull it in, let go.



- 
- Load paper into the manual feed slot with the printing surface *facing up*.
 - Pull the paper out completely if you must reload the paper into the manual feed slot.
 - Do not put more than one sheet of paper in the manual feed slot at one time, as it may cause a jam.
 - Make sure the paper is straight and in the correct position in the manual feed slot. If it is not, the paper may not be fed correctly, resulting in a skewed printout or a paper jam.

5. Send your print job to the machine.



Change your print preferences in the Print screen.

6. After the printed page comes out from the back of the machine, load the next sheet of paper in the manual feed slot. Repeat for each page that you want to print.
7. When finished, close the back cover (the face up output tray) until it locks in the closed position.



Related Information

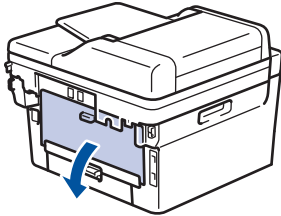
- [Load Paper](#)
-


Load and Print on Envelopes in the Manual Feed Slot

Before loading, press the corners and sides of the envelopes to make them as flat as possible.

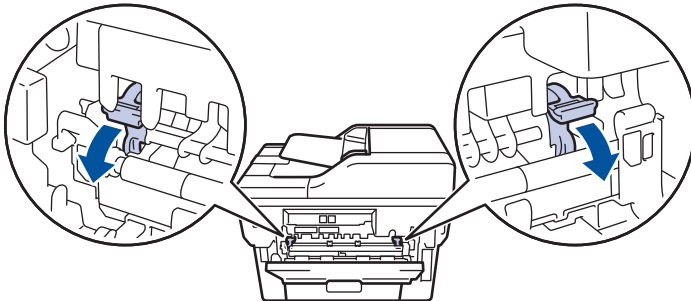
When you load a different paper size in the tray, you must change the Paper Size setting in the machine or on your computer at the same time.

1. Open the machine's back cover (the face up output tray).

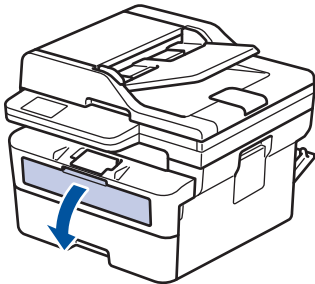


 The machine automatically turns on Manual Feed mode when you load paper in the manual feed slot.

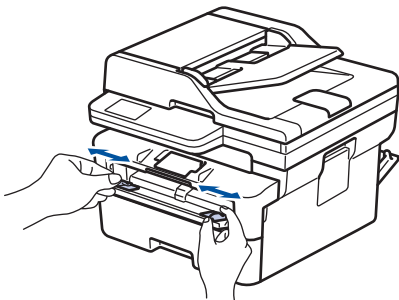
2. Pull down the two green levers, one on the left side and one on the right side, as shown in the illustration.



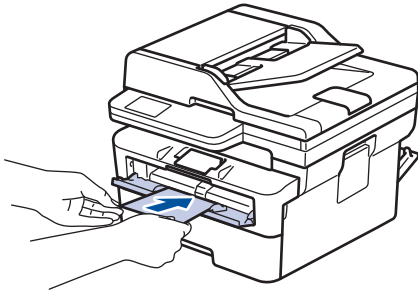
3. On the front of the machine, open the manual feed slot cover.



4. Use both hands to slide the manual feed slot paper guides to fit the width of the paper that you are using.



-
5. Using both hands, put one envelope in the manual feed slot until the front edge touches the paper feed roller. When you feel the machine pull it in, let go.



-
- Load the envelope into the manual feed slot with the printing surface *facing up*.
 - Pull the envelope out completely when you reload the envelope into the manual feed slot.
 - Do not put more than one envelope in the manual feed slot at one time, as it may cause a jam.
 - Make sure the envelope is straight and in the correct position on the manual feed slot. If it is not, the envelope may not be fed correctly, resulting in a skewed printout or a paper jam.
-

6. Send your print job to the machine.



Change your print preferences in the Print dialog box.

Settings	Options for Envelopes
Paper Size	Com-10 DL C5 Monarch
Media Type	Envelopes Env. Thick Env. Thin

7. After the printed envelope comes out of the machine, put in the next envelope. Repeat for each envelope that you want to print.
8. When you have finished printing, return the two green levers you adjusted in the earlier step back to their original positions.
9. When finished, close the back cover (the face up output tray) until it locks in the closed position.



Related Information

- [Load Paper](#)
 - [Print](#)
-

Paper Settings

- [Change the Paper Size and Paper Type](#)
- [Change the Check Paper Setting](#)

Change the Paper Size and Paper Type

When you change the size and type of paper you load in the tray, you must also change the Paper Size and Paper Type settings on the LCD.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [General Setup] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Tray Setting] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Paper Type] option, and then press **OK**.
5. Press **▲** or **▼** to display the [Thin Paper], [Plain Paper], [Thick Paper], or [Recycled Paper] option, and then press **OK**.
6. Press **▲** or **▼** to display the [Paper Size] option, and then press **OK**.
7. Press **▲** or **▼** to display the option you want, and then press **OK**.
8. Press **Stop/Exit**.



Related Information

- [Paper Settings](#)

Change the Check Paper Setting

When the Check Paper setting is set to On and you pull the paper tray out of the machine, a message appears on the LCD asking if you want to change the paper size and paper type.

The default setting is On.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [General Setup] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Tray Setting] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Check Paper] option, and then press **OK**.
5. Press **▲** or **▼** to select the [On] or [Off] option, and then press **OK**.
6. Press **Stop/Exit**.

Related Information

- [Paper Settings](#)

Recommended Print Media

To get the best print quality, we recommend using the paper listed in the table.

Paper Type	Item
Plain Paper	Xerox Premier TCF 80 g/m ²
	Xerox Business 80 g/m ²
Recycled Paper	Steinbeis Evolution White 80 g/m ²
Labels	Avery laser label L7163
Envelopes	Antalis River series (DL)



Related Information

- [Paper Handling](#)

Load Documents

- [Load Documents in the Automatic Document Feeder \(ADF\)](#)
- [Load Documents on the Scanner Glass](#)

Load Documents in the Automatic Document Feeder (ADF)

Related Models: MFC-B7800DN/MFC-B7810DW

Use the ADF when copying or scanning multi page, standard-sized documents.

- The ADF can hold the following sheets and feed each sheet individually:
Up to 50 sheets
- Use standard 80 g/m² paper.
- Make sure documents with correction fluid or written in ink are completely dry.

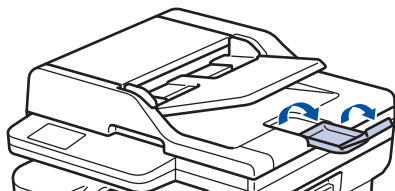
IMPORTANT

- DO NOT leave thick documents on the scanner glass. If you do this, the ADF may jam.
- DO NOT use paper that is curled, wrinkled, folded, ripped, stapled, paper-clipped, glued together, or taped.
- DO NOT use cardboard, newspaper, or fabric.
- To avoid damaging your machine while using the ADF, DO NOT pull on the document while it is feeding.

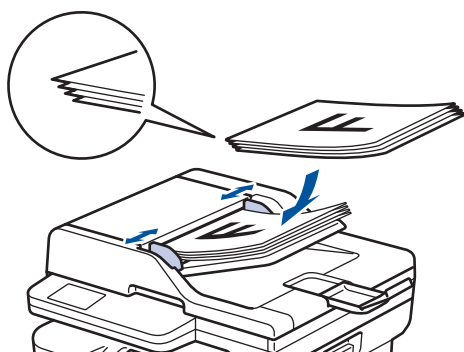
Supported Document Sizes

Length:	147.3 to 355.6 mm
Width:	105 to 215.9 mm
Weight:	60 to 105 g/m ²

1. Unfold the ADF document output support flap.



2. Fan the pages well.
3. Stagger the pages of your document and load it into the ADF *face up* and *top edge first*, as shown in the illustration.



4. Adjust the paper guides to fit the width of your document.



Related Information

- [Load Documents](#)

Load Documents on the Scanner Glass

Use the scanner glass to fax, copy, or scan one page at a time.

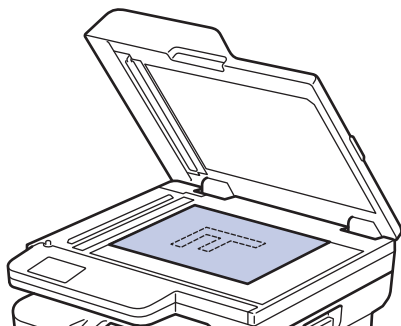
Supported Document Sizes

Length:	Up to 300 mm
Width:	Up to 215.9 mm
Weight:	Up to 2kg

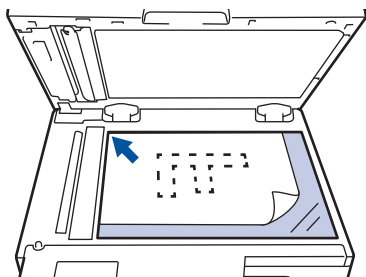
NOTE

(For ADF models) To use the scanner glass, the ADF must be empty.

1. Lift the document cover.
2. Place the document on the scanner glass *face down*.



3. Place the corner of the page in the upper left corner of the scanner glass.



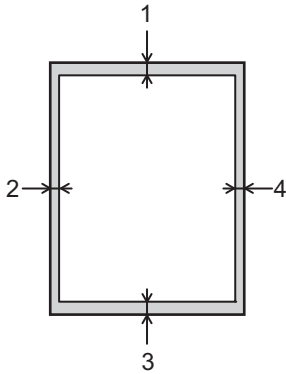
4. Close the document cover.
If the document is a book or is thick, gently press on the document cover.

✓ Related Information

- [Load Documents](#)

Unscannable and Unprintable Areas

The measurements in the table below show maximum unscannable and unprintable areas from the edges of the most commonly-used paper sizes. These measurements may vary depending on the paper size or settings in the application you are using.



Do not attempt to scan, copy, or print in these areas. Any content included in such areas will not be reflected in the output.

Usage	Document Size	Top (1) Bottom (3)	Left (2) Right (4)
Fax (Sending)	Letter, Legal	2.9 mm	3.9 mm
	A4	2.9 mm	(ADF) 1.0 mm (Scanner Glass) 3.0 mm
Copy ¹	Letter, Legal	4.0 mm	4.0 mm
	A4	4.0 mm	3.0 mm
Scan	Letter	3.0 mm	3.0 mm
	A4	3.0 mm	3.0 mm
	Legal	3.0 mm	3.0 mm
Print	Letter, Legal	4.2 mm	4.2 mm
	A4	4.2 mm	4.2 mm

¹ A 1 in 1 copy and 100% document size copy



Related Information

- [Paper Handling](#)

Using Special Paper

Always test paper samples before purchasing them to ensure desirable performance.

- DO NOT use inkjet paper; it may cause a paper jam or damage your machine.
- If you use bond paper, paper with a rough surface, or paper that is wrinkled or creased, the paper may exhibit degraded performance.

Store paper in its original packaging and keep it sealed. Keep the paper flat and away from moisture, direct sunlight, and heat.

IMPORTANT

Some types of paper may not perform well or may cause damage to your machine.

DO NOT use paper:

- that is highly textured
- that is extremely smooth or shiny
- that is curled or warped
- that is coated or has a chemical finish
- that is damaged, creased, or folded
- that exceeds the recommended weight specification in this guide
- with tabs and staples
- that is multipart or carbonless
- that is designed for inkjet printing

If you use any of the types of paper listed above, they may damage your machine. This damage is not covered under any Brother warranty or service agreement.



Related Information

- [Paper Handling](#)

Print

- [Print from Your Computer \(Windows\)](#)
- [Print from Your Computer \(Mac\)](#)
- [Load and Print on Envelopes in the Manual Feed Slot](#)
- [Print an Email Attachment](#)
- [Change Print Settings Using the Control Panel](#)
- [Cancel a Print Job](#)
- [Test Print](#)

Print from Your Computer (Windows)

- [Print a Document \(Windows\)](#)
- [Print on Both Sides of the Paper \(Windows\)](#)
- [Change the Default Print Settings \(Windows\)](#)
- [Print Settings \(Windows\)](#)
- [Print a Document Using the BR-Script3 Printer Driver \(PostScript® 3™ Language Emulation\) \(Windows\)](#)
- [Monitor the Status of the Machine from Your Computer \(Windows\)](#)

Print a Document (Windows)

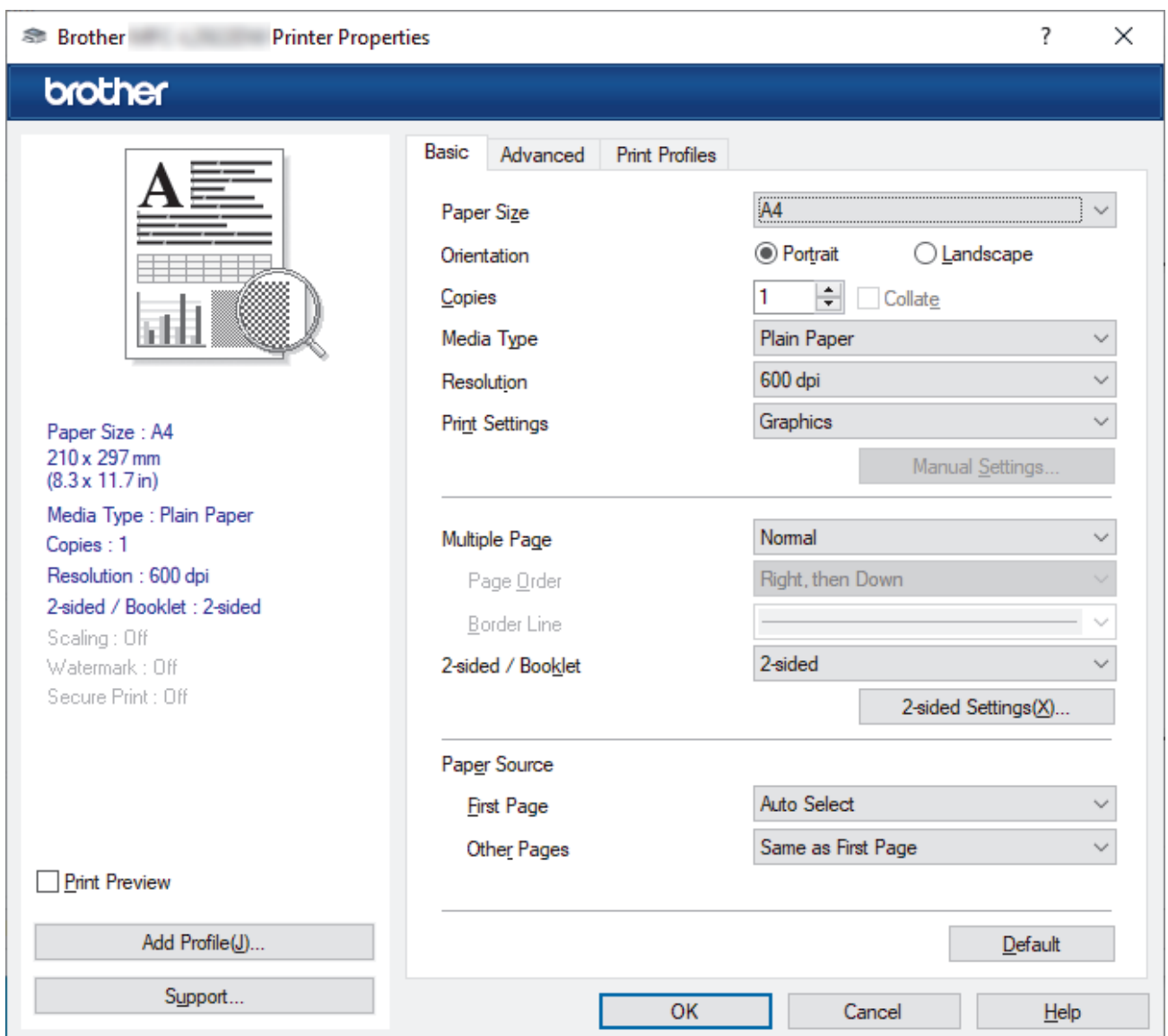
When you change an application's print settings, the changes apply only to documents printed with that application.



- 2-sided printing may be the default depending on your model. For 1-sided printing, turn off the 2-sided printing settings in the printer driver.
- To change print settings for all Windows applications, you must configure the printer driver properties. For more information, see *Related Information: Change the Default Print Settings (Windows)*.

1. Load paper in the paper tray.
2. Select the print command in your application.
3. Select your model's name, and then click the printer's properties or preferences button.

The printer driver window appears.



4. Make sure you have loaded the correct size paper in the paper tray.
5. Click the **Paper Size** drop-down list, and then select your paper size.
6. In the **Orientation** field, select the **Portrait** or **Landscape** option to set the orientation of your printout.



If your application contains a similar setting, we recommend that you set the orientation using the application.

-
7. Type the number of copies (1-999) you want in the **Copies** field.
 8. Click the **Media Type** drop-down list, and then select the type of paper you are using.
 9. To print multiple pages on a single sheet of paper or print one page of your document on multiple sheets, click the **Multiple Page** drop-down list, and then select your options.
 10. Click the **2-sided / Booklet** drop-down list, and then select the option you want.
 11. Change other printer settings, if needed.
 12. Click **OK**.
 13. Complete your print operation.



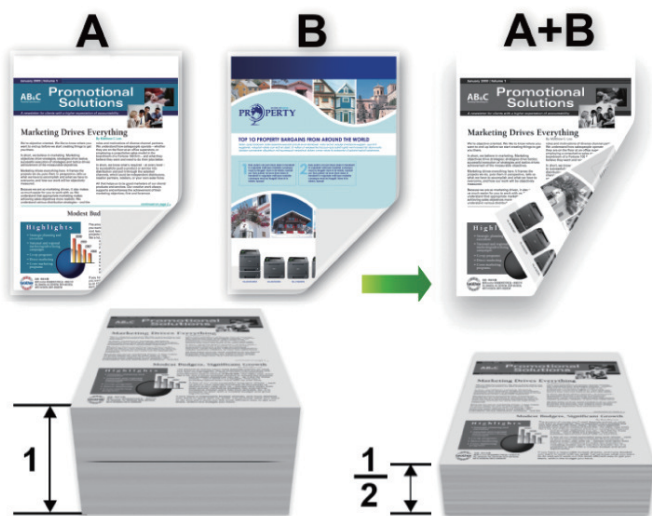
Related Information

- [Print from Your Computer \(Windows\)](#)

Related Topics:

- [Printing Problems](#)
 - [Change the Default Print Settings \(Windows\)](#)
 - [Paper Settings](#)
 - [Print Settings \(Windows\)](#)
-

Print on Both Sides of the Paper (Windows)



Select A4 sized paper when using the automatic 2-sided printing function.

- Make sure the back cover is closed.
- If paper is curled, straighten it and put it back in the paper tray.
- Use regular paper or thin paper. DO NOT use bond paper.
- If the paper is too thin, it may wrinkle.
- When you use the manual 2-sided printing function, it is possible there may be paper jams or poor print quality.

1. Select the print command in your application.
2. Select your model's name, and then click the printer's properties or preferences button.
The printer driver window appears.
3. In the **Orientation** field, select the **Portrait** or **Landscape** option to set the orientation of your printout.



If your application contains a similar setting, we recommend that you set the orientation using the application.

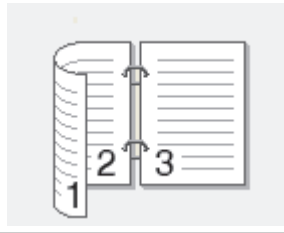
4. Click the **2-sided / Booklet** drop-down list, and then select the **2-sided** or **2-sided (Manual)** option.

Option	Description
2-sided (available for certain models)	Automatically prints on both sides of the paper.
2-sided (Manual)	The machine prints all the even-numbered pages on one side of the paper first. Then, the printer driver instructs you (with a pop-up message) to reinsert the paper.

5. Click the **2-sided Settings** button.
6. Select one of the options from the **2-sided Type** menu.
When 2-sided is selected, four types of 2-sided binding are available for each orientation:

Option for Portrait	Description
---------------------	-------------

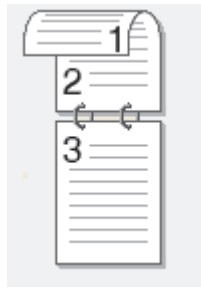
Long Edge (Left)



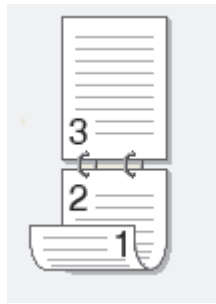
Long Edge (Right)



Short Edge (Top)

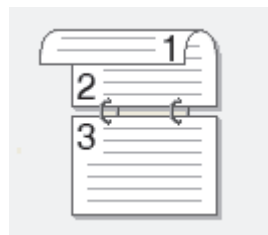


Short Edge (Bottom)

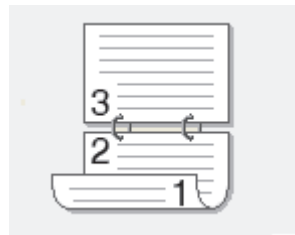


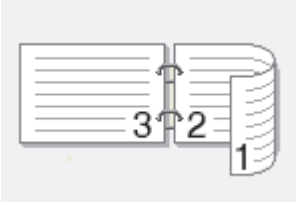
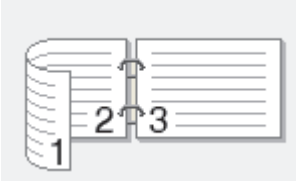
Option for Landscape	Description
----------------------	-------------

Long Edge (Top)



Long Edge (Bottom)



Option for Landscape	Description
Short Edge (Right)	
Short Edge (Left)	

7. Select the **Binding Offset** checkbox to specify the offset for binding in inches or millimetres.
8. Click **OK**.
9. Change other printer settings, if needed.
10. Do one of the following:
 - For automatic 2-sided printing, click **OK** again, and then complete your print operation.
 - For manual 2-sided printing, click **OK** again and follow the on-screen instructions.



If the paper is not feeding correctly, it may be curled. Remove the paper, straighten it, and put it back in the paper tray.

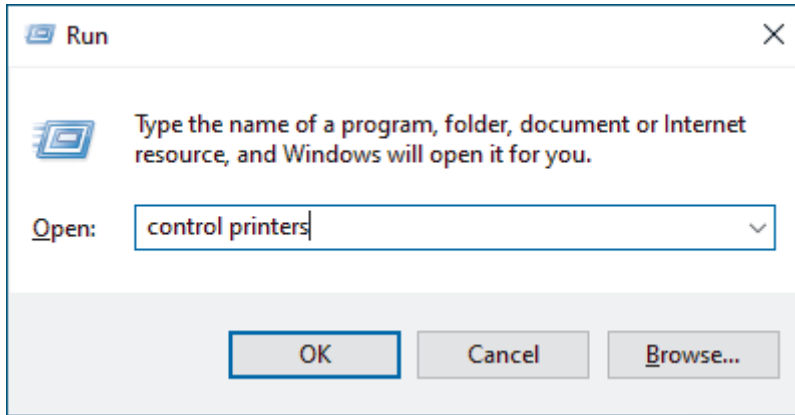
Related Information

- [Print from Your Computer \(Windows\)](#)
-

Change the Default Print Settings (Windows)

When you change an application's print settings, the changes apply only to documents printed with that application. To change print settings for all Windows applications, you must configure the printer driver properties.

1. Hold down the  key and press the  key on the computer's keyboard to launch **Run**.
2. Type "**control printers**" in the **Open:** field and click **OK**.



The **Devices and Printers** window appears.



If the **Devices and Printers** window does not appear, click **View more devices > More devices and printer settings**.

3. Right-click your model's icon, and then select **Printer properties**. (If the printer driver options appear, select your printer driver.)
The printer properties dialog box appears.
4. Click the **General** tab, and then click the **Printing Preferences...** or **Preferences...** button.
The printer driver dialog box appears.



- To configure the tray settings, click the **Device Settings** tab (available for certain models).
- To change the printer port, click the **Ports** tab.

5. Select the print settings you want to use as the default for all of your Windows programs.
6. Click **OK**.
7. Close the printer properties dialog box.



Related Information

- [Print from Your Computer \(Windows\)](#)

Related Topics:

- [Printing Problems](#)
- [Print a Document \(Windows\)](#)
- [Print Settings \(Windows\)](#)

Print Settings (Windows)



- When you change an application's print settings, the changes apply only to documents printed with that application.
For more information, see *Related Information: Print a Document (Windows)*.
- To change the default print settings, you must configure the printer driver properties.
For more information, see *Related Information: Change the Default Print Settings (Windows)*.

>> [Basic Tab](#)

>> [Advanced Tab](#)

Basic Tab

1. Paper Size

Select the paper size you want to use. You can either choose from standard paper sizes or create a custom paper size.

2. Orientation

Select the orientation (portrait or landscape) of your printout.

If your application contains a similar setting, we recommend that you set the orientation using the application.

3. Copies

Type the number of copies (1-999) that you want to print in this field.

Collate

Select this option to print sets of multi-page documents in the original page order. When this option is selected, one complete copy of your document will print, and then reprint according to the number of copies you choose. If this option is not selected, then each page will print according to the number of copies chosen before the next page of the document is printed.

4. Media Type

Select the media type you want to use. To achieve the best print results, the machine automatically adjusts its print settings according to the selected media type.

5. Resolution

Select the print resolution. As print resolution and speed are related, the higher the resolution, the longer it will take to print the document.

6. Print Settings

Select the type of document you want to print.

Manual Settings...

Specify additional settings such as brightness, contrast, and other settings.

Graphics

Use Printer Halftone

Select this option to use the printer driver to express halftones.

Brightness

Adjust the brightness.

Contrast

Adjust the contrast.

Graphics Quality

Select either Graphics or Text for the best print quality, based on the type of document you are printing.

Improve Grey Printing

Select this option to improve the image quality of shaded areas.

Improve Pattern Printing

Select this option to improve the pattern printing if printed fills and patterns are different from the fills and patterns you see on your computer screen.

Improve Thin Line

Select this option to improve the image quality of thin lines.

Use System Halftone

Select this option to use Windows to express halftones.

TrueType Mode (available for certain models)

Mode

Select how the fonts are processed for printing.

Use Printer TrueType Fonts

Select whether to use built-in fonts for the font processing.

7. Multiple Page

Select this option to print multiple pages on a single sheet of paper, or print one page of your document on multiple sheets.

Page Order

Select the page order when printing multiple pages on a single sheet of paper.

Border Line

Select the type of border to use when printing multiple pages on a single sheet of paper.

8. 2-sided / Booklet

Select this option to print on both sides of the paper, or print a document in booklet format using 2-sided printing.

2-sided Settings

Click this button to select the type of 2-sided binding. Four types of 2-sided bindings are available for each orientation.

9. Paper Source

Select the paper source setting according to your print conditions or purpose.

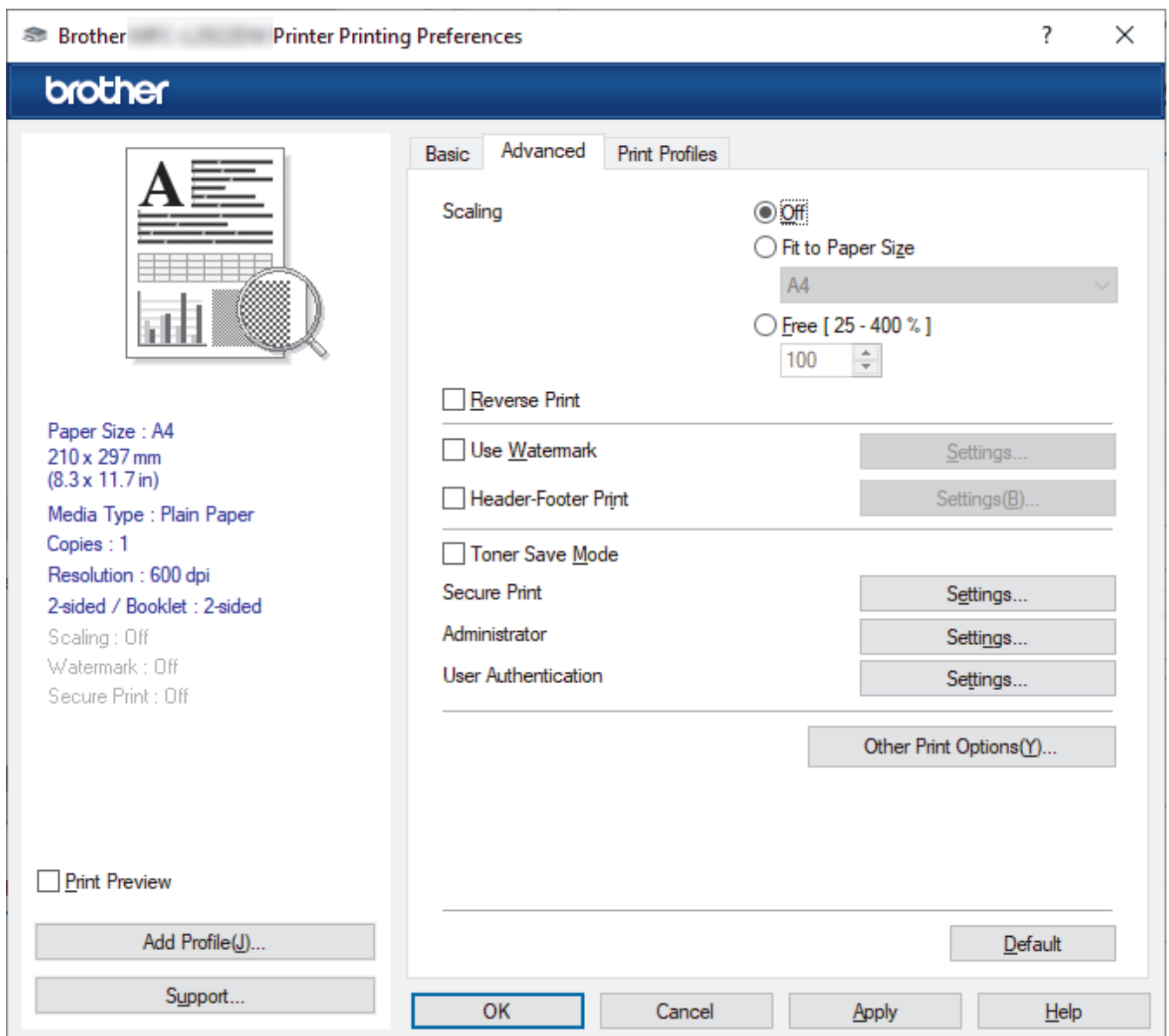
First Page

Select the paper source to use for printing the first page.

Other Pages

Select the paper source to use for printing the second and subsequent pages.

Advanced Tab



1. Scaling

Select these options to enlarge or reduce the size of the pages in your document.

Fit to Paper Size

Select this option to enlarge or reduce the document pages to fit a specified paper size. When you select this option, select the paper size you want from the drop-down list.

Free [25 - 400%]

Select this option to enlarge or reduce the document pages manually. When you select this option, type a value into the field.

2. Reverse Print

Select this option to rotate the printed image 180 degrees.

3. Use Watermark

Select this option to print a logo or text on your document as a watermark. Select one of the preset watermarks, add a new watermark, or use an image file you have created.

4. Header-Footer Print

Select this option to print the date, time, and login user name on the document.

5. Toner Save Mode

Select this feature to use less toner to print documents; printouts appear lighter, but are still legible.

6. Administrator

This feature allows you to change the administrator password and restrict various printing functions.

7. User Authentication (available for certain models)

This feature allows you to confirm the restrictions for each user.

8. Other Print Options

Sleep Time

Select this option to set the machine to enter sleep mode immediately after printing.

Macro (available for certain models)

Select this feature to print an electronic form (macro), which you have stored in your machine's memory, as an overlay on the print job.

Density Adjustment

Specify the print density.

Improve Print Output

Select this option to reduce the amount of paper curling and improve the toner fixing.

Skip Blank Page

Select this option to allow the printer driver to automatically detect blank pages and exclude them from printing.

Print Text in Black

Select this option when you want to print colour text in black.

Print Archive

Select this option to save the print data as a PDF file to your computer.

Eco settings

Select this option to reduce printing noise.



Related Information

- [Print from Your Computer \(Windows\)](#)

Related Topics:

- [Change the Default Print Settings \(Windows\)](#)

-
- Print a Document (Windows)
-

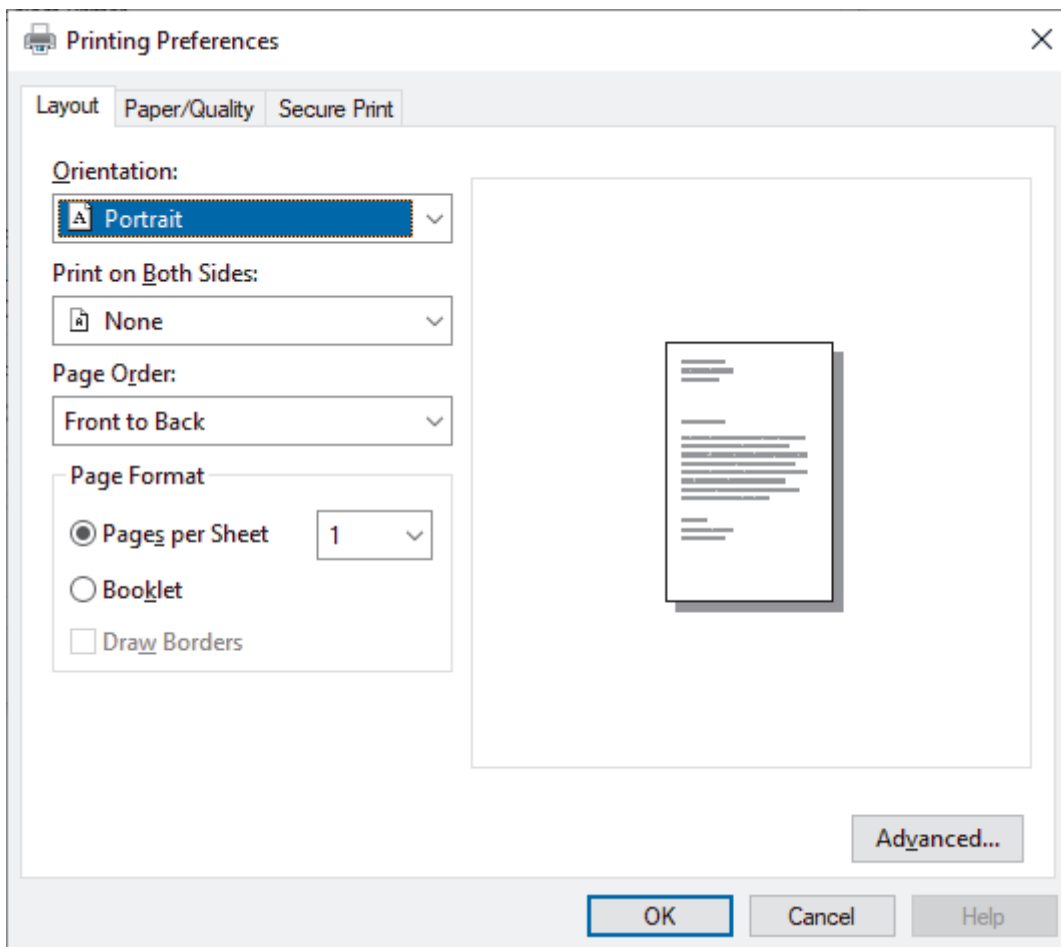
Print a Document Using the BR-Script3 Printer Driver (PostScript® 3™ Language Emulation) (Windows)

The BR-Script3 printer driver lets you print PostScript® data more clearly.

Go to your model's **Downloads** page at support.brother.com/downloads to install the PS driver (BR-Script3 printer driver).

1. Select the print command in your application.
2. Select your model with **BR-Script3** in the name, and then click the printer's properties or preferences button.

The printer driver window appears.



3. Click the **Layout** or **Paper/Quality** tab to change basic print settings.
Click the **Layout** or **Paper/Quality** tab, and then click the **Advanced...** button to change advanced print settings. Click **OK**.
4. Click **OK**.
5. Complete your print operation.



✓ Related Information

- [Print from Your Computer \(Windows\)](#)

Monitor the Status of the Machine from Your Computer (Windows)

The Status Monitor is a configurable software tool for monitoring the status of one or more machines, allowing you to get immediate notification of errors.

Do one of the following:

- Double-click the  icon in the task tray.
- Launch  (**Brother Utilities**), and then click the drop-down list and select your model's name (if not already selected). Click **Tools** in the left navigation bar, and then click **Status Monitor**.

Troubleshooting

Click the **Troubleshooting** button to access the support website.

Looking for replacement supplies?

Click the **Looking for replacement supplies?** button for more information on Brother genuine supplies.



Related Information

- [Print from Your Computer \(Windows\)](#)

Related Topics:

- [Printing Problems](#)
-

Print from Your Computer (Mac)

- [Print Using AirPrint](#)

Print Using AirPrint

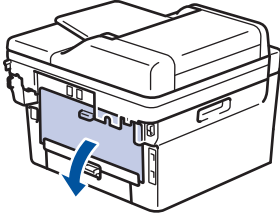
- [Print from iPad, iPhone, or iPod touch](#)
- [Print Using AirPrint \(macOS\)](#)

Load and Print on Envelopes in the Manual Feed Slot

Before loading, press the corners and sides of the envelopes to make them as flat as possible.

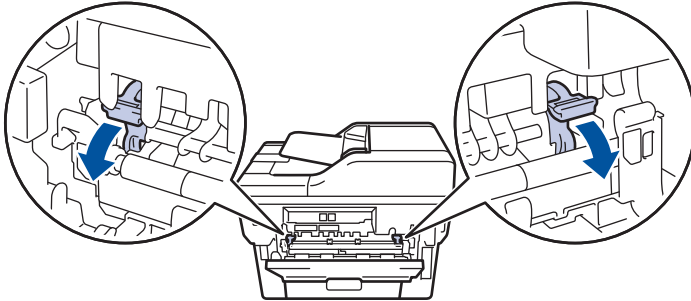
When you load a different paper size in the tray, you must change the Paper Size setting in the machine or on your computer at the same time.

1. Open the machine's back cover (the face up output tray).

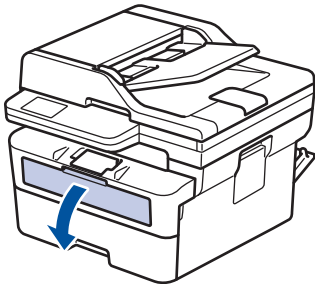


The machine automatically turns on Manual Feed mode when you load paper in the manual feed slot.

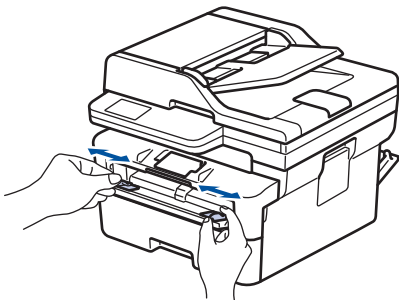
2. Pull down the two green levers, one on the left side and one on the right side, as shown in the illustration.



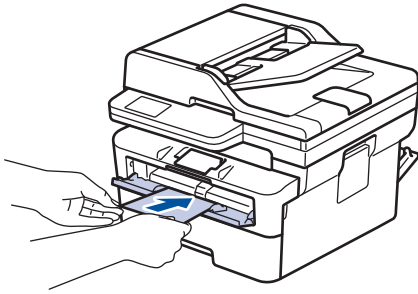
3. On the front of the machine, open the manual feed slot cover.



4. Use both hands to slide the manual feed slot paper guides to fit the width of the paper that you are using.



- Using both hands, put one envelope in the manual feed slot until the front edge touches the paper feed roller. When you feel the machine pull it in, let go.



- Load the envelope into the manual feed slot with the printing surface *facing up*.
- Pull the envelope out completely when you reload the envelope into the manual feed slot.
- Do not put more than one envelope in the manual feed slot at one time, as it may cause a jam.
- Make sure the envelope is straight and in the correct position on the manual feed slot. If it is not, the envelope may not be fed correctly, resulting in a skewed printout or a paper jam.

- Send your print job to the machine.



Change your print preferences in the Print dialog box.

Settings	Options for Envelopes
Paper Size	Com-10 DL C5 Monarch
Media Type	Envelopes Env. Thick Env. Thin

- After the printed envelope comes out of the machine, put in the next envelope. Repeat for each envelope that you want to print.
- When you have finished printing, return the two green levers you adjusted in the earlier step back to their original positions.
- When finished, close the back cover (the face up output tray) until it locks in the closed position.



Related Information

- [Load Paper](#)
- [Print](#)

Print an Email Attachment

You can print files by emailing them to your Brother machine.

- Make sure Web Based Management is set to On. For more information, see *Related Information*.
- You can attach up to 10 documents, 20 MB in total, to an email.
- This feature supports the following formats:
 - Document files: PDF, TXT, and Microsoft Office files
 - Image files: JPEG, BMP, GIF, PNG, and TIFF
- The machine prints both the email content and attachments by default. To print only email attachments, change the settings as necessary.

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "**Pwd**". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Online Functions** > **Online Functions Settings**.



- If the left navigation bar is not visible, start navigating from ☰.
- If this function is locked, contact your network administrator for access.

5. Click the **I accept the terms and conditions** button.
6. Go to your machine, and then follow the machine's instructions to enable the settings.
7. On your computer, click **General Settings**.

The **Email Print: General Settings** screen appears.

8. Click the **Enable** button.
The machine prints the instruction sheet.
9. Send your email to the email address included on the sheet. The machine prints the email attachments.



To change the settings, including email address and printer settings, click the **Online Functions Settings Page** button.



Related Information

- [Print](#)

Related Topics:

- [Enable/Disable Web Based Management Using the Control Panel](#)

Change Print Settings Using the Control Panel

Select the type of document you want to print.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Printer] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Print Settings] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Graphics] or [Text] option, and then choose the option you want.
5. Press **OK**.



Related Information

- [Print](#)
-

Cancel a Print Job

Press **Stop/Exit**.



To cancel multiple print jobs, press and hold **Stop/Exit** for four seconds.



Related Information

- [Print](#)

Related Topics:

- [Printing Problems](#)
-

Test Print

If there are problems with print quality, follow these instructions to do a test print:

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Printer] option, and then press **OK**.
3. (For Printer Emulation Supported models)
Press **▲** or **▼** to display the [Print Options] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Test Print] option, and then press **OK**.
5. Press **Start**.
The machine prints a Test Print page.
6. Press **Stop/Exit**.



Related Information

- [Print](#)

Related Topics:

- [Improve the Print Quality](#)
-

Scan

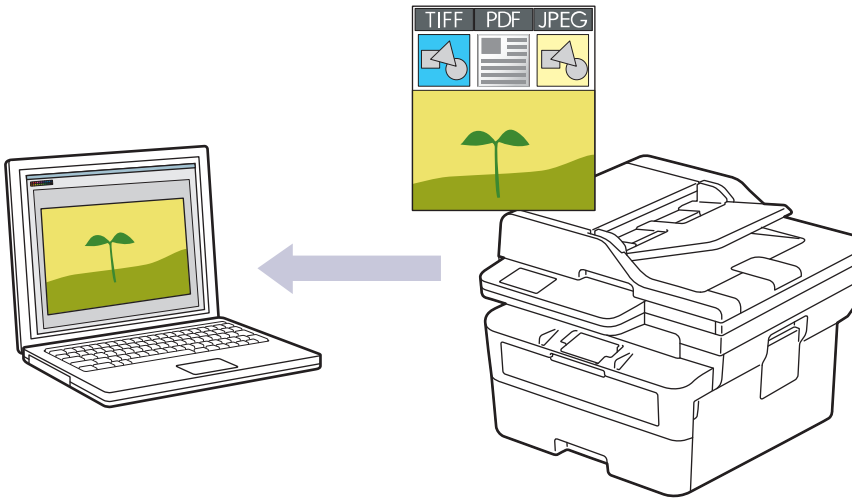
- [Scan Using the Scan Button on Your Machine](#)
- [Scan from Your Computer \(Windows\)](#)
- [Scan from Your Computer \(Mac\)](#)
- [Configure Scan Settings Using Web Based Management](#)

Scan Using the Scan Button on Your Machine


- [Scan Photos and Graphics](#)
- [Scan Single or Multiple Pages to a Folder in a Single PDF File](#)
- [Scan to an Editable Text File \(OCR\)](#)
- [Save Scanned Data as an Email Attachment](#)
- [Send Scanned Data to an Email Recipient](#)
- [Use the Web Services Protocol for Network Scanning \(Windows 10 and Windows 11\)](#)
- [Change the Scan Button Settings from Brother iPrint&Scan](#)
- [Configure Certificates for Signed PDFs](#)
- [Disable Scanning from Your Computer](#)

Scan Photos and Graphics

Send scanned photos or graphics directly to your computer.



- **To scan from your machine:**
 - You must select your machine using Brother iPrint&Scan.
 - Use Brother iPrint&Scan to change scan settings such as file type and file storage location.For more information, see *Related Information: Change the Scan Button Settings from Brother iPrint&Scan*.
- **To scan from your computer:**
See *Related Information: Scan Using Brother iPrint&Scan (Windows/Mac)*.

1. Load your document.
2. Press  (**Scan**).
3. Press ▲ or ▼ to select the [to PC] option, and then press **OK**.
4. Press ▲ or ▼ to select the [Image] option, and then press **OK**.
5. If the machine is connected over the network, press ▲ or ▼ to select the destination computer.
6. Press **OK**.



If the LCD prompts you to enter a PIN, enter the four-digit PIN for the destination computer on the LCD and then press **OK**.

7. To change the scan settings for this document, press **Options** or **Copy/Scan Options**, press ▲ or ▼ to select the option you want, and then press **OK** to continue to the next scan setting. Skip this step if you want to use the default scan settings.
 - [Colour Setting]
 - [Resolution]
 - [File Type]
 - [Document Size]
 - [ADF Auto Deskew] (available only for certain models)
 - [Remove Bkg Clr] (available only for certain settings)



To change the scan settings, a computer with Brother iPrint&Scan installed must be connected to the machine.

8. Press **Start**.

The machine starts scanning. If using the machine's scanner glass, follow the LCD instructions to complete the scanning job.



Related Information

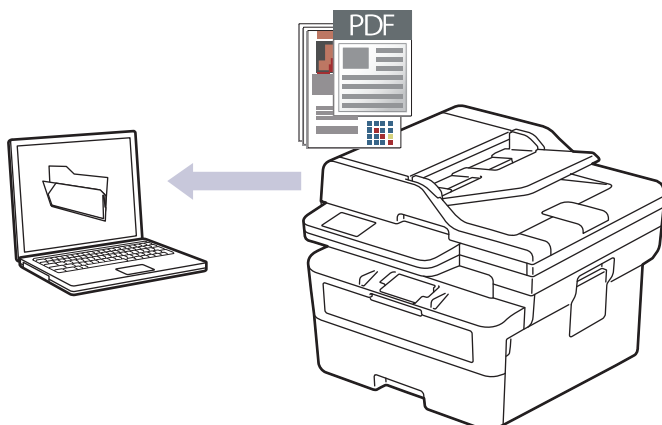
- [Scan Using the Scan Button on Your Machine](#)

Related Topics:


- [Change the Scan Button Settings from Brother iPrint&Scan](#)
 - [Scan Using Brother iPrint&Scan \(Windows/Mac\)](#)
-


Scan Single or Multiple Pages to a Folder in a Single PDF File


Combine multiple pages into a single PDF document.




- **To scan from your machine:**
 - You must select your machine using Brother iPrint&Scan.
 - Use Brother iPrint&Scan to change scan settings such as file type and file storage location.For more information, see *Related Information: Change the Scan Button Settings from Brother iPrint&Scan*.
- **To scan from your computer:**
See *Related Information: Scan Using Brother iPrint&Scan (Windows/Mac)*.

 When scanning multiple pages to a PDF file, set the file type on your machine to [PDF Multi-Page].

1. Load your document.
2. Press  (**Scan**).
3. Press ▲ or ▼ to select the [to PC] option, and then press **OK**.
4. Press ▲ or ▼ to select the [File] option, and then press **OK**.
5. If the machine is connected over the network, press ▲ or ▼ to select the destination computer.
6. Press **OK**.

 If the LCD prompts you to enter a PIN, enter the four-digit PIN for the destination computer on the LCD and then press **OK**.

7. To change the scan settings for this document, press **Options** or **Copy/Scan Options**, press ▲ or ▼ to select the option you want, and then press **OK** to continue to the next scan setting. Skip this step if you want to use the default scan settings.
 - [Colour Setting]
 - [Resolution]
 - [File Type]
 - [Document Size]
 - [ADF Auto Deskew] (available only for certain models)
 - [Remove Bkg Clr] (available only for certain settings)

 To change the scan settings, a computer with Brother iPrint&Scan installed must be connected to the machine.

8. Press **Start**.

The machine starts scanning. If using the machine's scanner glass, follow the LCD instructions to complete the scanning job.



Related Information

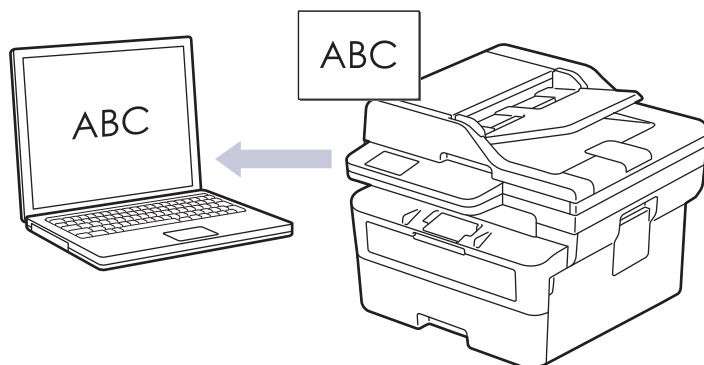
- [Scan Using the Scan Button on Your Machine](#)

Related Topics:


- [Change the Scan Button Settings from Brother iPrint&Scan](#)
 - [Scan Using Brother iPrint&Scan \(Windows/Mac\)](#)
-

Scan to an Editable Text File (OCR)

Your machine can convert characters in a scanned document to text using the optical character recognition (OCR) technology. You can edit this text using your preferred text-editing application.



- The Scan to OCR feature is available only for certain languages.
- Use the Scan button on the machine to make temporary changes to the scan settings. To make permanent changes, use Brother iPrint&Scan.

1. Load your document.
2. Press  (**Scan**).
3. Press **▲** or **▼** to select the [to PC] option, and then press **OK**.
4. Press **▲** or **▼** to select the [OCR] option, and then press **OK**.
5. If the machine is connected over the network, press **▲** or **▼** to select the destination computer.
6. Press **OK**.



If the LCD prompts you to enter a PIN, enter the four-digit PIN for the destination computer on the LCD and then press **OK**.

7. To change the scan settings for this document, press **Options** or **Copy/Scan Options**, press **▲** or **▼** to select the option you want, and then press **OK** to continue to the next scan setting. Skip this step if you want to use the default scan settings.
 - [Colour Setting]
 - [Resolution]
 - [File Type]
 - [Document Size]
 - [ADF Auto Deskew] (available only for certain models)
 - [Remove Bkg Clr] (available only for certain settings)



To change the scan settings, a computer with Brother iPrint&Scan installed must be connected to the machine.

8. Press **Start**.

The machine starts scanning. If you are using the machine's scanner glass, follow the LCD instructions to complete the scanning job.



Related Information

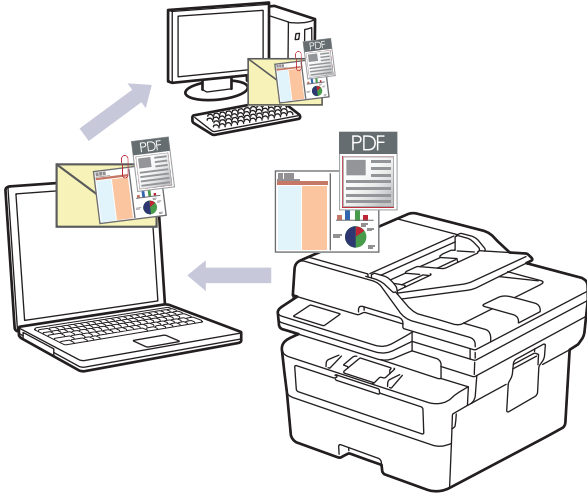
- [Scan Using the Scan Button on Your Machine](#)

Related Topics:


- [Change the Scan Button Settings from Brother iPrint&Scan](#)

Save Scanned Data as an Email Attachment

Send the scanned data from your machine to your email application as an attachment.



- Use the Scan button on the machine to make temporary changes to the scan settings. To make permanent changes, use Brother iPrint&Scan.
- To use this feature with your machine's Scan button, make sure you select one of these applications in Brother iPrint&Scan:
 - Windows: Microsoft Outlook
 - Mac: Apple MailFor other applications and Webmail services, use the Scan to Image or Scan to File feature to scan a document, and then attach the scanned file to an email message.

1. Load your document.
2. Press  (**Scan**).
3. Press **▲** or **▼** to select the [to PC] option, and then press **OK**.
4. Press **▲** or **▼** to select the [E-mail] option, and then press **OK**.
5. If the machine is connected over the network, press **▲** or **▼** to select the destination computer.
6. Press **OK**.



If the LCD prompts you to enter a PIN, enter the four-digit PIN for the destination computer on the LCD and then press **OK**.

7. To change the scan settings for this document, press **Options** or **Copy/Scan Options**, press **▲** or **▼** to select the option you want, and then press **OK** to continue to the next scan setting. Skip this step if you want to use the default scan settings.
 - [Colour Setting]
 - [Resolution]
 - [File Type]
 - [Document Size]
 - [ADF Auto Des skew] (available only for certain models)
 - [Remove Bkg Clr] (available only for certain settings)



To change the scan settings, a computer with Brother iPrint&Scan installed must be connected to the machine.

8. Press **Start**.

The machine scans the document and saves it as a file attachment. It then launches your email application and opens a new, blank email message with the scanned file attached.



Related Information

- [Scan Using the Scan Button on Your Machine](#)

Related Topics:

- [Change the Scan Button Settings from Brother iPrint&Scan](#)
-


Send Scanned Data to an Email Recipient

Related Models: MFC-B7800DN/MFC-B7810DW

Send scanned data directly from your machine to an email recipient without using a computer. This function allows your machine to scan documents and send them to an email address without your machine being connected to a computer. To send the scanned data as an attachment directly to your default email application using the iPrint&Scan software on your computer or the Scan button on your machine, use the "Scan to Email Attachment" function instead.

- To send scanned data to an email recipient, you must configure your machine to communicate with your network and email server, which is used to send and receive emails.
- Configure these items from the machine's control panel or Web Based Management.
- To use the Scan to Email Server function, connect your machine to the network and access an SMTP server. Set up the following SMTP email settings:
 - Server address
 - Port number
 - User name
 - Encryption type (SSL or TLS)
 - Email server certificate (if used)

If you do not know these settings, contact your email service provider or network administrator.

1. [Load your document](#).
2. Press  (**Scan**).
3. Press **▲** or **▼** to select the [Scan to E-mail] option, and then press **OK**.
4. To change the scan settings for this document, press **Options** or **Copy/Scan Options**, press **▲** or **▼** to select the option you want, and then press **OK** to continue to the next scan setting. Skip this step if you want to use the default scan settings.
 - [Colour Setting]
 - [Resolution]
 - [File Type]
 - [Document Size]
 - [File Size] (available only for certain settings)
 - [ADF Auto Des skew] (available only for certain models)
 - [Remove Bkg Clr] (available only for certain settings)
5. Select [Enter Address], and then press **OK**.
6. The LCD prompts you to enter an email address. Use the **Shortcut** button or Speed Dial number to select the email address you want.



To specify the destination email address, make sure you have added the email address to the Speed Dial or Shortcut using Web Based Management.

7. Press **Start**.

The machine starts scanning. If using the machine's scanner glass, follow the LCD instructions to complete the scanning job.



Related Information

- [Scan Using the Scan Button on Your Machine](#)

Use the Web Services Protocol for Network Scanning (Windows 10 and Windows 11)



The Web Services protocol enables Windows 10 and Windows 11 users to scan using a Brother machine on the network. You must install the driver via Web Services.

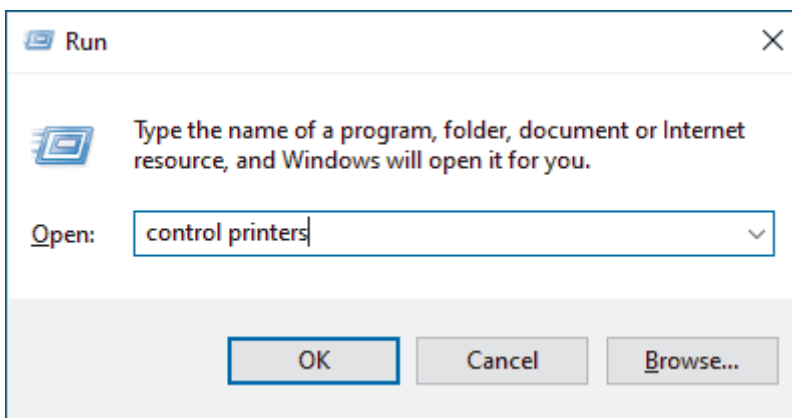
- [Use the Web Services Protocol to Install the Scanner Driver \(Windows 10 and Windows 11\)](#)
- [Scan From Your Machine Using the Web Services Protocol \(Windows 10 and Windows 11\)](#)
- [Configure Scan Settings for the Web Services Protocol](#)

Use the Web Services Protocol to Install the Scanner Driver (Windows 10 and Windows 11)

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

- Make sure you have installed the correct software and drivers for your machine.
- Verify that the host computer and the Brother machine are on the same subnet, or that the router is correctly configured to pass data between the two devices.
- You must configure the IP address on your Brother machine before you configure this setting.

1. Hold down the  key and press the  key on the computer's keyboard to launch **Run**.
2. Type "**control printers**" in the **Open:** field and click **OK**.



The **Devices and Printers** window appears.



If the **Devices and Printers** window does not appear, click **View more devices > More devices and printer settings**.

3. Click **Add a device**.



- The Web Services Name for the Brother machine is your model's name and the MAC Address.
- Move your mouse over the machine's name to display the machine's information.

4. Select the machine you want to install, and then follow the on-screen instructions.



To uninstall the drivers, click **Uninstall** or  (**Remove device**).



Related Information


- [Use the Web Services Protocol for Network Scanning \(Windows 10 and Windows 11\)](#)

Scan From Your Machine Using the Web Services Protocol (Windows 10 and Windows 11)

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

If you have installed the scanner driver via Web Services, you can access the Web Services scanning menu on your machine's LCD.

Certain characters in the messages displayed on the LCD may be replaced with spaces if the language settings of your operating system and your machine are different.

1. [Load your document.](#)
2. Press  (**Scan**).
3. Press ▲ or ▼ to select the [Web Service] option, and then press **OK**.
4. Press ▲ or ▼ to select the type of scan you want to do, and then press **OK**.
5. Select the destination computer where you want to send the scan, and then press **OK**.
6. Press **Start**.



The machine starts scanning.

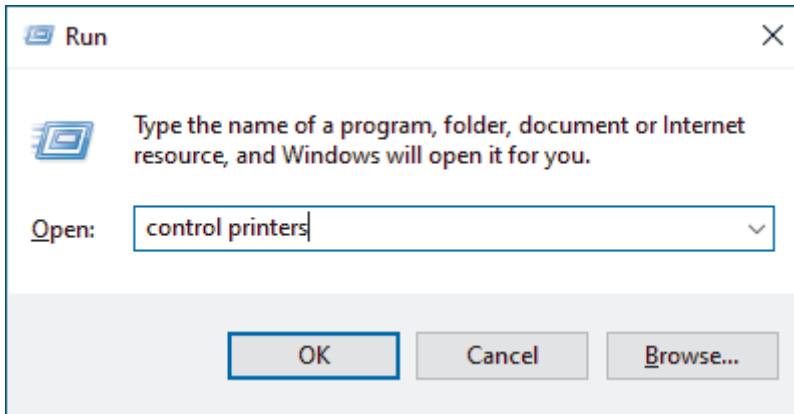
Related Information

- [Use the Web Services Protocol for Network Scanning \(Windows 10 and Windows 11\)](#)

Configure Scan Settings for the Web Services Protocol

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

1. Hold down the  key and press the  key on the computer's keyboard to launch **Run**.
2. Type "**control printers**" in the **Open:** field and click **OK**.



The **Devices and Printers** window appears.



If the **Devices and Printers** window does not appear, click **View more devices > More devices and printer settings**.

3. Right-click the machine icon, and then select **Scan profiles....** The **Scan Profiles** dialog box appears.
4. Select the scan profile you want to use.
5. Make sure the scanner selected in the **Scanner** list is a machine that supports Web Services for scanning, and then click the **Set as Default** button.
6. Click **Edit....**
The **Edit Default Profile** dialog box appears.
7. Select the **Source, Paper size, Colour format, File type, Resolution (DPI), Brightness and Contrast** settings.
8. Click the **Save Profile** button.
These settings will be applied when you scan using the Web Services protocol.

If the machine prompts you to select a scanning application, select Windows Fax and Scan from the list.



Related Information

- [Use the Web Services Protocol for Network Scanning \(Windows 10 and Windows 11\)](#)

Change the Scan Button Settings from Brother iPrint&Scan

Brother iPrint&Scan allows you to change the machine's Scan Button settings.

1. Start Brother iPrint&Scan.

- Windows:

Double-click the  (Brother iPrint&Scan) icon on your computer's desktop.

For more information, see *Related Information*.

- Mac: (DCP-B7620DW/MFC-B7800DN/MFC-B7810DW)

In the **Finder** menu bar, click **Go > Applications**, and then double-click the iPrint&Scan icon.

The Brother iPrint&Scan screen appears.

NOTE

To download the latest application:

- For Windows:

Go to your model's **Downloads** page at support.brother.com/downloads, and then download and install Brother iPrint&Scan.

- For Mac: (DCP-B7620DW/MFC-B7800DN/MFC-B7810DW)

Download and install Brother iPrint&Scan from the Apple App Store.

2. If your Brother machine is not selected, click the **Select your Machine** button, and then follow the on-screen instructions to select your Brother machine.
3. Click the **Machine Scan Settings** button, and then follow the on-screen instructions to change the scan settings, such as document size, colour, and resolution.



Related Information

- [Scan Using the Scan Button on Your Machine](#)

Related Topics:

- [Scan Using Brother iPrint&Scan \(Windows/Mac\)](#)
- [Access Brother iPrint&Scan \(Windows/Mac\)](#)
- [Scan Photos and Graphics](#)
- [Scan Single or Multiple Pages to a Folder in a Single PDF File](#)
- [Scan to an Editable Text File \(OCR\)](#)
- [Save Scanned Data as an Email Attachment](#)

Configure Certificates for Signed PDFs

If you select Signed PDF for Scan features, you must configure a certificate on your machine using Web Based Management.

To use Signed PDF, you must install a certificate on your machine and your computer.

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "Pwd". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Administrator > Signed PDF**.



If the left navigation bar is not visible, start navigating from ☰.

Signed PDF

Select the Certificate

(To use the Signed PDF, you need to configure the certificate.
You can configure the certificate by clicking the link below.)

[Certificate>>](#)

5. Click the **Select the Certificate** drop-down list, and then select the certificate.
6. Click **Submit**.



Related Information

- [Scan Using the Scan Button on Your Machine](#)
-

Disable Scanning from Your Computer

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

To disable the scan function on your computer, disable the Pull Scan setting using Web Based Management.

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "**Pwd**". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Scan > Scan from PC**.



If the left navigation bar is not visible, start navigating from ☰.

5. In the **Pull Scan** field, click **Disabled**.
6. Click **Submit**.



Related Information

- [Scan Using the Scan Button on Your Machine](#)


Scan from Your Computer (Windows)

There are several ways you can use your computer to scan photos and documents on your machine. Use the software applications we provide or use your favourite scanning application.

- [Scan Using Brother iPrint&Scan \(Windows/Mac\)](#)
- [Scan Using Nuance™ PaperPort™ 14SE or Other Windows Applications](#)
- [Scan Using Windows Fax and Scan](#)

Scan Using Brother iPrint&Scan (Windows/Mac)

1. Load your document.
2. Start Brother iPrint&Scan.
 - Windows:

Double-click the  (Brother iPrint&Scan) icon on your computer's desktop.

For more information, see *Related Information*.
 - Mac: (DCP-B7620DW/MFC-B7800DN/MFC-B7810DW)

In the **Finder** menu bar, click **Go > Applications**, and then double-click the iPrint&Scan icon.The Brother iPrint&Scan screen appears.

NOTE

To download the latest application:

- For Windows:

Go to your model's **Downloads** page at support.brother.com/downloads, and then download and install Brother iPrint&Scan.
- For Mac: (DCP-B7620DW/MFC-B7800DN/MFC-B7810DW)

Download and install Brother iPrint&Scan from the Apple App Store.

3. If your Brother machine is not selected, click the **Select your Machine** button, and then select your model's name from the list. Click **OK**.
4. Click the **Scan** icon.
5. Configure the scan settings, and then click the **Scan** button to start scanning.
6. After all the documents have been scanned, select the option for saving and sharing scanned data.
7. Configure detailed settings, including the **File Name** and the **File Type**.



To combine multiple scans into a file, select PDF as the **File Type**.

8. Complete the scanning process.



Related Information


- [Scan from Your Computer \(Windows\)](#)

Related Topics:

- [Access Brother iPrint&Scan \(Windows/Mac\)](#)
- [Scan Photos and Graphics](#)
- [Scan Single or Multiple Pages to a Folder in a Single PDF File](#)



Scan Using Nuance™ PaperPort™ 14SE or Other Windows Applications

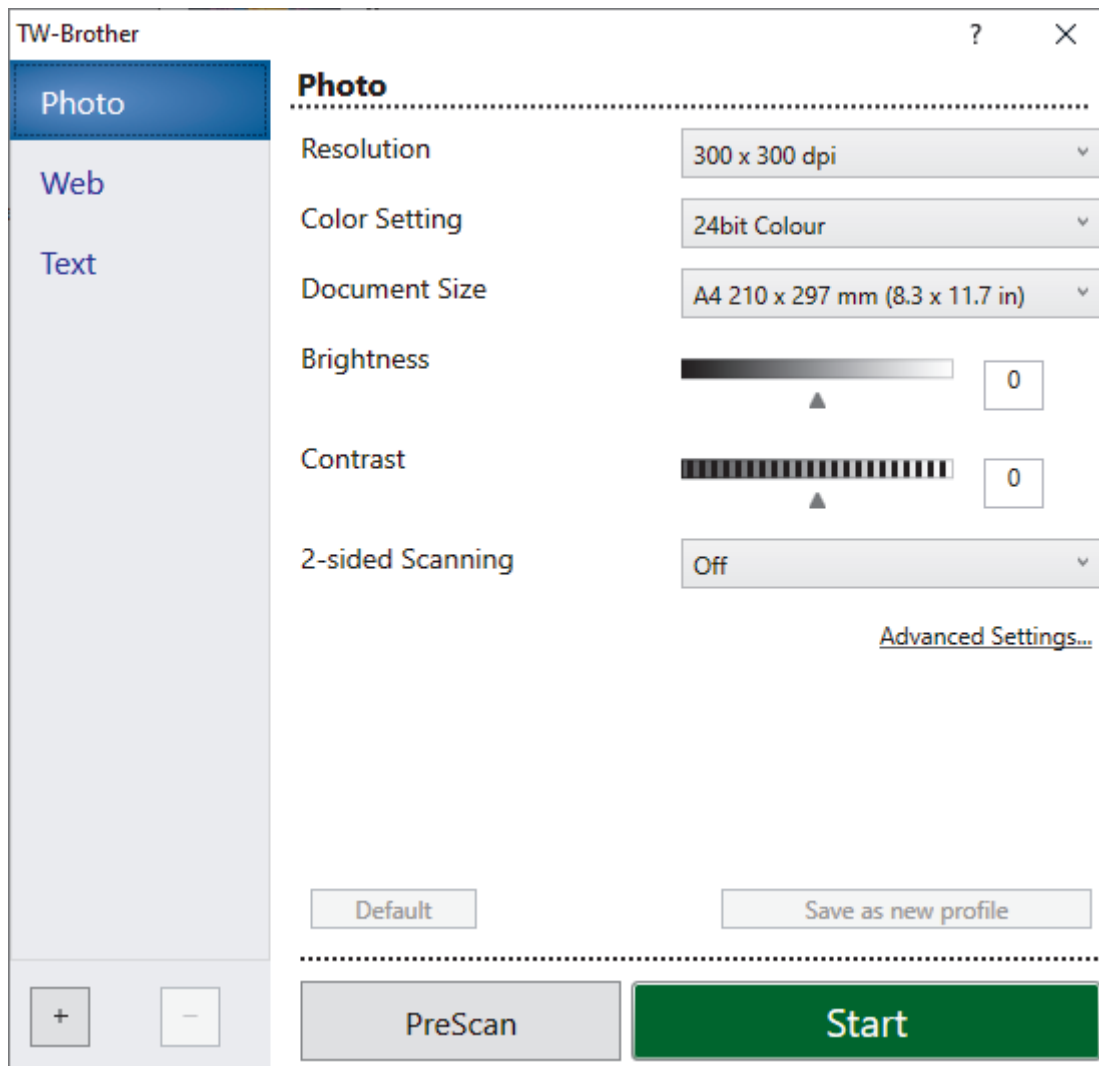
You can use the Nuance™ PaperPort™ 14SE application for scanning.

- This function is not available in countries subject to applicable export regulations.
- To download the Nuance™ PaperPort™ 14SE application, click  (**Brother Utilities**), select **Do More** in the left navigation bar, and then click **PaperPort**.
- Nuance™ PaperPort™ 14SE supports Windows 10 and Windows 11.
- For detailed instructions on using each application, click the application's **Help** menu, and then click **Getting Started Guide** in the **Help** ribbon.



The instructions for scanning in these steps are for PaperPort™ 14SE. For other Windows applications, the steps will be similar. PaperPort™ 14SE supports both TWAIN and WIA drivers; the TWAIN driver (recommended) is used in these steps.

1. [Load your document.](#)
2. Start PaperPort™ 14SE.
Do one of the following:
 - Windows 11
Click  > **All apps** > **Nuance PaperPort 14** > **PaperPort**.
 - Windows 10
Click  > **Nuance PaperPort 14** > **PaperPort**.
3. Click the **Desktop** menu, and then click **Scan Settings** in the **Desktop** ribbon.
The **Scan or Get Photo** panel appears on the left side of the screen.
4. Click **Select**.
5. From the available Scanners list, select your model with **TWAIN: TW** in the name.
6. Click **OK**.
7. Select the **Display scanner dialog box** checkbox in the **Scan or Get Photo** panel.
8. Click **Scan**.
The Scanner Setup dialog box appears.

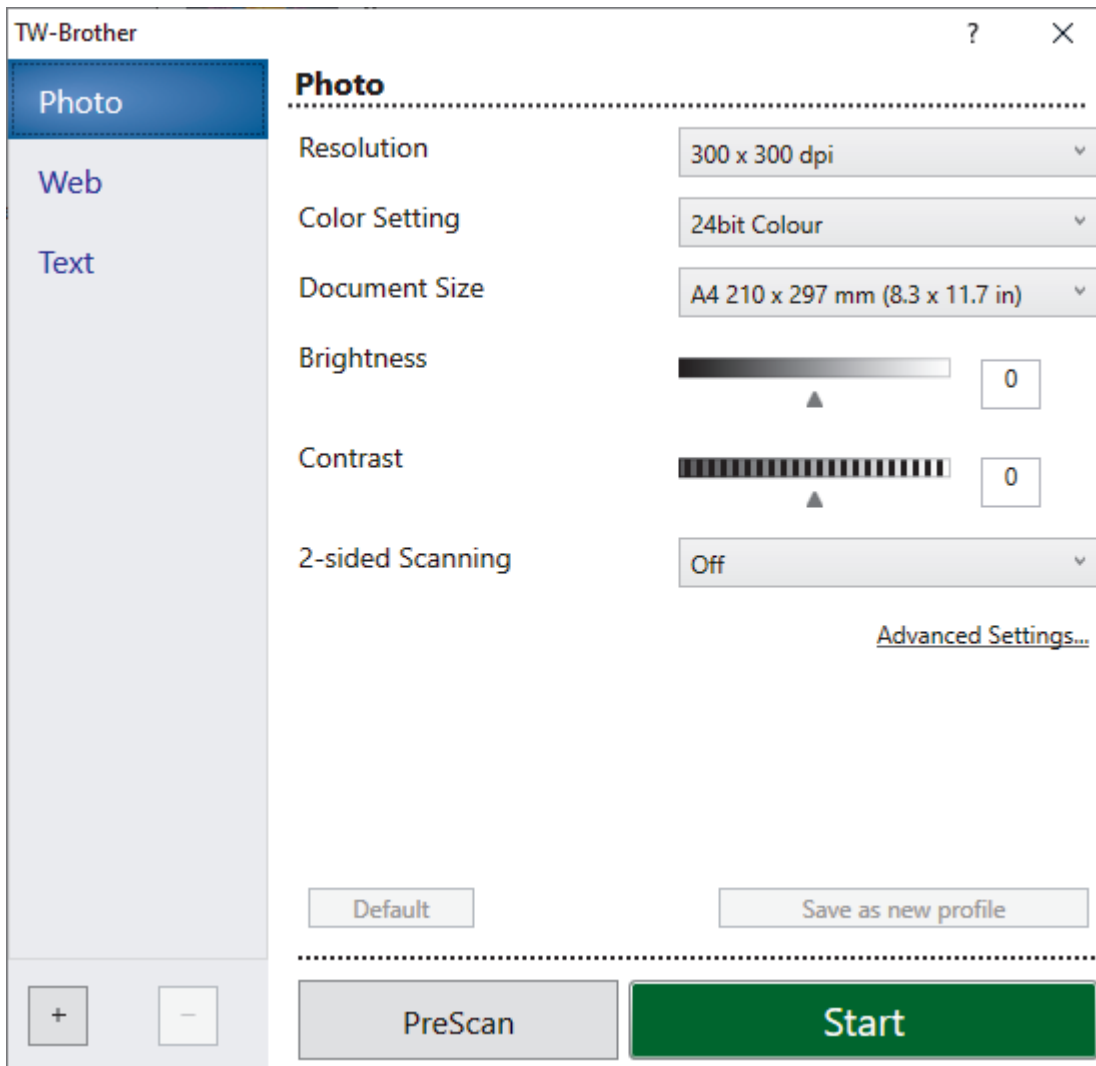


9. Adjust the settings in the Scanner Setup dialog box, if needed.
10. Click the **Document Size** drop-down list, and then select your document size.
11. Click **PreScan** to preview your image and crop unwanted portions before scanning.
12. Click **Start**.
The machine starts scanning.

✓ Related Information

- [Scan from Your Computer \(Windows\)](#)
- [TWAIN Driver Settings \(Windows\)](#)

TWAIN Driver Settings (Windows)



- Note that the item names and assignable values will vary depending on the machine.
- The **Contrast** option is available only when selecting the **Grey (Error Diffusion)**, **True Grey**, or **24bit Colour** options from the **Color Setting** drop-down list.

1. Scan

Select the **Photo**, **Web**, or **Text** option depending on the type of document you want to scan.

Scan (Image Type)		Resolution	Colour Setting
Photo	Use for scanning photo images.	300 x 300 dpi	24bit Colour
Web	Use for attaching scanned images to web pages.	100 x 100 dpi	24bit Colour
Text	Use for scanning text documents.	200 x 200 dpi	Black & White

2. Resolution

Select a scanning resolution from the **Resolution** drop-down list. Higher resolutions take more memory and transfer time, but produce a finer scanned image.

3. Color Setting

Select from a range of scan colour depths.

-
- **Black & White**
Use for text or line art images.
 - **Grey (Error Diffusion)**
Use for photographic images or graphics. (Error Diffusion is a method for creating simulated grey images without using true grey dots. Black dots are arranged in a specific pattern to give a grey appearance.)
 - **True Grey**
Use for photographic images or graphics. This mode is more accurate because it uses up to 256 shades of grey.
 - **24bit Colour**
Use to create an image with the most accurate colour reproduction. This mode uses up to 16.8 million colours to scan the image, but it requires the most memory and has the longest transfer time.

4. Document Size

Select the exact size of your document from a selection of preset scan sizes.

If you select **Custom**, the **Custom Document Size** dialog box appears and you can specify the document size.

5. Brightness

Set the brightness level by dragging the slider to the right or left to lighten or darken the image. If the scanned image is too light, set a lower brightness level and scan the document again. If the image is too dark, set a higher brightness level and scan the document again. You can also type a value in the field to set the brightness level.

6. Contrast

Increase or decrease the contrast level by moving the slider to the right or left. An increase emphasises dark and light areas of the image, while a decrease reveals more details in grey areas. You can also type a value in the field to set the contrast level.

7. Advanced Settings

Configure advanced settings by clicking the **Advanced Settings** button in the Scan Settings dialog box.

- **Document Correction**
 - **Auto Deskew**
Set the machine to correct document skewing automatically as the pages are scanned.
 - **Detect End of Page (ADF)**
Detects the end of page and automatically adjusts the size of a page when the length of the document scanned from the ADF is shorter than the selected document size.
 - **Rotate Image**
Rotate the scanned image.
 - **Fill With Color**
Fill in the edges on four sides of the scanned image using the selected colour and range.
- **Image Quality**
 - **Background Processing**
 - **Remove Bleed-through / Pattern**
Prevent bleed-through.
 - **Remove Background Colour**
Remove the base colour of documents to make the scanned data more legible.
 - **Colour Drop**
Select a colour to remove from the scanned image.
 - **Edge Emphasis**
Make the characters of the original sharper.
 - **Reduce Noise**

Improve the quality of your scanned images with this selection. The **Reduce Noise** option is available when selecting the **24bit Colour** option and the **300 x 300 dpi**, **400 x 400 dpi**, or **600 x 600 dpi** scan resolution.

- **B&W Image Quality**
 - **Character Correction**
 - **Blurred Character Correction**

Correct the broken or incomplete characters of the original to make them easier to read.
 - **Boldface Formatting**

Emphasise the characters of the original by making them bold.
 - **B&W Inversion**

Invert black and white in the monochrome image.
- **Feed Control**
 - **Layout (MFC-B7800DN/MFC-B7810DW)**

Select the layout.
 - **Continuous Scan**

Select this option to scan multiple pages. After a page is scanned, select whether to continue scanning or finish.



Related Information

- [Scan Using Nuance™ PaperPort™ 14SE or Other Windows Applications](#)
-

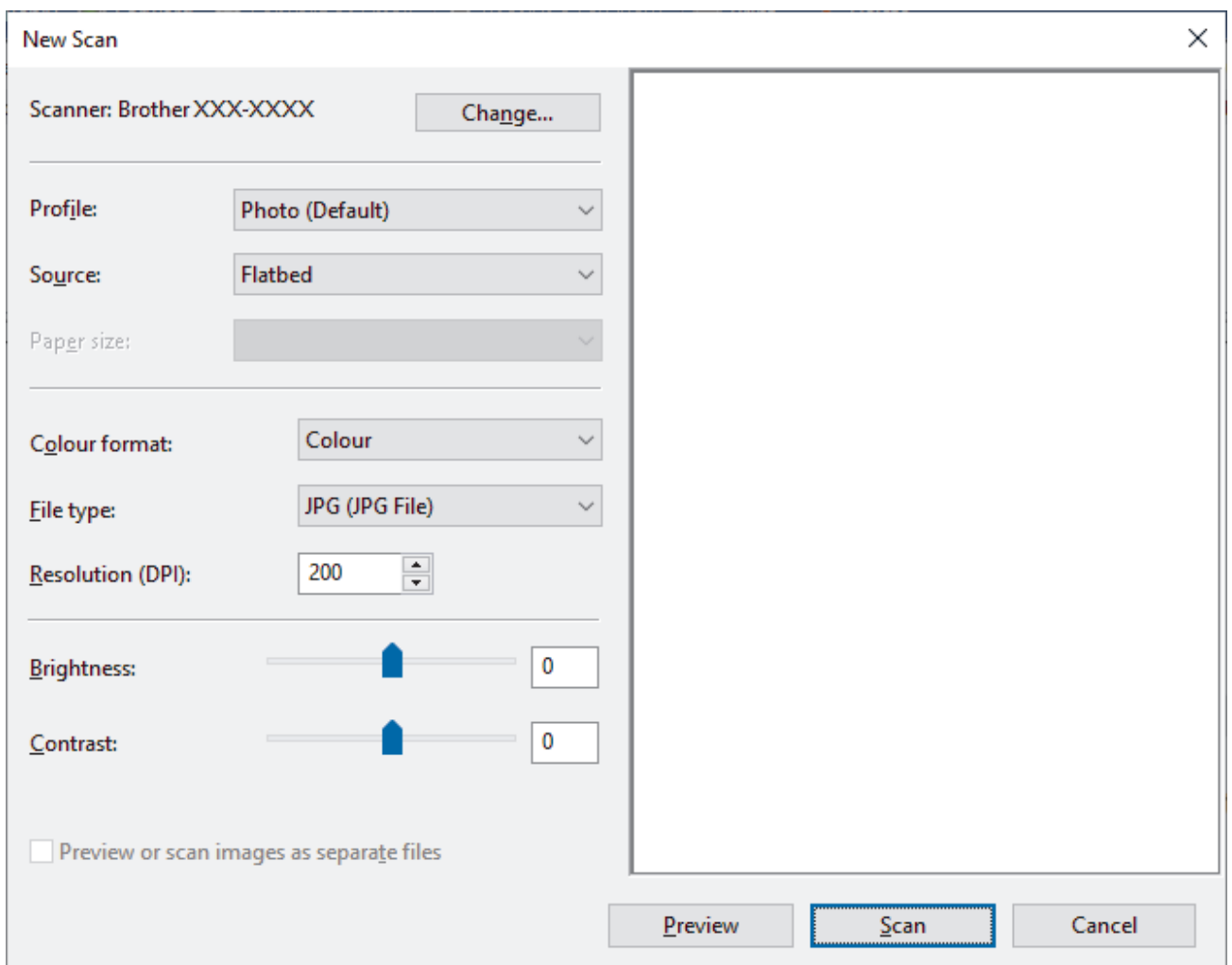
Scan Using Windows Fax and Scan

The Windows Fax and Scan application is another option that you can use for scanning.

- Windows Fax and Scan uses the WIA scanner driver.
- To crop a portion of a page after pre-scanning a document, you must scan using the scanner glass (also called the flatbed).

1. [Load your document](#).
2. Launch Windows Fax and Scan.
3. Click **File > New > Scan**.
4. Select the scanner you want to use.
5. Click **OK**.

The **New Scan** dialog box appears.



6. Adjust the settings in the dialog box, if needed.

The scanner resolution can be set to a maximum of 1200 dpi. If you want to scan at higher resolutions, use the **Scanner Utility** software from **Brother Utilities**.

7. Click **Scan**.

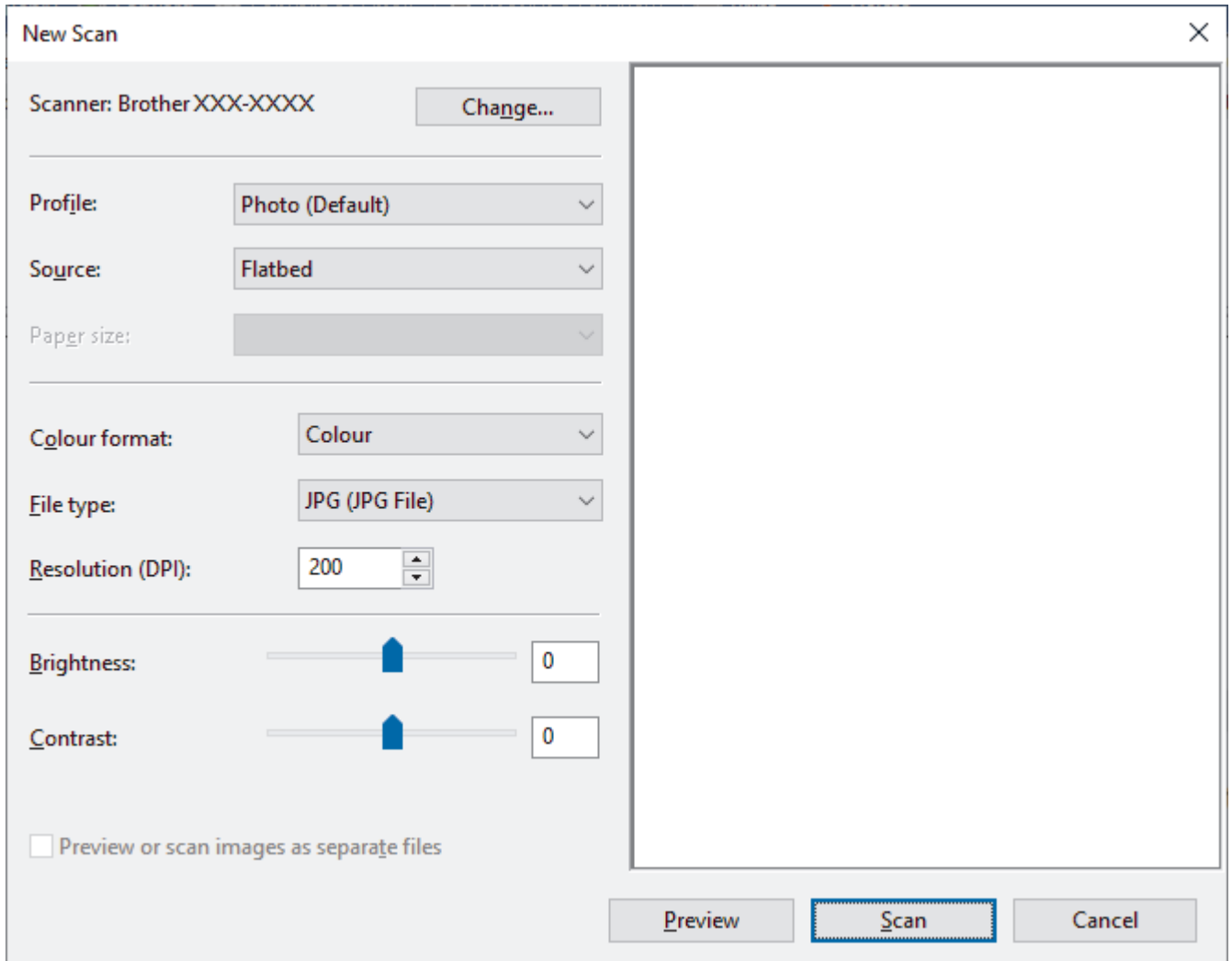
The machine starts scanning the document.

✓ Related Information

- [Scan from Your Computer \(Windows\)](#)

-
- WIA Driver Settings (Windows)
-

WIA Driver Settings (Windows)



Profile

Select the scan profile you want to use from the **Profile** drop-down list.

Source

(ADF models only)

Select the **Flatbed** or **Feeder (Scan one side)** option from the drop-down list.

Paper size

(ADF models only)

The **Paper size** option is available if you select the **Feeder (Scan one side)** option from the **Source** drop-down list.

Colour format

Select a scan colour format from the **Colour format** drop-down list.

File type

Select a file format from the **File type** drop-down list.

Resolution (DPI)

Set a scanning resolution in the **Resolution (DPI)** field. Higher resolutions take more memory and transfer time, but produce a finer scanned image.

Brightness

Set the brightness level by dragging the slider to the right or left to lighten or darken the image. If the scanned image is too light, set a lower brightness level and scan the document again. If the image is too dark, set a higher brightness level and scan the document again. You can also type a value in the field to set the brightness level.

Contrast

Increase or decrease the contrast level by moving the slider to the right or left. An increase emphasises dark and light areas of the image, while a decrease reveals more details in grey areas. You can also type a value in the field to set the contrast level.



Related Information

- [Scan Using Windows Fax and Scan](#)
-

Scan from Your Computer (Mac)

- [Scan Using Brother iPrint&Scan \(Windows/Mac\)](#)
- [Scan Using AirPrint \(macOS\)](#)

Configure Scan Settings Using Web Based Management

- [Set the Scan File Name Using Web Based Management](#)

Set the Scan File Name Using Web Based Management

Set up a file name for scanned data using Web Based Management.

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "Pwd". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Scan > Scan File Name**.



If the left navigation bar is not visible, start navigating from ☰.

5. Select the **File Name Style** from the drop-down list.
6. If you selected the option to include the date in **File Name Style** field, select the date format from the drop-down list.
7. In the **Time** field, select **On** to include the time information in the file name.
8. In the **Counter** field, select **Continuous** or **Reset after each job**.



If you select **Reset after each job**, duplication of file names may occur.

9. If you want to create a user-defined file name prefix, type a file name in the user-defined fields of each scan function.



Do not use the following characters: ? / \ *

10. Click **Submit**.



Related Information

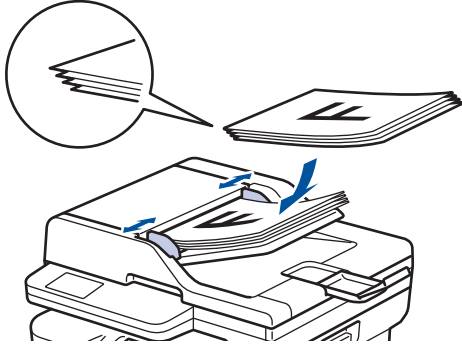
- [Configure Scan Settings Using Web Based Management](#)

Copy

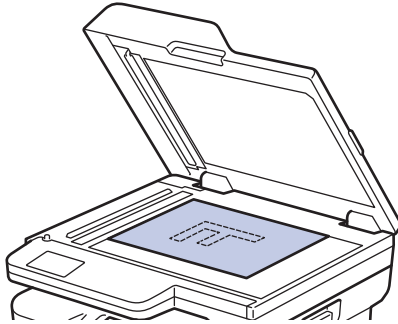
- [Copy on One Side of the Paper \(1-sided\)](#)
- [Copy on Both Sides of the Paper \(2-sided\)](#)
- [Enlarge or Reduce Copied Images](#)
- [Make N in 1 Copies Using the Page Layout Feature](#)
- [Sort Copies](#)
- [Copy an ID Card](#)
- [Copy Options](#)

Copy on One Side of the Paper (1-sided)

1. Make sure you have loaded the correct size paper in the paper tray.
2. Do one of the following:
 - Place the document *face up* in the ADF. (available only for certain models)
(If you are copying multiple pages, we recommend using the ADF.)




- Place the document *face down* on the scanner glass.



NOTE

For important or fragile documents, use the machine's scanner glass.

3. Do one of the following:
 - For MFC models
Press  (**Copy**).
Use the dial pad to enter the number of copies you want.
 - For DCP models
Press ▲ or ▼ to enter the number of copies you want.

The LCD displays:

```
Sort   Copies:01
100%■■■■ Auto
```

4. Press **Start**.



Related Information

- [Copy](#)

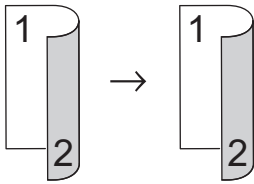
Copy on Both Sides of the Paper (2-sided)

Reduce the amount of paper you use by copying onto both sides of the paper.

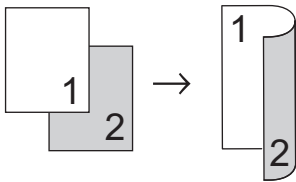
- You must choose a 2-sided copy layout from the following options before you can start 2-sided copying.
- The layout of your original document determines which 2-sided copy layout you should choose.
- (For ADF models) For important or fragile documents, use the machine's scanner glass.
- When you manually make 2-sided copies from a 2-sided document, use the scanner glass.
- Select A4 sized paper when using the 2-sided copy option.

Portrait

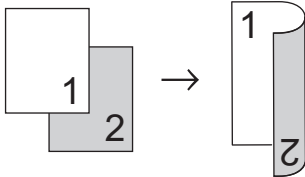
2-sided to 2-sided



1-sided to 2-sided (Long Edge Flip)

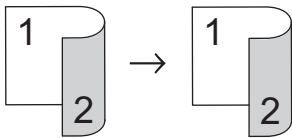


1-sided to 2-sided (Short Edge Flip)

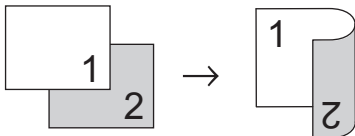


Landscape

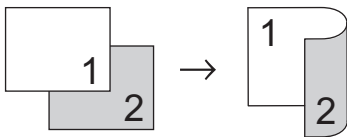
2-sided to 2-sided



1-sided to 2-sided (Long Edge Flip)



1-sided to 2-sided (Short Edge Flip)



1. [Load your document.](#)
2. Do one of the following:

- For MFC models

Press  (Copy).

Use the dial pad to enter the number of copies you want.

- For DCP models

Press ▲ or ▼ to enter the number of copies you want.

3. Do one of the following:

- Press **2-sided**.
- Press **Options** or **Copy/Scan Options**.

Press ▲ or ▼ to select [2-sided], and then press **OK**.

4. Press ▲ or ▼ to display [Layout Long] or [Layout Short], and then press **OK**.

5. Select flip on long edge or flip on short edge.

6. Press ▲ or ▼ to display [2sided → 2sided] or [1sided → 2sided], and then press **OK**.

NOTE

If you select [2sided → 2sided], you cannot use the ADF. Use the scanner glass.

7. Press **Start**.

If you placed the document in the ADF, the machine scans the pages and starts printing.

If you are using the scanner glass, go to the next step.

8. After the machine scans the page, place the next page on the scanner glass, and then press ▲ to scan the next page.

9. After scanning all the pages, press ▼ to select the [No] option.

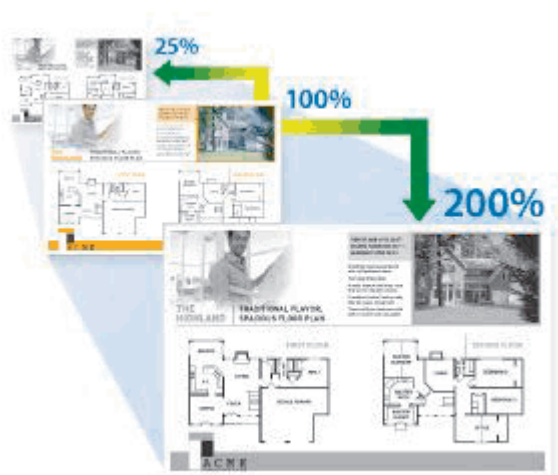




Related Information

- [Copy](#)

Enlarge or Reduce Copied Images

Select an enlargement or reduction ratio to resize your copied data.



1. Load your document.
 2. Do one of the following:
 - For MFC models
Press  (**Copy**).
Use the dial pad to enter the number of copies you want.
 - For DCP models
Press ▲ or ▼ to enter the number of copies you want.
 3. Press **Options** or **Copy/Scan Options**.
 4. Press ▲ or ▼ to select [Enlarge/Reduce], and then press **OK**.
 5. Press ▲ or ▼ to select the enlargement or reduction ratio you want, and then press **OK**.
If you select [Custom (25-400%)], use the dial pad, or press ▲ or ▼ to enter an enlargement or reduction ratio from [25%] to [400%] and then press **OK**.
 6. Press **Start**.
-
-  • [Auto] sets the machine to calculate the reduction ratio that best fits the size of paper.
- [Auto] is only available when using the ADF.
-


✓ Related Information

- [Copy](#)

Make N in 1 Copies Using the Page Layout Feature

The N in 1 copy feature saves paper by copying two or four pages of your document onto one page of the copy.



1. [Load your document.](#)
2. Do one of the following:
 - For MFC models
Press  (**Copy**).
Use the dial pad to enter the number of copies you want.
 - For DCP models
Press ▲ or ▼ to enter the number of copies you want.
3. Press **Options** or **Copy/Scan Options**.
4. Press ▲ or ▼ to select [Page Layout], and then press **OK**.
5. Press ▲ or ▼ to select [Off(1 in 1)], [2 in 1(P)], [2 in 1(L)], [4 in 1(P)] or [4 in 1(L)], and then press **OK**.
6. Press **Start**.
If you placed the document in the ADF, the machine scans the pages and starts printing.
If you are using the scanner glass, go to the next step.
7. After the machine scans the page, place the next page on the scanner glass, and then press ▲ to scan the next page.
8. After scanning all the pages, press ▼ to select the [No] option.




Related Information

- [Copy](#)

Sort Copies

Sort multiple copies. Pages will be stacked in the order they are fed, that is: 1, 2, 3, and so on.

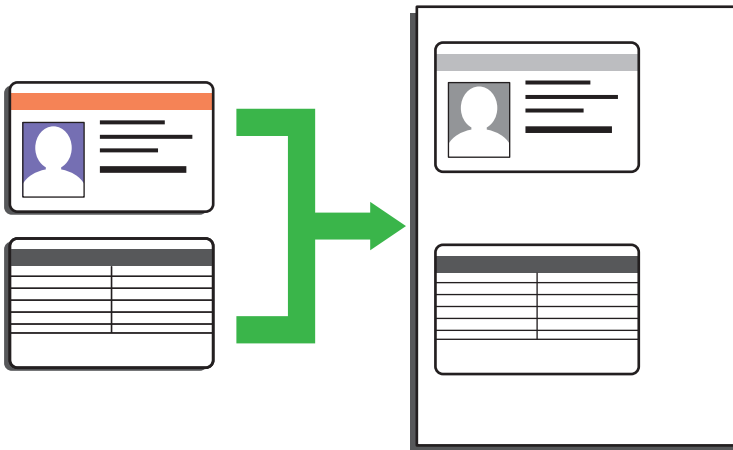
1. [Load your document.](#)
2. Do one of the following:
 - For MFC models
Press  (**Copy**).
Use the dial pad to enter the number of copies you want.
 - For DCP models
Press ▲ or ▼ to enter the number of copies you want.
3. Press **Options** or **Copy/Scan Options**.
4. Press ▲ or ▼ to select [Stack/Sort], and then press **OK**.
5. Press ▲ or ▼ to select [Sort], and then press **OK**.
6. Press **Start**.
If you placed the document in the ADF, the machine scans the pages and starts printing.
If you are using the scanner glass, go to the next step.
7. After the machine scans the page, place the next page on the scanner glass, and then press ▲ to scan the next page.
8. After scanning all the pages, press ▼ to select the [No] option.



Related Information

- [Copy](#)

Copy an ID Card

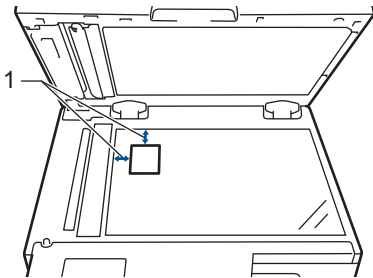


You may copy an identification card only to the extent permitted under applicable laws. For more detailed information, see the *Product Safety Guide*.

1. (For MFC models)

Press  (**Copy**).

2. Place an identification card *face down* near the upper left corner of the scanner glass.



1 4.0 mm or greater (top, left)

3. Press **2 in 1 (ID) Copy**.

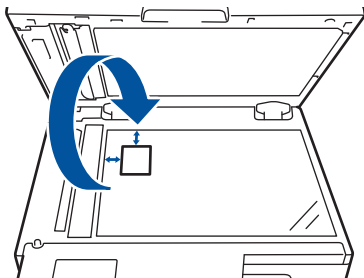
4. Do one of the following:

- For MFC models
Use the dial pad to enter the number of copies you want.
- For DCP models
Press ▲ or ▼ to enter the number of copies you want.

5. Press **Start**.

The machine scans one side of the identification card.

6. After the machine has scanned the first side, turn over the identification card.



7. Press **Start** to scan the other side.

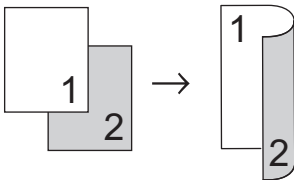
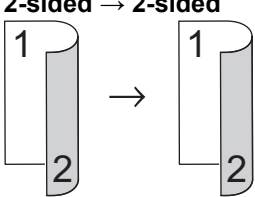
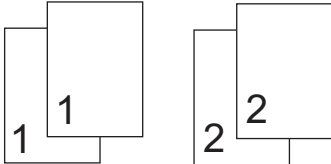
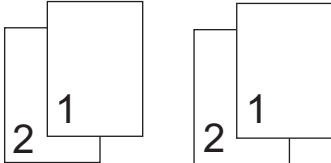


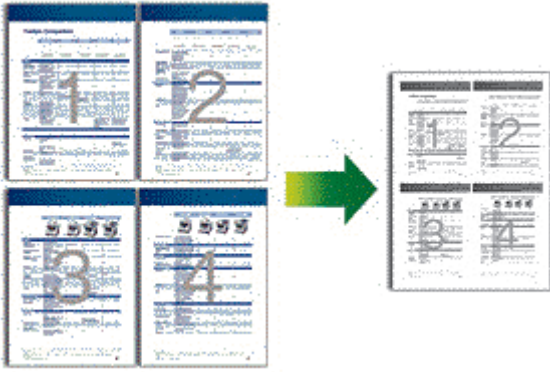
Related Information

- [Copy](#)
-

Copy Options

To change Copy settings, press the **Options** or **Copy/Scan Options** button.

Menu selections	Options	
Quality	Select the copy quality for your type of document.	
Enlarge/Reduce	100%	-
	Enlarge	Select an enlargement ratio for the next copy.
	Reduce	Select a reduction ratio for the next copy.
	Auto (available only for certain models)	Adjusts the copy size to fit the paper size you have set.
	Custom (25-400%)	Enter an enlargement or reduction ratio.
Density	Increase the density to make the text darker. Decrease the density to make the text lighter.	
2-sided (available only for certain models)	Select to copy on both sides of the paper. 1-sided → 2-sided  2-sided → 2-sided 	
Contrast	Increase the contrast to make an image clearer. Decrease the contrast to make an image more subdued.	
Stack/Sort	Select to stack or sort multiple copies. Stack  Sort 	

Menu selections	Options
Page Layout	<p data-bbox="480 170 707 197">Make N in 1 copies.</p> <p data-bbox="480 210 547 237">4 in 1</p>  <p>The diagram illustrates the '4 in 1' option. On the left, four separate pages of a document are shown, each with a large number (1, 2, 3, or 4) indicating its page number. A green arrow points to the right, where a single page is shown containing four smaller versions of the same document content, arranged in a 2x2 grid, representing the '4 in 1' option.</p>



Related Information

- [Copy](#)

Fax

Related Models: MFC-B7800DN/MFC-B7810DW

- [Send a Fax](#)
- [Receive a Fax](#)
- [Voice Operations and Fax Numbers](#)
- [Telephone Services and External Devices](#)
- [Fax Reports](#)
- [PC-FAX](#)


Send a Fax

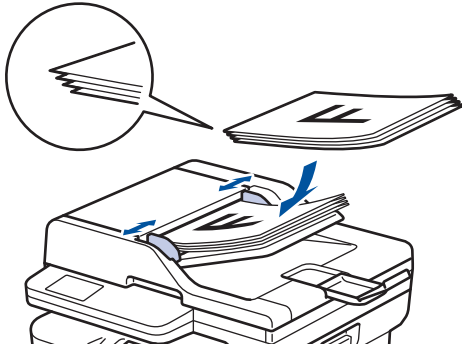
Related Models: MFC-B7800DN/MFC-B7810DW

- [Send a Fax](#)
- [Send a Fax Manually](#)
- [Send a Fax at the End of a Conversation](#)
- [Send the Same Fax to More than One Recipient \(Broadcasting\)](#)
- [Send a Fax in Real Time](#)
- [Send a Fax at a Specified Time \(Delayed Fax\)](#)
- [Add a Cover Page to Your Fax](#)
- [Cancel a Fax in Progress](#)
- [Check and Cancel a Pending Fax](#)
- [Fax Options](#)

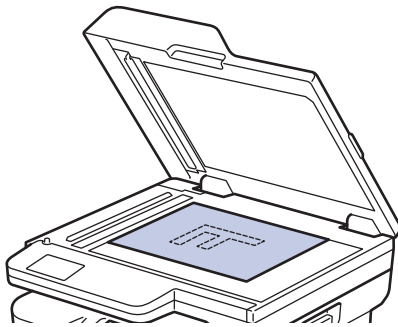
Send a Fax

Related Models: MFC-B7800DN/MFC-B7810DW

1. Press  (**Fax**).
2. Do one of the following:
 - Place the document *face up* in the ADF.
(If you are faxing multiple pages, we recommend using the ADF.)



- Place the document *face down* on the scanner glass.



3. Enter the fax number.

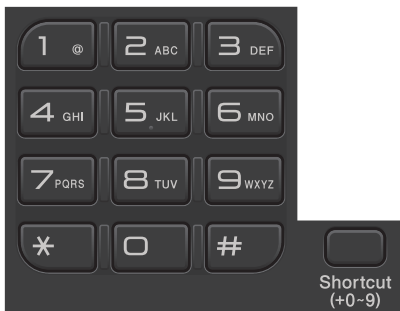
- **Using the dial pad**

Enter the fax number using the dial pad.




- **Using the Shortcut Button**

Hold down the **Shortcut** button, and then enter the Shortcut number using the dial pad.



- **Using the Speed Dial Codes**

Press  twice, and then enter the three-digit Speed Dial code. Press **OK**.

4. Press **Start**.

The machine scans and sends the document.

If you placed the document on the scanner glass, follow the instructions in the table:

Option	Description
Yes	To scan the next page, press ▲ to select the Yes option, and then place the next page on the scanner glass. Press OK to scan the page.
No (Send)	When you have scanned the last page, press ▼ to select the No (Send) option (or press Start again). The machine sends the document.

To stop faxing, press **Stop/Exit**.


Related Information

- [Send a Fax](#)

Send a Fax Manually

Related Models: MFC-B7800DN/MFC-B7810DW

Manual fax transmission lets you hear the dialling, ringing and fax-receiving tones while sending a fax.

1. Press  (**Fax**).
2. [Load your document](#).
3. Pick up the handset of the external telephone.
4. Dial the fax number you want to call.
5. When you hear the fax tone, press **Start**.
If you are using the scanner glass, press ▲.
6. Replace the handset of the external telephone.



Related Information

- [Send a Fax](#)

Send a Fax at the End of a Conversation

Related Models: MFC-B7800DN/MFC-B7810DW

At the end of a conversation, you can send a fax to the other party before you both hang up.

1. Ask the other party to wait for fax tones (beeps) and then to press the Start button before hanging up.
2. [Load your document.](#)
3. Press **Start**.
If you are using the scanner glass, press ▲.
4. Replace the handset.



Related Information

- [Send a Fax](#)

Send the Same Fax to More than One Recipient (Broadcasting)

Related Models: MFC-B7800DN/MFC-B7810DW

Use the Broadcasting feature to send the same fax to multiple fax numbers at the same time.

- The same broadcast can include Groups, Address Book numbers (Shortcut numbers and Speed Dial numbers in some models), and up to 50 manually dialed numbers.
- Address Book numbers (Shortcut numbers and Speed Dial numbers in some models) must be stored in the machine's memory before they can be used in a broadcast.
- Group numbers must also be stored in the machine's memory before they can be used in a broadcast. Group numbers include many stored Address Book numbers (Shortcut numbers and Speed Dial numbers in some models) for easier dialling.



If you did not use any of the Shortcut numbers and the Speed Dial numbers for Groups, you can broadcast faxes to as many as 260 different numbers.

1. Press  (**Fax**).

2. [Load your document](#).

3. Enter a number, and press **OK**.

You can use Shortcut, Speed Dial, Group numbers and numbers manually entered using the dial pad.

Repeat this step to enter the all the numbers you want to broadcast to.

4. Press **Start**.



Related Information

- [Send a Fax](#)
 - [Cancel a Broadcast in Progress](#)

Cancel a Broadcast in Progress

Related Models: MFC-B7800DN/MFC-B7810DW

While broadcasting multiple faxes, you can cancel just the fax currently being transmitted or cancel the whole broadcast job.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Fax] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Remaining Jobs] option, and then press **OK**.

The LCD will display the Broadcast job number followed by the fax number being dialled (for example, [#001123456789]) and the broadcast job number (for example, [Broadcast#001]).

4. Press **▲** or **▼** to display the fax number being dialled or the broadcast job number, and then press **OK**.
5. Press the option shown in the table to cancel or exit the cancel process.

Option	Description
▲	The machine cancels the fax currently being sent.
▼	The machine exits from the cancel process without cancelling.

6. Press **Stop/Exit**.



Related Information


- [Send the Same Fax to More than One Recipient \(Broadcasting\)](#)

Send a Fax in Real Time

Related Models: MFC-B7800DN/MFC-B7810DW

When sending a fax, the machine scans the document into the memory before sending it. As soon as the telephone line is free, the machine starts dialling and sending. If you want to send an important document immediately without waiting for the machine to retrieve the scan from its memory, turn [Real Time TX] on.

- If the memory is full and you are sending a fax from the ADF, the machine sends the document in real time (even if [Real Time TX] is set to [Off]). If the memory is full, faxes from the scanner glass cannot be sent until you clear some of the memory.
- In Real Time Transmission, the automatic redial feature does not work when using the scanner glass.
- If [Real Time TX] is set to on, the option to scan 2-sided documents is not available.

1. Press  (**Fax**).
2. [Load your document](#).
3. Press **Menu**.
4. Press ▲ or ▼ to display the [Fax] option, and then press **OK**.
5. Press ▲ or ▼ to display the [Setup Send] option, and then press **OK**.
6. Press ▲ or ▼ to display the [Real Time TX] option, and then press **OK**.
7. Press ▲ or ▼ to display the [On] option, and then press **OK**.
8. When finished, press **Stop/Exit**.
9. Enter the fax number.
10. Press **Start**.




Related Information

- [Send a Fax](#)

Send a Fax at a Specified Time (Delayed Fax)

Related Models: MFC-B7800DN/MFC-B7810DW

You can store up to 50 faxes in the machine's memory to be sent within the next twenty-four hour period.

1. Press  (**Fax**).
2. [Load your document](#).
3. Press **Options**.
4. Press **▲** or **▼** to display the [Delayed Fax] option, and then press **OK**.
5. Enter the time you want the fax to be sent.
 - If you set [12h Clock] in the [Date & Time] setting, enter the time in 12-hour format, and then press **OK**.
Press **▲** or **▼** to display the [AM] or [PM] option, and then press **OK**.
 - If you set [24h Clock] in the [Date & Time] setting, enter the time in 24-hour format, and then press **OK**.
(For example, enter 19:45 for 7:45 PM.)
6. Enter the fax number.
7. Press **Start**.



The number of pages you can scan into the memory depends on the amount of data printed on each page.



Related Information


- [Send a Fax](#)

Add a Cover Page to Your Fax

Related Models: MFC-B7800DN/MFC-B7810DW

You can add a cover page to the next fax or every outgoing fax.

- This feature will not work unless you have set up your Station ID.
- The cover page includes your Station ID, a comment, and the name stored in the Address Book, Shortcut, or Speed Dial (in some models).

1. Press  (**Fax**).
2. [Load your document](#).
3. Press **Options**.
4. Press **▲** or **▼** to display the [Coverpage] option, and then press **OK**.
5. Press **▲** or **▼** to display the [On] option, and then press **OK**.
6. Press **▲** or **▼** to display comment options, and then press **OK**.
7. Enter the number of total pages using the dial pad, and then press **OK**.
8. When finished, press **Stop/Exit**.
9. Enter the fax number.
10. Press **Start**.


Related Information

- [Send a Fax](#)
 - [Create a Cover Page Message](#)

Create a Cover Page Message

Related Models: MFC-B7800DN/MFC-B7810DW

Create up to two custom cover page messages to add to outgoing faxes.

1. Press  (**Fax**).
2. Press **Menu**.
3. Press ▲ or ▼ to display the [Fax] option, and then press **OK**.
4. Press ▲ or ▼ to display the [Setup Send] option, and then press **OK**.
5. Press ▲ or ▼ to display the [Coverpage Note] option to store your own comment, and then press **OK**.
6. Press ▲ or ▼ to display the [5.] or [6.] option to store your own comment, and then press **OK**.
7. Enter your own comment using the dial pad, and then press **OK**.
8. Press **Stop/Exit**.



Related Information

- [Add a Cover Page to Your Fax](#)

Cancel a Fax in Progress

Related Models: MFC-B7800DN/MFC-B7810DW

1. Press **Stop/Exit** while the machine is dialling or sending a fax.
2. Press an option in the table to cancel or continue the fax job in progress.

Option	Description
▲	The machine cancels sending the fax job.
▼	The machine does not cancel the fax job.




Related Information

- [Send a Fax](#)

Check and Cancel a Pending Fax

Related Models: MFC-B7800DN/MFC-B7810DW

You can cancel a fax job before it is sent, while it is stored in the memory.

1. Press  (**Fax**).
2. Press **Menu**.
3. Press **▲** or **▼** to display the [Fax] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Remaining Jobs] option, and then press **OK**.
The LCD displays the number of jobs waiting in the memory to be sent.
5. Press **▲** or **▼** to display the job you want to cancel, and then press **OK**.
6. Press the options in the following table to cancel or exit the cancel process.

Option	Description
▲	The machine cancels the job.
▼	The machine exits from the cancel process without cancelling.

7. Press **Stop/Exit**.



Related Information

- [Send a Fax](#)

Fax Options

Related Models: MFC-B7800DN/MFC-B7810DW

To change the fax-sending settings, press the **Options** button.

Option	Description
Fax Resolution	Set the resolution for outgoing faxes. The fax quality often can be improved by changing the Fax Resolution.
Contrast	Adjust the contrast. If your document is very light or very dark, changing the contrast may improve the fax quality.
Glass ScanSize	Adjust the scan area of the scanner glass to the size of the document.
Delayed Fax	Set the time of day the delayed faxes will be sent.
Real Time TX	Send a fax immediately without waiting for the machine to retrieve the scan from its memory.
Coverpage	Set the machine to automatically send a pre-programmed cover page.
Overseas Mode	Set to On if you have difficulty sending faxes overseas.



Related Information

- [Send a Fax](#)

Receive a Fax

Related Models: MFC-B7800DN/MFC-B7810DW

- [Receive Mode Settings](#)
- [Memory Receive Options](#)
- [Remote Fax Retrieval](#)

Receive Mode Settings

Related Models: MFC-B7800DN/MFC-B7810DW

- [Receive Modes Overview](#)
- [Choose the Correct Receive Mode](#)
- [Set the Number of Rings Before the Machine Answers \(Ring Delay\)](#)
- [Set the F/T Ring Time \(Fast Double-ring\)](#)
- [Set Fax Detect](#)
- [Shrink Page Size of an Oversized Incoming Fax](#)
- [Set the 2-sided Printing for Received Faxes](#)
- [Set the Fax Receive Stamp](#)
- [Receive a Fax at the End of a Telephone Conversation](#)

Receive Modes Overview

Related Models: MFC-B7800DN/MFC-B7810DW

Some receive modes answer automatically (Fax Only Mode and Fax/Tel Mode). You may want to change the Ring Delay before using these modes.

Fax Only Mode

([Fax Only] in the machine's menu)

Fax Only Mode automatically answers every call as a fax.

Fax/Tel Mode

([Fax/Tel] in the machine's menu)

Fax/Tel Mode helps you manage incoming calls, by recognising whether they are fax or voice calls and handling them in the following ways:

- Faxes will be received automatically.
- Voice calls will start the F/T ring to tell you to pick up the call. The F/T ring is a fast pseudo/double-ring made by your machine.

Manual Mode

([Manual] in the machine's menu)

To receive a fax in Manual Mode, lift the handset of the external telephone connected to the machine.

When you hear fax tones (short repeating beeps), press the buttons in the table to receive a fax. Use the Fax Detect feature to receive faxes when you have lifted a handset on the same line as the machine.

Applicable Models	To receive a fax
All MFC models	Start and then ▼

External TAD Mode

([External TAD] in the machine's menu)

External TAD Mode lets an external answering device manage your incoming calls.

Incoming calls will be handled in the following ways:

- Faxes will be received automatically.
- Voice callers can record a message on the external TAD.



Related Information

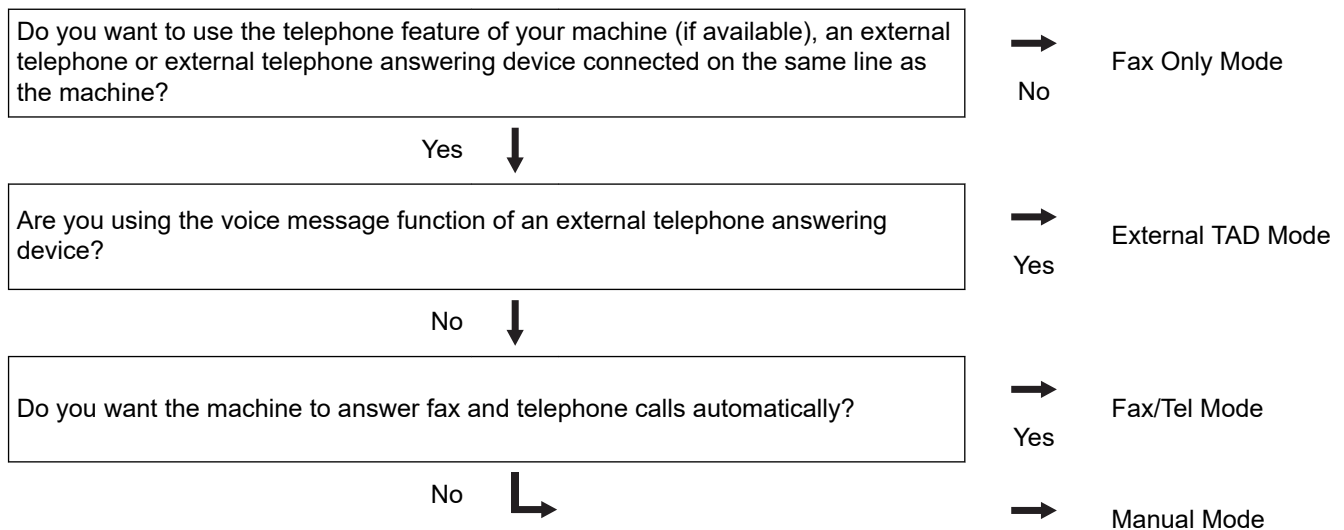
- [Receive Mode Settings](#)


Choose the Correct Receive Mode

Related Models: MFC-B7800DN/MFC-B7810DW

You must choose a Receive Mode depending on the external devices and telephone services you have on your line.

By default, your machine will automatically receive any faxes that are sent to it. The diagram below will help you select the correct mode.



1. Press  (**Fax**).
2. Press **Menu**.
3. Press **▲** or **▼** to display the [Fax] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Setup Receive] option, and then press **OK**.
5. Press **▲** or **▼** to display the [Receive Mode] option, and then press **OK**.
6. Press **▲** or **▼** to select the [Fax Only], [Fax/Tel], [External TAD], or [Manual] option, and then press **OK**.
7. Press **Stop/Exit**.



Related Information

- [Receive Mode Settings](#)

Related Topics:


- [Telephone and Fax Problems](#)

Set the Number of Rings Before the Machine Answers (Ring Delay)

Related Models: MFC-B7800DN/MFC-B7810DW

When somebody calls your machine, you will hear the normal telephone ring sound. The number of rings is set in the Ring Delay option.

- The Ring Delay setting sets the number of times the machine rings before it answers in the Fax Only and Fax/Tel Modes.
- If you have external or extension telephones on the same line as the machine, choose the maximum number of rings.

1. Press  (**Fax**).
2. Press **Menu**.
3. Press **▲** or **▼** to display the [Fax] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Setup Receive] option, and then press **OK**.
5. Press **▲** or **▼** to display the [Ring Delay] option, and then press **OK**.
6. Press **▲** or **▼** to select the number of rings you want the line to ring before the machine answers, and then press **OK**.
7. Press **Stop/Exit**.



If you select [00], the machine will answer immediately and the line will not ring at all (available only for some countries).



Related Information

- [Receive Mode Settings](#)

Related Topics:

- [Telephone and Fax Problems](#)


Set the F/T Ring Time (Fast Double-ring)

Related Models: MFC-B7800DN/MFC-B7810DW

When you set the Receive Mode to Fax/Tel Mode, if the call is a fax, your machine will automatically receive it. However, if it is a voice call, the machine will sound the F/T ring (fast double-ring) for the time you set in the F/T Ring Time option. When you hear the F/T ring, it means that a voice caller is on the line.

The F/T Ring Time feature works when you set Fax/Tel Mode as the Receive Mode.

Because the F/T ring is made by the machine, extension and external telephones will not ring; however, you can still answer the call on any telephone.

1. Press  (**Fax**).
2. Press **Menu**.
3. Press **▲** or **▼** to display the [Fax] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Setup Receive] option, and then press **OK**.
5. Press **▲** or **▼** to display the [F/T Ring Time] option, and then press **OK**.
6. Press **▲** or **▼** to display how long the machine will ring to alert you that you have a voice call, and then press **OK**.
7. Press **Stop/Exit**.



Even if the caller hangs up during the pseudo/double-ringing, the machine will continue to ring for the set time.



Related Information

- [Receive Mode Settings](#)

Set Fax Detect

Related Models: MFC-B7800DN/MFC-B7810DW


If Fax Detect is On: The machine receives a fax call automatically, even if you answer the call. When you see [Receiving] on the LCD or when you hear “chirps” through the handset you are using, just replace the handset. Your machine will do the rest.

If Fax Detect is Off: If you are at the machine and answer a fax call by lifting the handset, press the buttons in the following table to receive the fax. If you answered at an extension or external telephone, press *51.

Applicable Models	To receive a fax
MFC-B7800DN/MFC-B7810DW	Start and then ▼



- If this feature is set to [On], but your machine does not connect a fax call when you lift an extension or external telephone handset, press the remote activation code *51.
- If you send faxes from a computer on the same telephone line and the machine intercepts them, set Fax Detect to [Off].

1. Press  (Fax).
2. Press **Menu**.
3. Press ▲ or ▼ to display the [Fax] option, and then press **OK**.
4. Press ▲ or ▼ to display the [Setup Receive] option, and then press **OK**.
5. Press ▲ or ▼ to display the [Fax Detect] option, and then press **OK**.
6. Press ▲ or ▼ to display the [On] (or [Off]) option, and then press **OK**.
7. Press **Stop/Exit**.




Related Information

- [Receive Mode Settings](#)

Shrink Page Size of an Oversized Incoming Fax

Related Models: MFC-B7800DN/MFC-B7810DW

If you enable the auto reduction function, the machine reduces each page of an incoming fax to fit on your paper. The machine calculates the reduction ratio by using the fax page size and your Paper Size setting.

1. Press  (**Fax**).
2. Press **Menu**.
3. Press **▲** or **▼** to display the [Fax] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Setup Receive] option, and then press **OK**.
5. Press **▲** or **▼** to display the [Auto Reduction] option, and then press **OK**.
6. Press **▲** or **▼** to display the [On] (or [Off]) option, and then press **OK**.
7. Press **Stop/Exit**.



Related Information


- [Receive Mode Settings](#)

Set the 2-sided Printing for Received Faxes

Related Models: MFC-B7800DN/MFC-B7810DW

Your machine prints received faxes on both sides of the paper when [2-sided] is set to [On].

- Use A4 size paper (60 to 105 g/m²) for this function.
- When 2-sided printing is enabled, incoming faxes are automatically reduced to fit the paper in the paper tray.

1. Press  (**Fax**).
2. Press **Menu**.
3. Press ▲ or ▼ to display the [Fax] option, and then press **OK**.
4. Press ▲ or ▼ to display the [Setup Receive] option, and then press **OK**.
5. Press ▲ or ▼ to display the [2-sided] option, and then press **OK**.
6. Press ▲ or ▼ to display the [On] (or [Off]) option, and then press **OK**.
7. Press **Stop/Exit**.



Related Information


- [Receive Mode Settings](#)

Set the Fax Receive Stamp

Related Models: MFC-B7800DN/MFC-B7810DW

You can set the machine to print the received date and time at the top centre of each received fax page.

- Make sure you have set the current date and time on the machine.
- The received time and date will not appear when using Internet Fax.

1. Press  (**Fax**).
2. Press **Menu**.
3. Press **▲** or **▼** to display the [Fax] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Setup Receive] option, and then press **OK**.
5. Press **▲** or **▼** to display the [Fax Rx Stamp] option, and then press **OK**.
6. Press **▲** or **▼** to display the [On] (or [Off]) option, and then press **OK**.
7. Press **Stop/Exit**.

Related Information

- [Receive Mode Settings](#)

Receive a Fax at the End of a Telephone Conversation

Related Models: MFC-B7800DN/MFC-B7810DW

If you are speaking on the telephone connected to your machine and the other party is also speaking on a telephone connected to his fax machine, at the end of the conversation, the other party can send you a fax before you both hang up.

Your machine's ADF must be empty.

1. Ask the other party to place the document in their machine and to press the Start or Send button.
2. When you hear the CNG tones (slowly repeating beeps), press **Start**.
3. Press ▼ to receive a fax.
4. Replace the handset.



Related Information

- [Receive Mode Settings](#)

Memory Receive Options

Related Models: MFC-B7800DN/MFC-B7810DW

Use the Memory Receive options to direct incoming faxes while you are away from the machine. You can use only one Memory Receive option at a time.

Memory Receive can be set to:

- PC-Fax Receive
 - Fax Forwarding
 - Fax Storage
 - Off
-
- [Use PC-Fax Receive to Transfer Received Faxes to Your Computer \(Windows only\)](#)
 - [Forward Incoming Faxes to Another Machine](#)
 - [Store Incoming Faxes in the Machine's Memory](#)
 - [Change Memory Receive Options](#)
 - [Turn Memory Receive Off](#)
 - [Print a Fax Stored in the Machine's Memory](#)

Use PC-Fax Receive to Transfer Received Faxes to Your Computer (Windows only)

Related Models: MFC-B7800DN/MFC-B7810DW


Turn the PC-Fax Receive feature on to automatically store incoming faxes to your machine's memory, and then send them to your computer. Use your computer to view and store these faxes.

To transfer the received faxes to your computer you must have the PC-FAX Receiving software running on your computer.

Even if you have turned computer off (at night or on the weekend, for example), your machine will receive and store your faxes in its memory.

When you start your computer and the PC-FAX Receiving software runs, your machine transfers your faxes to your computer automatically.

If you selected [Backup Print: On], the machine will also print the fax.

1. Press  (**Fax**).
2. Press **Menu**.
3. Press **▲** or **▼** to display the [Fax] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Memory Receive] option, and then press **OK**.
5. Press **▲** or **▼** to display the [PC Fax Receive] option, and then press **OK**.



- PC-Fax Receive is not available for macOS.
- If you get an error message and the machine cannot print the faxes in the memory, you can use this setting to transfer your faxes to your computer.

6. Press **▲** or **▼** to display [On], and then press **OK**.
7. Press **OK**.
8. Press **▲** or **▼** to display [<USB>] or your computer name, and then press **OK**.
9. Press **▲** or **▼** to display [On] or [Off] for the Backup Print setting, and then press **OK**.
10. Press **Stop/Exit**.



Related Information

- [Memory Receive Options](#)


Forward Incoming Faxes to Another Machine

Related Models: MFC-B7800DN/MFC-B7810DW

Use the Fax Forwarding feature to automatically forward your incoming faxes to another machine.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Fax] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Memory Receive] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Forward/Store] option, and then press **OK**.
5. Press **▲** or **▼** to display the [Fax Forward] option, and then press **OK**.

The LCD will ask you to enter the fax number you want your faxes to be forwarded to.

6. Enter the forwarding number using the dial pad (up to 20 digits), hold down the **Shortcut** button and press the one-digit code, or  and the three-digit code, and then press **OK**.



- You can enter an email address if your machine has been configured for the Internet Fax feature.
- If you stored a Group on a **Shortcut** key or in a Speed Dial code, the faxes will be forwarded to multiple fax numbers.

7. Press **▲** or **▼** to select on or off for the Backup Print setting.
8. Press **Stop/Exit**.



Related Information

- [Memory Receive Options](#)

Store Incoming Faxes in the Machine's Memory

Related Models: MFC-B7800DN/MFC-B7810DW

Use the Fax Storage feature to store incoming faxes in the machine's memory. Retrieve your stored fax messages from your fax machine when you are at another location using the Remote Retrieval commands. Your machine will print a backup copy of each stored fax.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Fax] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Memory Receive] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Forward/Store] option, and then press **OK**.
5. Press **▲** or **▼** to display the [Fax Storage] option, and then press **OK**.
6. Press **Stop/Exit**.



Related Information

- [Memory Receive Options](#)

Change Memory Receive Options

Related Models: MFC-B7800DN/MFC-B7810DW

If there are faxes in your machine's memory when you change any Memory Receive option, the LCD displays one of the following questions:

If received faxes have already been printed, the LCD displays [Erase all doc?]

- Do one of the following:
 - If you press ▲, faxes in the memory will be erased before the setting changes.
 - If you press ▼, faxes in the memory will not be erased and the setting will be unchanged.

If unprinted faxes are in the memory, the LCD displays [Print all faxes?]

- Do one of the following:
 - If you press ▲, faxes in the memory will be printed before the setting changes. If a backup copy has already been printed, it will not be printed again.
 - If you press ▼, faxes in the memory will not be printed and the setting will be unchanged.

If received faxes are left in the machine's memory when you change to [PC Fax Receive] from another option (such as [Fax Forward], or [Fax Storage]).

- Select [<USB>] or the name of the computer if you are on a network, and then press **OK**.

The LCD displays:

[Send Fax to PC?]

- If you press ▲, faxes in the memory will be sent to your computer before the setting changes. You will be asked if you want to turn on Backup Print.
- If you press ▼, faxes in the memory will not be erased and the setting will be unchanged.



Related Information

- [Memory Receive Options](#)

Turn Memory Receive Off

Related Models: MFC-B7800DN/MFC-B7810DW

Turn Memory Receive off if you do not want the machine to save or transfer incoming faxes.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Fax] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Memory Receive] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Forward/Store] option, and then press **OK**.
5. Press **▲** or **▼** to display the [Off] option, and then press **OK**.



The LCD displays options if there are received faxes still in your machine's memory.

6. Press **Stop/Exit**.



Related Information

- [Memory Receive Options](#)

Print a Fax Stored in the Machine's Memory

Related Models: MFC-B7800DN/MFC-B7810DW

If you select [Fax Storage], you can still print a fax from the machine's memory.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Fax] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Memory Receive] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Print Document] option, and then press **OK**.
5. Press **Start**.



Related Information

- [Memory Receive Options](#)

Related Topics:

- [Error and Maintenance Messages](#)

Remote Fax Retrieval

Related Models: MFC-B7800DN/MFC-B7810DW

Use Remote Retrieval to call your machine from any touch-tone telephone or fax machine, and use a remote access code and remote commands to retrieve fax messages.

- [Set a Remote Access Code](#)
- [Use Your Remote Access Code](#)
- [Remote Retrieval Commands](#)
- [Forward Faxes Remotely](#)
- [Change the Fax Forwarding Number](#)

Set a Remote Access Code

Related Models: MFC-B7800DN/MFC-B7810DW

Set a Remote Access Code to access and control your machine even when you are away from it.

Before you can use the remote access and retrieval features, you must set up your own code. The factory default code is the inactive code (---*).

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Fax] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Memory Receive] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Remote Access] option, and then press **OK**.
5. Enter a three-digit code using the numbers **0** to **9**, ***** or **#** using the dial pad, and then press **OK**.



- To make your code inactive, press **Clear** to delete the three-digit code in this step. Then press **OK**.
- You cannot change the preset *.
- DO NOT use the same code used for your Remote Activation Code (*51) or Remote Deactivation Code (#51).

6. Press **Stop/Exit**.



Related Information

- [Remote Fax Retrieval](#)

Use Your Remote Access Code

Related Models: MFC-B7800DN/MFC-B7810DW

1. Dial your fax number from a telephone or another fax machine using touch tone.
2. When your machine answers, immediately enter your Remote Access Code (three digits followed by *).
3. The machine signals if it has received messages:
 - One long beep -- Fax messages
 - No beeps -- No messages
4. When the machine gives two short beeps, enter a command.
 - The machine will hang up if you wait longer than 30 seconds to enter a command.
 - The machine will beep three times if you enter an invalid command.
5. Press 9 0 to reset the machine when you are finished.
6. Hang up.

This function may not be available in some countries or supported by your local telephone company.



Related Information

- [Remote Fax Retrieval](#)

Remote Retrieval Commands

Related Models: MFC-B7800DN/MFC-B7810DW

Use the Remote Commands in this table to access fax commands and options when you are away from your machine. When you call the machine and enter your remote access code (three digits followed by *), the system will sound two short beeps and you must enter a Remote Command (column 1), followed by one of the options (column 2) for that command.

Remote Command	Option	Description
95	Change the Fax Forwarding, or Fax Storage settings	
	1 OFF	You can select <i>Off</i> after you retrieve or erase all your messages.
	2 Fax Forwarding	One long beep means the change is accepted. If you hear three short beeps, you cannot make a change because one of the settings may not be configured correctly (for example, a Fax Forwarding number has not been registered). You can register your Fax Forwarding number by entering 4. After you register the number, Fax Forwarding will work.
	4 Fax Forwarding number	
6 Fax Storage		
96	Retrieve a fax	
	2 Retrieve all faxes	Enter the fax number of a remote fax machine to receive stored fax messages.
	3 Erase faxes from memory	If you hear one long beep, fax messages have been erased from memory.
97	Check the receiving status	
	1 Fax	Check whether your machine has received any faxes. If yes, you will hear one long beep. If not, you will hear three short beeps.
98	Change the Receive Mode	
	1 External TAD	One long beep means the change has been accepted.
	2 Fax/Tel	
	3 Fax Only	
90	Exit	Press 9 0 to stop remote retrieval. Wait for the long beep, then hang up.



Related Information

- [Remote Fax Retrieval](#)

Forward Faxes Remotely

Related Models: MFC-B7800DN/MFC-B7810DW

Call your machine from any touch-tone telephone or fax machine to forward incoming faxes to another machine.

You must turn Fax Storage on to use this feature.

1. Dial your fax number.
2. When your machine answers, enter your Remote Access Code (three digits followed by *). If you hear one long beep, you have messages.
3. When you hear two short beeps, press 9 6 2.
4. Wait for the long beep, and then use the dial pad to enter the number of the remote fax machine where you want your fax messages sent, followed by # # (up to 20 digits).



You cannot use * and # as dial numbers. However, press # if you want to create a pause.

5. Hang up after you hear your machine beep. Your machine will call the other fax machine, which will then print your fax messages.



Related Information

- [Remote Fax Retrieval](#)

Change the Fax Forwarding Number

Related Models: MFC-B7800DN/MFC-B7810DW

You can change your fax forwarding number from another touch-tone telephone or fax machine.

1. Dial your fax number.
2. When your machine answers, enter your Remote Access Code (three digits followed by *). If you hear one long beep, you have messages.
3. When you hear two short beeps, press 9 5 4.
4. Wait for the long beep, enter the new number (up to 20 digits) of the remote fax machine you want your fax messages forwarded to using the dial pad, then enter # #.

You will hear one long beep.



You cannot use * and # as dial numbers. However, press # if you want to create a pause.

5. When you hear two short beeps, press 9 0 to stop Remote Access when you have finished.
6. Hang up after you hear your machine beep.



Related Information

- [Remote Fax Retrieval](#)

Voice Operations and Fax Numbers

Related Models: MFC-B7800DN/MFC-B7810DW

- [Voice Operations](#)
- [Dial a Number Using a Shortcut](#)
- [Dial a Number Using Speed Dial](#)
- [Set up Broadcasting Groups](#)
- [Combine Address Book Numbers](#)

Voice Operations

Related Models: MFC-B7800DN/MFC-B7810DW

- [Pick up a Voice Call in Fax/Tel Receive Mode](#)

Pick up a Voice Call in Fax/Tel Receive Mode

Related Models: MFC-B7800DN/MFC-B7810DW

When the machine is in Fax/Tel mode, it will use the F/T Ring (fast double-ring) to alert you to pick up a voice call.

If you are at the machine, lift the external telephone's handset, and then press the button in the following table to answer:

Applicable Models	To pick up a voice call
MFC-B7800DN/MFC-B7810DW	Tel/R

If you are at an extension telephone, lift the handset during the F/T Ring, and then press #51 between the fast double-rings. If no one is on the line, or if someone wants to send you a fax, send the call back to the machine by pressing *51.




Related Information

- [Voice Operations](#)

Dial a Number Using a Shortcut

Related Models: MFC-B7800DN/MFC-B7810DW

1. Press  (**Fax**).
2. [Load your document.](#)
3. Hold down the **Shortcut** button and press the one-digit code assigned to the fax or telephone number you want to dial.
4. Press **Start**.




Related Information

- [Voice Operations and Fax Numbers](#)
 - [Create Shortcuts for Fax Numbers](#)
 - [Change or Delete Shortcuts to Fax Numbers](#)

Create Shortcuts for Fax Numbers

Related Models: MFC-B7800DN/MFC-B7810DW

You can store ten Shortcuts to fax numbers and access them using the **Shortcut** button.

1. Press  (**Fax**).
2. Hold down the **Shortcut** button and press one number on the dial pad. This number is now the one-digit Shortcut code for the fax number you want to save.
If a fax number is not already stored under this one-digit code, the LCD displays [Register Now?].
3. Press ▲.

NOTE

The Internet Fax (I-Fax) and its settings are available to store.

(On certain models, you must download Internet Fax to use the Internet Fax feature and the Scan to Email server feature.)

4. Enter the telephone or fax number (up to 20 digits), and then press **OK**.
5. Do one of the following:
 - Enter the name using the dial pad (up to 16 characters), and then press **OK**.
 - To store the number without a name, press **OK**.




Related Information

- [Dial a Number Using a Shortcut](#)

Change or Delete Shortcuts to Fax Numbers

Related Models: MFC-B7800DN/MFC-B7810DW

1. Press  (**Fax**).
2. Press **▲** three times.
3. Press **▲** or **▼** to display the [Shortcut] option, and then press **OK**.
4. Hold down the **Shortcut** button and use the dial pad to press the one-digit Shortcut code that you want to change or delete.
5. Do one of the following:
 - To change the stored name and number:
 - a. Press **▲**.
 - b. Edit the name and number:

To edit the stored name or number, press **◀** or **▶** to move the cursor to the character you want to change, and then press **Clear**.

Enter the correct character, and then press **OK**.
 - To delete the stored name and number:
 - a. Press **▼**.
 - b. Press **▲** to confirm.
 - To exit without making a change, press **Stop/Exit**.
6. Press **Stop/Exit**.






Related Information

- [Dial a Number Using a Shortcut](#)

Dial a Number Using Speed Dial

Related Models: MFC-B7800DN/MFC-B7810DW

1. Press  (**Fax**).
2. [Load your document](#).
3. Do one of the following:
 - Press  twice and enter the three-digit Speed Dial code.
 - Press .
Press the dial pad buttons for the first few letters of the name, and then press **OK**.
Press ▲ or ▼ to scroll until you find the name you are looking for, and then press **OK**.
4. Press **OK**.
5. Press **Start**.





Related Information

- [Voice Operations and Fax Numbers](#)
 - [Store Speed Dial Numbers](#)
 - [Change or Delete Speed Dial Numbers](#)

Store Speed Dial Numbers

Related Models: MFC-B7800DN/MFC-B7810DW

Use the Speed Dial numbers to store up to 200 numbers with a name.

1. Press  (**Fax**).
2. Press  twice and enter a three-digit Speed Dial code (001 - 200). Press **OK**.
If a number is not stored there, the LCD displays [Register Now?].
3. Press **▲**.

NOTE

The Internet Fax (I-Fax) and its settings are available to store.

(On certain models, you must download Internet Fax to use the Internet Fax feature and the Scan to Email server feature.)

4. Enter the telephone or fax number (up to 20 digits), and then press **OK**.
5. Do one of the following:
 - Enter the name using the dial pad (up to 16 characters), and then press **OK**.
 - To store the number without a name, press **OK**.




Related Information

- [Dial a Number Using Speed Dial](#)

Change or Delete Speed Dial Numbers

Related Models: MFC-B7800DN/MFC-B7810DW

You can change or delete Speed Dial Codes.

1. Press  (**Fax**).
2. Press **▲** three times.
3. Press **▲** or **▼** to display the [Speed Dial] option, and then press **OK**.
4. Enter the Speed Dial code you want to change or delete, and then press **OK**.
5. Do one of the following:
 - To change the stored fax or telephone number and name:
 - a. Press **▲**.
 - b. Edit the number and name:

To edit the stored number or name, press **◀** or **▶** to move the cursor to the character you want to change, and then press **Clear**.

Enter the correct character, and then press **OK**.
 - To delete the stored fax or telephone number and name:
 - a. Press **▼**.
 - b. Press **▲** to confirm.
 - To exit without making a change, press **Stop/Exit**.
6. Press **Stop/Exit**.



Related Information

- [Dial a Number Using Speed Dial](#)



Set up Broadcasting Groups

Related Models: MFC-B7800DN/MFC-B7810DW

Create a broadcasting group if you want to send a single fax message to many fax numbers at the same time. You can store broadcasting groups in your machine's Address Book, Shortcut, or Speed Dial, depending on your model.

First, you must store each fax number in the Address Book. Then you can include them as numbers in the Group. Each Group uses up an Address Book (a Shortcut, or a Speed Dial in some models) number.


Applicable Models	Maximum number of groups	Maximum numbers in a group
MFC-B7800DN/MFC-B7810DW	20	209

1. Press  (**Fax**).
2. Press **▲** three times.
3. Press **▲** or **▼** to display the [Setup Groups] option, and then press **OK**.
4. Do one of the following:
 - To store a Group in a Speed Dial location:
Press  and then enter the three-digit Speed Dial location, and then press **OK**.
 - To store a Group in a Shortcut location:
Hold down the **Shortcut** button and then enter the one-digit Shortcut number using the dial pad.
5. Use the dial pad to enter a Group number (01 to 20), and then press **OK**.

NOTE

The Internet Fax (I-Fax) and its setting are selectable.

(On certain models, you must download Internet Fax to use the Internet Fax feature and the Scan to Email server feature.)

6. Add numbers to the Group:
 - To add Speed Dial Numbers:
Press  and then enter the three-digit Speed Dial location.
 - To add Shortcut Numbers:
Hold down the **Shortcut** button and then enter the one-digit Shortcut number using the dial pad.
The LCD will display selected Speed Dial numbers with a # and Shortcut numbers with a * (for example *006, #009).
7. Press **OK** when you finish adding numbers.
8. Enter the Group name using the dial pad (up to 16 characters).
9. Press **OK**.
10. Press **Stop/Exit**.





Related Information

- [Voice Operations and Fax Numbers](#)
 - [Change a Broadcasting Group Name](#)
 - [Delete a Broadcasting Group](#)

-
- Add or Delete a Broadcasting Group Member
-

Change a Broadcasting Group Name

Related Models: MFC-B7800DN/MFC-B7810DW

1. Press  (**Fax**).
2. Press **▲** three times.
3. Press **▲** or **▼** to display the [Setup Groups] option, and then press **OK**.
4. Do one of the following:
 - To change the Group name of a Group stored in a Speed Dial location:
Press  and then enter the three-digit Speed Dial location, and then press **OK**.
 - To change the Group name of a Group stored in a Shortcut location:
Hold down the **Shortcut** button and then enter the one-digit Shortcut number using the dial pad.
5. Press **▲** to change the stored Group information.

NOTE

The Internet Fax (I-Fax) and its settings are available to store.

(On certain models, you must download Internet Fax to use the Internet Fax feature and the Scan to Email server feature.)

6. Press **OK**.
7. To edit the name, press **◀** or **▶** position the cursor under the character you want to change. Then press **Clear** to delete it, and enter the correct character using the dial pad.
When you are finished editing, press **OK**.
8. Press **Stop/Exit**.





Related Information

- [Set up Broadcasting Groups](#)

Delete a Broadcasting Group

Related Models: MFC-B7800DN/MFC-B7810DW

1. Press  (**Fax**).
2. Press **▲** three times.
3. Press **▲** or **▼** to display the [Setup Groups] option, and then press **OK**.
4. Do one of the following:
 - To delete a Group stored in a Speed Dial location:
Press  and then enter the three-digit Speed Dial location, and then press **OK**.
 - To delete a Group stored in a Shortcut location:
Hold down the **Shortcut** button and then enter the one-digit Shortcut number using the dial pad.
5. Press **▼** to delete the Group.
6. Press **▲** to confirm.
7. Press **Stop/Exit**.





Related Information

- [Set up Broadcasting Groups](#)


Add or Delete a Broadcasting Group Member

Related Models: MFC-B7800DN/MFC-B7810DW

1. Press  (**Fax**).
2. Press **▲** three times.
3. Press **▲** or **▼** to display the [Setup Groups] option, and then press **OK**.
4. Do one of the following:
 - To change the numbers of a Group stored in a Speed Dial location:
Press  and then enter the three-digit Speed Dial location, and then press **OK**.
 - To change the numbers of a Group stored in a Shortcut location:
Hold down the **Shortcut** button and then enter the one-digit Shortcut number using the dial pad.
5. Press **▲** to change the numbers stored in the Group.

NOTE

The Internet Fax (I-Fax) and its settings are available to store.
(On certain models, you must download Internet Fax to use the Internet Fax feature and the Scan to Email server feature.)

6. Add or delete Shortcut or Speed Dial numbers
 - To add Shortcut numbers:
Press **◀** or **▶** to position the cursor just after the last number.
Then hold down the **Shortcut** button and then enter the one-digit Shortcut location of the number you want to add.
 - To add Speed Dial numbers:
Press **◀** or **▶** to position the cursor just after the last number.
Then press  and then enter the three-digit Speed Dial location of the number you want to add.
 - To delete Shortcut or Speed Dial numbers, press **◀** or **▶** to position the cursor under the number you want to delete, and then press **Clear**.

When you are finished editing, press **OK**.
7. Press **OK**.
8. Press **Stop/Exit**.



Related Information

- [Set up Broadcasting Groups](#)

Combine Address Book Numbers

Related Models: MFC-B7800DN/MFC-B7810DW




Sometimes you may want to choose from several long-distance carriers when you send a fax. Rates may vary depending on the time and destination. To take advantage of low rates, you can store the access codes of long-distance carriers and credit card numbers as Address Book numbers.

You can store these long dialling sequences by dividing them and setting them up as separate Address Book numbers in any combination. You can even include manual dialling using the dial pad.

For example: You might have stored '01632' and '960555' in your machine as shown in the following table.

Applicable Models	'01632' stored in	'960555' stored in
MFC-B7800DN/MFC-B7810DW	Quick Dial: 003	Quick Dial: 002

You can use them both to dial '01632-960555' by using the following procedure.

1. Press  (**Fax**).
2. Press  twice, 003.
3. Press **OK**.
4. Press  twice, 002.
5. Press **OK**.
6. Press **Start**.

The machine will dial '01632-960555'.

To temporarily change a number, you can substitute part of the number by pressing it using the dial pad. For example, to change the number to '01632-960556', you could enter the number (01632) using Quick Dial 003, and then press 960556 using the dial pad.



If you must wait for another dial tone or signal at any point in the dialling sequence, create a pause in the number by pressing **Redial/Pause**.



Related Information

- [Voice Operations and Fax Numbers](#)

Telephone Services and External Devices

Related Models: MFC-B7800DN/MFC-B7810DW

- [Set the Telephone Line Type](#)
- [External TAD \(Telephone Answering Device\)](#)
- [External and Extension Telephones](#)
- [Multi-line Connections \(PBX\)](#)

Set the Telephone Line Type

Related Models: MFC-B7800DN/MFC-B7810DW

If you are connecting the machine to a line that features PBX or ISDN to send and receive faxes, you must select a Telephone Line Type that matches your line's features.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Initial Setup] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Phone Line Set] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Normal], [PBX], or [ISDN] option, and then press **OK**.
5. If you selected [PBX], do one of the following:
 - If you want to change the current prefix number, press **▲**.
Enter the prefix number (up to 5 digits) on the dial pad, and then press **OK**.
Press **▲** or **▼** to display the [On] or [Always] option, and then press **OK**.
 - If you do not want to change the current prefix number, press **▲** and then **OK**.
Press **▲** or **▼** to display the [On] or [Always] option, and then press **OK**.



- Use the numbers 0 to 9, #, * and ! for the prefix number. (Press **Tel/R** to display "!".)
- If you select [On], the machine dials a prefix number before the fax number only when **Tel/R** is pressed.
- If you select [Always], the machine always dials a prefix number before the fax number.

6. Press **Stop/Exit**.



Related Information

- [Telephone Services and External Devices](#)
 - [PBX and TRANSFER](#)

PBX and TRANSFER

Related Models: MFC-B7800DN/MFC-B7810DW

The machine's [Phone Line Set] default setting is [Normal], which lets the machine connect to a standard Public Switched Telephone Network (PSTN) line. However, many offices use a central telephone system or Private Branch Exchange (PBX). Your machine can be connected to most types of PBX. The machine's recall feature supports timed break recall only (TBR). TBR will work with most PBX systems allowing you to gain access to an outside line, or transfer calls to another extension. To use this feature, press the button in the table.

Applicable Models	To use the machine's recall feature
MFC-B7800DN/MFC-B7810DW	Tel/R



Assign a telephone number to the button stored in the Address Book (Shortcut and Speed Dial in some models). When programming the Address Book number (Shortcut number and Speed Dial number in some models), press the button first (the LCD displays '!'), then enter the telephone number. This avoids having to press the button each time before you dial from the Address Book (Shortcut or Speed Dial). Your Telephone Line Type must be set to PBX on the machine to use this feature.



Related Information

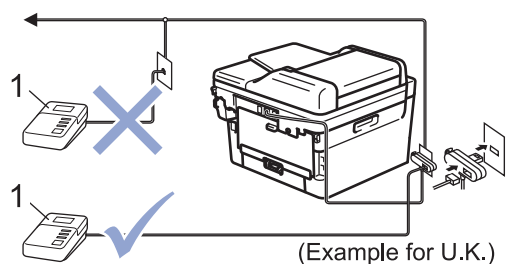
- [Set the Telephone Line Type](#)

External TAD (Telephone Answering Device)

Related Models: MFC-B7800DN/MFC-B7810DW

Connect an external Telephone Answering Device (TAD) to the same line as your machine. When the TAD answers a call, your machine will “listen” for the CNG (fax calling) tones sent by a sending fax machine. If it hears them it will take over the call and receive the fax. If it does not hear them, it will let your TAD take a voice message and the LCD will show [Telephone].

The external TAD must answer within four rings (we recommend setting it to two rings). This is because your machine cannot hear the CNG tones until the external TAD has picked up the call. The sending machine will send CNG tones for only eight to ten seconds longer. We do not recommend using the toll saver feature on your external TAD if it needs more than four rings to activate it.



1 TAD

IMPORTANT

DO NOT connect a TAD elsewhere on the same telephone line.



If you have problems receiving faxes, reduce the Ring Delay setting on your external TAD.



Related Information

- [Telephone Services and External Devices](#)
 - [Connect an External TAD](#)
 - [Record an Outgoing Message \(OGM\) on the External TAD](#)

Connect an External TAD

Related Models: MFC-B7800DN/MFC-B7810DW

1. Set your external TAD to the minimum number of rings allowed. For more information, contact your telephone provider. (The machine's Ring Delay setting does not apply.)
2. Record an outgoing message on your external TAD.
3. Set the TAD to answer calls.
4. Set the Receive Mode on your machine to [External TAD].



Related Information

- [External TAD \(Telephone Answering Device\)](#)

Record an Outgoing Message (OGM) on the External TAD

Related Models: MFC-B7800DN/MFC-B7810DW

1. Record five seconds of silence at the beginning of your message. This allows your machine time to listen for fax tones.
2. Limit your speaking to 20 seconds.
3. End your 20-second message by giving your Remote Activation Code for those who may need to send faxes manually. For example: "After the beep, leave a message or press *51 and start to send a fax."

NOTE

We recommend beginning your OGM with an initial five-second silence because the machine cannot hear fax tones over a loud voice. You may try leaving out this pause, but if your machine has trouble receiving faxes, then you should re-record the OGM to include it.



Related Information

- [External TAD \(Telephone Answering Device\)](#)

External and Extension Telephones

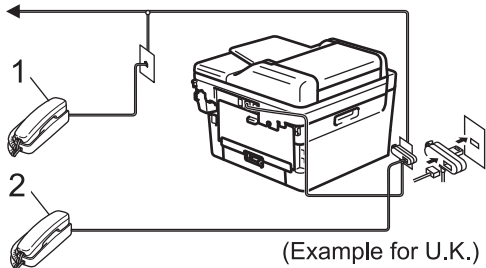
Related Models: MFC-B7800DN/MFC-B7810DW

- [Connect an External or Extension Telephone](#)
- [Operation from External and Extension Telephones](#)
- [If You Use a Non-Brother Cordless External Handset](#)
- [Use the Remote Codes](#)

Connect an External or Extension Telephone

Related Models: MFC-B7800DN/MFC-B7810DW

You can connect a separate telephone to your machine as shown in the diagram below.



- 1 Extension telephone
- 2 External telephone



Make sure you use an external telephone with a cable no more than three metres long.



Related Information

- [External and Extension Telephones](#)

Operation from External and Extension Telephones

Related Models: MFC-B7800DN/MFC-B7810DW

If you answer a fax call at an extension or an external telephone, you can make your machine take the call by using the Remote Activation Code. When you press the Remote Activation Code ***51**, the machine starts to receive the fax.

If the machine answers a voice call and pseudo/double-rings for you to take over, you can take the call at an extension telephone by pressing the Remote Deactivation Code **#51**.

If you answer a call and no one is on the line:

You are receiving a manual fax.

Press ***51** and wait for the chirp or until the LCD displays [Receiving], and then hang up.



You can also use the Fax Detect feature to make your machine automatically take the call.



Related Information

- [External and Extension Telephones](#)

If You Use a Non-Brother Cordless External Handset

Related Models: MFC-B7800DN/MFC-B7810DW

If your non-Brother cordless telephone is connected to the telephone line cord and you typically carry the cordless handset elsewhere, it is easier to answer calls during the Ring Delay.

If you let the machine answer first, you must go to the machine so you can press [Pickup] or **Tei/R** to transfer the call to the cordless handset.



Related Information

- [External and Extension Telephones](#)

Use the Remote Codes

Related Models: MFC-B7800DN/MFC-B7810DW

Remote Activation Code

If you answer a fax call on an extension or external telephone, you can tell your machine to receive it by pressing the Remote Activation Code ***51**. Wait for the chirping sounds, and then replace the handset.

If you answer a fax call at the external telephone, you can make the machine receive the fax by pressing the buttons in the following table:

Applicable Models	To make the machine receive a fax
MFC-B7800DN/MFC-B7810DW	Start and then ▼

Remote Deactivation Code

If you receive a voice call and the machine is in F/T mode, it will start to sound the F/T ring (fast double-ring) after the initial ring delay. If you pick up the call on an extension telephone you can turn the F/T ring off by pressing **#51** (make sure you press this between the rings).

If the machine answers a voice call and fast double-rings for you to take over, you can take the call at the external telephone by pressing the button in the following table:

Applicable Models	To pick up a voice call
MFC-B7800DN/MFC-B7810DW	Tel/R




Related Information

- [External and Extension Telephones](#)
- [Change the Remote Codes](#)

Change the Remote Codes

Related Models: MFC-B7800DN/MFC-B7810DW

The preset Remote Activation Code is ***51**. The preset Remote Deactivation Code is **#51**. If you are always disconnected when accessing your External TAD remotely, try changing the three-digit remote codes using the numbers 0-9, * or #.

1. Press  (**Fax**).
2. Press **Menu**.
3. Press **▲** or **▼** to display the [Fax] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Setup Receive] option, and then press **OK**.
5. Press **▲** or **▼** to display the [Remote Codes] option, and then press **OK**.
6. Press **▲** or **▼** to display the [On] option, and then press **OK**.



To turn off Remote Codes, select the [Off] option.

7. Enter the new Remote Activation Code, and then press **OK**.
8. Enter the new Remote Deactivation Code, and then press **OK**.
9. Press **Stop/Exit**.



Related Information

- [Use the Remote Codes](#)

Multi-line Connections (PBX)

Related Models: MFC-B7800DN/MFC-B7810DW

We suggest you ask the company that installed your PBX to connect your machine. If you have a multi-line system we suggest you ask the installer to connect the unit to the last line on the system. This prevents the machine from being activated each time the system receives telephone calls. If all incoming calls are answered by a switchboard operator, we recommend setting the Receive Mode to [Manual].

We cannot guarantee that your machine will operate correctly under all circumstances when connected to a PBX. Any difficulties with sending or receiving faxes should be reported first to the company that handles your PBX.



Related Information

- [Telephone Services and External Devices](#)

Fax Reports

Related Models: MFC-B7800DN/MFC-B7810DW

- [Print a Transmission Verification Report](#)
- [Print a Fax Journal](#)

Print a Transmission Verification Report

Related Models: MFC-B7800DN/MFC-B7810DW

You can use the Transmission Verification Report as proof that you sent a fax. This report lists the receiving party's name or fax number, the time and date of transmission, duration of transmission, number of pages sent, and whether or not the transmission was successful.

There are several settings available for the Transmission Verification Report:

On	Prints a report after every fax you send.
On (+Image)	Prints a report after every fax you send. A portion of the fax's first page appears on the report.
Error only	Prints a report if your fax is unsuccessful due to a transmission error.
Error only (+Image)	Prints a report if your fax is unsuccessful due to a transmission error. A portion of the fax's first page appears on the report.
Off	Your machine does not print any reports after sending faxes.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Fax] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Report Setting] option, and then press **OK**.
4. Press **▲** or **▼** to display the [XMIT Report] option, and then press **OK**.
5. Press **▲** or **▼** to display the [Error Only], [ErrorOnly+Image], [Off], [On], or [On (+Image)] option, and press **OK**.
6. Press **Stop/Exit**.



Related Information

- [Fax Reports](#)

Print a Fax Journal

Related Models: MFC-B7800DN/MFC-B7810DW

You can set the machine to print a Fax Journal at specific intervals (every 50 faxes, 6, 12 or 24 hours, 2 or 7 days).

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Fax] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Report Setting] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Journal Period] option, and then press **OK**.
5. Press **▲** or **▼** to display the [Every 50 Faxes], [Every 6 Hours], [Every 12 Hours], [Every 24 Hours], [Every 2 Days], [Every 7 Days], or [Off] option, and then press **OK**.
 - 6, 12, 24 hours, 2 or 7 days
The machine will print the report at the selected time and then erase all jobs from its memory. If the machine's memory becomes full with 200 jobs before the time you selected has passed, the machine will print the Journal early and then erase all jobs from the memory. If you want an extra report before it is due to print, you can print it without erasing the jobs from the memory.
 - Every 50 Faxes
The machine will print the Journal when the machine has stored 50 jobs.
6. If you chose Every 7 Days, press **▲** or **▼** to display the [Every Monday], [Every Tuesday], [Every Wednesday], [Every Thursday], [Every Friday], [Every Saturday] or [Every Sunday] option, and then press **OK**.
7. If you selected 6, 12, 24 hours, 2 or 7 days, do one of the following to enter the time to start printing:
 - If you selected [12h Clock] in the Date&Time setting, enter the time in 12-hour format, and then press **OK**.
Press **▲** or **▼** to display the [AM] or [PM] option, and then press **OK**.
 - If you selected [24h Clock] in the Date&Time setting, enter the time in 24-hour format, and then press **OK**.
(For example, enter 19:45 for 7:45 PM.)
8. Press **Stop/Exit**.



Related Information

- [Fax Reports](#)

PC-FAX

Related Models: MFC-B7800DN/MFC-B7810DW

- [PC-FAX for Windows](#)
- [PC-FAX for Mac](#)

PC-FAX for Windows

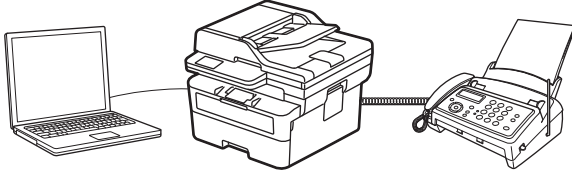
Related Models: MFC-B7800DN/MFC-B7810DW

- [PC-FAX Overview \(Windows\)](#)
- [Send a Fax Using PC-FAX \(Windows\)](#)
- [Receive Faxes on Your Computer \(Windows\)](#)

PC-FAX Overview (Windows)

Related Models: MFC-B7800DN/MFC-B7810DW

Reduce paper consumption and save time by using the Brother PC-FAX software to send faxes directly from your computer.




- [Configure PC-FAX \(Windows\)](#)
- [Configure your PC-Fax Address Book \(Windows\)](#)

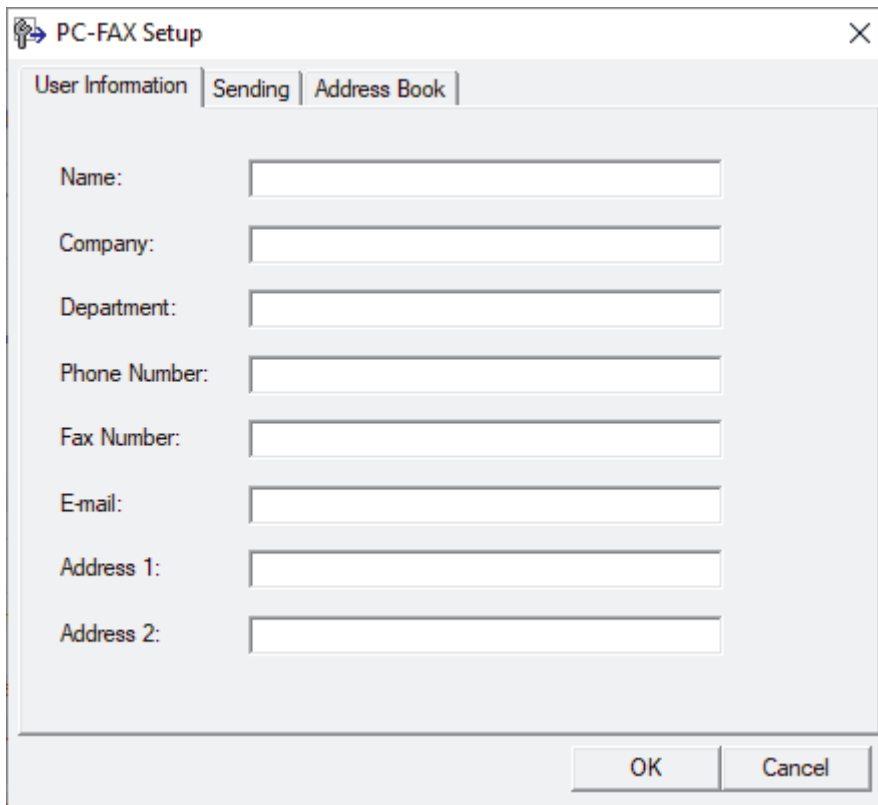
Configure PC-FAX (Windows)

Related Models: MFC-B7800DN/MFC-B7810DW

Before sending faxes using PC-FAX, personalise the send options in each tab of the **PC-FAX Setup** dialog box.

1. Launch  (**Brother Utilities**), and then click the drop-down list and select your model name (if not already selected).
2. Click **PC-FAX** in the left navigation bar, and then click **Setup Sending**.

The **PC-FAX Setup** dialog box appears.



3. Do one of the following:
 - Click the **User Information** tab, and then type your user information in the fields.



Each Microsoft account can have its own customised **User Information** screen for custom fax headers and cover pages.

- Click the **Sending** tab, and then type the number needed to access an outside line (if needed) in the **Outside line access** field. Select the **Include header** checkbox to include the header information.
 - Click the **Address Book** tab, and then select the address book you want to use for PC-FAX from the **Select Address Book** drop-down list.
4. Click **OK**.



Related Information

- [PC-FAX Overview \(Windows\)](#)

Configure your PC-Fax Address Book (Windows)

Related Models: MFC-B7800DN/MFC-B7810DW


Add, edit, and delete members and groups to personalise your **Address Book**.

- [Add a Member to your PC-FAX Address Book \(Windows\)](#)
- [Create a Group in your PC-FAX Address Book \(Windows\)](#)
- [Edit Member or Group Information in your PC-FAX Address Book \(Windows\)](#)
- [Delete a Member or Group in your PC-FAX Address Book \(Windows\)](#)
- [Export your PC-FAX Address Book \(Windows\)](#)
- [Import Information to your PC-FAX Address Book \(Windows\)](#)

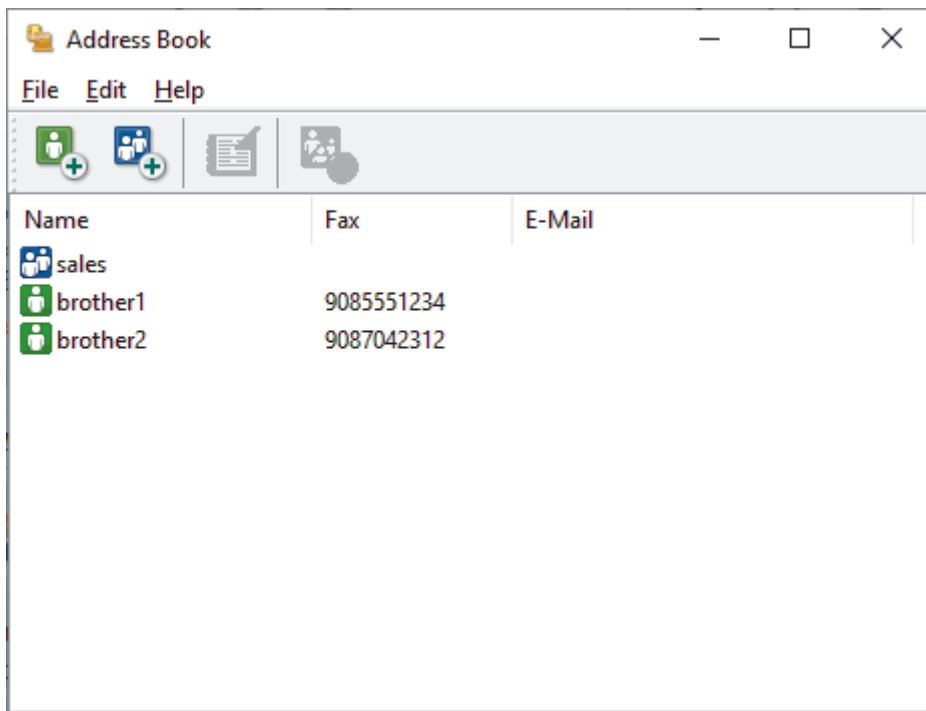
Add a Member to your PC-FAX Address Book (Windows)


Related Models: MFC-B7800DN/MFC-B7810DW

Add new people and their fax information to the PC-Fax Address Book if you want to send a fax using the Brother PC-Fax software.

1. Launch  (**Brother Utilities**), and then click the drop-down list and select your model name (if not already selected).
2. Click **PC-FAX** in the left navigation bar, and then click **Address Book (Send)**.

The **Address Book** dialog box appears.



3. Click  to add new members.

The **Address Book Member Setup** dialog box appears.

4. Type the member's information in the corresponding fields. The **Name** field is required.
5. Click **OK**.


Related Information

- [Configure your PC-Fax Address Book \(Windows\)](#)

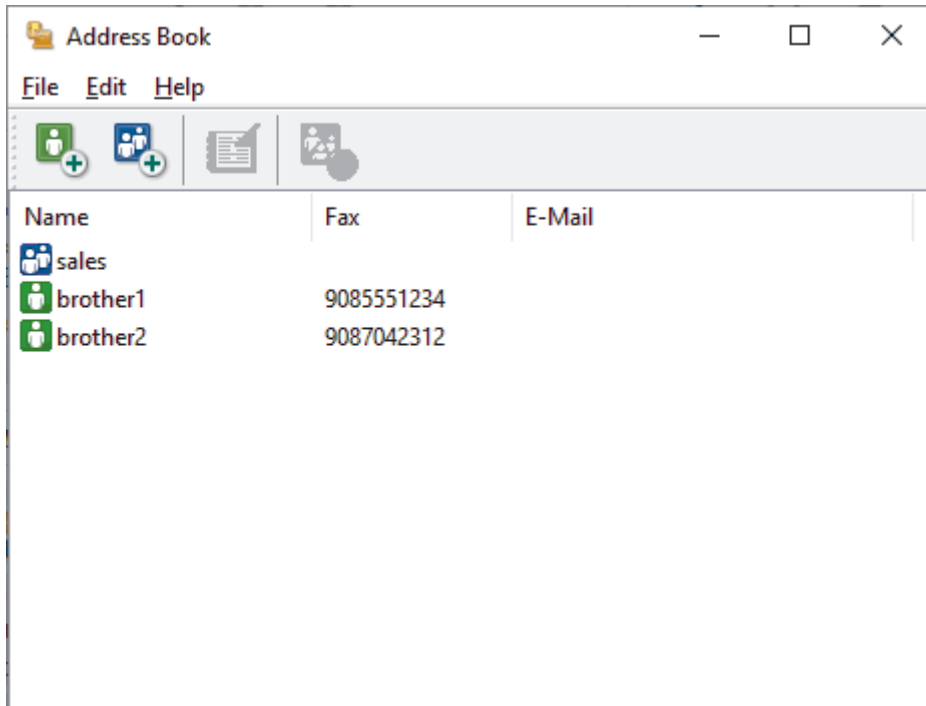
Create a Group in your PC-FAX Address Book (Windows)


Related Models: MFC-B7800DN/MFC-B7810DW

Create a group to broadcast the same PC-FAX to several recipients at once.

1. Launch  (**Brother Utilities**), and then click the drop-down list and select your model name (if not already selected).
2. Click **PC-FAX** in the left navigation bar, and then click **Address Book (Send)**.

The **Address Book** dialog box appears.



3. Click  to add a new group.

The **Address Book Group Setup** dialog box appears.

4. Type the name of the new group in the **Group Name** field.
5. In the **Available Names** field, select each name you want to include in the group, and then click **Add >>**.

Members added to the group appear in the **Group Members** box.

6. When finished, click **OK**.



Each group can contain up to 50 members.




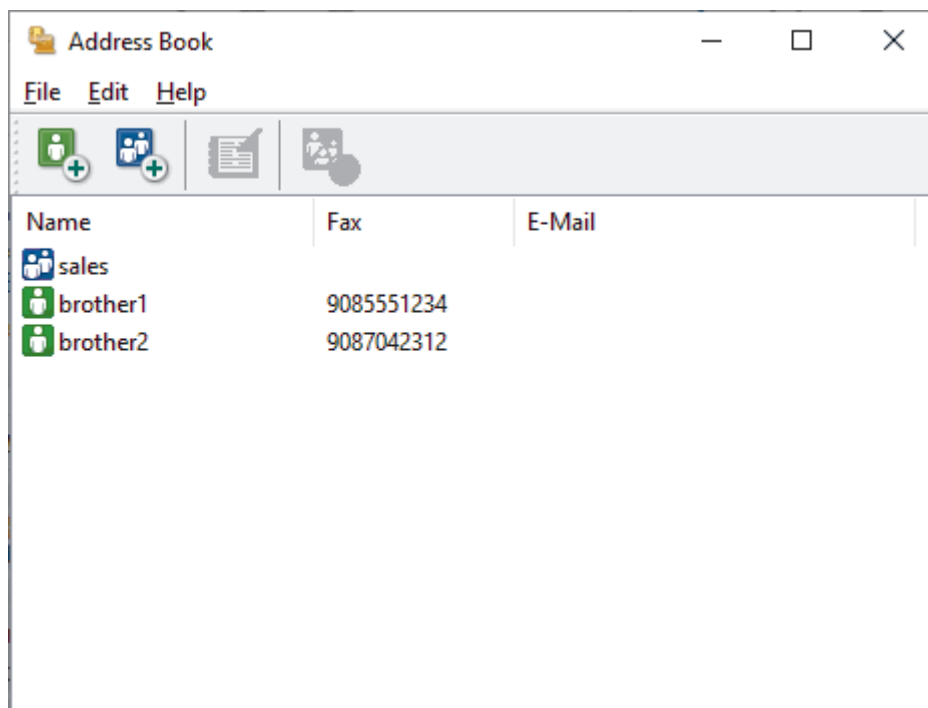
Related Information


- [Configure your PC-Fax Address Book \(Windows\)](#)

Edit Member or Group Information in your PC-FAX Address Book (Windows)

Related Models: MFC-B7800DN/MFC-B7810DW

1. Launch  (**Brother Utilities**), and then click the drop-down list and select your model name (if not already selected).
2. Click **PC-FAX** in the left navigation bar, and then click **Address Book (Send)**.
The **Address Book** dialog box appears.




3. Select the member or group you want to edit.
4. Click  (**Properties**).
5. Change the member or group information.
6. Click **OK**.

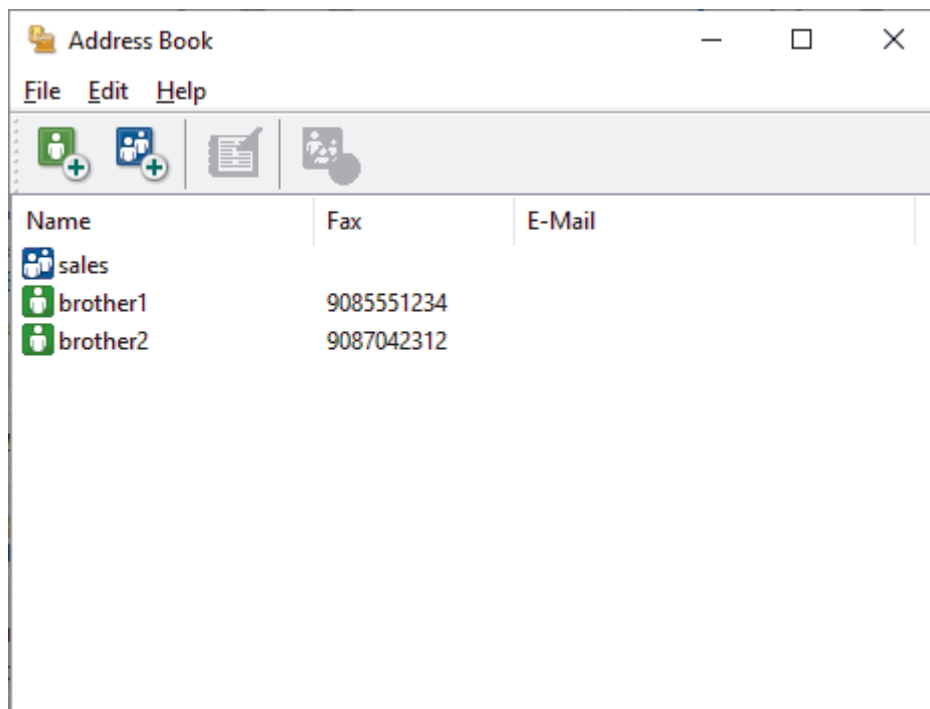
Related Information


- [Configure your PC-Fax Address Book \(Windows\)](#)

Delete a Member or Group in your PC-FAX Address Book (Windows)

Related Models: MFC-B7800DN/MFC-B7810DW

1. Launch  (**Brother Utilities**), and then click the drop-down list and select your model name (if not already selected).
2. Click **PC-FAX** in the left navigation bar, and then click **Address Book (Send)**.
The **Address Book** dialog box appears.



3. Select the member or group you want to delete.
4. Click  (**Delete**).
5. When the confirmation dialog box appears, click **OK**.

Related Information


- [Configure your PC-Fax Address Book \(Windows\)](#)

Export your PC-FAX Address Book (Windows)

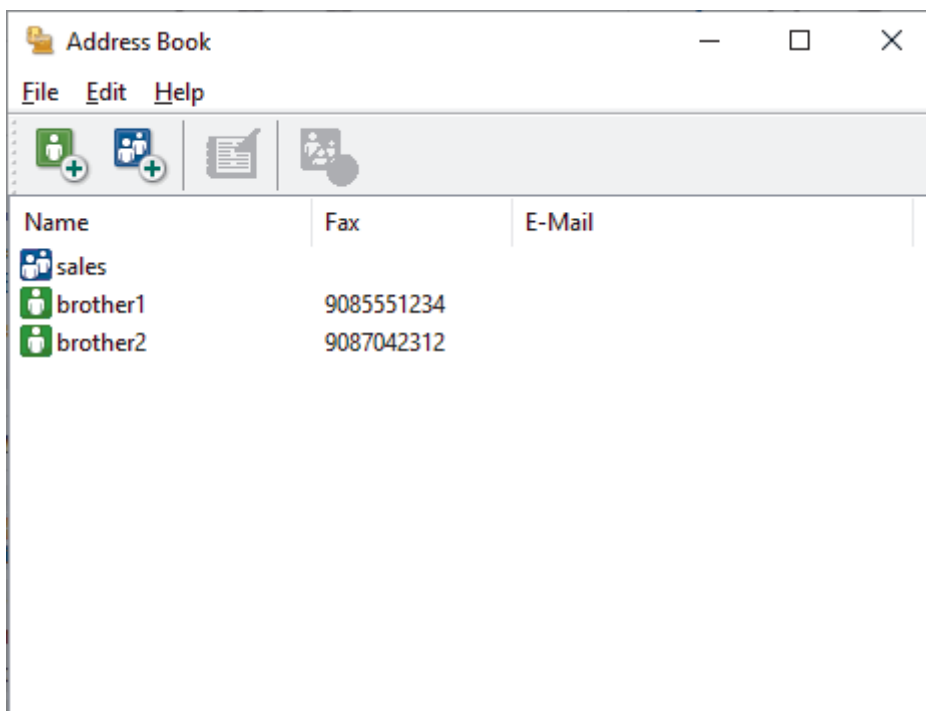
Related Models: MFC-B7800DN/MFC-B7810DW

You can export the Address Book as an ASCII text file (*.csv) or a vCard (an electronic business card) and save it on your computer.

You cannot export the group settings when you export the **Address Book** data.

1. Launch  (**Brother Utilities**), and then click the drop-down list and select your model name (if not already selected).
2. Click **PC-FAX** in the left navigation bar, and then click **Address Book (Send)**.

The **Address Book** dialog box appears.



3. Click **File > Export**.
4. Select one of the following:
 - **Text**

The **Select Items** dialog box appears. Go to the next step.
 - **vCard**

You must select the member you want to export from your address book before selecting this option. Browse to the folder where you want to save the vCard, type the vCard name in the **File name** field, and then click **Save**.
5. In the **Available Items** field, select the data you want to export, and then click **Add >>**.



Select and add the items in the order you want them listed.

6. If you are exporting to an ASCII file, under the **Divide Character** section, select the **Tab** or **Comma** option to separate the data fields.
7. Click **OK**.
8. Browse to the folder on your computer where you want to save the data, type the file name, and then click **Save**.




Related Information

- [Configure your PC-Fax Address Book \(Windows\)](#)
-

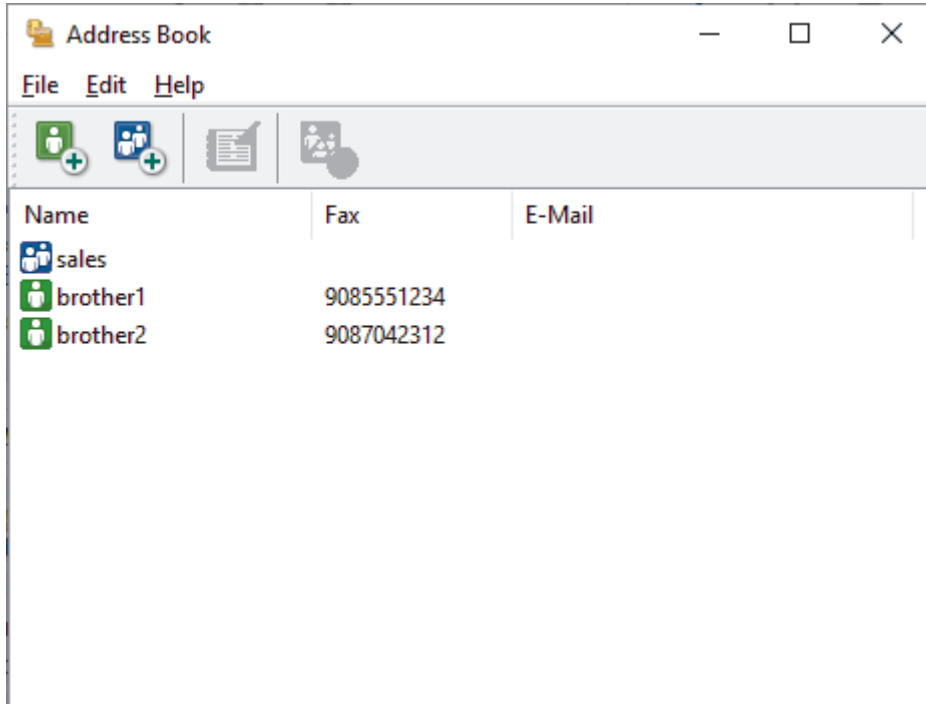
Import Information to your PC-FAX Address Book (Windows)

Related Models: MFC-B7800DN/MFC-B7810DW

You can import ASCII text files (*.csv) or vCards (electronic business cards) into your Address Book.

1. Launch  (**Brother Utilities**), and then click the drop-down list and select your model name (if not already selected).
2. Click **PC-FAX** in the left navigation bar, and then click **Address Book (Send)**.

The **Address Book** dialog box appears.



3. Click **File > Import**.
4. Select one of the following:
 - **Text**
The **Select Items** dialog box appears. Go to step 5.
 - **vCard**
Go to step 8.
5. In the **Available Items** field, select the data you want to import, and then click **Add >>**.



You must select and add fields from the **Available Items** list in the same order they are listed in the import text file.

6. If you are importing an ASCII file, under the **Divide Character** section, select the **Tab** or **Comma** option to separate the data fields.
7. Click **OK**.
8. Browse to the folder where you want to import the data, type the file name, and then click **Open**.



Related Information

- [Configure your PC-Fax Address Book \(Windows\)](#)

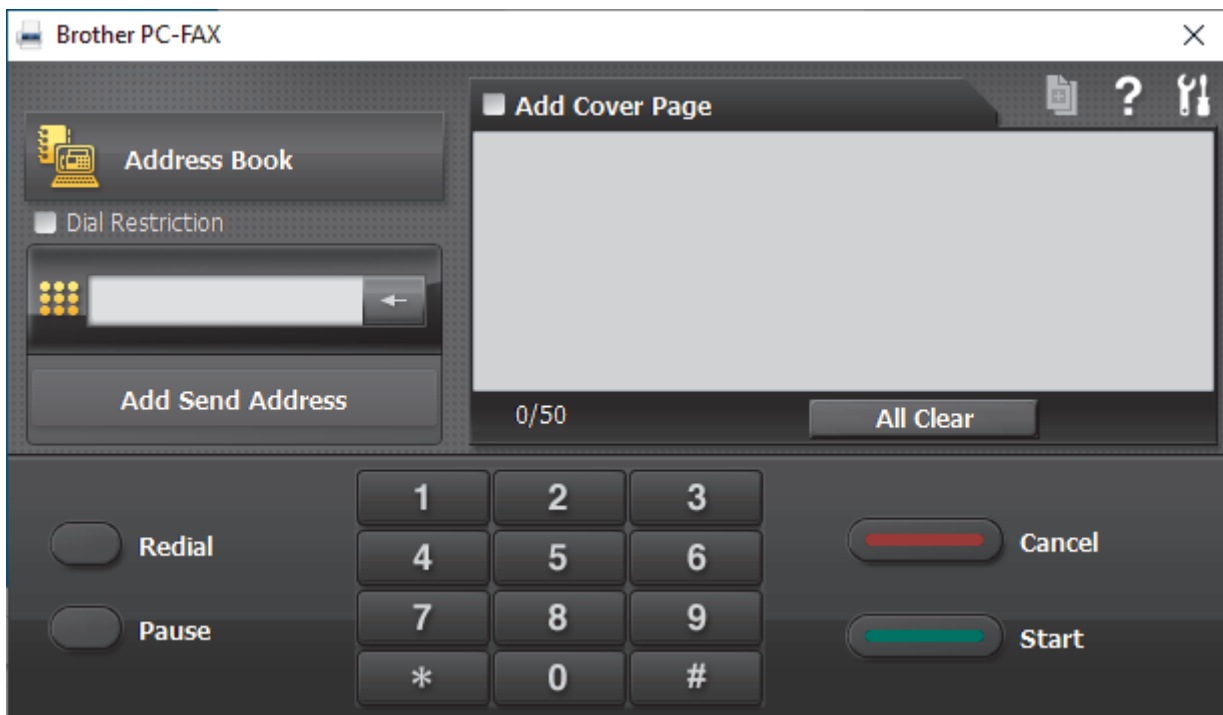
Send a Fax Using PC-FAX (Windows)

Related Models: MFC-B7800DN/MFC-B7810DW


PC-FAX supports only monochrome faxes. A monochrome fax will be sent even if the original data is in colour and the receiving fax machine supports colour faxes.

1. Create a file in any application on your computer.
2. Select the print command in your application.
3. Select **Brother PC-FAX** as your printer, and then complete your print operation.

The **Brother PC-FAX** dialog box appears.



4. Type a fax number using one of the following methods:
 - Click the numbers on the dial pad to type the number, and then click **Add Send Address**.

 If you select the **Dial Restriction** checkbox, a confirmation dialog box will appear for you to re-type the fax number using the keyboard. This feature helps to prevent transmissions to the wrong destination.

- Click the **Address Book** button, and then select a member or group from the Address Book.

 If you make a mistake, click **All Clear** to delete all entries.

5. To include a cover page, select the **Add Cover Page** checkbox. You can also click  to create or edit a cover page.
6. Click **Start** to send the fax.

- To cancel the fax, click **Cancel**.
- To redial a number, click **Redial** to show the last five fax numbers, select a number, and then click **Start**.

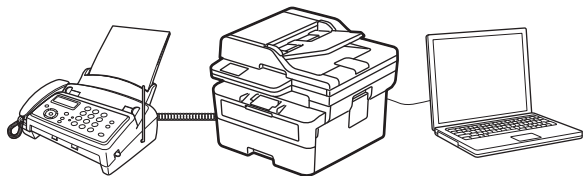
Related Information

- [PC-FAX for Windows](#)

Receive Faxes on Your Computer (Windows)

Related Models: MFC-B7800DN/MFC-B7810DW

Use the Brother PC-FAX software to receive faxes on your computer, view them, and print only those faxes you want.



- [Receive Faxes Using PC-FAX Receive \(Windows\)](#)

Receive Faxes Using PC-FAX Receive (Windows)

Related Models: MFC-B7800DN/MFC-B7810DW

The Brother PC-FAX Receive software lets you view and store faxes on your computer. It is automatically installed when you install your machine's software and drivers and works on locally or network-connected machines.

PC-FAX Receive supports only monochrome faxes.

When you turn your computer off, your machine will continue to receive and store faxes in your machine's memory. The machine's LCD will display the number of stored faxes received. When you start this application, the software will transfer all received faxes to your computer at once. You can enable the Backup Print option if you want the machine to print a copy of the fax before the fax is sent to your computer, or before the computer is switched off. You can configure the Backup Print settings from your machine.



Related Information

- [Receive Faxes on Your Computer \(Windows\)](#)
 - [Run the Brother PC-FAX Receive on Your Computer \(Windows\)](#)
 - [View Received PC-FAX Messages \(Windows\)](#)

Run the Brother PC-FAX Receive on Your Computer (Windows)


Related Models: MFC-B7800DN/MFC-B7810DW

If the PC-FAX receiving is disabled on your machine, enable the setting before trying to run the PC-FAX receiving.

For information on how to enable this function, , see *Related Information: Configure PC-FAX Receiving Using Web Based Management*.



We recommend selecting the **Start PC-FAX Receive on computer startup** checkbox so that the software runs automatically and transfers any faxes when you turn your computer on.

1. Launch  (**Brother Utilities**), and then click the drop-down list and select your model name (if not already selected).
2. Click **PC-FAX** in the left navigation bar, and then click **Receive**.
3. Confirm the message and click **Yes**.

The **PC-FAX Receive** window appears. The  (**PC-Fax Receive (Ready)**) icon also appears in your computer task tray.



Related Information


- [Receive Faxes Using PC-FAX Receive \(Windows\)](#)
 - [Set Up PC-FAX Receive on Your Computer \(Windows\)](#)
 - [Add Your Machine to PC-FAX Receive Devices \(Windows\)](#)

Related Topics:

- [Configure PC-FAX Receiving Using Web Based Management](#)

Set Up PC-FAX Receive on Your Computer (Windows)

Related Models: MFC-B7800DN/MFC-B7810DW

1. Double-click the  (**PC-Fax Receive (Ready)**) icon in your computer task tray.
The **PC-FAX Receive** window appears.
2. Click **Settings**.
3. Configure these options as needed:

Preferences

Configure to start PC-FAX Receive automatically when you start Windows.

Save

Configure the path to save PC-FAX files and select the received document format.

Upload to

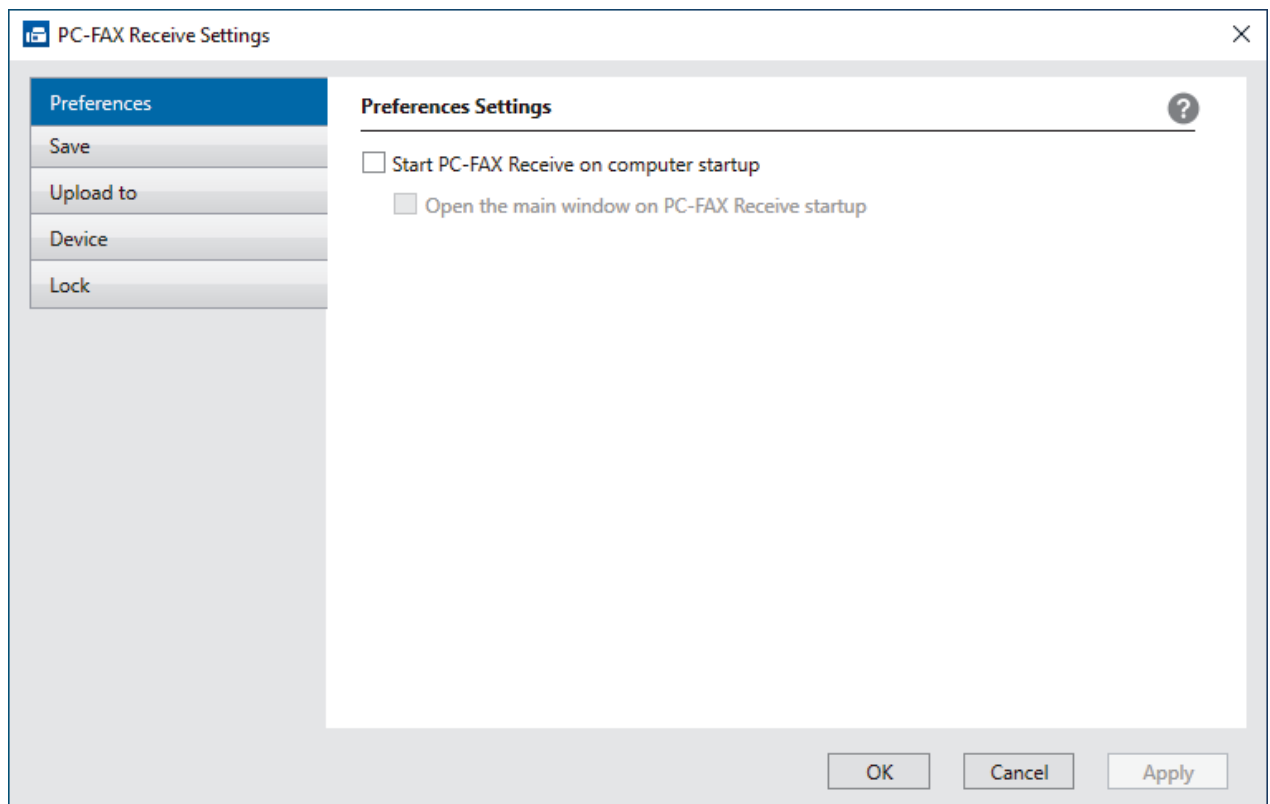
Configure the path to the server and select the option to upload automatically or manually (available only for administrators).

Device

Select the machine where you want to receive PC-FAX files.

Lock (available only for administrators)

Restrict users who do not have administrator privileges from configuring the settings options shown above.



4. Click **OK**.


Related Information

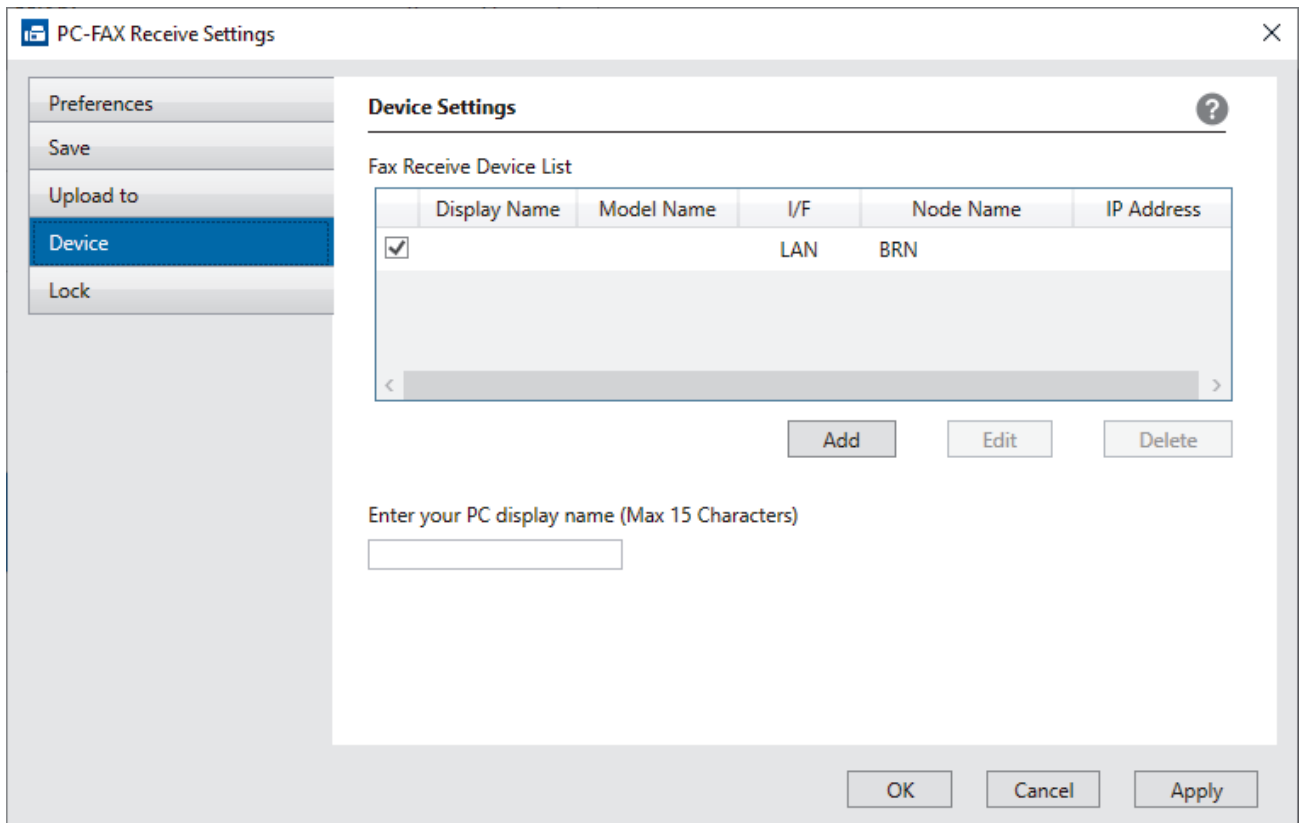
- [Run the Brother PC-FAX Receive on Your Computer \(Windows\)](#)

Add Your Machine to PC-FAX Receive Devices (Windows)

Related Models: MFC-B7800DN/MFC-B7810DW

If you installed your machine following the on-screen instructions, the machine should be ready for use.

1. Double-click the  (**PC-Fax Receive (Ready)**) icon in your computer task tray.
The **PC-FAX Receive** window appears.
2. Click **Settings**.
3. Click **Device > Add**.



4. Select the correct connection method.
Select your machine from the automatic search results below.
A list of connected machines appears. Select the machine you want. Click **OK**.
Specify your machine by IP address
Type the machine's IP address in the **IP Address** field, and then click **OK**.
5. To change the computer name that will appear on the machine's LCD, type the new name in the **Enter your PC display name (Max 15 Characters)** field.
6. Click **OK**.




Related Information


- [Run the Brother PC-FAX Receive on Your Computer \(Windows\)](#)

View Received PC-FAX Messages (Windows)

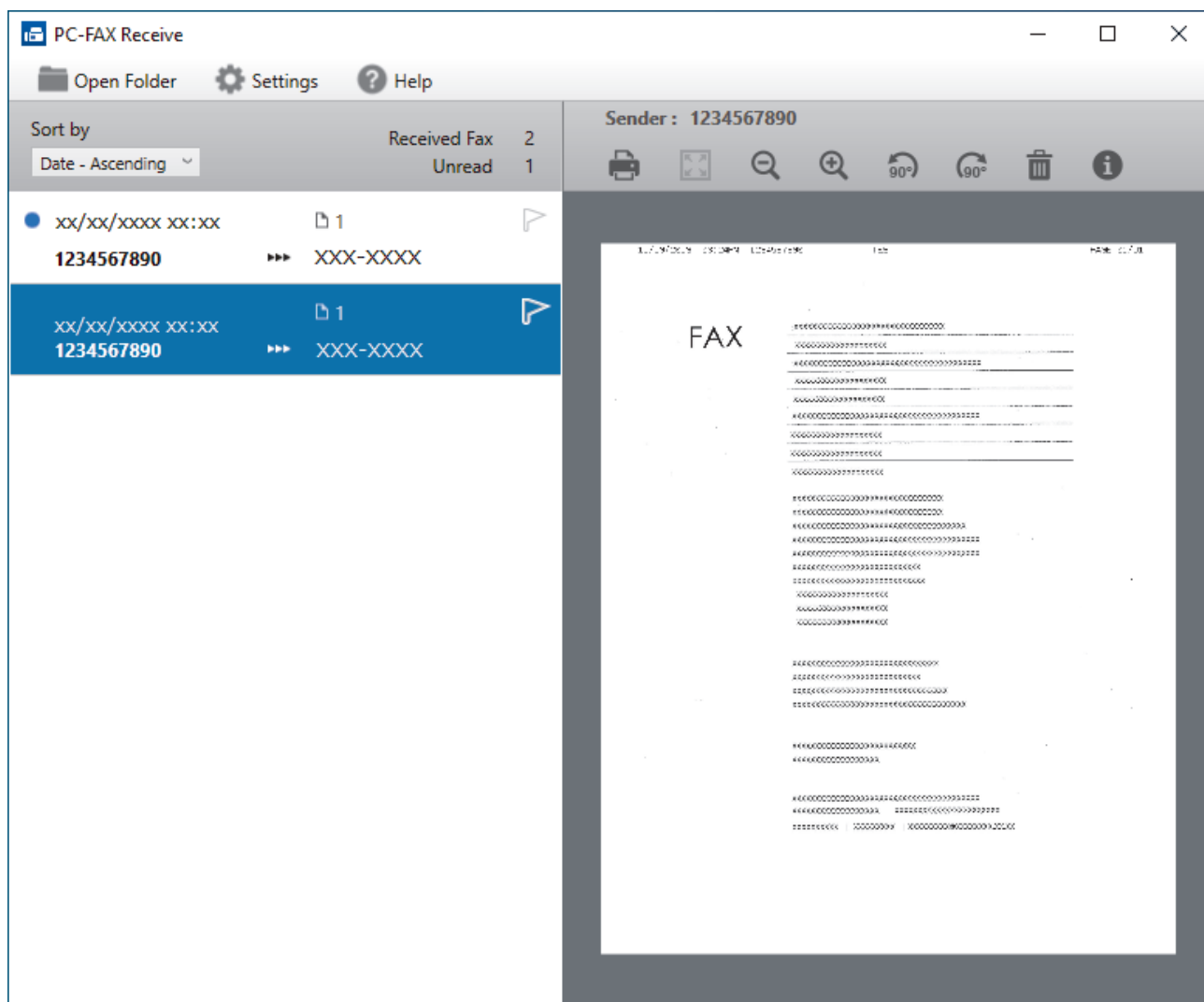
Related Models: MFC-B7800DN/MFC-B7810DW

Receiving Status

Icon	Status
	Standby mode No unread messages
	Receiving messages
	Messages received Unread messages


1. Double-click the  (PC-Fax Receive (Ready)) icon in your computer task tray.

The PC-FAX Receive window appears.



2. Click any faxes in the list to view them.
3. When finished, close the window.



Even after closing the window, PC-FAX Receive is active and the  (PC-Fax Receive (Ready)) icon will remain in your computer task tray. To close PC-FAX Receive, click the icon in the computer task tray and click **Close**.



Related Information

- [Receive Faxes Using PC-FAX Receive \(Windows\)](#)
-

PC-FAX for Mac

Related Models: MFC-B7800DN/MFC-B7810DW

- [Send a Fax Using AirPrint \(macOS\)](#)

Network

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

- [Supported Basic Network Features](#)
- [Configure Network Settings](#)
- [Wireless Network Settings](#)
- [Network Features](#)

Supported Basic Network Features

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

The machine supports various features depending on the operating system. Use this table to see which network features and connections are supported by each operating system.

Operating Systems	Windows	Windows Server	macOS
Printing	Yes	Yes	Yes
Scanning	Yes		Yes
PC Fax Send (available for certain models)	Yes		Yes
PC Fax Receive (available for certain models)	Yes		
Web Based Management ¹	Yes	Yes	Yes
Status Monitor	Yes		
Driver Deployment Wizard	Yes	Yes	

¹ The default password to manage your machine's settings is located on the back of the machine and marked "Pwrd". We recommend immediately changing the default password to protect your machine from unauthorised access.



- When connecting your machine to an outside network such as the Internet, make sure your network environment is protected by a separate firewall or other means in order to prevent information leaks due to inadequate settings or unauthorised access by malicious third parties.
- When your machine is connected to the global network, a warning appears. When you see this warning, we strongly recommend confirming your network settings, and then re-connecting to a secure network.
- Enabling your machine's global network communication filtering feature blocks access from the global network. The global network communication filtering feature may prevent the machine from receiving certain print or scan jobs from a computer or mobile device that uses a global IP address.



Related Information

- [Network](#)

Related Topics:

- [Change the Login Password Using Web Based Management](#)

Configure Network Settings

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

- [Configure Network Details Using the Control Panel](#)
- [Change Machine Settings Using Web Based Management](#)

Configure Network Details Using the Control Panel

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

To configure the machine for your network, use the control panel's [Network] menu selections.



- For information about the network settings you can configure using the control panel, see *Related Information: Settings Tables*.
- You can also use Web Based Management, to configure and change your machine's network settings.

1. Press **Menu**.
2. Press **▲** or **▼** to select the [Network] option, and then press **OK**.
3. Press **▲** or **▼** to select the network option you want, and then press **OK**. Repeat this step until you access the menu you want to configure, and then follow the LCD instructions.



Related Information

- [Configure Network Settings](#)

Related Topics:

- [Settings Tables \(2 Line LCD MFC models\)](#)
- [Settings Tables \(2 Line LCD DCP models\)](#)
- [Supported Basic Network Features](#)

Wireless Network Settings

Related Models: DCP-B7620DW/MFC-B7810DW

- [Use the Wireless Network](#)
- [Use Wi-Fi Direct[®]](#)
- [Enable/Disable Wireless LAN](#)
- [Print the WLAN Report](#)

Use the Wireless Network

Related Models: DCP-B7620DW/MFC-B7810DW

- [Before Configuring Your Machine for a Wireless Network](#)
- [Configure Your Machine for a Wireless Network Using the Setup Wizard from Your Computer](#)
- [Configure Your Machine for a Wireless Network Using the Machine's Control Panel Setup Wizard](#)
- [Configure Your Machine for a Wireless Network Using the One Push Method of Wi-Fi Protected Setup™ \(WPS\)](#)
- [Configure Your Machine for a Wireless Network Using the PIN Method of Wi-Fi Protected Setup™ \(WPS\)](#)
- [Configure Your Machine for a Wireless Network When the SSID Is Not Broadcast](#)
- [Configure Your Machine for an Enterprise Wireless Network](#)

Before Configuring Your Machine for a Wireless Network

Related Models: DCP-B7620DW/MFC-B7810DW

Before attempting to configure a wireless network, confirm the following:

- If you are using an enterprise wireless network, you must know the User ID and Password.
- To achieve optimum results with normal everyday document printing, place your machine as close to the wireless LAN access point/router as possible with minimal obstructions. Large objects and walls between the two devices and interference from other electronic devices can affect the data transfer speed of your documents.

Due to these factors, wireless may not be the best method of connection for all types of documents and applications. If you are printing large files, such as multi-page documents with mixed text and large graphics, you may want to consider selecting wired Ethernet for faster data transfer (supported models only), or USB for the fastest throughput speed.

- Although your machine can be used in a wired and wireless network (supported models only), only one connection method can be used at a time. However, a wireless network connection and Wi-Fi Direct connection, or a wired network connection (supported models only) and Wi-Fi Direct connection can be used at the same time.
- If there is a signal in the vicinity, wireless LAN allows you to freely make a LAN connection. However, if security settings are not correctly configured, the signal may be intercepted by malicious third-parties, possibly resulting in:
 - Theft of personal or confidential information
 - Improper transmission of information to parties impersonating the specified individuals
 - Dissemination of transcribed communication contents that were intercepted



Make sure you know your wireless router/access point's Network Name (SSID) and Network Key (Password). If you cannot find this information, consult the manufacturer of your wireless router/access point, your system administrator, or Internet provider. Brother cannot provide this information.



Related Information

- [Use the Wireless Network](#)

Configure Your Machine for a Wireless Network Using the Setup Wizard from Your Computer

Related Models: DCP-B7620DW/MFC-B7810DW

1. Download the installer from your model's **Downloads** page at support.brother.com/downloads.
2. Start the installer, and then follow the on-screen instructions.
3. Select **Wireless Network Connection (Wi-Fi)**, and then click **Next**.
4. Follow the on-screen instructions.

You have completed the wireless network setup.



Related Information

- [Use the Wireless Network](#)

Configure Your Machine for a Wireless Network Using the Machine's Control Panel Setup Wizard

Related Models: DCP-B7620DW/MFC-B7810DW

Before configuring your machine, we recommend writing down your wireless network settings. You will need this information before you continue with the configuration.

1. Check and record the current wireless network settings of the computer to which you are connecting.

Network Name (SSID)

Network Key

For example:

Network Name (SSID)
HELLO

Network Key
12345



- Your access point/router may support the use of multiple WEP keys, but your Brother machine supports the use of only the first WEP key.
- If you need assistance during setup and want to contact Brother customer service, make sure you have your SSID (Network Name) and Network Key (Password) ready. We cannot assist you in locating this information.
- If you do not know this information (SSID and Network Key), you cannot continue the wireless setup.

How can I find this information?

- Check the documentation provided with your wireless access point/router.
- The initial SSID could be the manufacturer's name or the model name.
- If you do not know the security information, consult the router manufacturer, your system administrator, or your Internet provider.

2. Press **Menu**.
3. Press **▲** or **▼** to select the [Network] option, and then press **OK**.
4. Press **▲** or **▼** to select the [WLAN (Wi-Fi)] option, and then press **OK**.
5. Press **▲** or **▼** to select the [Find Network] option, and then press **OK**.
6. When [WLAN Enable?] appears, select **On**.
This will start the wireless setup wizard.
7. The machine will search for your network and display a list of available SSIDs. When a list of SSIDs appears, press **▲** or **▼** to select the SSID you want.
8. Press **OK**.
9. Do one of the following:
 - If you are using an authentication and encryption method that requires a Network Key, enter the Network Key you wrote down in the first step.
When you have entered all the characters, press **OK**.

To apply the settings, select [Yes].

- If your authentication method is Open System and your encryption mode is None, go to the next step.

10. The machine attempts to connect to the wireless device you have selected.

If your wireless device is connected successfully, the machine's LCD displays [Connected].

You have completed the wireless network setup. To install the drivers and software necessary to use your machine, go to your model's **Downloads** page at support.brother.com/downloads.



Related Information

- [Use the Wireless Network](#)

Related Topics:

- [How to Enter Text on Your Machine](#)
 - [Wireless LAN Report Error Codes](#)
-

Configure Your Machine for a Wireless Network Using the One Push Method of Wi-Fi Protected Setup™ (WPS)

Related Models: DCP-B7620DW/MFC-B7810DW

If your wireless access point/router supports WPS (PBC: Push Button Configuration), you can use WPS from your machine's control panel menu to configure your wireless network settings.

1. Press **Menu**.
2. Press ▲ or ▼ to select the [Network] option, and then press **OK**.
3. Press ▲ or ▼ to select the [WLAN (Wi-Fi)] option, and then press **OK**.
4. Press ▲ or ▼ to select the [WPS/PushButton] option, and then press **OK**.
5. When [WLAN Enable?] appears, select **On**.
This will start the wireless setup wizard.
6. When the LCD displays [Press Key on rtr], press the WPS button on your wireless access point/router. Then follow the LCD instructions on your machine. Your machine will automatically detect your wireless access point/router and try to connect to your wireless network.

If your wireless device is connected successfully, the machine's LCD displays [Connected].

You have completed the wireless network setup. To install the drivers and software necessary to use your machine, go to your model's **Downloads** page at support.brother.com/downloads.

✓ Related Information

- [Use the Wireless Network](#)

Related Topics:

- [Wireless LAN Report Error Codes](#)

Configure Your Machine for a Wireless Network Using the PIN Method of Wi-Fi Protected Setup™ (WPS)

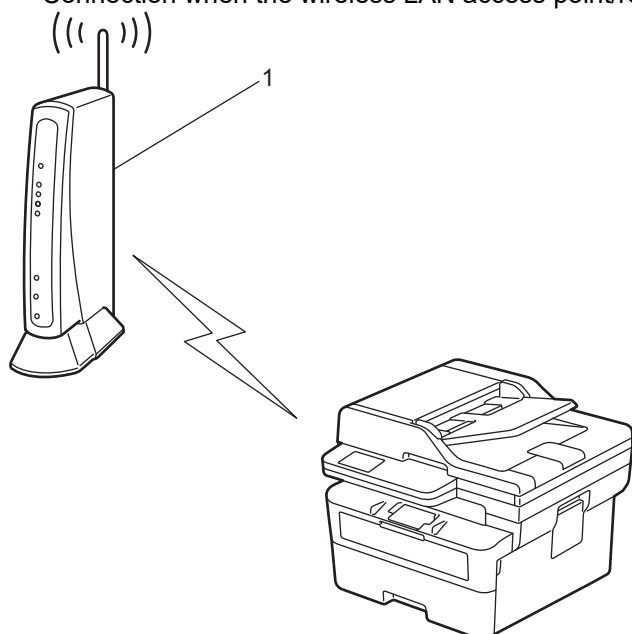
Related Models: DCP-B7620DW/MFC-B7810DW

If your wireless LAN access point/router supports WPS, you can use the Personal Identification Number (PIN) Method to configure your wireless network settings.

The PIN Method is one of the connection methods developed by the Wi-Fi Alliance®. By submitting a PIN created by an Enrollee (your machine) to the Registrar (a device that manages the wireless LAN), you can set up the wireless network and security settings. For more information on how to access WPS mode, see the instructions provided with your wireless access point/router.

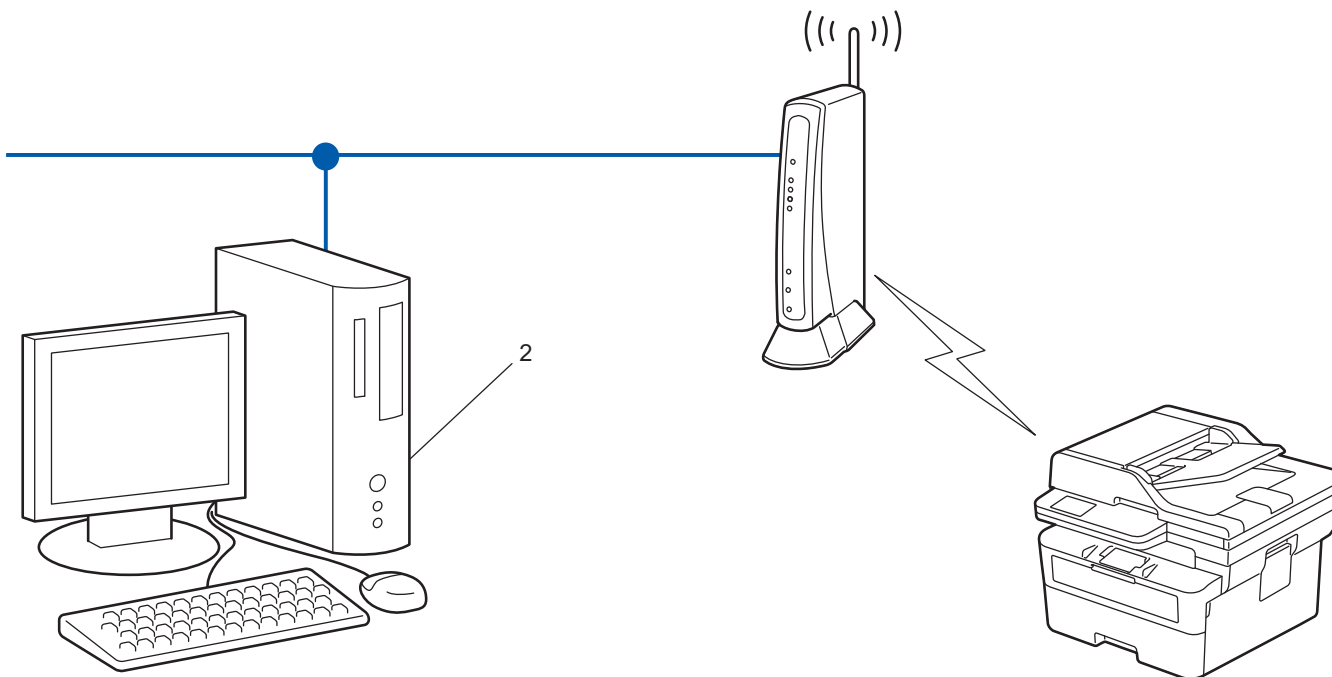
Type A

Connection when the wireless LAN access point/router (1) doubles as the Registrar:



Type B

Connection when another device (2), such as a computer, is used as the Registrar:





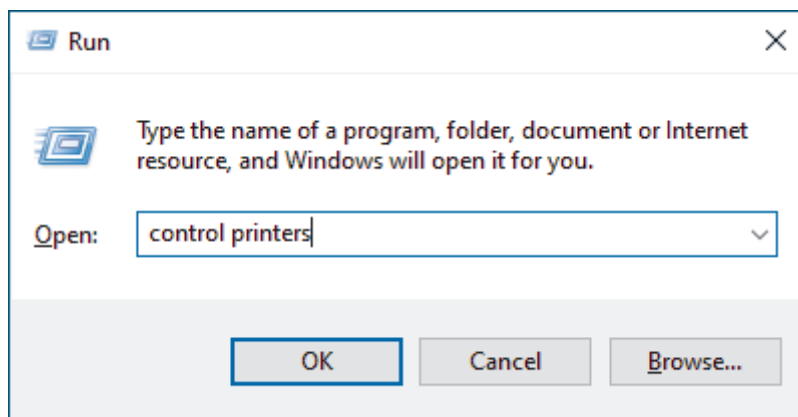
1. Press **Menu**.
2. Press **▲** or **▼** to select the [Network] option, and then press **OK**.
3. Press **▲** or **▼** to select the [WLAN (Wi-Fi)] option, and then press **OK**.
4. Press **▲** or **▼** to select the [WPS/PIN Code] option, and then press **OK**.
5. When [WLAN Enable?] appears, select **On**.
This will start the wireless setup wizard.
6. The LCD displays an eight-digit PIN and the machine starts searching for a wireless LAN access point/router.
7. Using a computer connected to the network, in your browser's address bar, type the IP address of the device you are using as the Registrar (for example: <http://192.168.1.2>).
8. Go to the WPS settings page and type the PIN, and then follow the on-screen instructions.



- The Registrar is usually the wireless LAN access point/router.
- The settings page may differ depending on the brand of wireless LAN access point/router. For more information, see the instructions supplied with your wireless LAN access point/router.

If you are using a Windows 10 or Windows 11 computer as a Registrar, complete the following steps:

9. Hold down the  key and press the  key on the computer's keyboard to launch **Run**.
10. Type "**control printers**" in the **Open:** field and click **OK**.



The **Devices and Printers** window appears.



If the **Devices and Printers** window does not appear, click **View more devices > More devices and printer settings**.

11. Click **Add a device**.



- To use a Windows 10 or Windows 11 computer as a Registrar, you must register it to your network in advance. For more information, see the instructions supplied with your wireless LAN access point/router.
- If you use Windows 10 or Windows 11 as a Registrar, you can install the printer driver after the wireless configuration by following the on-screen instructions. To install the driver and software necessary to use your machine, go to your model's **Downloads** page at support.brother.com/downloads.

12. Select your machine and click **Next**.

13. Type the PIN displayed on the machine's LCD, and then click **Next**.

14. Click **Close**.

If your wireless device is connected successfully, the machine's LCD displays [Connected].

You have completed the wireless network setup. To install the drivers and software necessary to use your machine, go to your model's **Downloads** page at support.brother.com/downloads.



Related Information

- [Use the Wireless Network](#)

Related Topics:

- [Wireless LAN Report Error Codes](#)
-

Configure Your Machine for a Wireless Network When the SSID Is Not Broadcast

Related Models: DCP-B7620DW/MFC-B7810DW

Before configuring your machine, we recommend writing down your wireless network settings. You will need this information before you continue with the configuration.

1. Check and write down the current wireless network settings.

Network Name (SSID)		
Authentication Method	Encryption Mode	Network Key
Open System	NONE	-
	WEP	
Shared Key	WEP	
WPA/WPA2-PSK	AES	
	TKIP	
WPA3-SAE	AES	

For example:

Network Name (SSID)		
HELLO		
Authentication Method	Encryption Mode	Network Key
WPA2-PSK	AES	12345678



If your router uses WEP encryption, enter the key used as the first WEP key. Your Brother machine supports the use of the first WEP key only.

2. Press **Menu**.
3. Press **▲** or **▼** to select the [Network] option, and then press **OK**.
4. Press **▲** or **▼** to select the [WLAN (Wi-Fi)] option, and then press **OK**.
5. Press **▲** or **▼** to select the [Find Network] option, and then press **OK**.
6. When [WLAN Enable?] appears, select On.
This will start the wireless setup wizard.
7. The machine will search for your network and display a list of available SSIDs. Press **▲** or **▼** to select the [<New SSID>] option, and then press **OK**.
8. Enter the SSID name, and then press **OK**.
9. Press **▲** or **▼** to select the Authentication Method you want, and then press **OK**.
10. Do one of the following:
 - If you selected the [Open System] option, press **▲** or **▼** to select the Encryption Type [None] or [WEP], and then press **OK**.
If you selected the [WEP] option for Encryption Type, enter the WEP key, and then press **OK**.
 - If you selected the [Shared Key] option, enter the WEP key, and then press **OK**.

-
- If you selected the [WPA-Personal] option, press ▲ or ▼ to select the Encryption Type [TKIP+AES] or [AES], and then press **OK**.
Enter the WPA™ key, and then press **OK**.
 - If you selected the [WPA3-SAE] option, select the Encryption Type [AES], and then press **OK**.
Enter the WPA™ key, and then press **OK**.



Your Brother machine supports the use of the first WEP key only.

11. To apply the settings, select [Yes]. To cancel, select [No].

12. The machine attempts to connect to the wireless device you have selected.

If your wireless device is connected successfully, the machine's LCD displays [Connected].

You have completed the wireless network setup. To install the drivers and software necessary to use your machine, go to your model's **Downloads** page at support.brother.com/downloads.



Related Information

- [Use the Wireless Network](#)

Related Topics:

- [I Cannot Complete the Wireless Network Setup Configuration](#)
 - [How to Enter Text on Your Machine](#)
 - [Wireless LAN Report Error Codes](#)
-

Configure Your Machine for an Enterprise Wireless Network

Related Models: DCP-B7620DW/MFC-B7810DW

Before configuring your machine, we recommend writing down your wireless network settings. You will need this information before you continue with the configuration.

1. Check and record the current wireless network settings.

Network Name (SSID)

Authentication Method	Encryption Mode	User ID	Password
EAP-FAST/NONE	AES		
	TKIP		
EAP-FAST/MS-CHAPv2	AES		
	TKIP		
EAP-FAST/GTC	AES		
	TKIP		
PEAP/MS-CHAPv2	AES		
	TKIP		
PEAP/GTC	AES		
	TKIP		
EAP-TTLS/CHAP	AES		
	TKIP		
EAP-TTLS/MS-CHAP	AES		
	TKIP		
EAP-TTLS/MS-CHAPv2	AES		
	TKIP		
EAP-TTLS/PAP	AES		
	TKIP		
EAP-TLS	AES		-
	TKIP		-

For example:

Network Name (SSID)
HELLO

Authentication Method	Encryption Mode	User ID	Password
EAP-FAST/MS-CHAPv2	AES	Brother	12345678



- If you configure your machine using EAP-TLS authentication, you must install the client certificate issued by a CA before you start configuration. Contact your network administrator about the client certificate. If you have installed more than one certificate, we recommend writing down the certificate name you want to use.
- If you verify your machine using the common name of the server certificate, we recommend writing down the common name before you start configuration. Contact your network administrator about the common name of the server certificate.

2. Press **Menu**.
3. Press **▲** or **▼** to select the following:
 - a. Select [Network]. Press **OK**.
 - b. Select [WLAN (Wi-Fi)]. Press **OK**.
 - c. Select [Find Network]. Press **OK**.
4. When [WLAN Enable?] appears, select On.
This will start the wireless setup wizard.
5. The machine will search for your network and display a list of available SSIDs. Press **▲** or **▼** to select the [<New SSID>] option, and then press **OK**.
6. Enter the SSID name, and then press **OK**.
7. Press **▲** or **▼** to select the Authentication Method you want, and then press **OK**.
8. Do one of the following:
 - If you selected the [EAP-FAST], [PEAP] or [EAP-TTLS] option, press **▲** or **▼** to select the Inner Authentication Method [NONE], [CHAP], [MS-CHAP], [MS-CHAPv2], [GTC] or [PAP], and then press **OK**.



Depending on your Authentication Method, the Inner Authentication Method selections differ.

Press **▲** or **▼** to select the Encryption Type [TKIP+AES] or [AES], and then press **OK**.

Press **▲** or **▼** to select the Verification Method [No Verification], [CA] or [CA+Server ID], and then press **OK**.

- If you selected the [CA+Server ID] option, enter the server ID, user ID and password (if required), and then press **OK** for each option.
- For other selections, enter the user ID and the Password (if required), and then press **OK** for each option.



If you have not imported a CA certificate into your machine, the machine will display the message [No Verification].

- If you selected the [EAP-TLS] option, press **▲** or **▼** to select the Encryption Type [TKIP+AES] or [AES], and then press **OK**.
When the machine displays a list of available Client Certificates, select the certificate you want, and then press **OK**.
Press **▲** or **▼** to select the Verification Method [No Verification], [CA] or [CA+Server ID], and then press **OK**.
 - If you selected the [CA+Server ID] option, enter the server ID and user ID, and then press **OK** for each option.
 - For other selections, enter the user ID, and then press **OK**.
9. To apply the settings, select [Yes]. To cancel, select [No].
 10. The machine will attempt to connect to the wireless device you have selected.

If your wireless device is connected successfully, the machine's LCD displays [Connected].

You have completed the wireless network setup. To install the drivers or the application necessary for operating your machine, go to your model's **Downloads** page at support.brother.com/downloads.



Related Information

- [Use the Wireless Network](#)

Related Topics:

- [Wireless LAN Report Error Codes](#)
-

Use Wi-Fi Direct®

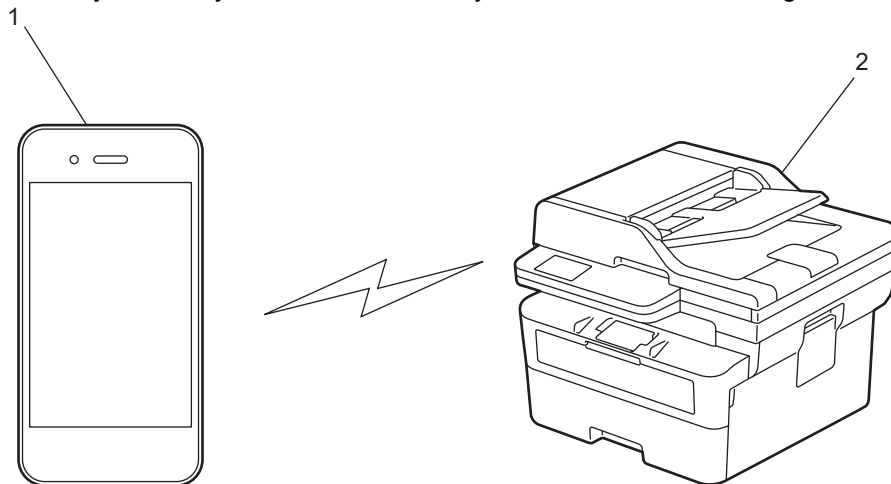
Related Models: DCP-B7620DW/MFC-B7810DW

- [Wi-Fi Direct Overview](#)
- [Configure Your Wi-Fi Direct Network Manually](#)
- [Configure Wi-Fi Direct Network Using the Push Button Method](#)

Wi-Fi Direct Overview

Related Models: DCP-B7620DW/MFC-B7810DW

Wi-Fi Direct is one of the wireless configuration methods developed by the Wi-Fi Alliance®. It allows you to securely connect your mobile device to your machine without using a wireless router/access point.



1. Mobile device
2. Your machine



- You can use Wi-Fi Direct with the wired or wireless network connection at the same time.
- The Wi-Fi Direct-supported device can become a Group Owner. When configuring the Wi-Fi Direct network, the Group Owner serves as an access point.



Related Information

- [Use Wi-Fi Direct®](#)

Related Topics:

- [Configure Your Wi-Fi Direct Network Manually](#)
- [Configure Wi-Fi Direct Network Using the Push Button Method](#)

Configure Your Wi-Fi Direct Network Manually

Related Models: DCP-B7620DW/MFC-B7810DW

If your mobile device does not support Wi-Fi Direct or WPS, you must configure a Wi-Fi Direct network manually.



When the machine receives a Wi-Fi Direct request from your mobile device, the message [Connect?] appears on the LCD. Select OK to connect.

1. Press **Menu**.
2. Press **▲** or **▼** to select the [Network] option, and then press **OK**.
3. Press **▲** or **▼** to select the [Wi-Fi Direct] option, and then press **OK**.
4. Press **▲** or **▼** to select the [Manual] option, and then press **OK**.
5. When [Wi-Fi Direct On?] appears, select On.
6. The machine will display the SSID name and Password. Go to your mobile device's wireless network settings screen, select the SSID name, and then enter the password.
7. If your mobile device connects successfully, the machine's LCD displays [Connected]. You have completed the Wi-Fi Direct network setup.



Related Information

- [Use Wi-Fi Direct®](#)

Related Topics:

- [Wi-Fi Direct Overview](#)
- [Configure Wi-Fi Direct Network Using the Push Button Method](#)

Configure Wi-Fi Direct Network Using the Push Button Method

Related Models: DCP-B7620DW/MFC-B7810DW

If your mobile device supports Wi-Fi Direct, follow these steps to configure a Wi-Fi Direct network:

1. Press **Menu**.
2. Press **▲** or **▼** to select the [Network] option, and then press **OK**.
3. Press **▲** or **▼** to select the [Wi-Fi Direct] option, and then press **OK**.
4. Press **▲** or **▼** to select the [Push Button] option, and then press **OK**.
5. When [Wi-Fi Direct On?] appears, select **On**.
6. Activate Wi-Fi Direct on your mobile device (see your mobile device's user's guide for instructions) when [Activate Wi-Fi Direct on other device and press OK.] appears on the machine's LCD. Press **OK** on your machine.
This will start the Wi-Fi Direct setup.
7. Do one of the following:
 - If your mobile device displays a list of machines with Wi-Fi Direct enabled, select your Brother machine.
 - If your Brother machine displays a list of mobile devices with Wi-Fi Direct enabled, select your mobile device. Press **▲** or **▼** to select the mobile device you want to connect to and press **OK**. To search for available devices again, select [<Rescan>], and then press **OK**.
8. If your mobile device connects successfully, the machine's LCD displays [Connected]. You have completed the Wi-Fi Direct network setup.



Related Information

- [Use Wi-Fi Direct®](#)

Related Topics:

- [Wi-Fi Direct Overview](#)
- [Configure Your Wi-Fi Direct Network Manually](#)

Enable/Disable Wireless LAN

Related Models: DCP-B7620DW/MFC-B7810DW

1. Press **Menu**.
2. Press **▲** or **▼** to select the [Network] option, and then press **OK**.
3. Press **▲** or **▼** to select the [WLAN (Wi-Fi)] option, and then press **OK**.
4. Press **▲** or **▼** to select the [WLAN Enable] option, and then press **OK**.
5. Do one of the following:
 - To enable Wi-Fi, select [On].
 - To disable Wi-Fi, select [Off].
6. Press **OK**.



Related Information

- [Wireless Network Settings](#)

Print the WLAN Report

Related Models: DCP-B7620DW/MFC-B7810DW

The WLAN Report shows your machine's wireless status. If the wireless connection fails, check the error code on the printed report.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Print Reports] option, and then press **OK**.
3. Press **▲** or **▼** to select the [WLAN Report] option, and then press **OK**.
4. Press **Start**.

The machine will print the WLAN Report.

Related Information

- [Wireless Network Settings](#)
 - [Wireless LAN Report Error Codes](#)

Related Topics:

- [My Machine Cannot Print, Scan, or Use the PC-FAX Receive Function over the Network](#)
- [I Want to Check that My Network Devices are Working Correctly](#)

Wireless LAN Report Error Codes

Related Models: DCP-B7620DW/MFC-B7810DW

If the Wireless LAN Report shows that the connection failed, check the error code on the printed report and see the corresponding instructions in the table:

Error Code	Problem and Recommended Solutions
TS-01	<p>The WLAN (Wi-Fi) is not enabled.</p> <p>Check the following points and try to set up your wireless connection again:</p> <ul style="list-style-type: none">• Enable the WLAN setting on your machine.• If a network cable is connected to your machine, disconnect it.
TS-02	<p>The wireless router/access point cannot be detected.</p> <p>Check the following points and try to set up your wireless connection again:</p> <ul style="list-style-type: none">• Make sure the wireless router/access point is on.• Temporarily place your machine closer to the wireless router/access point when you are configuring the wireless settings.• If your wireless router/access point is using MAC address filtering, confirm that the MAC address of the machine is allowed in the filter. You can find the MAC address by printing the Network Configuration Report.• If you manually entered the Network Name (SSID) and security information (authentication method/encryption method), the information may be incorrect. Check the Network Name and security information again and re-enter the correct information.• Restart your wireless router/access point. If you cannot find the Network Name (SSID) and security information, see the documentation provided with your wireless router/access point, or contact the router manufacturer, your system administrator, or Internet service provider.
TS-03	<p>The wireless enterprise network and security settings you entered may be incorrect.</p> <p>Check the following points and try to set up your wireless connection again:</p> <p>Verify the following information:</p> <ul style="list-style-type: none">- Network Name (SSID) you selected to configure your machine.- Security information you selected to configure your machine (such as the authentication method, encryption method, or User ID). <p>If you still cannot find the Network Name (SSID) and security information, see the documentation provided with your wireless router/access point, or contact the router manufacturer, your system administrator, or Internet service provider.</p>

Error Code	Problem and Recommended Solutions
TS-04	<p>Your machine does not support the authentication and encryption methods used by the selected wireless router/access point.</p> <p>For infrastructure mode (Most common)</p> <p>Change the authentication and encryption methods of the wireless router/access point. Your machine supports the following authentication and encryption methods:</p> <ul style="list-style-type: none"> • WPA-Personal: TKIP / AES • WPA2-Personal: TKIP / AES • WPA3-Personal: AES • OPEN: WEP / NONE (without encryption) • Shared key: WEP <p>If your issue is not solved, the Network Name (SSID) or security settings you entered may be incorrect. Check that all wireless network settings are correct for your network.</p>
TS-05	<p>The Network Name (SSID) and Network Key (Password) are incorrect.</p> <p>Check the following points and try to set up your wireless connection again:</p> <ul style="list-style-type: none"> • Confirm the Network Name (SSID) and Network Key (Password). • If your Network Key contains upper-case and lower-case letters, make sure you type them correctly. • If you cannot find the Network Name (SSID) and security information, see the documentation provided with your wireless router/access point, or contact the router manufacturer, your system administrator, or Internet service provider. • If your wireless router/access point uses WEP encryption with multiple WEP keys, write down and use only the first WEP key.
TS-06	<p>The wireless security information (authentication method/encryption method/Network Key (Password)) is incorrect.</p> <p>Check the following points and try to set up your wireless connection again:</p> <ul style="list-style-type: none"> • Confirm the Network Key. If your Network Key contains upper-case and lower-case letters, make sure you type them correctly. • Confirm whether the authentication method entered and the authentication method or encryption method supported by the wireless router/access point are the same. • If the network key, authentication method, and encryption method have been confirmed, restart your wireless router/access point and the machine. • If your wireless router/access point's Stealth Mode is on, you may need to disable it to connect to the wireless network. <p>If you cannot find the Network Name (SSID) and security information, see the documentation provided with your wireless router/access point, or contact the router manufacturer, your system administrator, or Internet service provider.</p>
TS-07	<p>The machine cannot detect a wireless router/access point that has WPS (Wi-Fi Protected Setup) enabled.</p> <p>Check the following points and try again:</p> <ul style="list-style-type: none"> • To check if your wireless router/access point supports WPS, look for the WPS symbol displayed on the router/access point. For more information, see the documentation provided with your wireless router/access point. • To set up your wireless connection using WPS, you must configure both your machine and the wireless router/access point. For more information, see the user's guide. • If you do not know how to set up your wireless router/access point using WPS, see the documentation provided with your wireless router/access point, or contact the router manufacturer, your system administrator, or Internet service provider.

Error Code	Problem and Recommended Solutions
TS-08	<p>Two or more wireless routers or access points that have WPS enabled are detected.</p> <p>Check the following points and try again:</p> <ul style="list-style-type: none"> • Make sure that only one wireless router/access point within range has WPS enabled, and then try to connect again. • Try to connect again after a few minutes to avoid interference from other access points/routers.



How to confirm wireless security information (SSID/authentication method/encryption method/Network Key) of your WLAN access point/router:

1. The default security settings may be provided on a label attached to the WLAN access point/router. Or the manufacturer's name or model number of the WLAN access point/router may be used as the default security settings.
2. See the documentation provided with your WLAN access point/router for information on how to find the security settings.
 - If the WLAN access point/router is set to not broadcast the SSID, the SSID will not automatically be detected. You will have to manually enter the SSID name.
 - The Network Key may also be described as the Password, Security Key, or Encryption Key.

If you do not know the SSID and wireless security settings of your WLAN access point/router or how to change the configuration, see the documentation provided with your WLAN access point/router, ask the manufacturer of your access point/router or ask your Internet provider or network administrator.



Related Information

- [Print the WLAN Report](#)

Related Topics:

- [My Machine Cannot Print, Scan, or Use the PC-FAX Receive Function over the Network](#)
- [I Want to Check that My Network Devices are Working Correctly](#)
- [Configure Your Machine for a Wireless Network Using the One Push Method of Wi-Fi Protected Setup™ \(WPS\)](#)
- [Configure Your Machine for a Wireless Network Using the PIN Method of Wi-Fi Protected Setup™ \(WPS\)](#)
- [Configure Your Machine for a Wireless Network Using the Machine's Control Panel Setup Wizard](#)
- [Configure Your Machine for a Wireless Network When the SSID Is Not Broadcast](#)
- [Configure Your Machine for an Enterprise Wireless Network](#)

Network Features

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

- [Enable/Disable Web Based Management Using the Control Panel](#)
- [Print the Network Configuration Report](#)
- [Configure PC-FAX Receiving Using Web Based Management](#)
- [Fax Using the Internet \(I-Fax\)](#)
- [Use the Send Fax to Server Feature](#)
- [Synchronise Time with the SNTP Server Using Web Based Management](#)
- [Reset the Network Settings to the Factory Settings](#)

Enable/Disable Web Based Management Using the Control Panel

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

1. Press **Menu**.
2. Press **▲** or **▼** to select the [Network] option, and then press **OK**.
3. Press **▲** or **▼** to select the [Web Based Mgmt] option, and then press **OK**.
4. Press **▲** or **▼** to select the option you want, and then press **OK**.



If you enable this function, make sure you specify the connection method to use Web Based Management.



Related Information

- [Network Features](#)

Related Topics:

- [Print an Email Attachment](#)

Print the Network Configuration Report

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

The Network Configuration Report lists the network configuration, including the network print server settings.



- The Node Name appears on the Network Configuration Report. The default Node Name is "BRN123456abcdef" for a wired network or "BRW123456abcdef" for a wireless network (where "123456abcdef" is your machine's MAC Address / Ethernet Address.)
- If the IP Address on the Network Configuration Report shows 0.0.0.0, wait for one minute and try printing it again.
- You can find your machine's settings, such as the IP address, subnet mask, node name, and MAC Address on the report, for example:
 - IP address: 192.168.0.5
 - Subnet mask: 255.255.255.0
 - Node name: BRN000ca0000499
 - MAC Address: 00-0c-a0-00-04-99

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Print Reports] option, and then press **OK**.
3. Press **▲** or **▼** to select the [Network Config] option, and then press **OK**.
4. Press **Start**.



Related Information

- [Network Features](#)

Related Topics:

- [Check Your Machine's Network Settings](#)
- [Use the Network Connection Repair Tool \(Windows\)](#)
- [Error Messages](#)
- [I Want to Check that My Network Devices are Working Correctly](#)
- [Access Web Based Management](#)

Configure PC-FAX Receiving Using Web Based Management

Related Models: MFC-B7800DN/MFC-B7810DW

Use Web Based Management to configure your PC Fax Receiving in a web browser.

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "**Pwd**". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Network > Network > Protocol**.



If the left navigation bar is not visible, start navigating from ☰.

5. Select the **PC Fax Receive** checkbox, and then click **Submit**.
6. Restart your Brother machine to activate the configuration.



Related Information

- [Network Features](#)

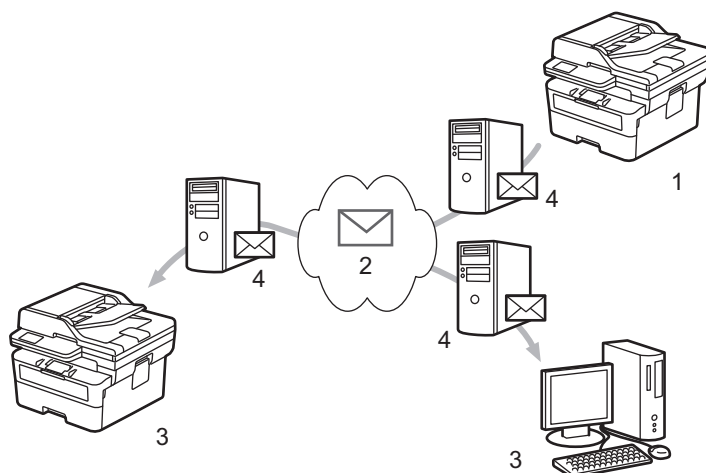
Related Topics:

- [Run the Brother PC-FAX Receive on Your Computer \(Windows\)](#)

Fax Using the Internet (I-Fax)

Related Models: MFC-B7800DN/MFC-B7810DW

With Internet Fax (I-Fax), you can send and receive fax documents using the Internet. Documents are transmitted in email messages as attached TIFF-F files. Your computer can send and receive documents as long as it has an application that can create and view TIFF-F files. You can use any TIFF-F viewer application. Documents sent via the machine will be converted into a TIFF-F format automatically. To send and receive messages to and from your machine, your computer's email application must support Multipurpose Internet Mail Extensions (MIME).



1. Sender
2. Internet
3. Receiver
4. Email server



I-Fax supports sending and receiving documents in Letter or A4 format and in monochrome only.



Related Information

- [Network Features](#)
 - [Important Information about Internet Fax \(I-Fax\)](#)
 - [Configure the Brother Machine for Email or Internet Fax \(I-Fax\)](#)
 - [Send an Internet Fax \(I-Fax\)](#)
 - [Poll the Server Manually](#)
 - [I-Fax Options](#)

Related Topics:

- [Forward Received Email and Fax Messages](#)

Important Information about Internet Fax (I-Fax)

Related Models: MFC-B7800DN/MFC-B7810DW

I-Fax communication on a LAN is very similar to communication via email; however, it is different from fax communication using standard phone lines. Make sure you read the following information about using I-Fax:

- Factors such as the receiver's location, structure of the LAN and how busy the circuit (such as the Internet) is may cause the system to take longer than usual to send an error mail.
- When sending confidential documents, we recommend using standard phone lines instead of the Internet (due to its low level of security).
- If the receiver's mail system is not MIME-compatible, you cannot use I-Fax to send documents. If possible, check this in advance, and note that some servers will not send an error reply.
- If a document is too large to send via I-Fax, it may not reach the receiver.
- You cannot change the font or size of the text in any Internet mail you receive.



Related Information

- [Fax Using the Internet \(I-Fax\)](#)

Configure the Brother Machine for Email or Internet Fax (I-Fax)

Related Models: MFC-B7800DN/MFC-B7810DW

Before using I-Fax, configure your Brother machine to communicate with your network and mail server. You can configure these items using the machine's control panel or Web Based Management. Make sure the following items are configured on your machine:

- IP address (If you are already using your machine on your network, the machine's IP address has been configured correctly.)
- Email address
- SMTP, POP3, IMAP4 server address/port/Authentication method/Encryption method/Server Certificate Verification
- Mailbox name and password

If you are unsure of any of these items, contact your system administrator.



Related Information

- [Fax Using the Internet \(I-Fax\)](#)
 - [Initial Setup for Email or Internet Fax \(I-Fax\)](#)
 - [How Received I-Faxes Appear on a Computer](#)

Related Topics:

- [I-Fax Options](#)

Initial Setup for Email or Internet Fax (I-Fax)

Related Models: MFC-B7800DN/MFC-B7810DW

Before sending your I-Fax, use the control panel or Web Based Management to configure the following optional items:

- **E-mail Subject**
- **E-mail Message**
- **Size Limit**
- **Request Delivery Notification (Send)**

E-mail Send

E-mail Subject

E-mail Message

Size Limit

- Off
 On

Maximum Size

 MB

Request Delivery Notification (Send)

- Off
 On

[POP3/IMAP4/SMTP Client>>](#)

If you are unsure of any of these items, contact your system administrator.

✓ Related Information

- [Configure the Brother Machine for Email or Internet Fax \(I-Fax\)](#)
 - [How Your Brother Machine Receives an Internet Fax \(I-Fax\)](#)

Related Topics:

- [Forward Received Email and Fax Messages](#)
-

How Your Brother Machine Receives an Internet Fax (I-Fax)

Related Models: MFC-B7800DN/MFC-B7810DW

When your Brother machine receives an incoming I-Fax, it will print the I-Fax automatically. To receive an I-Fax, we recommend using the control panel or Web Based Management to configure the following optional items:

- **Auto Polling**
- **Polling Frequency**
- **Print Mail Header**
- **Delete/Read Receive Error Mail**
- **Send Delivery Notification (Receive)**

E-mail Receive

Auto Polling

- Off
 On

Polling Frequency

10 Mins

Print Mail Header

None

Delete/Read Receive Error Mail

- Off
 On

Send Delivery Notification (Receive)

Off

[POP3/IMAP4/SMTP Client>>](#)

There are two ways you can receive email messages:

- POP3/IMAP4 receiving at regular intervals

-
- POP3/IMAP4 receiving, manually initiated

When using POP3/IMAP4 receiving, the machine polls your email server to receive data. Polling can occur at set intervals (for example, you can configure the machine to poll the email server every ten minutes) or you can manually poll the server.



- If your machine starts to receive email data, the LCD displays [Receiving]. The email will be printed automatically.
 - If your machine is out of paper when receiving data, the received data will be held in the machine's memory. This data will be printed automatically after paper is reloaded in the paper tray.
 - When the machine's Temporary Fax Backup Function is turned on, received data will be stored for a certain period of time.
 - If the received mail is not in a plain text format, or an attached file is not in the TIFF-F format, the error message "**ATTACHED FILE FORMAT NOT SUPPORTED.**" will be printed.
 - If the received mail is too large, the error message "**E-MAIL FILE TOO LARGE.**" will be printed.
 - If **Delete/Read Receive Error Mail** is **On** (default), then the error mail will be deleted from the email server automatically.
-



Related Information

- [Initial Setup for Email or Internet Fax \(I-Fax\)](#)

Related Topics:

- [How Received I-Faxes Appear on a Computer](#)
 - [Forward Received Email and Fax Messages](#)
-

How Received I-Faxes Appear on a Computer

Related Models: MFC-B7800DN/MFC-B7810DW

When a computer receives an I-Fax document, the document is attached to an email message that notifies you in its Subject field that your email server has received an I-Fax. You can either wait for your Brother machine to poll the email server, or you can manually poll the email server to receive the incoming data.



Related Information

- [Configure the Brother Machine for Email or Internet Fax \(I-Fax\)](#)

Related Topics:

- [How Your Brother Machine Receives an Internet Fax \(I-Fax\)](#)


Send an Internet Fax (I-Fax)

Related Models: MFC-B7800DN/MFC-B7810DW

Sending an I-Fax is like sending a normal fax. Make sure that your recipient's information is saved in your email address book, and load the document you want to I-Fax into your Brother machine.



- If the computer to which you want to send a document is not running Windows Server 2012/2012 R2/2016/2019/2022, Windows 10 or Windows 11, ask the computer's owner to install software that can view TIFF files.
- To send multiple pages, use the ADF.

1. Press  (**Fax**).
2. [Load your document](#).
3. To change the fax-sending settings, press **Menu** and then press **▲** or **▼** to display the [Fax] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Setup Send] option, and then press **OK**. When you have finished changing settings, press **OK**.
5. Select a Speed Dial or Shortcut number.



Before specifying a recipient's email address, make sure you have added their email address to Speed Dial or a Shortcut using Web Based Management.

6. Press **Start**.
The machine starts scanning. After the document is scanned, it is transmitted to the recipient via your SMTP server. You can cancel the send operation by pressing **Stop/Exit** during scanning. When the transmission is finished, the machine will enter standby mode.



Related Information

- [Fax Using the Internet \(I-Fax\)](#)

Poll the Server Manually

Related Models: MFC-B7800DN/MFC-B7810DW

1. Press **Menu**.
2. Press **▲** or **▼** to select the [Network] option, and then press **OK**.
3. Press **▲** or **▼** to select the [E-mail/IFAX] option, and then press **OK**.
4. Press **▲** or **▼** to select the [Manual Receive] option, and then press **OK**.
5. The LCD displays [Receiving] and your machine will print the data from the email server.



Related Information

- [Fax Using the Internet \(I-Fax\)](#)

I-Fax Options

Related Models: MFC-B7800DN/MFC-B7810DW

- [Forward Received Email and Fax Messages](#)
- [Relay Broadcast](#)
- [Internet Fax \(I-Fax\) Verification Mail](#)
- [Configure the Brother Machine for Email or Internet Fax \(I-Fax\)](#)

Forward Received Email and Fax Messages

Related Models: MFC-B7800DN/MFC-B7810DW

Use Brother's I-Fax feature to forward email or standard fax messages to another computer, to a fax machine, or to another I-Fax machine. Enable the Forwarding feature using your machine's control panel.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Fax] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Memory Receive] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Forward/Store] option, and then press **OK**.
5. Press **▲** or **▼** to display the [Fax Forward] option, and then press **OK**.
6. Enter the recipient's fax number or email address.
7. Press **OK**.
8. If you select the email address, press **▲** or **▼** to select the file type you want, and then press **OK**.



To print received faxes at your machine so you will have a copy, press **▲** or **▼** to display the [Backup Print] option, and then press **OK**. Press **▲** or **▼** to select [On] option, and then press **OK**.

9. Press **Stop/Exit**.



Related Information

- [I-Fax Options](#)

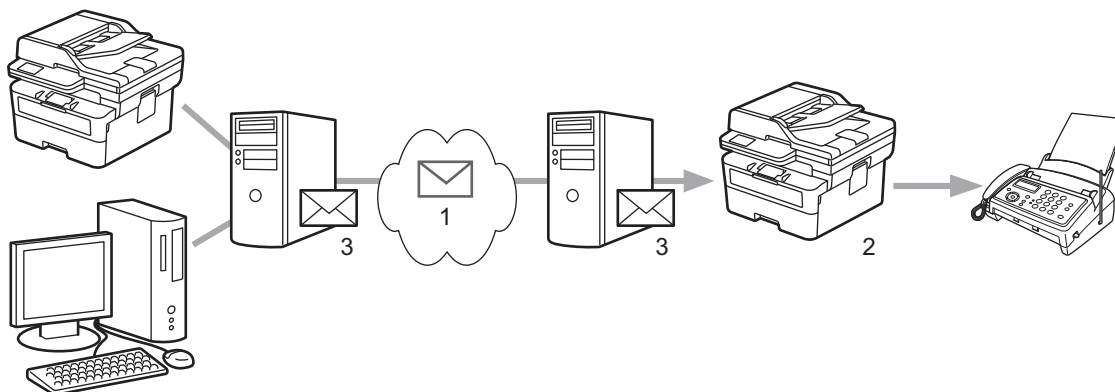
Related Topics:

- [Fax Using the Internet \(I-Fax\)](#)
- [Initial Setup for Email or Internet Fax \(I-Fax\)](#)
- [How Your Brother Machine Receives an Internet Fax \(I-Fax\)](#)

Relay Broadcast

Related Models: MFC-B7800DN/MFC-B7810DW

A Relay Broadcast is when your Brother machine receives a message over the Internet and then relays it to another fax machine using conventional telephone lines. If you must fax a document over a long distance or abroad, use the Relay Broadcast Function to save the communication fee.



1. The Internet
2. Telephone line
3. Email server

Use the Brother machine's control panel or Web Based Management to configure the following items:

- **Relay Broadcast Function**

Set the **Relay Broadcast Function** to **On**.

- **Relay Domain**

Configure your machine's domain name on the machine that will broadcast the document to the conventional fax machine. If you wish to use your machine as a relay broadcast device, you must specify the trusted domain name (the portion of the name after the "@" sign) at the machine. Use care in selecting a trusted domain: any user on a trusted domain will be able to send a relay broadcast. You can register up to ten domain names.

- **Relay Broadcast Report**

Specify whether or not you want a report to print after the machine completes the relay broadcast.

Relay Function

Relay Broadcast Function

- Off
- On

Relay Domain

Relay Broadcast Report

- Off
- On

Related Information

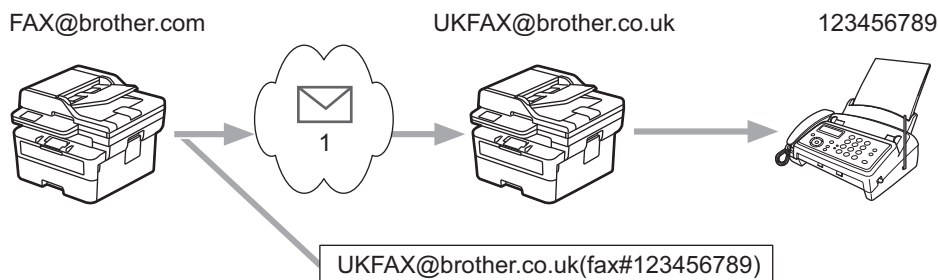
- [I-Fax Options](#)
 - [Relay Broadcast from Your Brother Machine](#)
 - [Relay Broadcast from Your Computer](#)
-

Relay Broadcast from Your Brother Machine

Related Models: MFC-B7800DN/MFC-B7810DW

Use the Relay Broadcast Function to send an email from your machine to a conventional fax machine.



Confirm the **POP3/IMAP4/SMTP Client** and **SMTP Server** checkboxes are selected in Web Based Management. If the **POP3/IMAP4/SMTP Client** and **SMTP Server** checkboxes are not selected, select the **POP3/IMAP4/SMTP Client** and **SMTP Server** checkboxes. Click **Submit**, and then restart your machine.



1. The Internet

In this example, your machine's email address is FAX@brother.com and you want to send a document from your machine to a standard fax machine in England with the email address UKFAX@brother.co.uk, and you want your machine to send the document using a conventional telephone line.

To use this feature, you must register the email addresses as the Shortcut numbers or Speed Dial numbers.

1. Press  (**Fax**).
2. [Load your document](#).
3. Do one of the following:
 - Hold down the **Shortcut** button, and then enter the one-digit Shortcut number.
 - Press  (Address Book), and then enter the three-digit Speed Dial number you have registered.Press **OK**.
4. Press **Start**.

✓ Related Information

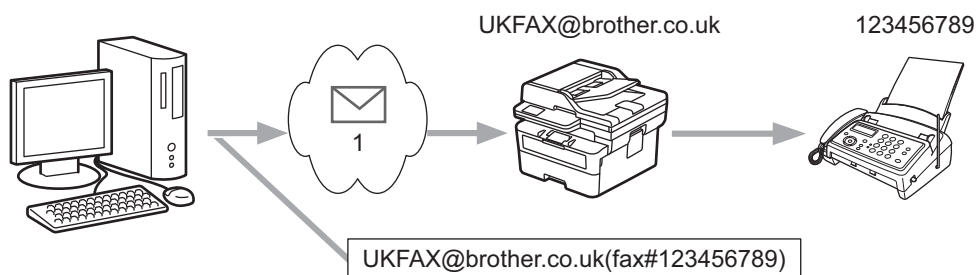
- [Relay Broadcast](#)

Relay Broadcast from Your Computer

Related Models: MFC-B7800DN/MFC-B7810DW

Use the Relay Broadcast Function to send an email from your computer to a conventional fax machine.

- Some email applications do not support sending an email to multiple fax numbers. If your email application cannot support multiple fax numbers, you can relay to only one fax machine at a time.



1. The Internet

- Confirm the **POP3/IMAP4/SMTP Client** and **SMTP Server** checkboxes are selected in Web Based Management. If the **POP3/IMAP4/SMTP Client** and **SMTP Server** checkboxes are not selected, select the **POP3/IMAP4/SMTP Client** and **SMTP Server** checkboxes. Click **Submit**, and then restart your machine.

If you are sending an email to a conventional fax machine, the method of entering the fax machine's fax number will vary, depending on the mail application you are using.

- In your email application, create a new email message and type the email address of the relay machine and fax number of the first fax machine in the "TO" box.

The following is an example of how to enter the email address and fax number:

UKFAX@brother.co.uk(fax#123456789)

email address Fax Phone Number

The word "fax#" must be included with the phone number inside the parenthesis.



For Microsoft Outlook, the address information must be entered into the address book as follows:

Name: fax#123456789

Email address: UKFAX@brother.co.uk

- Type the email address of the relay machine and fax number of the second fax machine in the "TO" box.
- Send the email.



Related Information

- [Relay Broadcast](#)

Internet Fax (I-Fax) Verification Mail

Related Models: MFC-B7800DN/MFC-B7810DW

- Verification Mail for sending allows you to request notification from the receiving station where your I-Fax or email was received and processed.
- Verification Mail for receiving allows you to transmit a default report back to the sending station after successfully receiving and processing an I-Fax or email.

To use this feature, set the [Notification] options in the [Setup Mail RX] and [Setup Mail TX] options of your machine's control panel menu.



Related Information

- [I-Fax Options](#)
 - [Enable Send Notifications for TX Verification Mail](#)
 - [Enable Receive Notification for TX Verification Mail](#)
 - [I-Fax Error Mail](#)

Enable Send Notifications for TX Verification Mail

Related Models: MFC-B7800DN/MFC-B7810DW

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Network] option, and then press **OK**.
3. Press **▲** or **▼** to display the [E-mail/IFAX] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Setup Mail TX] option, and then press **OK**.
5. Press **▲** or **▼** to display the [Notification] option, and then press **OK**.
6. Select [On] or [Off] to enable or disable the Send Notification feature, and then press **OK**.
When Send Notification is On, the fax includes an additional field, named Message Disposition Notification (MDN), that contains message delivery information.



Your fax recipient's machine must support the MDN field in order to send a notification report.

7. Press **Stop/Exit**.



Related Information

- [Internet Fax \(I-Fax\) Verification Mail](#)

Enable Receive Notification for TX Verification Mail

Related Models: MFC-B7800DN/MFC-B7810DW

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Network] option, and then press **OK**.
3. Press **▲** or **▼** to display the [E-mail/IFAX] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Setup Mail RX] option, and then press **OK**.
5. Press **▲** or **▼** to display the [Notification] option, and then press **OK**.
6. Press one of the three possible settings:

Option	Description
Receive Notification On	When Receive Notification is On, a template is sent back to the sender to indicate successful reception and processing of the message. These templates depend on the operation requested by the sender. Example: SUCCESS : Received From <Mail Address>
Receive Notification MDN	When Receive Notification is MDN, a report to indicate successful reception and processing is sent back to the sender if the originating station sent a request confirmation to the MDN (Message Disposition Notification) field.
Receive Notification Off	When Receive Notification is Off, all forms of receive notification are disabled and no message is sent back to the sender regardless of the request.



- To send TX verification mail, the Sender must configure these settings:
 - Switch [Notification] in [Setup Mail TX] to [On].
 - Switch [Header] in [Setup Mail RX] to [All] or [Subject+From+To].
- To receive TX verification mail, the Receiver must configure these settings:
Switch [Notification] in [Setup Mail RX] to [On].

7. Press **Stop/Exit**.

✓ Related Information

- [Internet Fax \(I-Fax\) Verification Mail](#)

I-Fax Error Mail

Related Models: MFC-B7800DN/MFC-B7810DW

If there is a delivery error while sending an I-Fax, the mail server will send an error message back to the Brother machine and the error message will be printed.

If there is an error while receiving an I-Fax, an error message will be printed, for example, "The message being sent to the machine was not in a TIFF format."

To receive the error mail and have these printed on your machine, in [Setup Mail RX], switch the [Header] option to [All] or to [Subject+From+To].



Related Information

- [Internet Fax \(I-Fax\) Verification Mail](#)

Use the Send Fax to Server Feature

Related Models: MFC-B7800DN/MFC-B7810DW

The Fax to Server feature allows the machine to scan a document and send it over the network to a separate fax server. The document will then be sent from the server as fax data to the destination fax number over standard phone lines. When the Fax to Server feature is set to On, all automatic fax transmissions from the machine will be sent to the fax server for fax transmission.

You can send a fax directly from the machine using the manual fax feature when the Send to Server feature is on.



Related Information

- [Network Features](#)
 - [Before Sending a Fax to the Fax Server](#)
 - [Enable Fax to Server](#)
 - [Operate Fax to Server](#)

Enable Fax to Server

Related Models: MFC-B7800DN/MFC-B7810DW

Store the prefix/suffix address for the fax server in your Brother machine.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Network] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Fax to Server] option, and then press **OK**.
4. Press **▲** or **▼** to display the [On] option, and then press **OK**.
5. Press **▲** or **▼** to display the [Prefix] option, and then press **OK**.
6. Enter the prefix using the machine's control panel, and then press **OK**.
7. Press **▲** or **▼** to display the [Suffix] option, and then press **OK**.
8. Enter the suffix using the machine's control panel, and then press **OK**.
9. Press **Stop/Exit**.



Related Information

- [Use the Send Fax to Server Feature](#)

Operate Fax to Server

Related Models: MFC-B7800DN/MFC-B7810DW

1. Place the document in the ADF or on the scanner glass.
2. Enter the fax number.
3. Press **Start**.

The machine will send the message over a TCP/IP network to the fax server.



Related Information

- [Use the Send Fax to Server Feature](#)

Synchronise Time with the SNTP Server Using Web Based Management

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

The Simple Network Time Protocol (SNTP) is used to synchronise the time used by the machine for authentication with the SNTP time server. (This is not the time displayed on the machine's LCD.) You can automatically or manually synchronise the machine's time with the Coordinated Universal Time (UTC) provided by the SNTP time server.

- [Configure Date and Time Using Web Based Management](#)
- [Configure the SNTP Protocol Using Web Based Management](#)

Configure Date and Time Using Web Based Management

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Configure the date and time to synchronise the time used by the machine with the SNTP time server.

This feature is not available in some countries.

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "**Pwd**". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Administrator** > **Date&Time**.



If the left navigation bar is not visible, start navigating from ☰.

5. Verify the **Time Zone** settings.



Select the time difference between your location and UTC from the **Time Zone** drop-down list. For example, the time zone for Eastern Time in the USA and Canada is UTC-05:00.

6. Select the **Synchronize with SNTP server** checkbox.
7. Click **Submit**.



You can also configure date and time manually.



Related Information

- [Synchronise Time with the SNTP Server Using Web Based Management](#)

Configure the SNTP Protocol Using Web Based Management

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Configure the SNTP protocol to synchronise the time the machine uses for authentication with the time kept by the SNTP time server.

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "Pwd". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Network > Network > Protocol**.



If the left navigation bar is not visible, start navigating from ☰.

5. Select the **SNTP** checkbox to activate the settings.
6. Click **Submit**.
7. Restart your Brother machine to activate the configuration.
8. Next to the SNTP checkbox, click **Advanced Settings**.
9. Configure the settings.

Option	Description
Status	Displays whether the SNTP protocol is enabled or disabled.
Synchronization Status	Confirm the latest synchronisation status.
SNTP Server Method	Select AUTO or STATIC . <ul style="list-style-type: none">• AUTO If you have a DHCP server on your network, the SNTP server will obtain the address from that server automatically.• STATIC Type the address you want to use.
Primary SNTP Server Address Secondary SNTP Server Address	Type the server's address (up to 64 characters). The secondary SNTP server's address is used as a backup to the primary SNTP server's address. If the primary server is unavailable, the machine will contact the secondary SNTP server.
Primary SNTP Server Port Secondary SNTP Server Port	Type the port number (1-65535). The secondary SNTP server port is used as a backup to the primary SNTP server port. If the primary port is unavailable, the machine will contact the secondary SNTP port.
Synchronization Interval	Type the number of hours between server synchronisation attempts (1-168 hours).

10. Click **Submit**.



Related Information

- [Synchronise Time with the SNTP Server Using Web Based Management](#)

Reset the Network Settings to the Factory Settings

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Use your machine's control panel to reset the machine's network settings to its default factory settings. This resets all information except the administrator password.



You can also reset the print server to its factory settings using Web Based Management.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Network] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Network Reset] option, and then press **OK**.
4. Follow the machine's instruction to reset the network settings.

The machine will restart.



Related Information

- [Network Features](#)

Related Topics:

- [Reset Your Machine](#)

Security

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

- [Before Using Network Security Features](#)
- [Configure Certificates for Device Security](#)
- [Use SSL/TLS](#)
- [Use SNMPv3](#)
- [Use IEEE 802.1x Authentication](#)
- [Send or Receive an Email Securely](#)
- [Lock the Machine Settings from the Control Panel](#)
- [Use Global Network Detection Features](#)

Before Using Network Security Features

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Your machine employs some of the latest network security and encryption protocols available today. These network features can be integrated into your overall network security plan to help protect your data and prevent unauthorised access to the machine.



We recommend disabling the FTP server and TFTP protocols. Accessing the machine using these protocols is not secure.



Related Information

- [Security](#)
 - [Disable Unnecessary Protocols](#)

Disable Unnecessary Protocols

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).
For example:
https://192.168.1.2
3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "Pwd". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Network > Network > Protocol**.



If the left navigation bar is not visible, start navigating from ☰.

5. Clear any unnecessary protocol checkboxes to disable them.
6. Click **Submit**.
7. Restart your Brother machine to activate the configuration.



Related Information

- [Before Using Network Security Features](#)

Configure Certificates for Device Security

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

You must configure a certificate to manage your networked machine securely using SSL/TLS. You must use Web Based Management to configure a certificate.

- [Supported Security Certificate Features](#)
- [How to Create and Install a Certificate](#)
- [Create a Self-signed Certificate](#)
- [Create a Certificate Signing Request \(CSR\) and Install a Certificate from a Certificate Authority \(CA\)](#)
- [Import and Export the Certificate and Private Key](#)
- [Import and Export a CA Certificate](#)
- [Manage Multiple Certificates](#)

Supported Security Certificate Features

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Your machine supports the use of multiple security certificates, which allows secure management, authentication, and communication with the machine. The following security certificate features can be used with the machine:

- SSL/TLS communication
- SSL communication for SMTP/POP3/IMAP4 (only available for certain models)
- IEEE 802.1x authentication

Your machine supports the following:

- Pre-installed certificate

Your machine has a pre-installed self-signed certificate. This certificate enables you to use SSL/TLS communication without creating or installing a different certificate.



The pre-installed self-signed certificate protects your communication up to a certain level. We recommend using a certificate that is issued by a trusted organisation for better security.

- Self-signed certificate

This print server issues its own certificate. Using this certificate, you can easily use the SSL/TLS communication without creating or installing a different certificate from a CA.

- Certificate from a Certificate Authority (CA)

There are two methods for installing a certificate from a CA. If you already have a certificate from a CA or if you want to use a certificate from an external trusted CA:

- When using a Certificate Signing Request (CSR) from this print server.
- When importing a certificate and a private key.

- Certificate Authority (CA) Certificate

To use a CA certificate that identifies the CA and owns its private key, you must import that CA certificate from the CA before configuring the security features of the Network.



- If you are going to use SSL/TLS communication, we recommend contacting your system administrator first.
- When you reset the print server back to its default factory settings, the certificate and the private key that are installed will be deleted. If you want to keep the same certificate and the private key after resetting the print server, export them before resetting, and then reinstall them.



Related Information

- [Configure Certificates for Device Security](#)

How to Create and Install a Certificate

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

There are two options when choosing a security certificate: use a self-signed certificate or use a certificate from a Certificate Authority (CA).

Option 1

Self-Signed Certificate

1. Create a self-signed certificate using Web Based Management.
2. Install the self-signed certificate on your computer.

Option 2

Certificate from a CA

1. Create a Certificate Signing Request (CSR) using Web Based Management.
2. Install the certificate issued by the CA on your Brother machine using Web Based Management.
3. Install the certificate on your computer.



Related Information

- [Configure Certificates for Device Security](#)

Create a Self-signed Certificate

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2



- If you are using a Domain Name System or enable a NetBIOS name, you can type another name, such as "SharedPrinter" instead of the IP address.

For example: https://SharedPrinter

- If you enable a NetBIOS name, you can also use the node name.

For example: https://brn123456abcdef

- The NetBIOS name can be found in the Network Configuration Report.

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "Pwd". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Network > Security > Certificate**.



If the left navigation bar is not visible, start navigating from ☰.

5. Click **Create Self-Signed Certificate**.
6. Enter a **Common Name** and a **Valid Date**.
 - The length of the **Common Name** is less than 64 bytes. Enter an identifier, such as an IP address, node name, or domain name to use when accessing this machine through SSL/TLS communication. The node name is displayed by default.
 - A warning will appear if you use the IPPS or HTTPS protocol and enter a different name in the URL than the **Common Name** that was used for the self-signed certificate.
7. Select your setting from the **Public Key Algorithm** drop-down list. The default setting is **EC(256bit)**.
8. Select your setting from the **Digest Algorithm** drop-down list. The default setting is **SHA256**.
9. Click **Submit**.



Related Information

- [Configure Certificates for Device Security](#)

Create a Certificate Signing Request (CSR) and Install a Certificate from a Certificate Authority (CA)

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

If you already have a certificate from an external trusted Certificate Authority (CA), you can store the certificate and private key on the machine and manage them by importing and exporting. If you do not have a certificate from an external trusted CA, create a Certificate Signing Request (CSR), send it to a CA for authentication, and install the returned certificate on your machine.

- [Create a Certificate Signing Request \(CSR\)](#)
- [Install a Certificate on Your Machine](#)

Create a Certificate Signing Request (CSR)

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

A Certificate Signing Request (CSR) is a request sent to a Certificate Authority (CA) to authenticate the credentials contained within the certificate.

We recommend installing a Root Certificate from the CA on your computer before creating the CSR.

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2



- If you are using a Domain Name System or enable a NetBIOS name, you can type another name, such as "SharedPrinter" instead of the IP address.

For example: https://SharedPrinter

- If you enable a NetBIOS name, you can also use the node name.

For example: https://brn123456abcdef

- The NetBIOS name can be found in the Network Configuration Report.


3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "**Pwd**". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Network > Security > Certificate**.



If the left navigation bar is not visible, start navigating from .

5. Click **Create CSR**.
6. Type a **Common Name** (required) and add other information about your **Organization** (optional).



- Your company details are required so that a CA can confirm your identity and verify it to the outside world.
- The length of the **Common Name** must be less than 64 bytes. Enter an identifier, such as an IP address, node name, or domain name to use when accessing this machine through SSL/TLS communication. The node name is displayed by default. The **Common Name** is required.
- A warning will appear if you type a different name in the URL than the Common Name that was used for the certificate.
- The length of the **Organization**, the **Organization Unit**, the **City/Locality**, and the **State/Province** must be less than 64 bytes.
- The **Country/Region** should be a two-character ISO 3166 country code.
- If you are configuring an X.509v3 certificate extension, select the **Configure extended partition** checkbox, and then select **Auto (Register IPv4)** or **Manual**.

7. Select your setting from the **Public Key Algorithm** drop-down list. The default setting is **EC(256bit)**.
8. Select your setting from the **Digest Algorithm** drop-down list. The default setting is **SHA256**.
9. Click **Submit**.

The CSR appears on your screen. Save the CSR as a file or copy and paste it into an online CSR form offered by a Certificate Authority.

10. Click **Save**.



- Follow your CA's policy regarding the method to send a CSR to your CA.
 - If you are using the Enterprise root CA of Windows Server 2012/2012 R2/2016/2019/2022, we recommend using the Web Server for the certificate template to securely create the Client Certificate. If you are creating a Client Certificate for an IEEE 802.1x environment with EAP-TLS authentication, we recommend using User for the certificate template.
-



Related Information

- [Create a Certificate Signing Request \(CSR\) and Install a Certificate from a Certificate Authority \(CA\)](#)
-

Install a Certificate on Your Machine

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

When you receive a certificate from a Certificate Authority (CA), follow the steps below to install it on the print server:

Only a certificate issued with your machine's Certificate Signing Request (CSR) can be installed on your machine. When you want to create another CSR, make sure that the certificate is installed before creating the new CSR. Create another CSR only after installing the certificate on the machine, otherwise the CSR created before installing the new CSR will be invalid.

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2



- If you are using a Domain Name System or enable a NetBIOS name, you can type another name, such as "SharedPrinter" instead of the IP address.

For example: https://SharedPrinter

- If you enable a NetBIOS name, you can also use the node name.

For example: https://brn123456abcdef

- The NetBIOS name can be found in the Network Configuration Report.

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "Pwd". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Network > Security > Certificate**.



If the left navigation bar is not visible, start navigating from ☰.

5. Click **Install Certificate**.
6. Browse to the file that contains the certificate issued by the CA, and then click **Submit**.

The certificate has been created and saved in your machine's memory successfully.

To use SSL/TLS communication, the Root Certificate from the CA must be installed on your computer. Contact your network administrator.



Related Information

- [Create a Certificate Signing Request \(CSR\) and Install a Certificate from a Certificate Authority \(CA\)](#)

Import and Export the Certificate and Private Key

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Store the certificate and private key on your machine and manage them by importing and exporting them.

- [Import a Certificate and Private Key](#)
- [Export the Certificate and Private Key](#)

Import a Certificate and Private Key

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2



- If you are using a Domain Name System or enable a NetBIOS name, you can type another name, such as "SharedPrinter" instead of the IP address.

For example: https://SharedPrinter

- If you enable a NetBIOS name, you can also use the node name.
For example: https://brn123456abcdef
- The NetBIOS name can be found in the Network Configuration Report.

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "Pwd". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Network > Security > Certificate**.



If the left navigation bar is not visible, start navigating from ☰.

5. Click **Import Certificate and Private Key**.
6. Browse to the file you want to import.
7. Type the password if the file is encrypted, and then click **Submit**.

The certificate and private key are imported to your machine.



Related Information

- [Import and Export the Certificate and Private Key](#)

Export the Certificate and Private Key

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2



- If you are using a Domain Name System or enable a NetBIOS name, you can type another name, such as "SharedPrinter" instead of the IP address.

For example: https://SharedPrinter

- If you enable a NetBIOS name, you can also use the node name.

For example: https://brn123456abcdef

- The NetBIOS name can be found in the Network Configuration Report.

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "Pwd". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Network > Security > Certificate**.



If the left navigation bar is not visible, start navigating from ☰.

5. Click **Export** shown with **Certificate List**.
6. Enter the password if you want to encrypt the file.
If a blank password is used, the output is not encrypted.
7. Enter the password again for confirmation, and then click **Submit**.
8. Click **Save**.

The certificate and private key are exported to your computer.

You can also import the certificate to your computer.



Related Information

- [Import and Export the Certificate and Private Key](#)

Import and Export a CA Certificate

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

You can import, export, and store CA certificates on your Brother machine.

- [Import a CA Certificate](#)
- [Export a CA Certificate](#)

Import a CA Certificate

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2



- If you are using a Domain Name System or enable a NetBIOS name, you can type another name, such as "SharedPrinter" instead of the IP address.

For example: https://SharedPrinter

- If you enable a NetBIOS name, you can also use the node name.
For example: https://brn123456abcdef
- The NetBIOS name can be found in the Network Configuration Report.

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "**Pwd**". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Network > Security > CA Certificate**.



If the left navigation bar is not visible, start navigating from ☰.

5. Click **Import CA Certificate**.
6. Browse to the file you want to import.
7. Click **Submit**.



Related Information

- [Import and Export a CA Certificate](#)

Export a CA Certificate

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2



- If you are using a Domain Name System or enable a NetBIOS name, you can type another name, such as "SharedPrinter" instead of the IP address.

For example: https://SharedPrinter

- If you enable a NetBIOS name, you can also use the node name.
For example: https://brn123456abcdef
- The NetBIOS name can be found in the Network Configuration Report.

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "Pwd". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Network > Security > CA Certificate**.



If the left navigation bar is not visible, start navigating from ☰.

5. Select the certificate you want to export and click **Export**.
6. Click **Submit**.



Related Information

- [Import and Export a CA Certificate](#)

Manage Multiple Certificates

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

The multiple certificate feature allows you to use Web Based Management to manage each certificate installed on your machine. In Web Based Management, navigate to the **Certificate** or **CA Certificate** screen to view certificate content, delete, or export your certificates.

	Maximum Number of Certificates Stored on Brother Machine
Self-signed Certificate or Certificate Issued by a CA	6
CA Certificate	9

We recommend storing fewer certificates than allowed, reserving an empty spot in case of certificate expiration. When a certificate expires, import a new certificate into the reserved spot, and then delete the expired certificate. This ensures that you avoid configuration failure.



- When you use HTTPS/IPPS, IEEE 802.1x, or Signed PDF, you must select which certificate you are using.
- When you use SSL for SMTP/POP3/IMAP4 communications (only available for certain models), you do not have to choose the certificate. The necessary certificate will be chosen automatically.



Related Information

- [Configure Certificates for Device Security](#)

Use SSL/TLS

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

- [Introduction to SSL/TLS](#)
- [Manage Your Network Machine Securely Using SSL/TLS](#)
- [Print Documents Securely Using SSL/TLS](#)
- [Send or Receive an Email Securely](#)

Introduction to SSL/TLS

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Secure Socket Layer (SSL) or Transport Layer Security (TLS) is an effective method of protecting data sent over a local or wide area network (LAN or WAN). It works by encrypting data, such as a print job, sent over a network, so anyone trying to capture it will not be able to read it.

SSL/TLS can be configured on both wired and wireless networks and will work with other forms of security such as WPA keys and firewalls.



Related Information

- [Use SSL/TLS](#)
 - [Brief History of SSL/TLS](#)
 - [Benefits of Using SSL/TLS](#)

Brief History of SSL/TLS

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

SSL/TLS was originally created to secure web traffic information, particularly data sent between web browsers and servers. SSL is now used with additional applications, such as Telnet, printer, and FTP software, in order to become a universal solution for online security. Its original design intentions are still being used today by many online retailers and banks to secure sensitive data, such as credit card numbers, customer records, etc.

SSL/TLS uses extremely high levels of encryption and is trusted by banks all over the world.



Related Information

- [Introduction to SSL/TLS](#)

Benefits of Using SSL/TLS

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

The primary benefit of using SSL/TLS is to guarantee secure printing over an IP network by restricting unauthorised users from reading data sent to the machine. SSL's most important benefit is that it can be used to print confidential data securely. For example, a Human Resource (HR) Department in a large company may be printing wage slips on a regular basis. Without encryption, the data contained on these wages slips can be read by other network users. However, with SSL/TLS, anyone trying to capture the data will see a page of code and not the actual wage slip.



Related Information

- [Introduction to SSL/TLS](#)

Manage Your Network Machine Securely Using SSL/TLS

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

- [Configure a Certificate for SSL/TLS and Available Protocols](#)
- [Access Web Based Management Using SSL/TLS](#)
- [Install the Self-signed Certificate for Windows Users as Administrators](#)
- [Configure Certificates for Device Security](#)

Configure a Certificate for SSL/TLS and Available Protocols

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Configure a certificate on your machine using Web Based Management before you use SSL/TLS communication.

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2



- If you are using a Domain Name System or enable a NetBIOS name, you can type another name, such as "SharedPrinter" instead of the IP address.

For example: https://SharedPrinter

- If you enable a NetBIOS name, you can also use the node name.

For example: https://brn123456abcdef

- The NetBIOS name can be found in the Network Configuration Report.

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "**Pwd**". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Network > Network > Protocol**.



If the left navigation bar is not visible, start navigating from ☰.

5. Click **HTTP Server Settings**.
6. Select the certificate you want to configure from the **Select the Certificate** drop-down list.
7. Click **Submit**.
8. Click **Yes** to restart your print server.



Related Information

- [Manage Your Network Machine Securely Using SSL/TLS](#)

Access Web Based Management Using SSL/TLS

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

To manage your network machine securely, use Web Based Management with the HTTPS protocol.



- To use HTTPS protocol, HTTPS must be enabled on your machine. The HTTPS protocol is enabled by default.
- You can change the HTTPS protocol settings using Web Based Management.

1. Start your web browser.
2. Type "https://Common Name" in your browser's address bar (where "Common Name" is the Common Name that you assigned to the certificate; this could be your IP address, node name, or domain name).
3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "**Pwd**". Change the default password by following the on-screen instructions when you first log in.

4. You can now access the machine using HTTPS.



Related Information

- [Manage Your Network Machine Securely Using SSL/TLS](#)

Install the Self-signed Certificate for Windows Users as Administrators

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

- The following steps are for Microsoft Edge. If you use another web browser, refer to your web browser's documentation or online help for instructions on how to install certificates.
- Make sure you have created your self-signed certificate using Web Based Management.

1. Right-click the **Microsoft Edge** icon, and then click **Run as administrator**.

If the **User Account Control** screen appears, click **Yes**.

2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2



- If you are using a Domain Name System or enable a NetBIOS name, you can type another name, such as "SharedPrinter" instead of the IP address.

For example: https://SharedPrinter

- If you enable a NetBIOS name, you can also use the node name.

For example: https://brn123456abcdef

- The NetBIOS name can be found in the Network Configuration Report.

3. If your connection is not private, click the **Advanced** button, and then continue to the web page.

4. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "**Pwd**". Change the default password by following the on-screen instructions when you first log in.

5. In the left navigation bar, click **Network > Security > Certificate**.



If the left navigation bar is not visible, start navigating from ☰.

6. Click **Export**.

7. To encrypt the output file, type a password in the **Enter password** field. If the **Enter password** field is blank, your output file will not be encrypted.

8. Type the password again in the **Retype password** field, and then click **Submit**.

9. Click the downloaded file to open.

10. When the **Certificate Import Wizard** appears, click **Next**.

11. Click **Next**.

12. If required, type a password, and then click **Next**.

13. Select **Place all certificates in the following store**, and then click **Browse....**

14. Select the **Trusted Root Certification Authorities**, and then click **OK**.

15. Click **Next**.

16. Click **Finish**.

17. Click **Yes**, if the fingerprint (thumbprint) is correct.

18. Click **OK**.



Related Information

- [Manage Your Network Machine Securely Using SSL/TLS](#)

Print Documents Securely Using SSL/TLS

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

- [Print Documents Using IPPS](#)
- [Configure a Certificate for SSL/TLS and Available Protocols](#)
- [Configure Certificates for Device Security](#)

Print Documents Using IPPS

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

To print documents securely with IPP protocol, use the IPPS protocol.

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2



- If you are using a Domain Name System or enable a NetBIOS name, you can type another name, such as "SharedPrinter" instead of the IP address.

For example: https://SharedPrinter

- If you enable a NetBIOS name, you can also use the node name.

For example: https://brn123456abcdef

- The NetBIOS name can be found in the Network Configuration Report.

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "**Pwd**". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Network > Network > Protocol**.



If the left navigation bar is not visible, start navigating from ☰.

5. Make sure the **IPP** checkbox is selected.



If the **IPP** checkbox is not selected, select the **IPP** checkbox, and then click **Submit**.

Restart your machine to activate the configuration.

After the machine restarts, return to the machine's web page, type the password, and then in the left navigation bar, click **Network > Network > Protocol**.

6. Click **HTTP Server Settings**.
7. Select the **HTTPS** checkbox in the **IPP** area, and then click **Submit**.
8. Restart your machine to activate the configuration.

Communication using IPPS cannot prevent unauthorised access to the print server.



Related Information

- [Print Documents Securely Using SSL/TLS](#)

Use SNMPv3

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

- [Manage Your Network Machine Securely Using SNMPv3](#)

Manage Your Network Machine Securely Using SNMPv3

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

The Simple Network Management Protocol version 3 (SNMPv3) provides user authentication and data encryption to manage network devices securely.

1. Start your web browser.
2. Type "https://Common Name" in your browser's address bar (where "Common Name" is the Common Name that you assigned to the certificate; this could be your IP address, node name, or domain name).
3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "Pwd". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Network > Network > Protocol**.



If the left navigation bar is not visible, start navigating from ☰.

5. Make sure the **SNMP** setting is enabled, and then click **Advanced Settings**.
6. Configure the SNMPv1/v2c mode settings.

Option	Description
SNMP v1/v2c read-write access	The print server uses version 1 and version 2c of the SNMP protocol. You can use all of your machine's applications in this mode. However, it is not secure since it will not authenticate the user and data will not be encrypted.
SNMP v1/v2c read-only access	The print server uses the read-only access of version 1 and version 2c of the SNMP protocol.
Disabled	Disable version 1 and version 2c of the SNMP protocol. All applications that use SNMPv1/v2c will be restricted. To allow the use of SNMPv1/v2c applications, use the SNMP v1/v2c read-only access or SNMP v1/v2c read-write access mode.

7. Configure the SNMPv3 mode settings.

Option	Description
Enabled	The print server uses version 3 of the SNMP protocol. To manage the print server securely, use the SNMPv3 mode.
Disabled	Disable version 3 of the SNMP protocol. All applications that use SNMPv3 will be restricted. To allow the use of SNMPv3 applications, use the SNMPv3 mode.

8. Click **Submit**.



If your machine displays the protocol setting options, select the options you want.

9. Restart your machine to activate the configuration.



Related Information

- [Use SNMPv3](#)

Use IEEE 802.1x Authentication

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

- [What Is IEEE 802.1x Authentication?](#)
- [Configure IEEE 802.1x Authentication for a Wired or Wireless Network Using Web Based Management \(Web Browser\)](#)
- [IEEE 802.1x Authentication Methods](#)

What Is IEEE 802.1x Authentication?

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

IEEE 802.1x is an IEEE standard that limits access from unauthorised network devices. Your Brother machine sends an authentication request to a RADIUS server (Authentication server) through your access point or hub. After your request has been verified by the RADIUS server, your machine can access the network.



Related Information

- [Use IEEE 802.1x Authentication](#)

Configure IEEE 802.1x Authentication for a Wired or Wireless Network Using Web Based Management (Web Browser)

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

- If you configure your machine using EAP-TLS authentication, you must install the client certificate issued by a CA before you start configuration. Contact your network administrator about the client certificate. If you have installed more than one certificate, we recommend writing down the certificate name you want to use.
- Before you verify the server certificate, you must import the CA certificate issued by the CA that signed the server certificate. Contact your network administrator or your Internet Service Provider (ISP) to confirm whether a CA certificate import is necessary.



You can also configure IEEE 802.1x authentication using the Wireless Setup Wizard from the control panel (Wireless network).

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2



- If you are using a Domain Name System or enable a NetBIOS name, you can type another name, such as "SharedPrinter" instead of the IP address.

For example: https://SharedPrinter

- If you enable a NetBIOS name, you can also use the node name.

For example: https://brn123456abcdef

- The NetBIOS name can be found in the Network Configuration Report.

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "**Pwd**". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Network**.



If the left navigation bar is not visible, start navigating from ☰.

5. Do one of the following:
 - For the wired network
Click **Wired** > **Wired 802.1x Authentication**.
 - For the wireless network
Click **Wireless** > **Wireless (Enterprise)**.
6. Configure the IEEE 802.1x authentication settings.



- To enable IEEE 802.1x authentication for wired networks, select **Enabled** for **Wired 802.1x status** on the **Wired 802.1x Authentication** page.
- If you are using **EAP-TLS** authentication, you must select the client certificate installed (shown with certificate name) for verification from the **Client Certificate** drop-down list.
- If you select **EAP-FAST**, **PEAP**, **EAP-TTLS**, or **EAP-TLS** authentication, select the verification method from the **Server Certificate Verification** drop-down list. Verify the server certificate using the CA certificate, imported to the machine in advance, issued by the CA that signed the server certificate.

Select one of the following verification methods from the **Server Certificate Verification** drop-down list:

Option	Description
No Verification	The server certificate can always be trusted. The verification is not performed.
CA Cert.	The verification method to check the CA reliability of the server certificate, using the CA certificate issued by the CA that signed the server certificate.
CA Cert. + ServerID	The verification method to check the common name ¹ value of the server certificate, in addition to the CA reliability of the server certificate.

7. When finished with configuration, click **Submit**.

For wired networks: After configuring, connect your machine to the IEEE 802.1x supported network. After a few minutes, print the Network Configuration Report to check the **<Wired IEEE 802.1x>** status.

Option	Description
Success	The wired IEEE 802.1x function is enabled and the authentication was successful.
Failed	The wired IEEE 802.1x function is enabled; however, the authentication failed.
Off	The wired IEEE 802.1x function is not available.



Related Information

- [Use IEEE 802.1x Authentication](#)

Related Topics:

- [Configure Certificates for Device Security](#)

¹ The common name verification compares the common name of the server certificate to the character string configured for the **Server ID**. Before you use this method, contact your system administrator about the server certificate's common name and then configure **Server ID**.

IEEE 802.1x Authentication Methods

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

EAP-FAST

Extensible Authentication Protocol-Flexible Authentication via Secured Tunneling (EAP-FAST) has been developed by Cisco Systems, Inc., which uses a user ID and password for authentication, and symmetric key algorithms to achieve a tunnelled authentication process.

Your Brother machine supports the following inner authentication methods:

- EAP-FAST/NONE
- EAP-FAST/MS-CHAPv2
- EAP-FAST/GTC

EAP-MD5 (Wired network)

Extensible Authentication Protocol-Message Digest Algorithm 5 (EAP-MD5) uses a user ID and password for challenge-response authentication.

PEAP

Protected Extensible Authentication Protocol (PEAP) is a version of EAP method developed by Cisco Systems, Inc., Microsoft Corporation and RSA Security. PEAP creates an encrypted Secure Sockets Layer (SSL)/Transport Layer Security (TLS) tunnel between a client and an authentication server, for sending a user ID and password. PEAP provides mutual authentication between the server and the client.

Your Brother machine supports the following inner authentication methods:

- PEAP/MS-CHAPv2
- PEAP/GTC

EAP-TTLS

Extensible Authentication Protocol-Tunneled Transport Layer Security (EAP-TTLS) has been developed by Funk Software and Certicom. EAP-TTLS creates a similar encrypted SSL tunnel to PEAP, between a client and an authentication server, for sending a user ID and password. EAP-TTLS provides mutual authentication between the server and the client.

Your Brother machine supports the following inner authentication methods:

- EAP-TTLS/CHAP
- EAP-TTLS/MS-CHAP
- EAP-TTLS/MS-CHAPv2
- EAP-TTLS/PAP

EAP-TLS

Extensible Authentication Protocol-Transport Layer Security (EAP-TLS) requires digital certificate authentication both at a client and an authentication server.



Related Information

- [Use IEEE 802.1x Authentication](#)

Send or Receive an Email Securely

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

- [Configure Email Sending or Receiving Using Web Based Management](#)
- [Send an Email with User Authentication](#)
- [Send or Receive an Email Securely Using SSL/TLS](#)

Configure Email Sending or Receiving Using Web Based Management

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

We recommend using Web Based Management to configure secured email sending with user authentication, or email sending and receiving using SSL/TLS.

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "**Pwd**". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Network > Network > Protocol**.



If the left navigation bar is not visible, start navigating from ☰.

5. In the **POP3/IMAP4/SMTP Client** field, click **Advanced Settings** and make sure the status of **POP3/IMAP4/SMTP Client** is **Enabled**.



If the **Authentication method.** selection screen appears, select your authentication method, and then follow the on-screen instructions.

6. Configure the **POP3/IMAP4/SMTP Client** settings.
 - Confirm that the email settings are correct after configuration by sending a test email.
 - If you do not know the POP3/IMAP4/SMTP server settings, contact your network administrator or Internet Service Provider (ISP).
7. When finished, click **Submit**.

The **Test Send/Receive E-mail Configuration** dialog box appears.
8. Follow the instructions in the dialog box to test the current settings.



Related Information

- [Send or Receive an Email Securely](#)

Send an Email with User Authentication

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Your machine sends email via an email server that requires user authentication. This method prevents unauthorised users from accessing the email server.

You can send email notification, email reports and I-Fax using user authentication. (For MFC models)



We recommend using Web Based Management to configure the SMTP authentication.

Email Server Settings

You must configure your machine's SMTP authentication method to match the method used by your email server. For details about your email server settings, contact your network administrator or Internet Service Provider (ISP).



To enable SMTP server authentication using Web Based Management, select your authentication method under **Server Authentication Method** on the **POP3/IMAP4/SMTP Client** screen.



Related Information

- [Send or Receive an Email Securely](#)

Send or Receive an Email Securely Using SSL/TLS

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Your machine supports SSL/TLS communication methods. To use an email server that is using SSL/TLS communication, you must configure the following settings.



We recommend using Web Based Management to configure SSL/TLS.

Verify Server Certificate

Under **SSL/TLS**, if you choose **SSL** or **TLS**, the **Verify Server Certificate** checkbox will be selected automatically.



- Before you verify the server certificate, you must import the CA certificate issued by the CA that signed the server certificate. Contact your network administrator or your Internet Service Provider (ISP) to confirm if importing a CA certificate is necessary.
- If you do not need to verify the server certificate, clear the **Verify Server Certificate** checkbox.

Port Number

If you select **SSL**, or **TLS**, the **Port** value will be changed to match the protocol. To change the port number manually, type the port number after you select **SSL/TLS** settings.

You must configure your machine's communication method to match the method used by your email server. For details about your email server settings, contact your network administrator or your ISP.

In most cases, the secured webmail services require the following settings:

SMTP	Port	587
	Server Authentication Method	SMTP-AUTH
	SSL/TLS	TLS
POP3	Port	995
	SSL/TLS	SSL
IMAP4	Port	993
	SSL/TLS	SSL



Related Information

- [Send or Receive an Email Securely](#)

Related Topics:

- [Configure Certificates for Device Security](#)

Lock the Machine Settings from the Control Panel

Before turning the machine's Setting Lock on, write down and save your password. If you forget the password, you must reset all passwords stored in the machine by contacting your administrator or Brother customer service.

- [Setting Lock Overview](#)

Setting Lock Overview

Related Models: MFC-B7800DN/MFC-B7810DW

Use the Setting Lock feature to block unauthorised access to machine settings.

When Setting Lock is set to On, you cannot access the machine settings without entering the password.

- [Set the Setting Lock Password](#)
- [Change the Setting Lock Password](#)
- [Turn Setting Lock On](#)

Set the Setting Lock Password

Related Models: MFC-B7800DN/MFC-B7810DW

1. Press **Menu**.
2. Press ▲ or ▼ to display the [General Setup] option, and then press **OK**.
3. (MFC-B7800DN/MFC-B7810DW) Press ▲ or ▼ to display the [Security] option, and then press **OK**.
4. Press ▲ or ▼ to display the [Setting Lock] option, and then press **OK**.
5. Enter a four-digit number for the password.
To enter each digit, press ▲ or ▼ to select a number, and then press **OK**.
6. When the LCD displays [Verify:], re-enter the password.
7. Press **OK**.
8. Press **Stop/Exit**.



Related Information

- [Setting Lock Overview](#)

Related Topics:

- [How to Enter Text on Your Machine](#)

Change the Setting Lock Password

Related Models: MFC-B7800DN/MFC-B7810DW

1. Press **Menu**.
2. Press **▲** or **▼** to display the [General Setup] option, and then press **OK**.
3. (MFC-B7800DN/MFC-B7810DW) Press **▲** or **▼** to display the [Security] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Setting Lock] option, and then press **OK**.
5. Press **▲** or **▼** to select the [Set Password] option, and then press **OK**.
6. Enter the current four-digit password.
7. Press **OK**.
8. Enter a new four-digit password.
9. Press **OK**.
10. When the LCD displays [Verify:], re-enter the password.
11. Press **OK**.
12. Press **Stop/Exit**.



Related Information

- [Setting Lock Overview](#)

Turn Setting Lock On

Related Models: MFC-B7800DN/MFC-B7810DW

1. Press **Menu**.
2. Press ▲ or ▼ to display the [General Setup] option, and then press **OK**.
3. (MFC-B7800DN/MFC-B7810DW) Press ▲ or ▼ to display the [Security] option, and then press **OK**.
4. Press ▲ or ▼ to display the [Setting Lock] option, and then press **OK**.
5. Press **OK** when the LCD displays [On].
6. Enter the current four-digit password.
7. Press **OK**.



Related Information

- [Setting Lock Overview](#)

Use Global Network Detection Features

When you use your machine on a private network, use the Global Network Detection feature to avoid a risk from unexpected attacks from the global network.

- [Enable Global IP Address Detection](#)
- [Block Communications from the Global Network](#)

Enable Global IP Address Detection

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Use this feature to check your machine's IP address. When your machine is assigned to a global IP address, an alert is displayed on the machine.

1. Press **Menu**.
2. Press **▲** or **▼** to select the [Network] option, and then press **OK**.
3. Press **▲** or **▼** to select the [Global Detect] option, and then press **OK**.
4. Press **▲** or **▼** to select the [Allow Detect] option, and then press **OK**.
5. Press **▲** or **▼** to select [On], and then press **OK**.



Related Information

- [Use Global Network Detection Features](#)

Block Communications from the Global Network

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW



When you enable this feature, it limits receiving jobs from devices with global IP addresses

1. Press **Menu**.
2. Press **▲** or **▼** to select the [Network] option, and then press **OK**.
3. Press **▲** or **▼** to select the [Global Detect] option, and then press **OK**.
4. Press **▲** or **▼** to select the [Reject Access] option, and then press **OK**.
5. Press **▲** or **▼** to select [On], and then press **OK**.



Related Information

- [Use Global Network Detection Features](#)

Mobile Connect

- [AirPrint](#)
- [Mopria™ Print Service and Mopria™ Scan](#)
- [Brother Mobile Connect](#)

AirPrint

- [AirPrint Overview](#)
- [Before Using AirPrint \(macOS\)](#)
- [Print Using AirPrint](#)
- [Scan Using AirPrint \(macOS\)](#)
- [Send a Fax Using AirPrint \(macOS\)](#)

AirPrint Overview

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

AirPrint is a printing solution for Apple operating systems that allows you to wirelessly print photos, email, web pages, and documents from your iPad, iPhone, iPod touch, and Mac computer without the need to install a driver.

(MFC-B7800DN/MFC-B7810DW)

AirPrint also allows you to send faxes directly from your Mac computer without having to print them and allows you to scan documents to your Mac computer.

(DCP-B7620DW)

AirPrint also allows you to scan documents to your Mac computer.

For more information, visit Apple's website.

Use of the Works with Apple badge means that an accessory has been designed to work specifically with the technology identified in the badge and has been certified by the developer to meet Apple performance standards.



Related Information

- [AirPrint](#)

Related Topics:

- [AirPrint Problems](#)

Before Using AirPrint (macOS)

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Before printing using macOS, add your machine to the printer list on your Mac computer.

1. Do one of the following:
 - macOS v13
Select **System Settings** from the Apple menu.
 - macOS v12 and macOS v11
Select **System Preferences** from the Apple menu.
2. Select **Printers & Scanners**.
3. Do one of the following:
 - macOS v13
Click **Add Printer, Scanner, or Fax....**
 - macOS v12 and macOS v11
Click the + icon below the Printers pane on the left.
The **Add Printer** screen appears.
4. Do one of the following:
 - macOS v13 and macOS v12
Select your machine, and then select your model's name from the **Use** pop-up menu.
 - macOS v11
Select your machine, and then select **AirPrint** from the **Use** pop-up menu.
5. Click **Add**.



Related Information

- [AirPrint](#)



Print Using AirPrint

- [Print from iPad, iPhone, or iPod touch](#)
- [Print Using AirPrint \(macOS\)](#)

Print from iPad, iPhone, or iPod touch

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

The procedure used to print may vary by application. Safari is used in the example below.

1. Make sure your machine is turned on.
2. Load the paper in the paper tray and change the paper tray settings on your machine.
3. Use Safari to open the page that you want to print.
4. Tap  or .
5. Tap **Print**.
6. Make sure your machine is selected.
7. If a different machine (or no machine) is selected, tap **Printer**.
A list of available machines appears.
8. Tap your machine's name in the list.
9. Select the options you want, such as the number of pages to print and 2-sided printing (if supported by your machine).
10. Tap **Print**.



Related Information

- [Print Using AirPrint](#)

Print Using AirPrint (macOS)

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

The procedure used to print may vary by application. Safari is used in the example below. Before printing, make sure your machine is in the printer list on your Mac computer.

1. Make sure your machine is turned on.
2. Load the paper in the paper tray and change the paper tray settings on your machine.
3. On your Mac computer, use Safari to open the page that you want to print.
4. Click the **File** menu, and then select **Print**.
5. Make sure your machine is selected. If a different machine (or no machine) is selected, click the **Printer** pop-up menu, and then select your machine.
6. Select the desired options, such as the number of pages to print and 2-sided printing (if supported by your machine).
7. Click **Print**.



Related Information

- [Print Using AirPrint](#)

Related Topics:

- [Before Using AirPrint \(macOS\)](#)

Scan Using AirPrint (macOS)

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Before scanning, make sure your machine is in the scanner list on your Mac computer.

1. [Load your document.](#)
2. Do one of the following:
 - macOS v13
Select **System Settings** from the Apple menu.
 - macOS v12 and macOS v11
Select **System Preferences** from the Apple menu.
3. Select **Printers & Scanners**.
4. Select your machine from the scanner list.
5. Do one of the following:
 - macOS v13
Click the **Open Scanner...** button.
 - macOS v12 and macOS v11
Click the **Scan** tab, and then click the **Open Scanner...** button.The Scanner screen appears.
6. If you place the document in the ADF, select **Use Document Feeder** checkbox, and then select the size of your document from the scan size setting pop-up menu.
7. Select the destination folder or destination application from the destination setting pop-up menu.
8. Click **Show Details** to change the scanning settings if needed.

You can crop the image manually by dragging the mouse pointer over the portion you want to scan when scanning from the scanner glass.
9. Click **Scan**.



Related Information

- [AirPrint](#)

Related Topics:

- [Before Using AirPrint \(macOS\)](#)

Send a Fax Using AirPrint (macOS)

Related Models: MFC-B7800DN/MFC-B7810DW

Make sure your machine is in the printer list on your Mac computer. Apple TextEdit is used in the example below.



AirPrint supports only monochrome fax documents.

1. Make sure your machine is turned on.
2. On your Mac computer, open the file that you want to send as a fax.
3. Click the **File** menu, and then select **Print**.
4. Click the **Printer** pop-up menu, and then select your model with - **Fax** in the name.
5. Type the fax recipient information.
6. Click **Fax**.



Related Information

- [AirPrint](#)

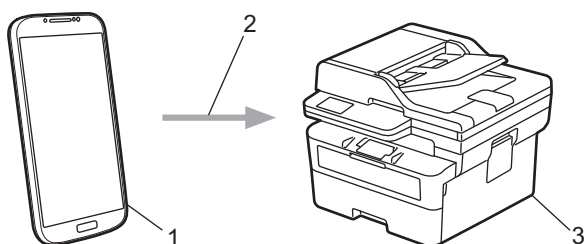
Related Topics:

- [PC-FAX for Mac](#)
- [Before Using AirPrint \(macOS\)](#)

Mopria™ Print Service and Mopria™ Scan

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Mopria™ Print Service is a print feature and Mopria™ Scan is a scan feature on Android™ mobile devices developed by the Mopria Alliance™. With this service, you can connect to the same network as your machine to print and scan without additional setup.



1. Android™ Mobile Device
2. Wi-Fi® Connection
3. Your Machine

You must download the Mopria™ Print Service or Mopria™ Scan from Google Play™ and install it on your Android™ device. Before using these Mopria™ features, make sure you enable them on your mobile device.



Related Information

- [Mobile Connect](#)

Brother Mobile Connect

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Use Brother Mobile Connect to print and scan from your mobile device.

- For Android™ devices:

Brother Mobile Connect allows you to use your Brother machine's features directly from your Android™ device.

Download and install Brother Mobile Connect from Google Play™.

- For all iOS or iPadOS supported devices including iPhone, iPad, and iPod touch:

Brother Mobile Connect allows you to use your Brother machine's features directly from your iOS or iPadOS device.

Download and install Brother Mobile Connect from the App Store.



Related Information

- [Mobile Connect](#)

Related Topics:

- [Access Brother iPrint&Scan \(Windows/Mac\)](#)

Troubleshooting

Use this section to resolve typical problems you may encounter when using your machine. You can correct most problems yourself.

IMPORTANT

For technical help, you must call Brother customer service or your local Brother dealer.
(MFC-B7800DN/MFC-B7810DW)

To prevent you from losing the received fax data in the machine's memory, transfer the data to another Fax machine or to your computer before turning off the machine.



If you need additional help, visit support.brother.com.

First, check the following:

- The machine's power cord is connected correctly and the machine's power is on. See the *Quick Setup Guide*.
- All of the protective materials have been removed. See the *Quick Setup Guide*.
- Paper is loaded correctly in the paper tray.
- The interface cables are securely connected to the machine and the computer, or the wireless connection is set up on both the machine and your computer.
- Error and maintenance messages

If you did not solve the problem with the checks, identify the problem and then see *Related Information*.



Related Information



- [Error and Maintenance Messages](#)
- [Document Jams](#)
- [Paper Jams](#)
- [Printing Problems](#)
- [Improve the Print Quality](#)
- [Telephone and Fax Problems](#)
- [Network Problems](#)
- [AirPrint Problems](#)
- [Other Problems](#)
- [Check the Machine Information](#)
- [Update Your Machine's Firmware](#)
- [Reset Your Machine](#)


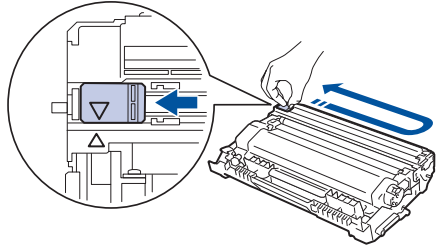
Error and Maintenance Messages

As with any sophisticated office product, errors may occur and supply items may have to be replaced. If this happens, your machine identifies the error or required routine maintenance and shows the appropriate message. The most common error and maintenance messages are shown in the table.


Follow the instructions in the **Action** column to solve the error and remove the message.

You can correct most errors and perform routine maintenance by yourself. If you need more tips: Visit support.brother.com/faqs.

Error Message	Cause	Action
2-sided Disabled	The back cover of the machine is not closed completely.	Close the back cover of the machine until it locks in the closed position.
	The 2-sided tray is not installed completely.	Install the 2-sided tray firmly in the machine.
Cannot Detect	Your machine cannot detect the drum unit.	Remove the toner cartridge and drum unit assembly. Remove the toner cartridge from the drum unit, and reinstall the toner cartridge back in the drum unit. Reinstall the toner cartridge and drum unit assembly back in the machine.
	Your machine cannot detect the toner cartridge.	
Cannot Print ##	The machine has a mechanical problem.	<ul style="list-style-type: none"> • (MFC-B7800DN/MFC-B7810DW) To prevent you from losing the received fax data in the machine's memory, transfer the data to another Fax machine or to your computer before turning off the machine. • Press and hold  to turn the machine off, wait a few minutes, and then turn it on again. • If the problem continues, contact Brother customer service or your local Brother dealer.
Cannot Scan ##	The machine has a mechanical problem.	<ul style="list-style-type: none"> • (MFC-B7800DN/MFC-B7810DW) To prevent you from losing the received fax data in the machine's memory, transfer the data to another Fax machine or to your computer before turning off the machine. • Remove the document. Press and hold  to turn the machine off, and then turn it on again. • If the problem continues, contact Brother customer service or your local Brother dealer.
Cartridge Error Put the Black (BK) Toner Cartridge back in.	The toner cartridge is not installed correctly.	Pull out the drum unit and toner cartridge assembly, take out the toner cartridge, and put it back in the drum unit again. Put the drum unit and toner cartridge assembly back in the machine.

Error Message	Cause	Action
		If the problem continues, contact Brother customer service or your local Brother dealer.
Comm.Error	Poor telephone line quality caused a communication error.	Send the fax again or connect the machine to another telephone line. If the problem continues, contact your telephone company and ask them to check the telephone line.
Cooling Down	The temperature of the inside of the machine is too hot. The machine will pause its current print job and enter cooling down mode. While the machine cools, the cooling fan runs and the LCD displays <i>Cooling Down</i> .	Wait until the machine has finished cooling down. Make sure all vents on the machine are clear of obstructions. When the machine has cooled down, it will resume printing. If the fan is not spinning, disconnect the machine from the power for several minutes, then reconnect it.
Cover is Open	The front cover is not completely closed.	Open and then firmly close the front cover of the machine.
	The fuser cover is not completely closed or paper was jammed in the back of the machine when you turned on the power.	Close the fuser cover located inside the back cover of the machine.
	The ADF cover is not completely closed.	Close the ADF cover. Press and hold  to turn the machine off, wait a few minutes, and then turn it on again. If the problem continues, contact Brother customer service or your local Brother dealer.
Disconnected	The other person or other person's fax machine stopped the call.	Try to send or receive again. If calls are stopped repeatedly and you are using a VoIP (Voice over IP) system, try changing the Compatibility to Basic (for VoIP).
Document Jam	The document was not inserted or fed correctly, or the document scanned from the ADF was too long.	Remove the jammed paper from the ADF unit. Clear any debris or scraps of paper from the ADF unit paper path. Press Stop/Exit .
Drum ! Slide the Green tab on Drum Unit.	The corona wire on the drum unit must be cleaned.	Clean the corona wire on the drum unit. 
	The drum unit or the toner cartridge and drum unit assembly is not installed correctly.	Put the toner cartridge in the drum unit. Then reinstall the toner cartridge and drum unit assembly in the machine.
Drum End Soon	The drum unit is near the end of its life.	Order a new drum unit before you get the <i>Replace Drum</i> message.

Error Message	Cause	Action
Jam 2-sided	The paper is jammed in the 2-sided paper tray.	Pull the paper tray and the 2-sided tray out completely, open the back cover and then remove all jammed paper. Close the back cover, and put the paper tray and the 2-sided tray firmly back in the machine.
Jam Inside	The paper is jammed inside the machine.	Open the front cover and remove the toner cartridge and drum unit assembly. Pull out all jammed paper. Close the front cover. If the error message remains, press Start .
Jam Rear	The paper is jammed in the back of the machine.	Open the fuser cover and remove all jammed paper. Close the fuser cover. If the error message remains, press Start .
Jam Tray 1	The paper is jammed in the indicated paper tray.	Pull the paper tray out completely and gently remove all jammed paper. Put the paper tray firmly back in the machine.
Manual Feed	Manual was selected as the paper source in the printer driver, but there is no paper in the manual feed slot.	Place paper in the manual feed slot.
Media Mismatch	The media type specified in the printer driver differs from the paper type specified in the machine's menu.	Load the correct type of paper in the tray indicated on the LCD, or select the correct media type in the Paper Type setting on the machine.
No Drum Unit	The drum unit is not installed correctly.	Reinstall the toner cartridge and drum unit assembly. <i>See Related Information: Replace the Drum Unit.</i>
No Paper T1	The machine is out of paper, or paper is not loaded correctly in the paper trays.	<ul style="list-style-type: none"> • Refill paper in the paper trays. Make sure the paper guides are set to the correct size. • If paper is in the tray, remove it and load it again. Make sure the paper guides are set to the correct size. • Do not overfill the paper tray.
No Response/Busy	The number you dialled does not answer or is busy.	Verify the number and try again.
No Toner	The toner cartridge or the toner cartridge and drum unit assembly is not installed correctly.	Remove the toner cartridge and drum unit assembly. Remove the toner cartridge from the drum unit, and reinstall the toner cartridge back in the drum unit. Reinstall the toner cartridge and drum unit assembly back in the machine. If the problem continues, replace the toner cartridge with a new one. <i>See Related Information: Replace the Toner Cartridge.</i>
Out of Memory	The machine's memory is full.	<p>If a fax-sending or copy operation is in process</p> <p>Do one of the following:</p> <ul style="list-style-type: none"> • Press Start to send or copy the scanned pages.

Error Message	Cause	Action
		<ul style="list-style-type: none"> Press Stop/Exit and wait until the other operations in progress finish, and then try again. Print the faxes that are in the memory. Clear the data in the memory. To gain extra memory, you can turn off Memory Receive. <p>If a print operation is in process Do one of the following:</p> <ul style="list-style-type: none"> Reduce the resolution. Clear faxes from the memory.
Replace Drum	It is time to replace the drum unit.	Replace the drum unit. <i>See Related Information: Replace the Drum Unit.</i>
	If this message is displayed even after replacing the drum unit with new one, the drum unit counter was not reset.	Reset the drum unit counter. <i>See Related Information: Reset the Drum Counter.</i>
Replace Toner	The toner cartridge is at the end of its life. The machine stops all print operations. While memory is available, faxes are stored in the memory.	Replace the toner cartridge with a new one. <i>See Related Information: Replace the Toner Cartridge.</i>
Self-Diagnostic/Turn the power off, then on again. Leave the machine for 15 min.	The fuser unit does not work correctly.	<ul style="list-style-type: none"> (MFC-B7800DN/MFC-B7810DW) To prevent you from losing the received fax data in the machine's memory, transfer the data to another Fax machine or to your computer before turning off the machine. Press and hold  to turn the machine off, wait a few seconds, and then turn it on again. Leave the machine idle for 15 minutes with the power on.
	The fuser unit is too hot.	
Size Error DX	The paper size specified in the printer driver and the machine's paper size setting are not suitable for automatic 2-sided printing.	Press Stop/Exit . Choose a paper size suitable for 2-sided printing. The paper size suitable for automatic 2-sided printing is A4.
	The paper in the tray is not the correct size and is not suitable for automatic 2-sided printing.	Load the correct size of paper in the tray and set the tray for that paper size. The paper size suitable for automatic 2-sided printing is A4.
Size Mismatch	The paper in the tray is not the correct size.	Load the correct size of paper in the tray and set the size of paper to the tray.
Toner Ended	The toner cartridge is at the end of its life. The machine stops all print operations.	Replace the toner cartridge with a new one.
Toner Low	If the LCD displays this message, you can still print. The toner cartridge is near the end of its life.	Order a new toner cartridge now so a replacement toner cartridge is available when the LCD displays Replace Toner.

Error Message	Cause	Action
Wrong Toner	The installed toner cartridge is not correct for your machine.	Remove the toner cartridge from the drum unit, and install a toner cartridge with the correct supply product code. <i>See Related Information: Replace the Toner Cartridge.</i>



Related Information

- [Troubleshooting](#)
 - [Unable to Print or Scan -Transfer Your Faxes](#)

Related Topics:

- [Replace the Toner Cartridge](#)
 - [Replace the Drum Unit](#)
 - [Clean the Corona Wire](#)
 - [Print a Fax Stored in the Machine's Memory](#)
 - [Load Paper](#)
 - [Reset the Drum Counter](#)
-

Unable to Print or Scan -Transfer Your Faxes

Related Models: MFC-B7800DN/MFC-B7810DW

If the LCD displays:

- [Cannot Print] ##
- [Cannot Scan] ##

We recommend transferring your faxes to another fax machine or to your computer.

You can also transfer the Fax Journal report to see if there are any faxes you must transfer.



If there is an error message on the LCD after you transfer the faxes, disconnect your Brother machine from the power source for several minutes, and then reconnect it.



Related Information

- [Error and Maintenance Messages](#)
 - [Transfer Faxes to Another Fax Machine](#)
 - [Transfer Faxes to Your Computer](#)
 - [Transfer the Fax Journal Report to Another Fax Machine](#)
-

Transfer Faxes to Another Fax Machine

Related Models: MFC-B7800DN/MFC-B7810DW

You must set up your Station ID before transferring faxes to another fax machine.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Service] option, and then press **OK**.
3. Press **OK** to select [Data Transfer].
4. Press **▲** or **▼** to display the [Fax Transfer] option, and then press **OK**.
5. Do one of the following:
 - If the LCD shows [No Data], there are no faxes left in the machine's memory. Press **Stop/Exit**.
 - Enter the fax number to which faxes will be forwarded. Press **Start**.

Related Information


- [Unable to Print or Scan -Transfer Your Faxes](#)

Related Topics:

- [Set Your Station ID](#)

Transfer Faxes to Your Computer

Related Models: MFC-B7800DN/MFC-B7810DW

1. Make sure you have installed the software and drivers on your computer.
2. Launch  (**Brother Utilities**), and then click the drop-down list and select your model name (if not already selected). Click **PC-FAX** in the left navigation bar, and then click **Receive**.
The **PC-FAX Receive** window appears.
3. Make sure you have set [PC Fax Receive] on the machine.
If faxes are in the machine's memory when you set up PC-Fax Receive, the LCD displays [Send Fax to PC?].
4. Do one of the following:
 - To transfer all faxes to your computer, press ▲ or ▼ to select [Yes], and then press **OK**.
 - To exit and leave the faxes in the memory, press ▲ or ▼ to select [No], and then press **OK**.
5. Press **Stop/Exit**.

Related Information

- [Unable to Print or Scan -Transfer Your Faxes](#)

Transfer the Fax Journal Report to Another Fax Machine

Related Models: MFC-B7800DN/MFC-B7810DW

You must set up your Station ID before transferring the Fax Journal report to another fax machine.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Service] option, and then press **OK**.
3. Press **OK** to select [Data Transfer].
4. Press **▲** or **▼** to display the [Report Trans.] option, and then press **OK**.
5. Enter the destination fax number for the Fax Journal.
6. Press **Start**.



Related Information

- [Unable to Print or Scan -Transfer Your Faxes](#)

Related Topics:

- [Set Your Station ID](#)
- [Configure Date and Time Using Web Based Management](#)

Document Jams

Related Models: MFC-B7800DN/MFC-B7810DW

- [Document is Jammed in the Top of the ADF Unit](#)
- [Document is Jammed under the Document Cover](#)
- [Remove Small Scraps of Paper Jammed in the ADF](#)

Document is Jammed in the Top of the ADF Unit

Related Models: MFC-B7800DN/MFC-B7810DW

1. Remove any paper from the ADF that is not jammed.
2. Open the ADF cover.
3. Pull the jammed document out to the left. If the document rips or tears, be sure you remove any debris or scraps to prevent future jams.



4. Close the ADF cover.
5. Press **Stop/Exit**.

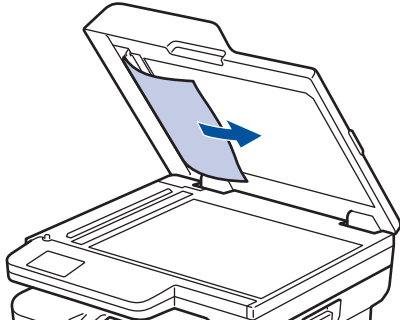
Related Information

- [Document Jams](#)

Document is Jammed under the Document Cover

Related Models: MFC-B7800DN/MFC-B7810DW

1. Remove any paper from the ADF that is not jammed.
2. Lift the document cover.
3. Pull the jammed document out to the right. If the document rips or tears, be sure you remove any debris or scraps to prevent future jams.



4. Close the document cover.
5. Press **Stop/Exit**.



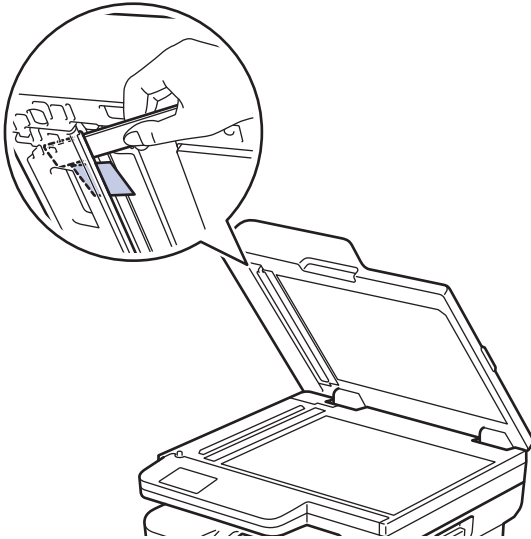
Related Information

- [Document Jams](#)

Remove Small Scraps of Paper Jammed in the ADF

Related Models: MFC-B7800DN/MFC-B7810DW

1. Lift the document cover.
2. Insert a piece of stiff paper, such as cardstock, into the ADF to push any small paper scraps through.



3. Close the document cover.
4. Press **Stop/Exit**.

✓ Related Information

- [Document Jams](#)

Paper Jams

Always remove the remaining paper from the paper tray, fan and straighten the stack when you are adding new paper. This helps prevent paper jams.

- [Clear Paper Jams](#)
- [Paper is Jammed in the Paper Tray](#)
- [Paper is Jammed in the Output Paper Tray](#)
- [Paper is Jammed in the Back of the Machine](#)
- [Paper is Jammed inside the Machine](#)
- [Paper is Jammed in the 2-sided Tray](#)

Clear Paper Jams

If paper is jammed or multiple sheets of paper are fed together frequently, do the following:

- Clean the paper pick-up rollers and the separator pad of paper trays.
See Related Information: Clean the Paper Pick-up Rollers.
- Load paper correctly in the tray.
See Related Information: Load Paper.
- Set the correct paper size and paper type on your machine.
See Related Information: Paper Settings.
- Set the correct paper size and paper type on your computer.
See Related Information: Print a Document (Windows).
See Related Information: Print Using AirPrint.
- Use the recommended paper.
See Related Information: Using Special Paper.
See Related Information: Recommended Print Media.



Related Information

- [Paper Jams](#)

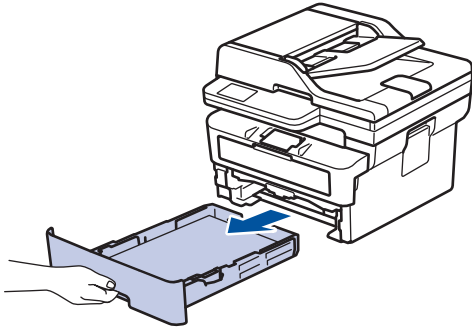
Related Topics:

- [Clean the Paper Pick-up Rollers](#)
- [Load Paper](#)
- [Paper Settings](#)
- [Print a Document \(Windows\)](#)
- [Print Using AirPrint](#)
- [Using Special Paper](#)
- [Recommended Print Media](#)

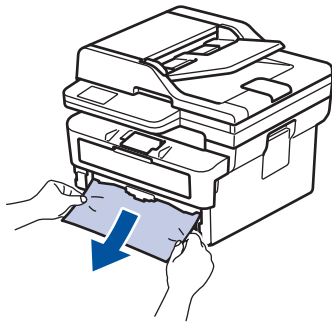
Paper is Jammed in the Paper Tray


If the machine's control panel or the Status Monitor indicates that there is a jam in the paper tray, follow these steps:

1. Pull the paper tray completely out of the machine.

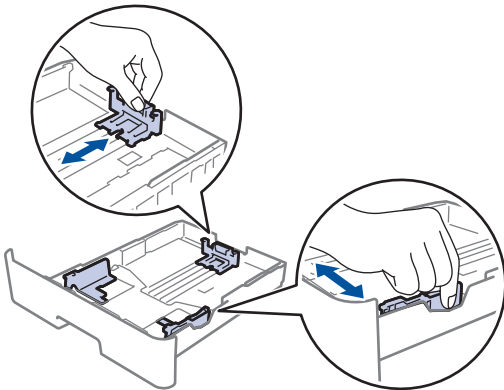


2. Slowly pull out the jammed paper.

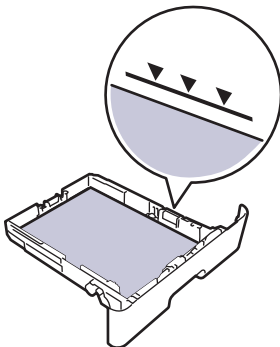


 Pulling the jammed paper downwards using both hands allows you to remove the paper more easily.

3. Fan the stack of paper to prevent further jams, and slide the paper guides to fit the paper size. Load paper in the paper tray.



4. Make sure the paper is below the maximum paper mark (▼▼▼).



5. Put the paper tray firmly back into the machine.



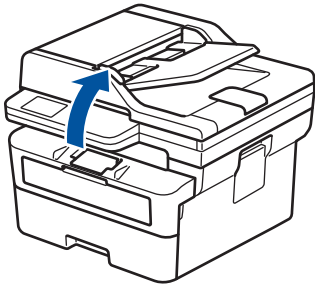
Related Information

- [Paper Jams](#)
-

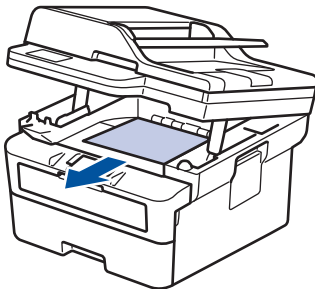
Paper is Jammed in the Output Paper Tray

When the paper is jammed in the output paper tray, follow these steps:

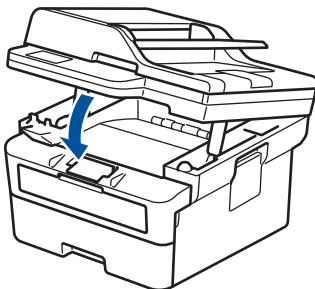
1. Use both hands to open the scanner.



2. Remove the paper.



3. Push the scanner down with both hands to close it.



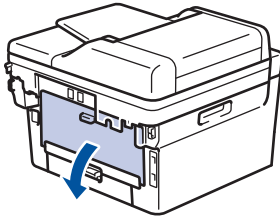
✓ Related Information

- [Paper Jams](#)

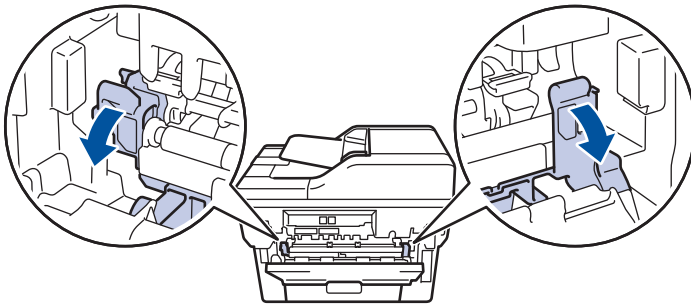
Paper is Jammed in the Back of the Machine

If the machine's control panel or the Status Monitor indicates that there is a jam in the back of the machine (Jam Rear), do the following:

1. Leave the machine turned on for 10 minutes for the internal fan to cool the extremely hot parts inside the machine.
2. Open the back cover.



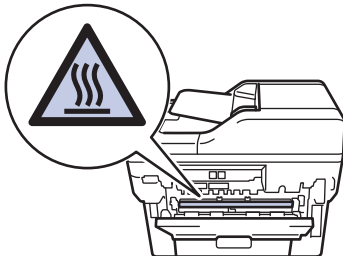
3. Pull the blue tabs at the left and right sides towards you to release the fuser cover.



⚠ WARNING

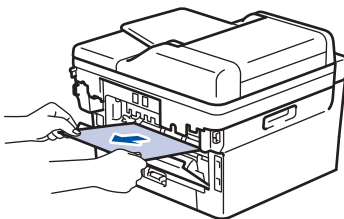
HOT SURFACE

The machine's internal parts will be extremely hot. Wait for the machine to cool down before touching them.

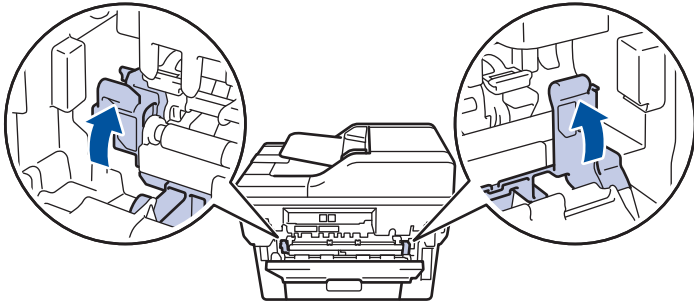


If the green envelope levers inside the back cover are pulled down to the envelope position, lift these levers to the original position before pulling the blue tabs down.

4. Use both hands to gently pull the jammed paper out of the machine.



5. Close the fuser cover.



If you print on envelopes, pull down the green envelope levers to the envelope position again before closing the back cover.

6. Close the back cover until it locks in the closed position.



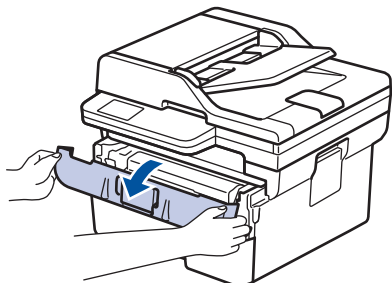
Related Information

- [Paper Jams](#)
-

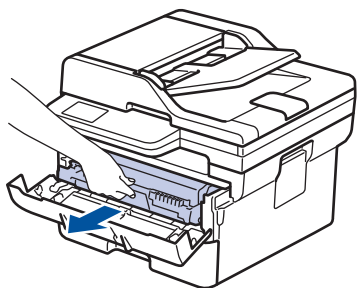
Paper is Jammed inside the Machine

If the machine's control panel or the Status Monitor indicates that there is a jam inside the machine, follow these steps:

1. Leave the machine turned on for 10 minutes for the internal fan to cool the extremely hot parts inside the machine.
2. Open the front cover.



3. Remove the toner cartridge and drum unit assembly.



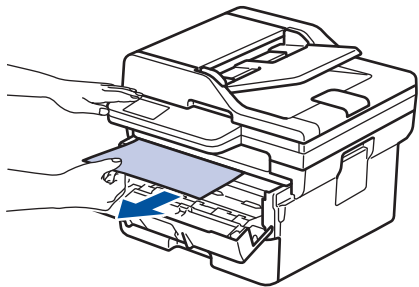
WARNING

HOT SURFACE

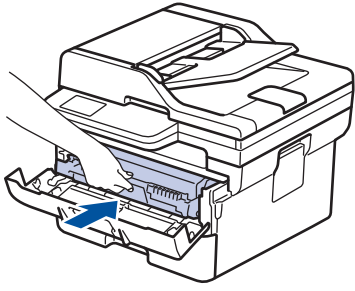
The machine's internal parts will be extremely hot. Wait for the machine to cool down before touching them.



4. Pull out the jammed paper slowly.



5. Install the toner cartridge and drum unit assembly into the machine.



6. Close the front cover.



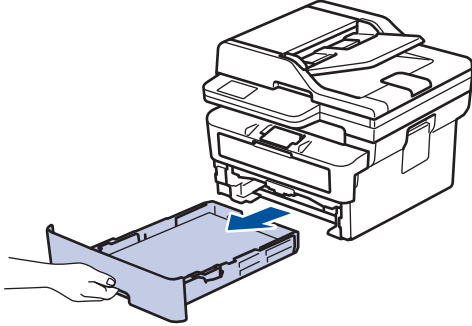
Related Information

- [Paper Jams](#)

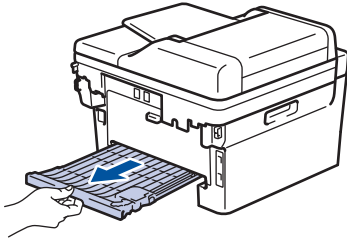
Paper is Jammed in the 2-sided Tray

If the machine's control panel or the Status Monitor indicates that there is a jam in the 2-sided paper tray, follow these steps:

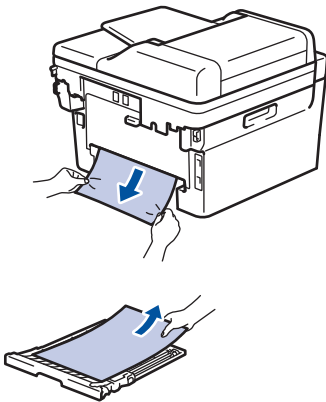
1. Leave the machine turned on for 10 minutes for the internal fan to cool the extremely hot parts inside the machine.
2. Pull the paper tray completely out of the machine.



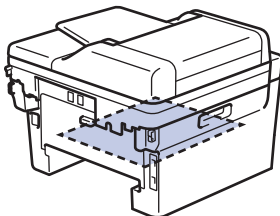
3. At the back of the machine, pull the 2-sided tray completely out of the machine.



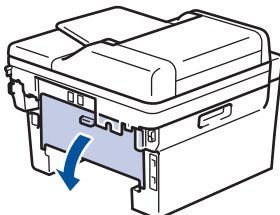
4. Pull the jammed paper out of the machine or out of the 2-sided tray.



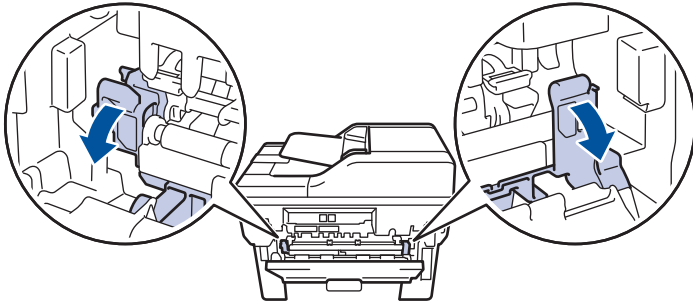
5. Remove paper that may have jammed under the machine due to static electricity.



6. If paper is not caught inside the 2-sided tray, open the back cover.



7. Pull the blue tabs at the left and right sides towards you to release the fuser cover.

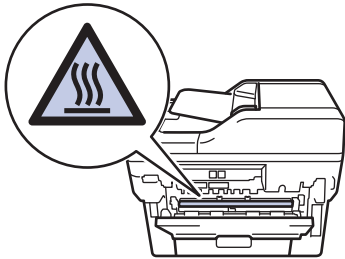


If the green envelope levers inside the back cover are pulled down to the envelope position, lift these levers to the original position before pulling the blue tabs down.

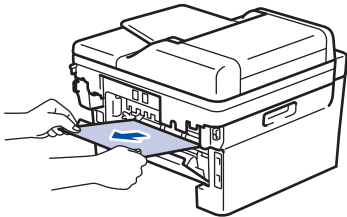
WARNING

HOT SURFACE

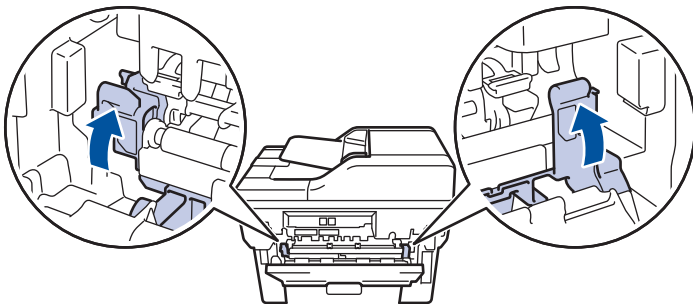
The machine's internal parts will be extremely hot. Wait for the machine to cool down before touching them.



8. Use both hands to gently pull the jammed paper out of the back of the machine.



9. Close the fuser cover.



If you print on envelopes, pull down the green envelope levers to the envelope position again before closing the back cover.

10. Close the back cover until it locks in the closed position.

11. Push the 2-sided tray firmly back into the back of the machine.

12. Push the paper tray firmly back into the front of the machine.




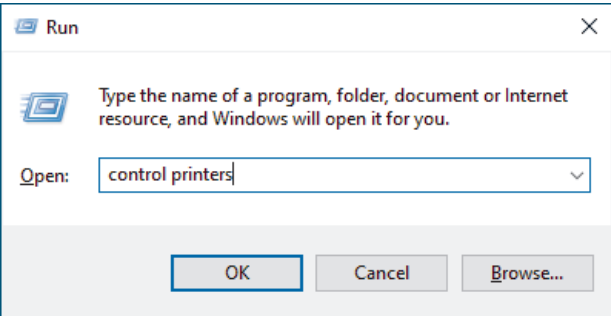



Related Information

- [Paper Jams](#)

Printing Problems

If, after reading the information in this table, you still need help, see the latest troubleshooting tips at support.brother.com/faqs.

Difficulties	Suggestions
No printout	<p>Check the machine is not in Power Off mode.</p> <p>If the machine is in Power Off mode, press , and then send the print data again.</p> <p>Check that the correct printer driver has been installed and selected.</p> <p>Check to see if the Status Monitor or the machine's control panel displays an error.</p> <p>Check that the machine is online:</p> <p>Windows:</p> <ol style="list-style-type: none"> 1. Hold down the  key and press the  key on the computer's keyboard to launch Run. 2. Type "control printers" in the Open: field and click OK.  <p>The Devices and Printers window appears.</p> <p> If the Devices and Printers window does not appear, click View more devices > More devices and printer settings.</p> <ol style="list-style-type: none"> 3. Right-click your model's icon, and then click See what's printing. 4. If printer driver options appear, select your printer driver. 5. Click Printer in the menu bar and make sure Use Printer Offline is not selected. <p>Mac:</p> <p>Click the System Preferences or System Settings menu, and then select the Printers & Scanners option. When the machine is offline, delete it, and then add it again.</p>
The machine is not printing or has stopped printing.	<p>Cancel the print job and clear it from the machine's memory. The printout may be incomplete. Send the print data again.</p> <p><i>See Related Information: Cancel a Print Job.</i></p>
The headers or footers appear when the document displays on the screen but they do not show up when it is printed.	<p>There is an unprintable area on the top and bottom of the page. Adjust the top and bottom margins in your document to allow for this.</p>

Difficulties	Suggestions
The machine prints unexpectedly or it prints garbled text.	Cancel the print job and clear it from the machine's memory. The printout may be incomplete. Send the print data again. <i>See Related Information:Cancel a Print Job.</i>
	Check the settings in your application to make sure they are set up to work with your machine.
	Confirm that the Brother printer driver is selected in your application's Print window.
The machine prints the first couple of pages correctly, then some pages have missing text.	Check the settings in your application to make sure they are set up to work with your machine.
	Your machine is not receiving all of the data sent from the computer. Make sure you connected the interface cable correctly.
Cannot print on 1-sided or 2-sided.	(Windows) Change the 2-sided option in the printer driver. <ul style="list-style-type: none"> If you want to make a temporary change, select None or 2-sided in the printer driver from your application: <i>See Related Information: Print a Document (Windows).</i> If you want to make a permanent change, change the default printer driver settings: <i>See Related Information:Change the Default Print Settings (Windows).</i>
The machine does not print on both sides of the paper even though the printer driver setting is 2-sided and the machine supports automatic 2-sided printing.	Check the paper size setting in the printer driver. You must select A4 paper. Supported paper weight is 60 to 105g/m ²
Print speed is too slow.	Reduce the resolution in the printer driver.
	If you have enabled Quiet Mode, disable it in the printer driver or the machine's menu.
	When printing continuously, the printing speed may be automatically reduced to lower the temperature inside the machine.
The machine does not feed paper.	If there is paper in the paper tray, make sure it is straight. If the paper is curled, straighten it. Sometimes it is helpful to remove the paper, turn the stack over and place it back in the paper tray.
	Fan the stack of paper well and place it back to the paper tray.
	Reduce the amount of paper in the paper tray, and then try again.
	(For models with Manual Feed Slot) Make sure Manual is not selected for Paper Source in the printer driver.
	Clean the paper pick-up rollers.
The machine does not feed paper from the Manual feed slot. (For models with Manual Feed Slot)	Use both hands to push one sheet of paper firmly into the manual feed slot until the top edge of the paper presses against the paper feed rollers. Continue pressing the paper against the rollers until the machine grabs the paper and pulls it in further.
	Put only one sheet of paper in the manual feed slot.
	Make sure Manual is selected as Paper Source in the printer driver.
The machine does not feed envelopes.	Load one envelope at a time in the manual feed slot. Your application must be set to print the envelope size you are

Difficulties	Suggestions
	using. This is usually done in the Page Setup or Document Setup menu of your application.
Print position is misaligned with the preprinted objects.	Adjust the print position using the Print Position setting for each paper tray.



Related Information

- [Troubleshooting](#)



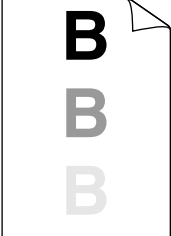
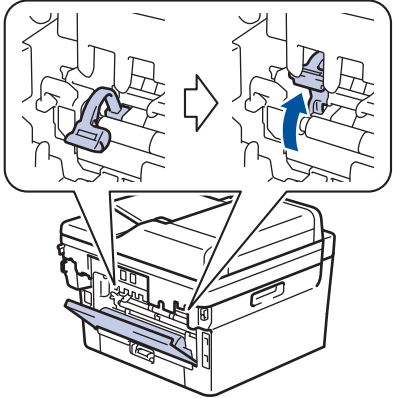
Related Topics:



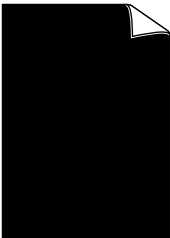

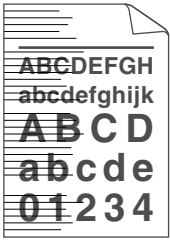
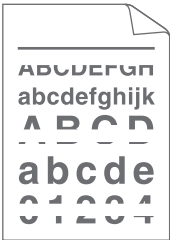
- [Monitor the Status of the Machine from Your Computer \(Windows\)](#)
 - [Cancel a Print Job](#)
 - [Clean the Paper Pick-up Rollers](#)
 - [Print a Document \(Windows\)](#)
 - [Change the Default Print Settings \(Windows\)](#)
 - [Load Paper](#)
-

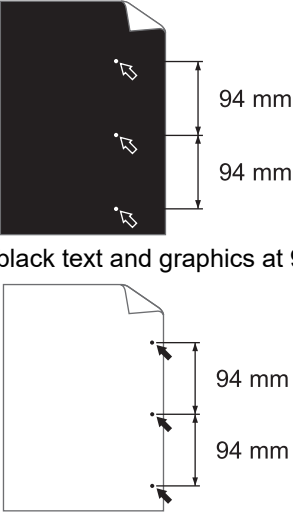
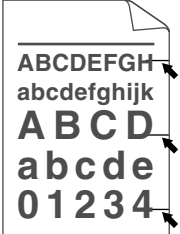
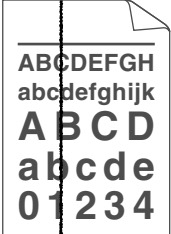

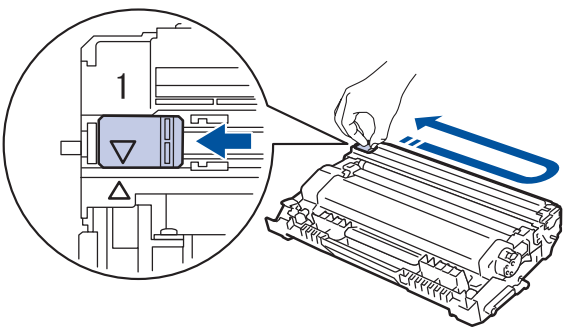
Improve the Print Quality

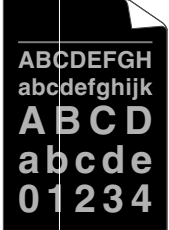

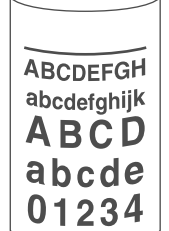
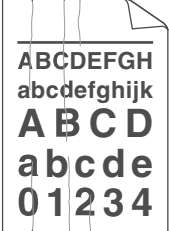
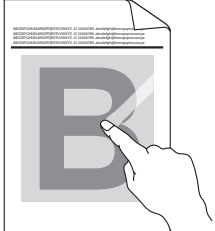
If you have a print quality problem, print a test page first. If the printout looks good, the problem is probably not the machine. Check the interface cable connections and try printing a different document. If the printout or test page printed from the machine has a quality problem, check the examples of poor print quality and follow the recommendations in the table.

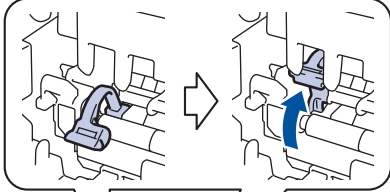


1. To get the best print quality, we suggest using recommended print media. Make sure you use paper that meets our specifications.
2. Check that the toner cartridge and drum unit are installed correctly.

Examples of poor print quality	Recommendation
 <p>ABCDEF GH abcde fghijk A B C D a b c d e 0 1 2 3 4</p> <p>Faint</p>	<ul style="list-style-type: none"> • If the machine displays the Replace Toner status, install a new toner cartridge. • Check the machine's environment. Conditions such as humidity, high temperatures, and so on, may cause this print fault. • If the whole page is too light, Toner Save mode may be turned on. Turn Toner Save mode off in the machine's menu settings or the printer driver. • Clean the drum unit. • Clean the corona wire on the drum unit. • Replace the toner cartridge with a new toner cartridge. • Replace the drum unit with a new drum unit.
 <p>ABCDEF GH abcde fghijk A B C D a b c d e 0 1 2 3 4</p> <p>Grey background</p>	<ul style="list-style-type: none"> • Check the machine's environment. Conditions such as high temperatures and high humidity can increase the amount of background shading. • Clean the drum unit. • Replace the drum unit with a new drum unit.
 <p>B B B</p> <p>Ghosting images</p>	<ul style="list-style-type: none"> • Check the machine's environment. Conditions such as low humidity and low temperatures may cause this print quality problem. • Select the appropriate media type in the printer driver. • Make sure the two green levers inside the back cover are in the up position. Pull up the two green levers until they stop.  <ul style="list-style-type: none"> • Clean the drum unit. • Replace the drum unit with a new drum unit. • Replace the toner cartridge with a new toner cartridge. • The fuser unit may be contaminated.

Examples of poor print quality	Recommendation
 <p>Toner specks</p>	<p>Contact Brother customer service.</p> <ul style="list-style-type: none"> • Make sure the media type setting in the driver matches the type of paper you are using. • Clean the drum unit. • The toner cartridge may be damaged. Replace the toner cartridge with a new toner cartridge. • The drum unit may be damaged. Replace the drum unit with a new drum unit. • The fuser unit may be contaminated. Contact Brother customer service.
 <p>Hollow print</p>	<ul style="list-style-type: none"> • Select Thick Paper mode in the printer driver or use thinner paper than you are currently using. • Select the appropriate media type from the paper type options on your machine. • Check the machine's environment. Conditions such as high humidity can cause hollow print. • The drum unit may be damaged. Replace the drum unit with a new drum unit.
 <p>All black</p>	<ul style="list-style-type: none"> • Clean the corona wire inside the drum unit. • The drum unit may be damaged. Replace the drum unit with a new drum unit.
 <p>White lines across the page</p>	<ul style="list-style-type: none"> • Select the appropriate media type in the printer driver. • Select the appropriate media type from the paper type options on your machine. • The problem may disappear by itself. Print several blank pages to clear this problem, especially if the machine has not been used for a long time. • Clean the drum unit. • The drum unit may be damaged. Replace the drum unit with a new drum unit.
 <p>Lines across the page</p>	<ul style="list-style-type: none"> • Clean the drum unit. • The drum unit may be damaged. Replace the drum unit with a new drum unit.
 <p>White lines, bands or ribbing across the page</p>	<ul style="list-style-type: none"> • Check the machine's environment. Conditions such as high humidity and high temperatures may cause this print quality problem. • Clean the drum unit. • If the problem is not solved after printing a few pages, replace the drum unit with a new drum unit.

Examples of poor print quality	Recommendation
 <p>White spots on black text and graphics at 94 mm intervals</p> <p>Black spots at 94 mm intervals</p>	<ul style="list-style-type: none"> • Make 10-15 copies of a blank, white sheet of paper. If the problem is not solved after printing the blank pages, the drum unit may have foreign material, such as glue from a label, stuck on the drum. Clean the drum unit. <i>See Related Information: Clean the Drum Unit.</i> • The drum unit may be damaged. Replace the drum unit with a new drum unit.
 <p>Black toner marks across the page</p>	<ul style="list-style-type: none"> • If you use label sheets for laser printers, the glue from the sheets may sometimes stick to the drum surface. Clean the drum unit. <i>See Related Information: Clean the Drum Unit.</i> • If you used paper that has clips or staples, the drum unit may be damaged. • If the unpacked drum unit is in direct sunlight (or room light for long periods of time), the unit may be damaged. • Clean the drum unit. • The drum unit may be damaged. Replace the drum unit with a new drum unit.
 <p>Black lines down the page</p> <p>Printed pages have toner stains down the page</p>	<ul style="list-style-type: none"> • Clean the corona wire inside the drum unit by sliding the green tab. <p> Make sure the green tab of the corona wire is in the Home position (1).</p>  <ul style="list-style-type: none"> • Wipe the scanner glass strip with a dry lint free soft cloth. • The drum unit may be damaged. Replace the drum unit with a new drum unit. • The fuser unit may be contaminated. Contact Brother customer service.

Examples of poor print quality	Recommendation
 <p data-bbox="325 400 627 430">White lines down the page</p>	<ul data-bbox="818 170 1465 367" style="list-style-type: none"> • Make sure there is no foreign material, such as a torn piece of paper, sticky notes or dust, inside the machine and around the toner cartridge and drum unit. • The drum unit may be damaged. Replace the drum unit with a new drum unit.
 <p data-bbox="392 680 560 710">Image skewed</p>	<ul data-bbox="818 450 1469 954" style="list-style-type: none"> • Set the document correctly in the ADF or on the scanner glass if the skew only occurs when making copies. • Make sure the paper or other print media is loaded correctly in the paper tray and the guides are not too tight or too loose against the paper stack. • Set the paper guides correctly. • The paper tray may be too full. • Check the paper type and quality. • Check for loose objects such as torn paper inside the machine. • If the problem only occurs during automatic 2-sided printing, check for torn paper in the 2-sided tray. Verify the 2-sided tray is inserted completely and the back cover is closed completely.
 <p data-bbox="352 1216 600 1245">Curled or wavy image</p>	<ul data-bbox="818 976 1469 1330" style="list-style-type: none"> • Check the paper type and quality. High temperatures and high humidity will cause paper to curl. • If you do not use the machine often, the paper may have been in the paper tray too long. Turn over the stack of paper in the paper tray. Also, fan the paper stack, and then rotate the paper 180° in the paper tray. • Open the back cover (face up output tray) to let the printed paper exit onto the face up output tray. • Choose Reduce Paper Curl mode in the printer driver when you do not use our recommended print media.
 <p data-bbox="360 1583 588 1612">Wrinkles or creases</p>	<ul data-bbox="818 1352 1437 1487" style="list-style-type: none"> • Make sure paper is loaded correctly. • Check the paper type and quality. • Turn over the stack of paper in the tray or rotate the paper 180° in the paper tray.
 <p data-bbox="413 1863 539 1892">Poor fixing</p>	<ul data-bbox="818 1632 1461 1720" style="list-style-type: none"> • Make sure the two green levers inside the back cover are in the up position. Pull up the two green levers until they stop.

Examples of poor print quality	Recommendation
	 <ul style="list-style-type: none"> • Make sure the media type setting in the printer driver matches the type of paper you are using. • Select Improve Toner Fixing mode in the printer driver. <p>If this selection does not provide enough improvement, change the printer driver setting in Media Type to a thick setting. If you are printing an envelope, select Env. Thick in the media type setting.</p>
 <p>Envelope creases</p>	<ul style="list-style-type: none"> • Make sure the two green levers inside the back cover are pulled down to the envelope position when you print envelopes. After you have finished printing, reset the levers back to their original position. Pull up the levers until they stop.  <ul style="list-style-type: none"> • Make sure envelopes are printed with the back cover (face up output tray) opened. • (For models with Manual Feed Slot) Make sure envelopes are fed only from the manual feed slot.



Related Information

- [Troubleshooting](#)

Related Topics:

- [Test Print](#)
- [Clean the Drum Unit](#)
- [Reduce Toner Consumption](#)
- [Replace the Toner Cartridge](#)
- [Replace the Drum Unit](#)
- [Clean the Scanner](#)

Telephone and Fax Problems

Related Models: MFC-B7800DN/MFC-B7810DW

Telephone Line or Connections

Difficulties	Suggestions
Dialling does not work. (No dial tone)	Check all line cord connections. Make sure the telephone line cord is plugged into the telephone wall socket and the LINE socket of the machine. If you subscribe to DSL or VoIP services, contact your service provider for connection instructions.
	(Available only for some countries.) Change the Tone/Pulse setting.
	If an external phone is connected to the machine, send a manual fax by lifting the handset of the external telephone and dialling the number using the external telephone. Wait to hear the fax receiving tones before sending a fax.
	If there is no dial tone, connect a known working telephone and telephone line cord to the socket. Then lift the external telephone's handset and listen for a dial tone. If there is still no dial tone, ask your telephone company to check the line and/or wall socket.
The machine does not answer when called.	Make sure the machine is in the correct receive mode for your setup. Check for a dial tone. If possible, call your machine to hear it answer. If there is still no answer, check that the telephone line cord is plugged into the telephone wall socket and the LINE socket of the machine. If there is no ringing when you call your machine, ask your telephone company to check the line.

Handling Incoming Calls

Difficulties	Suggestions
Sending a Fax Call to the machine.	If you answered on an extension or external telephone, press your Remote Activation Code (the factory setting is *51). If you answered on the external telephone, press the Start button to receive the fax. When your machine answers, hang up.
Custom features on a single line.	If you have Call Waiting, Voice Mail, an answering machine, an alarm system or other custom feature on a single telephone line with your machine, it may create a problem sending or receiving faxes. For Example: If you subscribe to Call Waiting or some other custom service and its signal comes through the line while your machine is sending or receiving a fax, the signal can temporarily interrupt or disrupt the faxes. Brother's ECM (Error Correction Mode) feature should help overcome this problem. This condition is related to the telephone system industry and is common to all devices that send and receive information on a single, shared line with custom features. If avoiding a slight interruption is crucial to your business, we recommend using a separate telephone line with no custom features.

Receiving Faxes

Difficulties	Suggestions
Cannot receive a fax.	Check all line cord connections. Make sure the telephone line cord is plugged into the telephone wall socket and the LINE socket of the machine. If you subscribe to DSL or VoIP services, contact your service provider for connection instructions. If you are using a VoIP system, try changing the VoIP setting to <i>Basic (for VoIP)</i> . This will lower modem speed and turn off Error Correction Mode (ECM).


Difficulties	Suggestions
Cannot receive a fax.	<p>Make sure the machine is in the correct Receive Mode. This is determined by the external devices and telephone subscriber services you have on the same line as the Brother machine.</p> <ul style="list-style-type: none"> • If you have a dedicated fax line and want your Brother machine to automatically answer all incoming faxes, you should select Fax Only mode. • If your Brother machine shares a line with an external answering machine, you should select the External TAD mode. In External TAD mode, your Brother machine will receive incoming faxes automatically and voice callers will be able to leave a message on your answering machine. • If your Brother machine shares a line with other telephones and you want it to automatically answer all incoming faxes, you should select the Fax/Tel mode. In Fax/Tel mode, your Brother machine will receive faxes automatically and produce a pseudo/double-ring to alert you to answer voice calls. • If you do not want your Brother machine to answer any incoming faxes automatically, you should select the Manual mode. In Manual mode, you must answer every incoming call and activate the machine to receive faxes.
	<p>Another device or service at your location may be answering the call before your Brother machine answers. To test this, lower the Ring Delay setting:</p> <ul style="list-style-type: none"> • If the Receive Mode is set to Fax Only or Fax/Tel, reduce the Ring Delay to the minimum value (excluding "0"). <i>See Related Information: Set the Number of Rings Before the Machine Answers (Ring Delay).</i> • If the Receive Mode is set to External TAD, reduce the number of rings programmed on your answering machine to two. • If the Receive Mode is set to Manual, DO NOT adjust the Ring Delay setting.
	<p>Have someone send you a test fax:</p> <ul style="list-style-type: none"> • If you received the test fax successfully, your machine is operating correctly. Remember to reset your Ring Delay or answering machine setting back to your original setting. If receiving problems recur after resetting the Ring Delay, then a person, device, or subscriber service is answering the fax call before the machine has a chance to answer. • If you were not able to receive the fax, then another device or subscriber service may be interfering with your fax reception or there may be a problem with your fax line.
	<p>If you are using a telephone answering machine (External TAD mode) on the same line as the Brother machine, make sure your answering machine is set up correctly.</p> <ol style="list-style-type: none"> 1. Set your answering machine to answer in one or two rings. 2. Record the outgoing message on your answering machine. <ul style="list-style-type: none"> • Record five seconds of silence at the beginning of your outgoing message. • Limit your speaking to 20 seconds. • End your outgoing message with your Remote Activation Code for people sending manual faxes. For example: "After the beep, leave a message or press *51 and Start to send a fax." 3. Set your answering machine to answer calls. 4. Set your Brother machine's Receive Mode to External TAD. <i>See Related Information: Choose the Correct Receive Mode.</i>
	<p>Make sure your Brother machine's Fax Detect feature is turned On. Fax Detect is a feature that allows you to receive a fax even if you answered the call on an external or extension telephone.</p>
	<p>If you often get transmission errors due to possible interference on the telephone line or if you are using a VoIP system, try changing the Compatibility setting to <i>Basic (for VoIP)</i>.</p>

Sending Faxes

Difficulties	Suggestions
Cannot send a fax.	<p>Check all line cord connections. Make sure the telephone line cord is plugged into the telephone wall socket and the LINE socket of the machine. If you subscribe to DSL or VoIP services, contact your service provider for connection instructions.</p>
	<p>Make sure you pressed Fax and the machine is in Fax mode.</p>
	<p>Print the Transmission Verification Report and check for an error.</p>
	<p>Ask the other party to check that the receiving machine has paper.</p>

Difficulties	Suggestions
Poor quality of sent faxes.	Try changing your resolution to Fine or S.Fine. Make a copy to check your machine's scanner operation. If the copy quality is poor, clean the scanner.
Transmission Verification Report says RESULT:ERROR.	There is probably temporary noise or static on the line. Try sending the fax again. If you are sending a PC-Fax message and get RESULT:ERROR on the Transmission Verification Report, your machine may be out of memory. To free up extra memory, you can turn Fax Storage off, print fax messages in memory or cancel a delayed fax. If the problem continues, ask the telephone company to check your telephone line. If you often get transmission errors due to possible interference on the telephone line or if you are using a VoIP system, try changing the Compatibility setting to Basic (for VoIP).
Sent faxes are blank.	Make sure you are loading the document correctly. When using the ADF, the document should be face up. When using the scanner glass, the document should be face down.
Vertical black lines when sending a fax.	Black vertical lines on faxes you send are typically caused by dirt or correction fluid on the glass strip. Clean the glass strip.

Printing received faxes

Difficulties	Suggestions
<ul style="list-style-type: none"> Condensed print Horizontal streaks Top and bottom sentences are cut off Missing lines 	This is usually caused by a poor telephone connection. Do a test copy; if your copy looks good, you probably had a bad connection, with static or interference on the telephone line. Ask the other party to send the fax again.
Vertical black lines when receiving	The corona wire may be dirty. Clean the corona wire in the drum unit. The sender's scanner may be dirty. Ask the sender to make a copy to see if the problem is with the sending machine. Try receiving from another fax machine.
Received faxes appear as split or blank pages.	Left and right margins are cut off or a single page is printed on two pages. If the received faxes are divided and printed on two pages or if you get an extra blank page, your paper size setting may not be correct for the paper you are using. Turn Auto Reduction on.



Related Information

- [Troubleshooting](#)
 - [Set Dial Tone Detection](#)
 - [Set Telephone Line Compatibility for Interference and VoIP Systems](#)

Related Topics:

- [Set the Number of Rings Before the Machine Answers \(Ring Delay\)](#)
- [Choose the Correct Receive Mode](#)

Set Dial Tone Detection

Related Models: MFC-B7800DN/MFC-B7810DW

Setting the Dial Tone to [Detection] shortens the Dial Tone detect pause.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Initial Setup] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Dial Tone] option, and then press **OK**.
4. Press **▲** or **▼** to choose the [Detection] or [No Detection], and then press **OK**.
5. Press **Stop/Exit**.



Related Information

- [Telephone and Fax Problems](#)

Set Telephone Line Compatibility for Interference and VoIP Systems

Related Models: MFC-B7800DN/MFC-B7810DW

Problems sending and receiving faxes due to possible interference on the telephone line may be solved by reducing the modem speed to minimise errors in fax transmission. If you are using a Voice over IP (VoIP) service, we recommend changing the compatibility to Basic (for VoIP).



- VoIP is a type of phone system that uses an Internet connection, rather than a traditional phone line.
- Telephone providers frequently bundle VoIP together with Internet and cable services.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Initial Setup] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Compatibility] option, and then press **OK**.
4. Press **▲** or **▼** to display the [High], [Normal], or [Basic (for VoIP)] option, and then press **OK**.

Option	Description
High	Select High to set the modem speed at 33600 bps.
Normal	Select Normal to set the modem speed at 14400 bps.
Basic (for VoIP)	Select Basic (for VoIP) to reduce the modem speed to 9600 bps and turn off Error Correction Mode (ECM). Unless interference is a recurring problem on your telephone line, you may prefer to use it only when needed. To improve compatibility with most VoIP services, we recommend changing the compatibility setting to Basic (for VoIP) .

5. Press **Stop/Exit**.



Related Information

- [Telephone and Fax Problems](#)

Network Problems

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

- [Error Messages](#)
- [Use the Network Connection Repair Tool \(Windows\)](#)
- [Check Your Machine's Network Settings](#)
- [If You Are Having Difficulty with Your Machine's Network](#)

Error Messages

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

The most common error messages are shown in the table.

Error Messages	Cause	Action
Maximum limit of connected devices has been reached.	Four mobile devices are already connected to the Wi-Fi Direct network when the Brother machine is the Group Owner.	After the current connection between your Brother machine and another mobile device has shut down, try to configure the Wi-Fi Direct settings again. You can confirm the connection status by printing the Network Configuration Report.
Connection Error	Other devices are trying to connect to the Wi-Fi Direct network at the same time.	Make sure there are no other devices trying to connect to the Wi-Fi Direct network, and then try to configure the Wi-Fi Direct settings again.
Connection Fail	The Brother machine and your mobile device cannot communicate during the Wi-Fi Direct network configuration.	<ul style="list-style-type: none"> • Move the mobile device closer to your Brother machine. • Move your Brother machine and the mobile device to an obstruction-free area. • If you are using the PIN Method of WPS, make sure you have entered the correct PIN.
No Device	When configuring the Wi-Fi Direct network, the Brother machine cannot find your mobile device.	<ul style="list-style-type: none"> • Make sure your machine and mobile device are in the Wi-Fi Direct mode. • Move the mobile device closer to your Brother machine. • Move your Brother machine and the mobile device to an obstruction-free area. • If you are manually configuring the Wi-Fi Direct network, make sure you have entered the correct password. • If your mobile device has a configuration page for obtaining an IP address, make sure your mobile device's IP address has been configured via DHCP.
Wrong Date&Time, contact your administrator.	The Brother machine does not obtain the time from the SNTP time server or you have not configured the Date&Time for the machine.	<ul style="list-style-type: none"> • Make sure the settings to access the SNTP time server are configured correctly in Web Based Management. • Confirm the Date&Time settings of your machine are correct in Web Based Management.



Related Information

- [Network Problems](#)

Related Topics:


- [Print the Network Configuration Report](#)

Use the Network Connection Repair Tool (Windows)

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Use the Network Connection Repair Tool to fix the Brother machine's network settings. It will assign the correct IP address and Subnet Mask.

Make sure your machine is turned on and is connected to the same network as your computer.

1. Launch  (**Brother Utilities**), and then click the drop-down list and select your model name (if not already selected).
2. Click **Tools** in the left navigation bar, and then click **Network Connection Repair Tool**.
3. Follow the on-screen instructions.
4. Check the diagnosis by printing the Network Configuration Report or the Printer Settings page.



The Network Connection Repair Tool will start automatically if you select the **Enable Connection Repair Tool** option in the Status Monitor. Right-click the Status Monitor screen, and then click **Other Settings > Enable Connection Repair Tool**. This is not recommended when your network administrator has set the IP address to Static, since it will automatically change the IP address.

If the correct IP address and the Subnet Mask are still not assigned even after using the Network Connection Repair Tool, ask your network administrator for this information.



Related Information

- [Network Problems](#)

Related Topics:

- [Print the Network Configuration Report](#)
- [My Machine Cannot Print, Scan, or Use the PC-FAX Receive Function over the Network](#)
- [I Want to Check that My Network Devices are Working Correctly](#)

Check Your Machine's Network Settings

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

- [Print the Network Configuration Report](#)

If You Are Having Difficulty with Your Machine's Network

If you think there is a problem with your machine's network environment, check the following topics. You can correct most problems yourself.

If you need additional help, visit support.brother.com/faqs.

- [I Cannot Complete the Wireless Network Setup Configuration](#)
- [My Machine Cannot Print, Scan, or Use the PC-FAX Receive Function over the Network](#)
- [I Want to Check that My Network Devices are Working Correctly](#)

I Cannot Complete the Wireless Network Setup Configuration

Related Models: DCP-B7620DW/MFC-B7810DW

Turn your wireless router off and back on. Then, try to configure the wireless settings again. If you are unable to resolve the problem, follow the instructions below:

Investigate the problem using the WLAN Report.

Cause	Action	Interface
Your security settings (SSID/ Network Key) are not correct.	<p>Confirm the security settings using Wireless Setup Helper (Windows). For more information and to download the utility, go to your model's Downloads page at support.brother.com/downloads.</p> <p>Select and confirm that you are using the correct security settings.</p> <ul style="list-style-type: none"> - See the instructions supplied with your wireless LAN access point/router for information on how to find the security settings. - The manufacturer's name or model number of the wireless LAN access point/router may be used as the default security settings. - Consult with the access point/router manufacturer, your Internet provider, or network administrator. 	Wireless
Your Brother machine's MAC address is not allowed.	<p>Confirm that the Brother machine's MAC Address is allowed in the filter.</p> <p>You can find the MAC Address on your Brother machine's control panel.</p>	Wireless
Your wireless LAN access point/router is in Stealth mode (not broadcasting the SSID).	<ul style="list-style-type: none"> • Enter the correct SSID or Network Key manually. • Check the SSID or the Network Key in the instructions supplied with your wireless LAN access point/router and reconfigure the wireless network setup. 	Wireless
Your machine is trying to connect to a 5 GHz Wi-Fi network. The current channel set on your wireless LAN access point/router is not supported.	<p>Change the channel on your wireless LAN access point/router to a channel supported by your machine.</p> <ol style="list-style-type: none"> 1. Confirm the channels supported by your machine. Go to support.brother.com/g/d/a5m6/, select your model for more information. 2. Check your wireless LAN access point/router's channel setting. Make sure it is set to one of the channels supported by your machine, and not set to "Auto" or "Automatic". For more information about changing the channel setting, see the instructions supplied with your wireless LAN access point/router. 3. Try to connect your machine to your Wi-Fi network again. 	Wireless
Your security settings (SSID/ password) are not correct.	<p>Confirm the SSID and password.</p> <p>When you are configuring the network manually, the SSID and password are displayed on your Brother machine. If your mobile device supports the manual configuration, the SSID and password will be displayed on your mobile device's screen.</p>	Wi-Fi Direct
You are using Android™ 4.0.	<p>If your mobile device disconnects (approximately six minutes after using Wi-Fi Direct), try the one-push configuration using WPS (recommended) and set the Brother machine as a Group Owner.</p>	Wi-Fi Direct
Your Brother machine is placed too far from your mobile device.	<p>Move your Brother machine within about 3.3 feet (1 metre) of the mobile device when you configure the Wi-Fi Direct network settings.</p>	Wi-Fi Direct
There are some obstructions (walls or furniture, for example) between your machine and the mobile device.	<p>Move your Brother machine to an obstruction-free area.</p>	Wi-Fi Direct

Cause	Action	Interface
There is a wireless computer, Bluetooth®-supported device, microwave oven, or digital cordless phone near the Brother machine or your mobile device.	Move other devices away from the Brother machine or your mobile device.	Wi-Fi Direct
You have checked and tried all of the above, but your Brother machine still cannot complete the Wi-Fi Direct configuration.	<ul style="list-style-type: none"> • Turn your Brother machine off and back on. Then, try to configure the Wi-Fi Direct settings again. • If you are using your Brother machine as a client, confirm how many devices are allowed on the current Wi-Fi Direct network, and then check how many devices are connected. 	Wi-Fi Direct

For Windows

If your wireless connection has been interrupted, and you have checked and tried all of the above, we recommend using the Network Connection Repair Tool.



Related Information

- [If You Are Having Difficulty with Your Machine's Network](#)



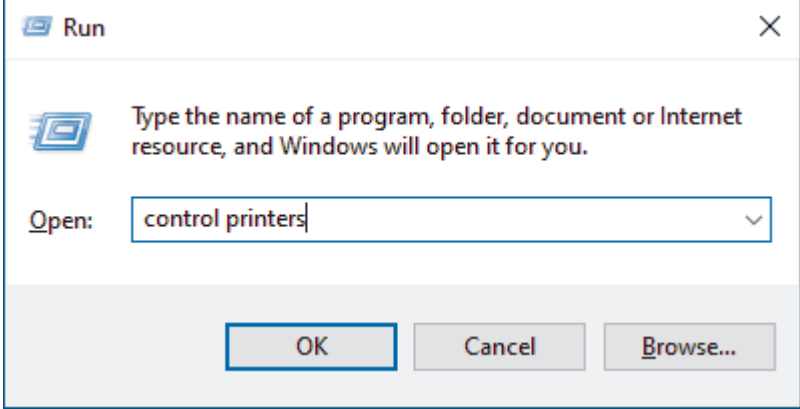

Related Topics:

- [Configure Your Machine for a Wireless Network When the SSID Is Not Broadcast](#)
- [Use Wi-Fi Direct®](#)

My Machine Cannot Print, Scan, or Use the PC-FAX Receive Function over the Network

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Cause	Action
Your machine disconnects from the wireless network.	DCP-B7620DW/MFC-B7810DW <ol style="list-style-type: none"> 1. Press Wi-Fi. 2. Press ▲ or ▼ to select the Recover WLAN option, and then press OK. 3. When your wireless device connects successfully, the machine displays Connected.
Your security software blocks your machine's access to the network. (The network scanning feature does not work.)	<ul style="list-style-type: none"> • Windows Configure the third-party Security/Firewall Software to allow network scanning. To add port 54925 for network scanning, type the information below: <ul style="list-style-type: none"> - In Name: Type any description, for example Brother NetScan. - In Port number: Type 54925. - In Protocol: UDP is selected. See the instruction manual that came with your third-party Security/Firewall Software or contact the software manufacturer. • Mac (Brother iPrint&Scan) In the Finder menu bar, click Go > Applications, and then double-click the Brother iPrint&Scan icon. The Brother iPrint&Scan window appears. Click the Select your Machine button, and then follow the on-screen instructions to reselect your network machine.
Your security software blocks your machine's access to the network. (The network PC-Fax Receive feature does not work.) (Windows)	Set the third-party Security/Firewall Software to allow PC-FAX Rx. To add port 54926 for Network PC-FAX Rx, type the information below: <ul style="list-style-type: none"> • In Name: Type any description, for example Brother PC-FAX Rx. • In Port number: Type 54926. • In Protocol: UDP is selected. See the instruction manual that came with your third-party Security/Firewall Software or contact the software manufacturer.
Your security software blocks your machine's access to the network.	Some security software might block access without showing a security alert dialog box even after successful installation. To allow access, see the instructions for your security software or ask the software manufacturer.
Your Brother machine was not assigned an available IP address.	<ul style="list-style-type: none"> • Confirm the IP address and the Subnet Mask. Verify that both the IP addresses and Subnet Masks of your computer and the Brother machine are correct and located on the same network. For more information about how to verify the IP address and the Subnet Mask, ask your network administrator. • Windows Confirm the IP address and the Subnet Mask using the Network Connection Repair Tool.

Cause	Action
<p>A failed print job is still in your computer's print queue.</p>	<ul style="list-style-type: none"> • If a failed print job is still in your computer's print queue, delete it. • Otherwise, select the printer icon in the following folder and cancel all documents: (Windows) <ol style="list-style-type: none"> 1. Hold down the  key and press the  key on the computer's keyboard to launch Run. 2. Type "control printers" in the Open: field and click OK.  <p>The Devices and Printers window appears.</p> <p> If the Devices and Printers window does not appear, click View more devices > More devices and printer settings.</p> <p>Mac: Click System Settings > Printers & Scanners or System Preferences > Printers & Scanners.</p>
<p>Your machine is not connected to the wireless network.</p>	<p>Print the WLAN Report to check the error code on the printed report. See <i>Related Information: Print the WLAN Report</i>.</p>

If you have checked and tried all of the above, but you are still having problems, uninstall the drivers (Windows) and the software and reinstall the latest ones.



Related Information

- [If You Are Having Difficulty with Your Machine's Network](#)

Related Topics:

- [Print the WLAN Report](#)
- [Wireless LAN Report Error Codes](#)
- [Use the Network Connection Repair Tool \(Windows\)](#)
- [I Want to Check that My Network Devices are Working Correctly](#)

I Want to Check that My Network Devices are Working Correctly

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Check	Action
Check that your Brother machine, access point/router, or network hub is turned on.	<p>Check the following:</p> <ul style="list-style-type: none"> • The power cord is connected correctly and the Brother machine is turned on. • The access point/router or hub is turned on and its link LED is blinking. • All protective packaging has been removed from the machine. • The toner cartridge and drum unit assembly is installed correctly. • The machine's cover is fully closed. • Paper is loaded correctly in the paper tray. • (For wired networks) A network cable is securely connected to the Brother machine and to the router or hub.
Check the Link Status on the Network Configuration Report or the Printer Settings page.	Print the Network Configuration Report and check that Ethernet Link Status or Wireless Link Status is Link OK .
Check that you can "ping" the Brother machine from your computer.	<p>Ping the Brother machine from your computer using the IP address or the node name in the Windows command prompt or Mac Terminal application:</p> <p>ping <ipaddress> or <nodename>.</p> <ul style="list-style-type: none"> • Successful: Your Brother machine is working correctly and connected to the same network as your computer. • Unsuccessful: Your Brother machine is not connected to the same network as your computer. <p>Windows: Ask your administrator about the IP address and the subnet mask, and then use the Network Connection Repair Tool.</p> <p>Mac: Confirm that the IP address and the Subnet Mask are set correctly.</p>
Check that your Brother machine is connected to the wireless network.	Print the WLAN Report to check the error code on the printed report. See <i>Related Information: Print the WLAN Report</i> .

If you have checked and tried all of the above but you are still having problems, see the instructions supplied with your wireless access point/router to find the SSID (Network Name) and the Network Key (Password) information and set them correctly.

✓ Related Information

- [If You Are Having Difficulty with Your Machine's Network](#)

Related Topics:

- [Print the Network Configuration Report](#)
- [Print the WLAN Report](#)
- [Wireless LAN Report Error Codes](#)
- [Use the Network Connection Repair Tool \(Windows\)](#)
- [My Machine Cannot Print, Scan, or Use the PC-FAX Receive Function over the Network](#)

AirPrint Problems

Related Models: DCP-B7620DW/MFC-B7800DN/MFC-B7810DW

Difficulties	Suggestions
My machine is not displayed in the printer list.	Make sure your machine is turned on.
	Make sure your machine and your mobile device or Mac are connected to the same network.
	Move your mobile device closer to the wireless access point/router, or to your machine.
I cannot print.	Make sure your machine is turned on.
	Make sure your machine and your mobile device or Mac are connected to the same network.
I am trying to print a multi-page document from an iOS device, but ONLY the first page is printing.	Make sure you are running the latest OS version.






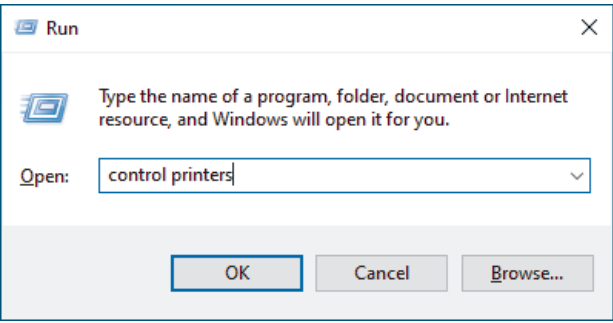


Related Information

- [Troubleshooting](#)

Related Topics:

- [AirPrint Overview](#)

Other Problems

Difficulties	Suggestions
<p>The machine will not turn on.</p>	<p>Adverse conditions on the power connection (such as lightning or a power surge) may have triggered the machine's internal safety mechanisms. Unplug the power cord. Wait for ten minutes, then plug in the power cord and press  to turn the machine on.</p> <p>If the problem is not solved and you are using a power breaker, disconnect it to make sure it is not the problem. Plug the machine's power cord directly into a different known working wall electrical socket. If there is still no power, try a different power cable.</p>
<p>The machine cannot print EPS data that includes binary with the BR-Script3 printer driver.</p>	<p>(Windows)</p> <p>To print EPS data, do the following:</p> <ol style="list-style-type: none"> 1. Hold down the  key and press the  key on the computer's keyboard to launch Run. 2. Type "control printers" in the Open: field and click OK.  <p>The Devices and Printers window appears.</p> <p> If the Devices and Printers window does not appear, click View more devices > More devices and printer settings.</p> <ol style="list-style-type: none"> 3. Right-click your model's icon with BR-Script3 in the name, select Printer properties. <p> If your model with BR-Script3 in the name does not appear, right-click your model's icon, select Printer properties, and then select your model with BR-Script3 in the name.</p> <ol style="list-style-type: none"> 4. From the Device Settings tab, choose TBCP (Tagged Binary Communication Protocol) in Output Protocol.
<p>The Brother software cannot be installed.</p>	<p>(Windows)</p> <p>If the Security Software warning appears on the computer screen during the installation, change the Security Software settings to permit the Brother product setup program or other program to run.</p> <p>(Mac)</p> <p>If you are using a firewall function of anti-spyware or antivirus security software, temporarily disable it and then install the Brother software.</p>

Copying difficulties

Difficulties	Suggestions
Cannot make a copy.	Make sure you pressed Copy and the machine is in Copy mode.
Vertical black line appears in copies.	Black vertical lines on copies are typically caused by dirt or correction fluid on the glass strip, or the corona wire is dirty. Clean the glass strip and scanner glass and the white bar and white plastic above them.
Copies are blank.	Make sure you are loading the document correctly.

Scanning difficulties

Difficulties	Suggestions
TWAIN or WIA errors appear when starting to scan. (Windows)	Make sure the Brother TWAIN or WIA driver is selected as the primary source in your scanning application. For example, in Nuance™ PaperPort™ 14SE, click Desktop > Scan Settings > Select to select the Brother TWAIN/WIA driver.
OCR does not work.	Try increasing the scanning resolution.

Software difficulties

Difficulties	Suggestions
Cannot install software or print.	(Windows) Run the install program again. This program will repair and reinstall the software.



Related Information

- [Troubleshooting](#)

Check the Machine Information

Follow these instructions to check your machine's serial number and firmware version.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Machine Info.] option, and then press **OK**.
3. Press **▲** or **▼** to select one of the following options:

Option	Description
Serial No.	Check your machine's serial number.
Version	Check your machine's firmware version.
Page Counter	Check the total number of pages the machine has printed.
Parts Life	Check the supplies' life that remains available.

4. Press **OK**.
5. Press **Stop/Exit**.



Related Information

- [Troubleshooting](#)

Update Your Machine's Firmware

To keep your machine up to date, check support.brother.com/downloads periodically for the latest firmware. Without the most current firmware, some of your machine's functions may become unavailable.



Related Information

- [Troubleshooting](#)

Related Topics:

- [Check Your Machine's Password](#)
-

Reset Your Machine

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Initial Setup] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Reset] option, and then press **OK**.
4. Press **▲** or **▼** to choose the type of reset you want to perform, and then press **OK**.



Subdivided reset functions are not available for some models.

5. Press the option in the table to reset the machine or to exit the process.

Option	Description
▲	Reset the machine.
▼	The machine will exit and cancel the reset menu.

The LCD displays [Reboot OK?].

6. Press the option in the table to reboot the machine or to exit the process.

Option	Description
▲	Reboot the machine. The machine will begin the reset.
▼	The machine will exit without rebooting.



If you exit without rebooting, your machine will not reset and your settings will remain unchanged.



Related Information

- [Troubleshooting](#)
 - [Reset Functions Overview](#)

Related Topics:

- [Check Your Machine's Password](#)
- [Reset the Network Settings to the Factory Settings](#)

Reset Functions Overview

The following reset functions are available:



Unplug the interface cable before you choose Network Settings Reset function, All Settings Reset function or Factory Reset function.



Subdivided reset functions are not available for some models.

1. Machine Reset

This function resets the following settings:

- Programmed fax jobs in the memory (For MFC Models)
(Delayed Fax)
- Coverpage Message (For MFC Models)
- Remote Fax Options (For MFC Models)
(Remote Access Code, Fax Storage, Fax Forwarding, and PC-Fax Receive (Windows only))
- Language Setting

2. Network Settings Reset (For Network Models)

Reset the print server to its default factory settings (including all IP Address information except the administrator password).

3. Address Book and Fax Settings Reset (For MFC Models)

This function resets the following settings:

- Address Book
(Shortcut / Speed Dial / Setup Groups)
- Programmed fax jobs in the memory
- Station ID
(name and number)
- Coverpage Message
- Remote Fax Options
(Remote Access Code, Fax Storage, Fax Forwarding, and PC-Fax Receive (Windows only))
- Report
(Transmission Verification Report/ Tel Index List/Fax Journal)
- Setting Lock password

4. All Settings Reset

You can reset all the machine's settings back to the settings that were set at the factory.

All Settings Reset takes less time than Factory Reset.

5. Factory Reset

Use the Settings Reset function to reset all of the machine's settings to the settings originally set at the factory.

Factory Reset takes more time than All Settings Reset.

We strongly recommend you perform this operation when you dispose of the machine.



Related Information

- [Reset Your Machine](#)

Routine Maintenance

- [Replace Supplies](#)
- [Clean the Machine](#)
- [Check the Remaining Part Life](#)
- [Pack and Ship Your Machine](#)

Replace Supplies

You must replace supplies when the machine indicates that the life of the supply is over.

The toner cartridge and drum unit are two separate supplies. Make sure both are installed as an assembly. The product code of supplies may vary depending on the country.

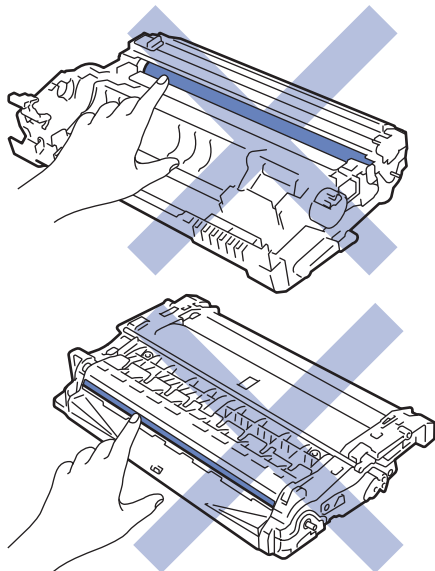
NOTE

- Be sure to seal the used supplies tightly in a bag so that toner powder does not spill out of the cartridge.
- Visit www.brother.com/original for instructions on how to return your used supplies to the Brother collection and recycling program. If your local Brother office does not have the collection program yet, or you choose not to return your used supply, discard the used supply according to local regulations, keeping it separate from domestic waste. If you have questions, contact your local waste disposal office.
- We recommend placing both the new and the used supplies on a piece of paper to prevent accidentally spilling or scattering the contents.
- Using paper that is not a direct equivalent for a recommended print media may reduce the life of supplies and machine parts.
- The projected life for each of the toner cartridges is based on ISO/IEC 19752. Frequency of replacement will vary depending on the print volume, percentage of coverage, types of media used, and powering on/off the machine.
- Frequency of replacing supplies except toner cartridges will vary depending on the print volume, types of media used, and powering on/off the machine.
- Handle the toner cartridge carefully. If toner scatters on your hands or clothes, immediately wipe or wash it off with cold water.

IMPORTANT

To avoid print quality problems, DO NOT touch the shaded parts shown in the illustrations.

Drum Unit



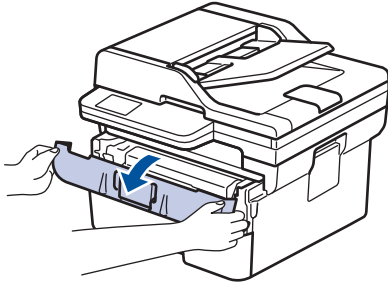
Related Information

- [Routine Maintenance](#)
 - [Replace the Toner Cartridge](#)
 - [Replace the Drum Unit](#)

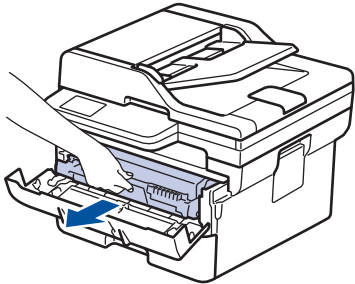
-
- Reset the Drum Counter
-

Replace the Toner Cartridge

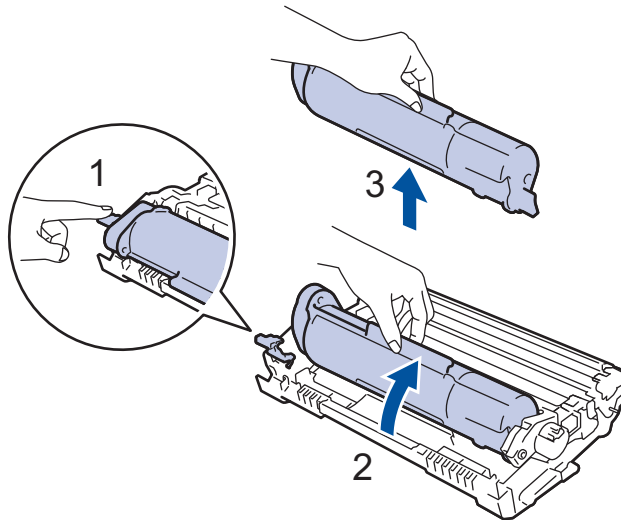
1. Make sure the machine is turned on.
2. Open the front cover.



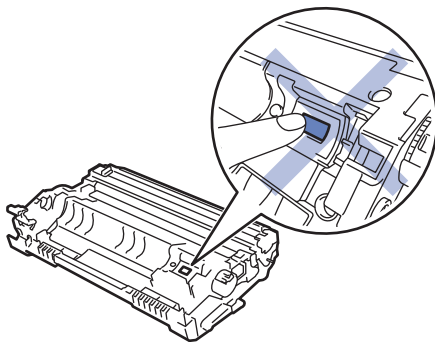
3. Remove the toner cartridge and drum unit assembly from the machine.



4. Push down the green lock lever, and then take the toner cartridge out of the drum unit as shown in the illustration.

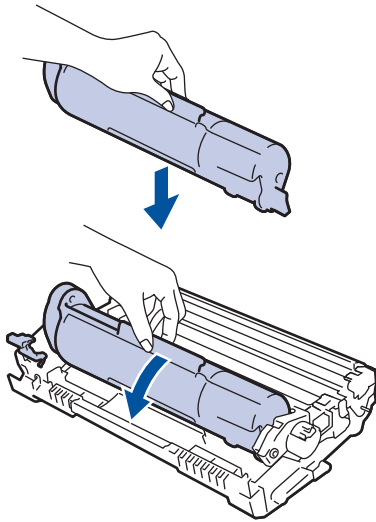



To avoid staining toner on your hands or clothes, DO NOT touch the shaded parts shown in the illustrations.



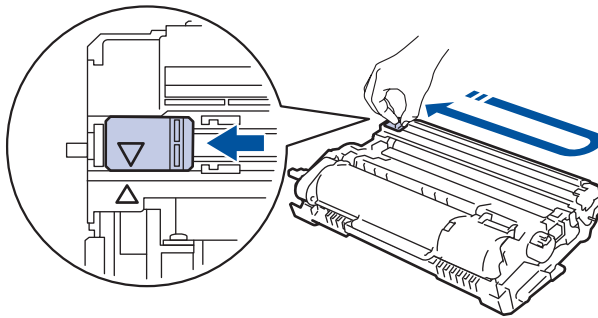
5. Unpack the new toner cartridge.


6. Push the new toner cartridge firmly into the drum unit until you hear it lock into place.



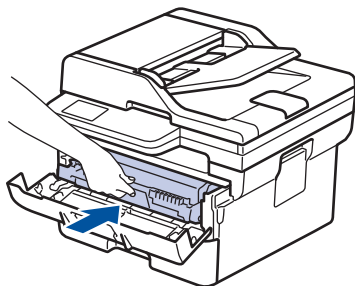
 Make sure you put the toner cartridge in correctly or it may separate from the drum unit.

7. Clean the corona wire inside the drum unit by gently sliding the green tab from left to right and right to left several times.




 Be sure to return the tab to the Home position (▲). The arrow on the tab must be aligned with the arrow on the drum unit. If it is not, printed pages may have a vertical stripe.

8. Reinsert the toner cartridge and drum unit assembly back into the machine.



9. Close the front cover of the machine.

-
-  After replacing a toner cartridge, DO NOT turn the machine off or open the front cover until the machine's display returns to Ready Mode.
- The toner cartridge that comes with your Brother machine is an Inbox toner cartridge.
 - It is a good idea to keep a new toner cartridge ready for use when you see the Toner Low warning.
 - DO NOT unpack the new toner cartridge until you are ready to install it.
 - If a toner cartridge is left unpacked for a long time, the toner life will be shortened.
 - We recommend using genuine Brother supplies to ensure stable print quality and performance. Although not all non-genuine supplies may cause quality issues, it is possible that some may adversely affect print quality or cause machine malfunction. Brother may charge for repairing your machine if it is proven that non-genuine supplies caused the damage, even if the machine is still covered by the warranty.
-



Related Information

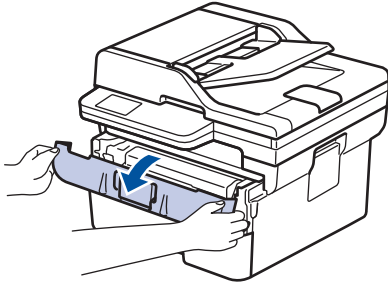
- [Replace Supplies](#)

Related Topics:

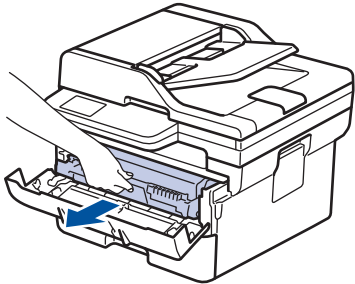
- [Error and Maintenance Messages](#)
 - [Improve the Print Quality](#)
-

Replace the Drum Unit

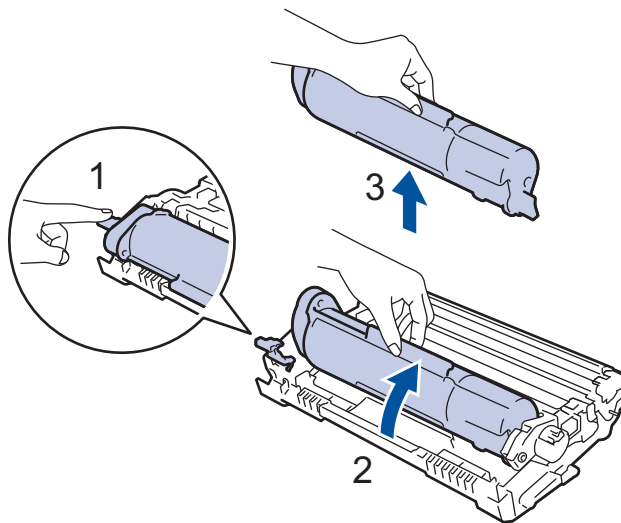
1. Make sure the machine is turned on.
2. Open the front cover.



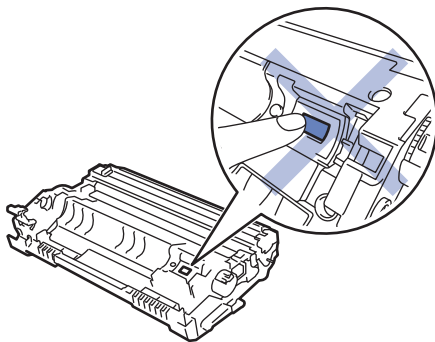
3. Remove the toner cartridge and drum unit assembly from the machine.



4. Push down the green lock lever, and then take the toner cartridge out of the drum unit as shown in the illustration.

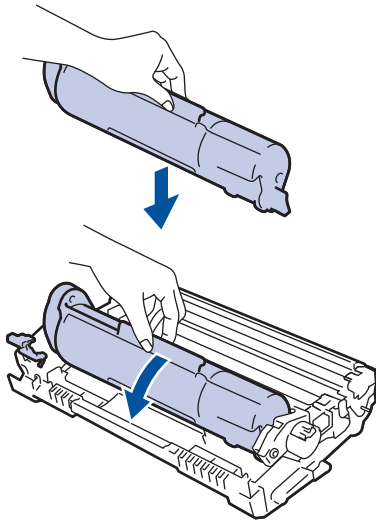


To avoid staining toner on your hands or clothes, DO NOT touch the shaded parts shown in the illustrations.



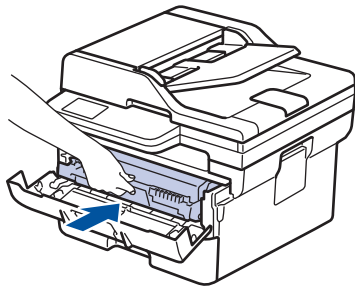
5. Unpack the new drum unit.

6. Push the toner cartridge firmly into the new drum unit until you hear it lock into place.



Make sure you put the toner cartridge in correctly or it may separate from the drum unit.

7. Reinsert the toner cartridge and drum unit assembly back into the machine.



8. Close the front cover of the machine.

NOTE

- Drum wear and tear occurs due to use and rotation of the drum and interaction with paper, toner, and other materials in the paper path. In designing this product, Brother decided to use the number of rotations of the drum as a reasonable determinant of the drum life. When a drum reaches the factory-established rotation limit corresponding to the rated page yield, the product's LCD will advise you to replace the drum. The product will continue to function; however, print quality may not be optimal.
- If an unpacked drum unit is placed in direct sunlight (or room light for long periods of time), the unit may be damaged.
- There are many factors that determine the actual drum life, such as the temperature, humidity, type of paper, type of toner used and so on. Under ideal conditions, the average drum life is estimated at approximately 12,000 pages based on one page per job (A4/Letter single-sided pages). The number of pages may be affected due to a variety of factors including but not limited to media type and media size.

Because we have no control over the many factors that determine the actual drum life, we cannot guarantee a minimum number of pages that will be printed by your drum.

- The machine should be used only in a clean, dust-free environment with adequate ventilation.
We recommend using genuine Brother supplies to ensure stable print quality and performance. Although not all non-genuine supplies may cause quality issues, it is possible that some may adversely affect print quality or cause machine malfunction. Brother may charge for repairing your machine if it is proven that non-genuine supplies caused the damage, even if the machine is still covered by the warranty.



Related Information

- [Replace Supplies](#)

Related Topics:

- [Error and Maintenance Messages](#)

-
- Improve the Print Quality
 - Reset the Drum Counter
-

Reset the Drum Counter

When you replace the drum unit with a new one, you must reset the drum counter by completing the following steps:

IMPORTANT

DO NOT reset the drum counter unless you are replacing the drum unit.

1. Make sure the machine is turned on.
2. Make sure the machine's cover is closed.
3. Press **OK** and **▲** at the same time.
4. Press **OK** to select [Drum].
5. Press **▲** to reset the drum counter.



Related Information

- [Replace Supplies](#)

Related Topics:

- [Replace the Drum Unit](#)

Clean the Machine

Clean the outside and inside of the machine regularly with a dry, lint-free cloth.

When you replace the toner cartridge or the drum unit, make sure you clean the inside of the machine. If printed pages are stained with toner, clean the inside of the machine with a dry, lint-free cloth.

! WARNING

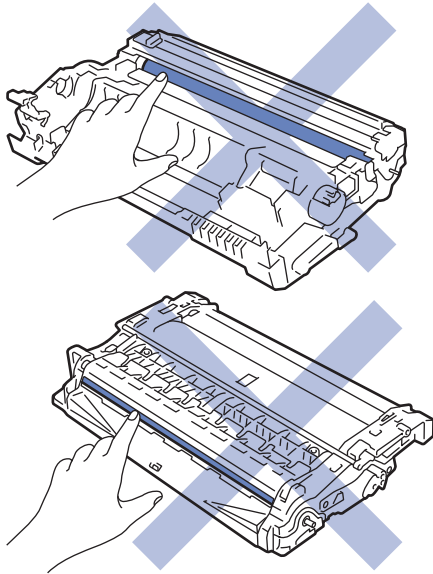
DO NOT use flammable substances, any type of spray, or an organic solvent/liquid containing alcohol or ammonia to clean the inside or outside of the product. Doing so could cause a fire. Instead, use only a dry, lint-free cloth.



IMPORTANT

- DO NOT use isopropyl alcohol to remove dirt from the control panel. It may crack the panel.
- To avoid print quality problems, DO NOT touch the shaded parts shown in the illustrations.

Drum unit




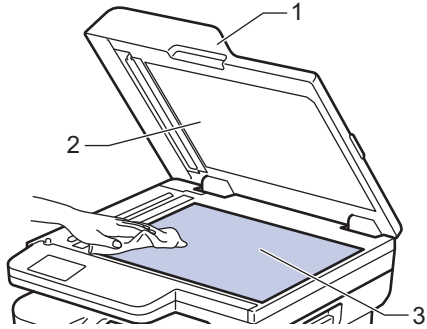
✓ Related Information

- [Routine Maintenance](#)
 - [Clean the Scanner](#)
 - [Clean the Corona Wire](#)
 - [Clean the Drum Unit](#)
 - [Clean the Paper Pick-up Rollers](#)

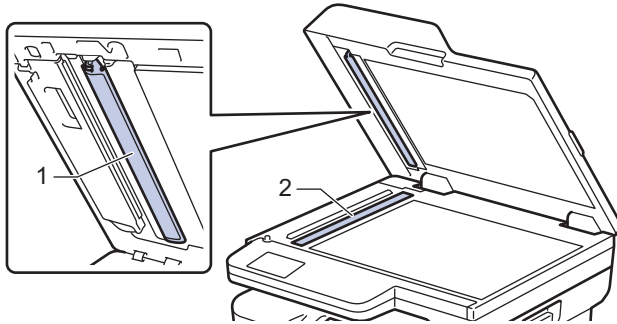
Clean the Scanner


Before starting the cleaning procedure, see *Related Information: Clean the Machine*.

1. Press and hold  to turn the machine off.
2. Lift the document cover (1). Clean the white plastic surface (2) and scanner glass (3) underneath it with a soft lint-free cloth moistened with water.



3. In the ADF unit, clean the white bar (1) and the scanner glass strip (2) underneath it with a soft lint-free cloth moistened with water.



4. Close the document cover.
5. Press  to turn the machine on.

Related Information

- [Clean the Machine](#)

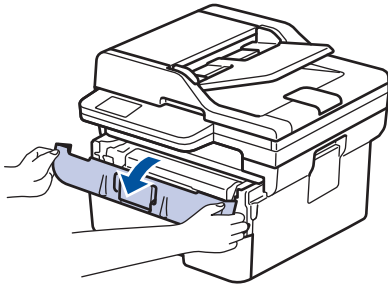
Related Topics:

- [Improve the Print Quality](#)

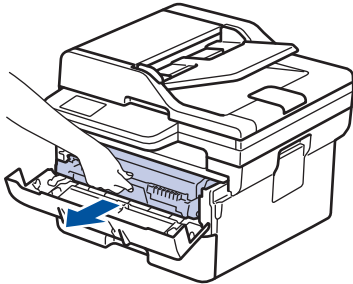
Clean the Corona Wire

If you have print quality problems or the control panel displays [Drum !] status, clean the corona wire.

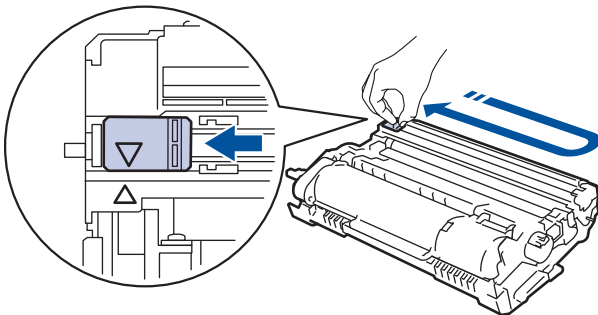
1. Open the front cover.



2. Remove the toner cartridge and drum unit assembly from the machine.

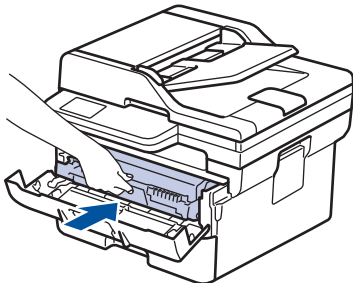


3. Clean the corona wire inside the drum unit by gently sliding the green tab from left to right and right to left several times.



Be sure to return the tab to the Home position (▲). The arrow on the tab must be aligned with the arrow on the drum unit. If it is not, printed pages may have a vertical stripe.

4. Reinsert the toner cartridge and drum unit assembly back into the machine.



5. Close the front cover of the machine.

✓ Related Information


- [Clean the Machine](#)

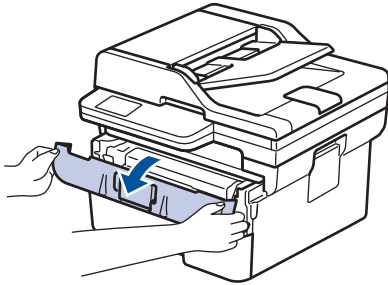
Related Topics:

- [Error and Maintenance Messages](#)

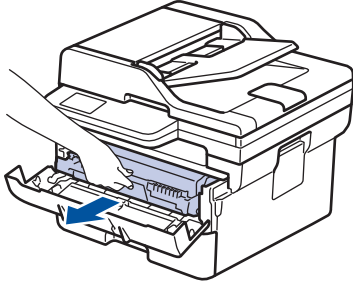
Clean the Drum Unit

If your printout has dots or other repeating marks at 94 mm intervals, the drum may have foreign material, such as glue from a label, stuck on the drum surface.

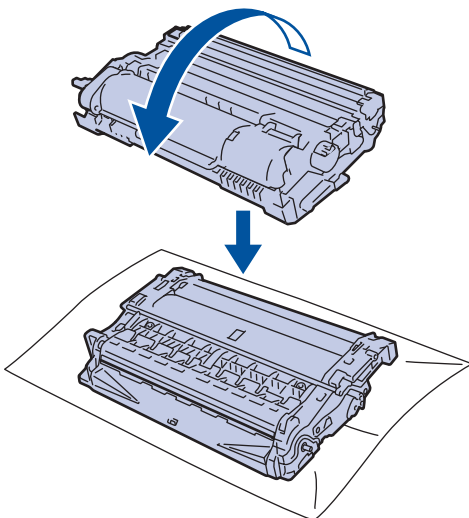
1. Make sure the machine is in Ready mode.
2. Press **Menu**.
3. Press ▲ or ▼ to display the [Print Reports] option, and then press **OK**.
4. Press ▲ or ▼ to select the [Drum Dot Print] option, and then press **OK**.
5. Press **Start**.
The machine prints the Drum Dot Check Sheet.
6. Press **Stop/Exit**.
7. Press and hold  to turn the machine off.
8. Open the front cover.



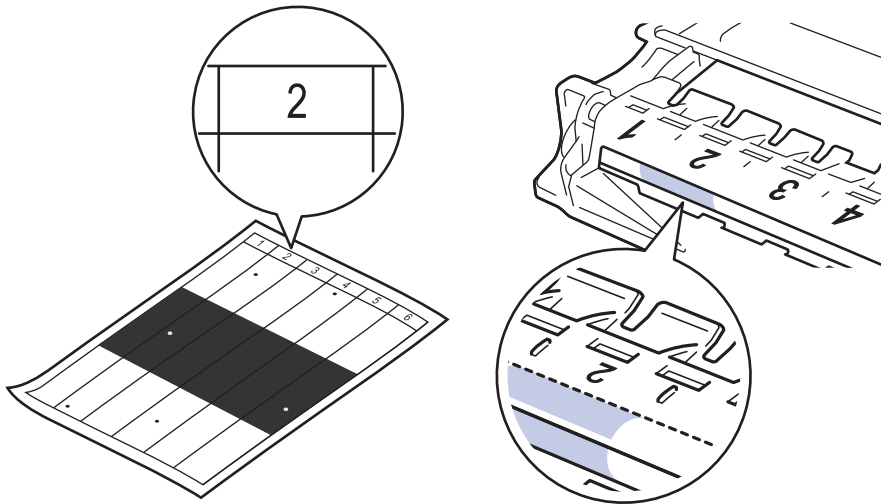
9. Remove the toner cartridge and drum unit assembly from the machine.



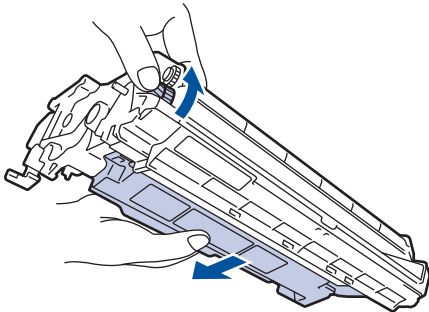
10. Turn the drum unit as shown in the illustration. Make sure that the drum unit gear is on the left side.



11. Use the numbered markers next to the drum roller to find the mark on the drum. For example, a dot in column 2 on the check sheet means that there is a mark in drum region “2”.



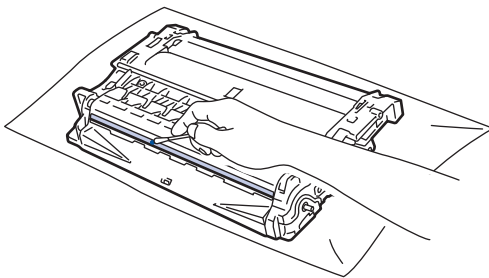
12. Rotate the wheel at the end of the drum unit while pushing the shaded part, as shown in the illustration, to find the mark or foreign material.



IMPORTANT

To avoid print quality problems, **DO NOT** touch the surface of the drum unit, only the wheel on the end.

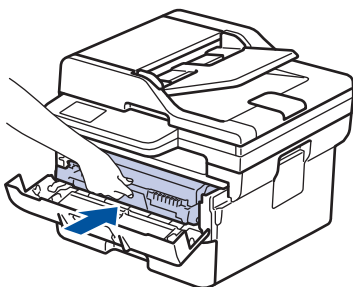
13. Wipe the drum unit surface gently with a dry cotton swab until the mark or foreign material on the surface comes off.




NOTE

DO NOT clean the surface of the photosensitive drum with a sharp object or any liquids.

14. Reinsert the toner cartridge and drum unit assembly back into the machine.



15. Close the front cover of the machine.

16. Press  to turn the machine on.



Related Information

- [Clean the Machine](#)

Related Topics:


- [Improve the Print Quality](#)
-

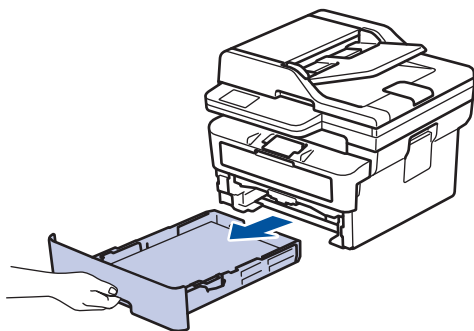
Clean the Paper Pick-up Rollers

Cleaning the paper pick-up rollers periodically may prevent paper jams by ensuring that paper feeds correctly.

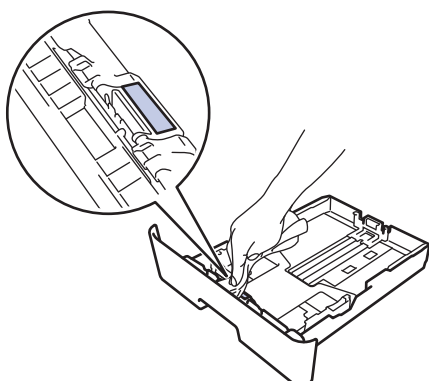
Before starting the cleaning procedure, see *Related Information: Clean the Machine*.

If you have paper feed problems, clean the pick-up rollers as follows:

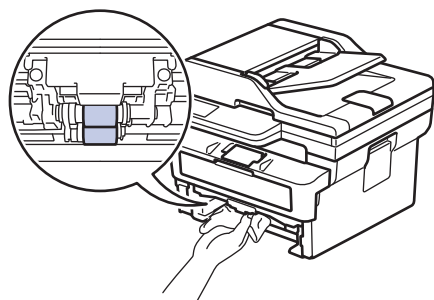
1. Press and hold  to turn the machine off.
2. Pull the paper tray completely out of the machine.




3. If paper is loaded or something is stuck inside in the paper tray, remove it.
4. Tightly wring out a lint-free cloth soaked in lukewarm water, and then wipe the separator pad on the paper tray to remove dust.



5. Wipe the two pick-up rollers inside the machine to remove dust.



6. Reload the paper and put the paper tray firmly back in the machine.
7. Press  to turn the machine on.

✓ Related Information

- [Clean the Machine](#)

Related Topics:

- [Printing Problems](#)

Check the Remaining Part Life

1. Press **Menu**.
2. Press ▲ or ▼ to display the [Machine Info.] option, and then press **OK**.
3. Press ▲ or ▼ to display the [Parts Life] option, and then press **OK**.
4. Press ▲ or ▼ to select the [Toner] or [Drum] option, and then press **OK**.
The LCD displays the approximate remaining toner or drum life.
5. Press **Stop/Exit**.



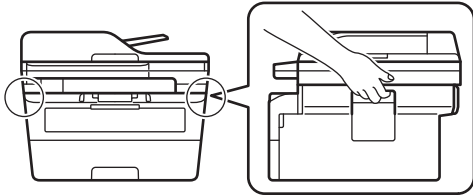
Related Information

- [Routine Maintenance](#)
-


Pack and Ship Your Machine

WARNING

When you move the machine, carry the machine as shown in the illustration.



If for any reason you must ship your machine, carefully repack the machine in the original packaging to avoid any damage during transit. The machine should be adequately insured with the carrier.

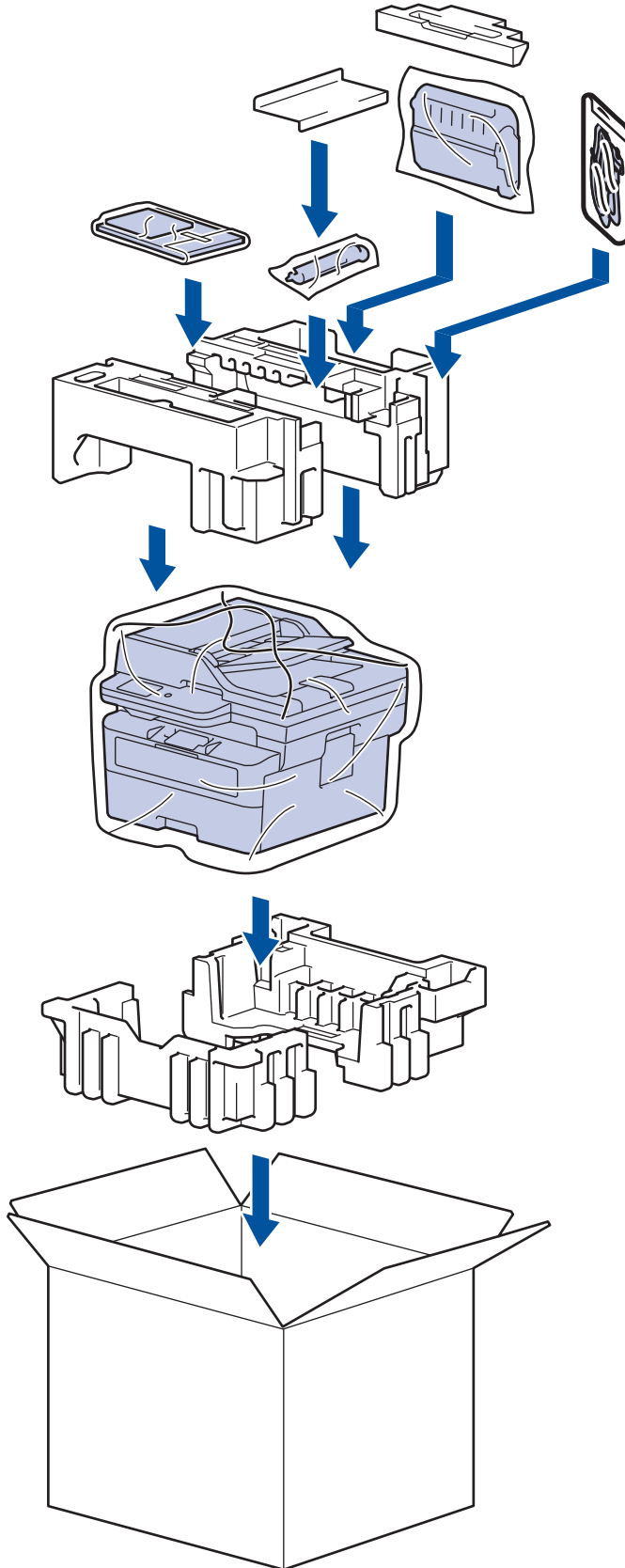
1. Press and hold  to turn the machine off. Leave the machine off for at least 10 minutes to cool down.
2. Disconnect all the cables, and then unplug the power cord from the electrical socket.



Some models are equipped with a non-detachable AC power cord. If your cord is not detachable, fold it loosely and rest it on top of the machine so it packs easily.

3. Put the machine into the bag it originally came in.

4. Pack the machine, the printed materials, and the AC power cord (if applicable) in the original carton with the original packing material as shown. (The original packing material may differ depending on your country.) The illustrations may differ from the actual packing materials. The materials vary depending on your model.



5. Close the carton and tape it shut.



Related Information

- [Routine Maintenance](#)

Machine Settings

Customise settings and features to make your machine a more efficient work tool.

- [Check Your Machine's Password](#)
- [Change Machine Settings from the Control Panel](#)
- [Change Machine Settings Using Web Based Management](#)

Check Your Machine's Password

If prompted to enter a password, check the following information:

- >> [Find the Default Password](#)
- >> [Change the Password](#)
- >> [Reset the Password](#)

Find the Default Password

The default password to manage this machine's settings is located on the back of the machine and marked "Pwd".

Change the Password

We recommend immediately changing the default password to protect your machine from unauthorised access.

Use Web Based Management to change the password.
For more information, see *Related Information*.

Reset the Password

If you forget your password, reset your machine to its factory default settings. The password will also be reset to the default password.

For more information, see *Related Information*.

Related Information

- [Machine Settings](#)

Related Topics:

- [Update Your Machine's Firmware](#)
- [Reset Your Machine](#)
- [Change the Login Password Using Web Based Management](#)

Change Machine Settings from the Control Panel

- [In the Event of Power Failure \(Memory Storage\)](#)
- [General Settings](#)
- [Print Reports](#)
- [Settings and Features Tables](#)

In the Event of Power Failure (Memory Storage)

Your menu settings are stored permanently, and in the event of a power failure will not be lost. Temporary settings (for example, Contrast, Overseas Mode) are lost.

(MFC-B7800DN/MFC-B7810DW)

During a power failure, the machine will retain the date and time for approximately two hours. The fax jobs in the machine's memory will be lost.



Related Information

- [Change Machine Settings from the Control Panel](#)
-

General Settings

- [Change the Default Mode](#)
- [Set the Mode Timer](#)
- [Adjust the Machine's Volume](#)
- [Change for Daylight Saving Time Automatically](#)
- [Set Sleep Mode Countdown](#)
- [About Deep Sleep Mode](#)
- [Set Auto Power Off Mode](#)
- [Set the Date and Time](#)
- [Set the Time Zone](#)
- [Set Your Station ID](#)
- [Set Tone or Pulse Dialling Mode](#)
- [Reduce Toner Consumption](#)
- [Prevent Dialling a Wrong Number \(Dial Restriction\)](#)
- [Reduce Printing Noise](#)
- [Change the Language on the LCD](#)

Change the Default Mode

Related Models: MFC-B7800DN/MFC-B7810DW

When the machine is idle or you press **Stop/Exit**, the machine will return to the mode you set.

- For MFC models, the machine has Fax, Scan and Copy modes. The default mode is Fax.
- For DCP models, the machine has Scan and Copy modes. The default mode is Copy.

1. Press **Menu**.
2. Press ▲ or ▼ to display the [General Setup] option, and then press **OK**.
3. Press ▲ or ▼ to display the [Default Mode] option, and then press **OK**.
4. Press ▲ or ▼ to display the [Fax], [Copy], or [Scan] option, and then press **OK**.
5. Press **Stop/Exit**.



Related Information

- [General Settings](#)

Set the Mode Timer

Related Models: MFC-B7800DN/MFC-B7810DW

The machine returns to the default mode after use of the machine in a mode other than the default mode. The Mode Timer setting defines how much time the machine takes after the last operation to return to the default mode. If you choose [Off], the machine will stay in the mode you used last.

- For MFC models, the machine has three mode buttons on the control panel: FAX, SCAN and COPY.
- For DCP models, the machine has Scan and Copy. Default is Copy mode and mode timer setting is one minute.

1. Press **Menu**.
2. Press ▲ or ▼ to display the [General Setup] option, and then press **OK**.
3. Press ▲ or ▼ to display the [Mode Timer] option, and then press **OK**.
4. Press ▲ or ▼ to display the [5 Mins], [2 Mins], [1 Min], [30 Secs], [0 Sec], or [Off] option, and then press **OK**.
5. Press **Stop/Exit**.



Related Information

- [General Settings](#)

Adjust the Machine's Volume

Related Models: MFC-B7800DN/MFC-B7810DW

1. Press **Menu**.
2. Press **▲** or **▼** to display the [General Setup] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Volume] option, and then press **OK**.
4. Press **▲** or **▼** to select one of the following options:

Option	Description
Ring	Adjust the ring volume.
Beep	Adjust the volume when you press a button, make a mistake, or after you send or receive a fax.
Speaker	Adjust the speaker volume.

5. Press **OK**.
6. Press **▲** or **▼** to display the [High], [Med], [Low], or [Off] option, and then press **OK**.
7. Press **Stop/Exit**.



Related Information

- [General Settings](#)

Change for Daylight Saving Time Automatically

You can program the machine to change automatically to Daylight Saving Time.

It will reset itself forward one hour in the spring, and back one hour in the autumn. Make sure you have set the correct date and time in the Date & Time setting.

This feature is available only in some countries.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Initial Setup] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Date & Time] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Auto Daylight] option, and then press **OK**.
5. Press **▲** or **▼** to display the [On] or [Off] option, and then press **OK**.
6. Press **Stop/Exit**.



Related Information

- [General Settings](#)

Set Sleep Mode Countdown

The Sleep Mode (or Power Save Mode) setting can reduce power consumption. When the machine is in Sleep Mode, it acts as though it is turned off. The machine will wake up and start printing when it receives a print job or a fax. Use these instructions to set a time delay (countdown) before the machine enters Sleep Mode.

- You can choose how long the machine must be idle before it goes into Sleep Mode.
- The timer will restart if any operation is carried out on the machine, such as receiving a print job.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [General Setup] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Ecology] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Sleep Time] option, and then press **OK**.
5. Enter the length of time (maximum 50 minutes) the machine is idle before entering Sleep Mode, and then press **OK**.
6. Press **Stop/Exit**.

Related Information

- [General Settings](#)

About Deep Sleep Mode

If the machine is in Sleep Mode and does not receive any jobs for a certain length of time, the machine will automatically enter Deep Sleep Mode. The length of time is based on your specific model and settings.

Deep Sleep Mode uses less power than Sleep Mode.

Applicable Models	Machine's LCD in Deep Sleep Mode	Conditions That Will Wake the Machine
DCP-B7600D/DCP-B7620DW/ MFC-B7800DN/MFC-B7810DW	The LCD displays <i>Deep Sleep</i> .	The machine receives a job. Someone presses a button on the control panel.




Related Information

- [General Settings](#)

Set Auto Power Off Mode

If the machine is in Deep Sleep Mode for certain length of time, based on your model and settings, the machine will go into Power Off Mode automatically. The machine does not go into Power Off Mode when the machine is connected to a network.

To start printing, press  on the control panel and then send a print job.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [General Setup] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Ecology] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Auto Power Off] option, and then press **OK**.
5. Press **▲** or **▼** to display the [8 hours], [4 hours], [2 hours], [1 hour], or [Off] option, and then press **OK**.
6. Press **Stop/Exit**.



Related Information

- [General Settings](#)

Set the Date and Time

Related Models: MFC-B7800DN/MFC-B7810DW

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Initial Setup] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Date & Time] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Date & Time] option, and then press **OK**.
5. Enter the last two digits of the year using the dial pad, and then press **OK**.
6. Enter the two digits for the month using the dial pad, and then press **OK**.
7. Enter the two digits for the day using the dial pad, and then press **OK**.
8. Press **▲** or **▼** to display the [12h Clock] or [24h Clock] option, and then press **OK**.
9. Do one of the following:
 - If you selected [12h Clock] as the format in the [Date & Time] setting, enter the time (in 12-hour format) using the dial pad.
Press **OK**.
Press **▲** or **▼** to display the [AM] or [PM] option, and then press **OK**.
 - If you selected [24h Clock] as the format in the [Date & Time] setting, enter the time (in 24-hour format) using the dial pad.
Press **OK**.
(For example: enter 19:45 for 7:45 PM.)
10. Press **Stop/Exit**.



Related Information

- [General Settings](#)

Set the Time Zone

Related Models: MFC-B7800DN/MFC-B7810DW

Set the time zone for your location on the machine.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Initial Setup] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Date & Time] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Time Zone] option, and then press **OK**.
5. Press **▲** or **▼** to choose the time zone. Press **OK**.
6. Press **Stop/Exit**.




Related Information

- [General Settings](#)

Set Your Station ID

Related Models: MFC-B7800DN/MFC-B7810DW

Set the machine to print your Station ID and the fax's date and time at the top of each fax you send.

1. Press  (**Fax**).
2. Press **Menu**.
3. Press **▲** or **▼** to display the [Initial Setup] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Station ID] option, and then press **OK**.
5. Enter your fax number (up to 20 digits) using the dial pad, and then press **OK**.
6. Enter your telephone number (up to 20 digits) using the dial pad, and then press **OK**.
If your telephone number and fax number are the same, enter the same number again.
7. Use the dial pad to enter your name (up to 20 characters), and then press **OK**.



To enter text on your machine, see *Related Information: How to Enter Text on Your Machine*.

8. Press **Stop/Exit**.



Related Information

- [General Settings](#)

Related Topics:

- [How to Enter Text on Your Machine](#)
- [Transfer Faxes to Another Fax Machine](#)
- [Transfer the Fax Journal Report to Another Fax Machine](#)

Set Tone or Pulse Dialling Mode

Related Models: MFC-B7800DN/MFC-B7810DW

Your machine is set for a Tone dialling service. If you have a Pulse dialling (rotary) service, you must change the dialling mode.

This feature is not available in some countries.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Initial Setup] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Tone/Pulse] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Tone] or [Pulse] option, and then press **OK**.
5. Press **Stop/Exit**.



Related Information

- [General Settings](#)

Reduce Toner Consumption

Using the Toner Save feature may reduce toner consumption. When Toner Save is set to on, the print on your documents appears lighter.

We DO NOT recommend using the Toner Save feature for printing photo or greyscale images.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [General Setup] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Ecology] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Toner Save] option, and then press **OK**.
5. Press **▲** or **▼** to display the [On] or [Off] option, and then press **OK**.
6. Press **Stop/Exit**.



Related Information

- [General Settings](#)

Related Topics:

- [Improve the Print Quality](#)

Prevent Dialling a Wrong Number (Dial Restriction)

Related Models: MFC-B7800DN/MFC-B7810DW

This feature prevents users from sending a fax or call to the wrong number by mistake. You can set the machine to restrict dialling when you use the dial pad, Address Book and Shortcuts.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Fax] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Dial Restrict.] option, and then press **OK**.
4. Press **▲** or **▼** to display your preferred option, and then press **OK**.
 - [Dial Pad]
 - [Shortcut]
 - [Speed Dial]
5. Press **▲** or **▼** to select one of the following options, and then press **OK**.

Option	Description
Enter # Twice	The machine will prompt you to re-enter the number, and then if you re-enter the same number correctly, the machine will start dialling. If you re-enter the wrong number, the LCD will display an error message.
On	The machine will restrict all fax sending and outbound calls for that dialling method.
Off	The machine does not restrict the dialling method.

- The [Enter # Twice] setting will not work if you use an external phone before entering the number. You will not be asked to re-enter the number.
- If you choose [On] or [Enter # Twice], you cannot use the Broadcasting feature.

6. Press **Stop/Exit**.

Related Information

- [General Settings](#)

Reduce Printing Noise

The Quiet Mode setting can reduce printing noise. When Quiet Mode is turned on, the print speed becomes slower. The factory setting is off.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [General Setup] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Ecology] option, and then press **OK**.
4. Press **▲** or **▼** to display the [Quiet Mode] option, and then press **OK**.
5. Press **▲** or **▼** to display the [On] or [Off] option, and then press **OK**.
6. Press **Stop/Exit**.



Related Information

- [General Settings](#)

Change the Language on the LCD

Change the LCD language if needed.

This feature is not available in some countries.

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Initial Setup] option, and then press **OK**.
3. Press **▲** or **▼** to display the [Local Language] option, and then press **OK**.
4. Press **▲** or **▼** to display your language, and then press **OK**.
5. Press **Stop/Exit**.



Related Information

- [General Settings](#)

Print Reports

- [Reports](#)
- [Print a Report](#)

Reports

The following reports are available:

XMIT Verify (For models with facsimile function)

The XMIT Verify report prints a Transmission Verification Report of your last transmission.

Address Book (For models with facsimile function)

The Address Book report prints a list of names and numbers stored in the Address Book memory.

Fax Journal (For models with facsimile function)

The Fax Journal prints a list of information about your last 200 incoming and outgoing faxes. (TX means Transmit, RX means Receive.)

User Settings

The User Settings report prints a list of your current settings.

Printer Settings

The Printer Settings report prints a list of your current printer settings.

Network Configuration (Models with network functionality)

The Network Configuration report prints a list of your current network settings.

Print File List

The Print File List prints a list of the fonts and print macro/stream setting stored in the machine.

Drum Dot Print

The Drum Dot Print prints the drum dot sheet, which helps when it is time to clean the drum unit.

WLAN Report (Models with wireless network functionality)

The WLAN Report prints the wireless LAN connectivity diagnosis.



Related Information

- [Print Reports](#)

Print a Report

1. Press **Menu**.
2. Press **▲** or **▼** to display the [Print Reports] option, and then press **OK**.
3. Press **▲** or **▼** to display the report you want to print, and then press **OK**.
4. Do one of the following:
 - If you choose [XMIT Verify], do one of the following:
 - To view the Transmission Verification Report, press **▲** or **▼** to display the [View on LCD], and then press **OK**.
 - To print the Transmission Verification Report, press **▲** or **▼** to display the [Print Report], and then press **OK**.
Press **Start**.
 - If you choose other reports, press **Start**.
5. Press **Stop/Exit**.



Related Information

- [Print Reports](#)

Settings and Features Tables

The Settings tables will help you understand the menu selections and options that are found in the machine's programs.

- [Settings Tables \(2 Line LCD MFC models\)](#)
- [Settings Tables \(2 Line LCD DCP models\)](#)

Settings Tables (2 Line LCD MFC models)

Related Models: MFC-B7800DN/MFC-B7810DW

>> [General Setup]
 >> [Fax]
 >> [Copy]
 >> [Printer]
 >> [Network] (For Models with Network Functionality)
 >> [Print Reports]
 >> [Machine Info.]
 >> [Initial Setup]

[General Setup]

[General Setup]

Level 3	Level 4	Level 5	Descriptions
Default Mode	-	-	Select the default mode.
Mode Timer	-	-	Set the idle time before the machine returns to the default mode.
Tray Setting	Paper Type	-	Set the type of paper in the paper tray.
	Paper Size	-	Set the paper size in the paper tray.
	Print Position	X Offset	Move the print start position (at the upper left corner of pages) horizontally from -500 (left) to +500 (right) dots in 300 dpi.
		Y Offset	Move the print start position (at the upper left corner of pages) vertically from -500 (up) to +500 (down) dots in 300 dpi.
	Check Paper	-	Select whether to display a message telling you to check that the size and type of the paper in the machine and the machine's Paper Size and Paper Type settings match.
Volume	Ring	-	Adjust the ring volume.
	Beep	-	Adjust the beeper volume.
	Speaker	-	Adjust the speaker volume.
Ecology	Eco Mode	-	Turn the following machine settings on at the same time: <ul style="list-style-type: none"> • 2-sided Print:Long Edge ¹ (available for certain models) • Sleep Time:0Min • Quiet Mode:On ¹ • Toner Save:On ¹
	Toner Save	-	Increase the page yield of the toner cartridge.
	Sleep Time	-	Set the number of minutes before the machine enters Sleep mode.
	Quiet Mode	-	Decrease printing noise.
	Auto Power Off	-	Set the number of hours that the machine will remain in Deep Sleep mode before going into Power Off mode.
LCD Contrast	-	-	Adjust the LCD contrast.
Security	TX Lock	-	Prohibit most operations except receiving faxes.
	Setting Lock	-	Restrict unauthorised users from changing the machine's settings.

¹ Changing this setting is possible only after you change certain machine settings in Web Based Management.

[Fax]

[Fax]

Level 3	Level 4	Level 5	Descriptions	
Setup Receive	Receive Mode	-	Select the receive mode that best suits your needs.	
	Ring Delay	-	Set the number of rings before the machine answers in Fax or Fax/Tel mode.	
	F/T Ring Time	-	Set the length of the pseudo/double-ring time in Fax/Tel mode.	
	Fax Detect	-	Receive fax messages automatically when you answer a call and hear fax tones.	
	Remote Codes	-	Answer calls at an extension or external telephone and use codes to turn the Remote Codes on or off. You can personalise the codes.	
	Auto Reduction	-	Reduce the size of incoming faxes.	
	Fax Rx Stamp	-	Print the received time and date on the top of incoming faxes.	
	2-sided	-	Print incoming faxes on both sides of the paper.	
Setup Send	Fax Resolution	-	Set the default resolution for outgoing faxes.	
	Contrast	-	Change the lightness or darkness of faxes you send.	
	Glass ScanSize	-	Adjust the scan area of the scanner glass to the size of the document.	
	Real Time TX	-	Send a fax without using the memory.	
	Overseas Mode	-	If you are having difficulty sending faxes overseas, set this to On.	
	Coverpage Note	5.	-	Set up your own comments for the fax cover page.
		6.		
	Auto Redial	-	Set the machine to redial the last fax number after five minutes, if the fax did not go through because the line was busy.	
Destination	-	Set the machine to display the destination information on the LCD during fax dialling.		
Report Setting	XMIT Report	-	Select the initial setup for the Transmission Verification Report.	
	Journal Period	-	Set the interval for automatic printing of the Fax Journal. If you select an option other than Off and Every 50 Faxes, you can set the time for the option. If you select Every 7 Days, you can set the day of the week.	
Memory Receive	Forward/Store	-	Set the machine to forward fax messages or to store incoming faxes in the memory (so you can retrieve them while you are away from your machine).	
	PC Fax Receive	-	Set the machine to send faxes to your PC.	
	Remote Access	-	Set your own code for Remote Retrieval.	
	Print Document	-	Print incoming faxes stored in the machine's memory.	
Dial Restrict.	Dial Pad	-	Restrict the dialling when using the dial pad.	
	Shortcut	-	Set the machine to restrict the dialling of Shortcut numbers.	
	Speed Dial	-	Set the machine to restrict the dialling of Speed Dial numbers.	
Remaining Jobs	-	-	Check which scheduled jobs are in the machine's memory and cancel selected jobs.	

[Copy]

[Copy]

Level 3	Level 4	Descriptions
Density	-	Adjust the density.
Quality	-	Choose the Copy resolution for your type of document.
Contrast	-	Adjust the contrast for copies.
ID Copy	Density	Adjust the density.
	Quality	Choose the Copy resolution for your type of document.
	Contrast	Adjust the contrast for copies.
	2in1/1in1	Make 2 in 1 ID copies.

[Printer]

[Printer]

Level 3	Level 4	Level 5	Descriptions
Emulation	-	-	Set the printer emulation mode.
Resolution	-	-	Select a print resolution.
Density	-	-	Increase or decrease the print density.
Print Settings	-	-	Set your print settings to Text or Graphics.
Print Options	Font List	HP LaserJet	Print a list of the machine's internal fonts.
		BR-Script 3	
	Test Print	-	Print a test page.
2-sided (For automatic 2-sided printing models)	2-sided Print	-	Turn 2-sided printing off or on and select flip on long edge or short edge.
	Single Image	-	For a print job where the last page is a 1-sided image, select the 1-sided Feed option to reduce printing time.
Auto Continue	-	-	Select this setting if you want the machine to clear paper size errors, and to use the paper in the tray.
Paper Type	-	-	Set the paper type.
Paper Size	-	-	Set the paper size.
Copies	-	-	Set the number of printed pages.
Orientation	-	-	Set pages to print in either portrait or landscape orientation.
PrintPosition	-	-	Access the Print Position setting menus.
Auto FF	-	-	Allow the machine to print any remaining data automatically.
HP LaserJet	Font No.	-	Set the font number.
	Font Pitch	-	Set the font pitch. (Available only for certain fonts.)
	Font Point	-	Set the font size. (Available only for certain fonts.)
	Symbol Set	-	Select the symbol or character set.
	Table Print	-	Print the code table.
	Auto LF	-	ON: CR -> CR+LF, OFF: CR -> CR

Level 3	Level 4	Level 5	Descriptions
HP LaserJet	Auto CR	-	ON: LF -> LF+CR, FF -> FF+CR, or VT -> VT+CR OFF: LF -> LF, FF -> FF, or VT -> VT
	Auto WRAP	-	Select whether you want a line feed and carriage return when the carriage position reaches the right margin.
	Auto SKIP	-	Select whether you want a line feed and carriage return when the carriage position reaches the bottom margin.
	Left Margin	-	Set the left margin at column 0 to 70 columns at 1 cpi.
	Right Margin	-	Set the right margin at column 10 to 80 columns at 1 cpi.
	Top Margin	-	Set the top margin distance from the top edge of the paper.
	Bottom Margin	-	Set the bottom margin distance from the bottom edge of the paper.
	Lines	-	Set the number of lines on each page.
	Tray Command	-	Select this setting if a tray mismatch appears when you use the HP drivers.
BR-Script 3	Error Print	-	Choose whether the machine prints the error information when errors occur.
PDF	Multiple Page	-	Set the page layout when printing multiple pages.
	PDF Print Opt	-	Set the PDF Print setting to print either comments (Markup) or stamps in the PDF file, along with the text.
	Fit to Page	-	Select if the machine scales or resizes the pages in the PDF file to fit the selected paper size.
Reset Printer	-	-	Restore the machine settings to the factory settings.

[Network] (For Models with Network Functionality)

[Network]

Level 3	Level 4	Level 5	Level 6	Descriptions	
Wired LAN (For Wired Network models)	TCP/IP	Boot Method	-	Select the Boot method that best suits your needs.	
		IP Address	-	Enter the IP address.	
		Subnet Mask	-	Enter the Subnet mask.	
		Gateway	-	Enter the Gateway address.	
		Node Name	-	Enter the Node name. (Up to 32 characters)	
		WINS Config	-	Select the WINS configuration mode.	
		WINS Server	Primary	-	Specify the IP address of the primary WINS server.
			Secondary	-	Specify the IP address of the secondary WINS server.
		DNS Server	Primary	-	Specify the IP address of the primary DNS server.
			Secondary	-	Specify the IP address of the secondary DNS server.

Level 3	Level 4	Level 5	Level 6	Descriptions	
Wired LAN (For Wired Network models)	TCP/IP	APIPA	-	Set the machine to allocate the IP address from the link-local address range automatically.	
		IPv6	-	Turn the IPv6 protocol on or off.	
	Ethernet	-	-	Select the Ethernet link mode.	
	Wired Status	-	-	View the current wired status.	
	MAC Address	-	-	View the machine's MAC address.	
	Set to Default (For wireless models)	-	-	Restore the wired network settings to the factory settings.	
	Wired Enable	-	-	Turn the Wired LAN interface on or off manually.	
WLAN (Wi-Fi) (For wireless models)	Find Network	-	-	Configure your wireless network settings manually.	
	TCP/IP	Boot Method	-	Select the Boot method that best suits your needs.	
		IP Address	-	Enter the IP address.	
		Subnet Mask	-	Enter the Subnet mask.	
		Gateway	-	Enter the Gateway address.	
		Node Name	-	Enter the Node name. (Up to 32 characters)	
		WINS Config	-	Select the WINS configuration mode.	
		WINS Server	Primary	-	Specify the IP address of the primary WINS server.
			Secondary	-	Specify the IP address of the secondary WINS server.
		DNS Server	Primary	-	Specify the IP address of the primary DNS server.
			Secondary	-	Specify the IP address of the secondary DNS server.
	APIPA	-	-	Set the machine to allocate the IP address from the link-local address range automatically.	
	IPv6	-	-	Turn the IPv6 protocol on or off.	
	WPS/ PushButton	-	-	Configure your wireless network settings using the one-button push method.	
	WPS/PIN Code	-	-	Configure your wireless network settings using WPS with a PIN.	
	Recover WLAN	-	-	Reset and restart your wireless network.	
	WLAN Status	Status	-	View the current wireless network status.	
		Signal	-	View the current wireless network signal strength.	
		Channel	-	View the current wireless network channel.	

Level 3	Level 4	Level 5	Level 6	Descriptions
WLAN (Wi-Fi) (For wireless models)	WLAN Status	Speed	-	View the current wireless network speed.
		SSID	-	View the current SSID.
		Comm. Mode	-	View the current Communication mode.
	MAC Address	-	-	View the machine's MAC address.
	Set to Default (For Wired Network models)	-	-	Restore the wireless network settings to the factory settings.
	WLAN Enable	-	-	Turn the WLAN on or off manually.
Wi-Fi Direct (For wireless models)	Manual	-	-	Configure your Wi-Fi Direct network settings manually.
	Group Owner	-	-	Set your machine as the Group Owner.
	Push Button	-	-	Configure your Wi-Fi Direct network settings using the one-button push method.
	PIN Code	-	-	Configure your Wi-Fi Direct network settings using WPS with a PIN code.
	Device Info.	Device Name	-	View your machine's device name.
		SSID	-	View the Group Owner's SSID. When the machine is not connected, the LCD displays Not Connected.
		IP Address	-	View your machine's current IP Address.
	Status Info.	Status	-	View the current Wi-Fi Direct network status.
		Signal	-	View the current Wi-Fi Direct network signal strength. When your machine acts as Group Owner, the LCD always indicates a strong signal.
		Channel	-	View the current Wi-Fi Direct network channel.
		Speed	-	View the current Wi-Fi Direct network speed.
	I/F Enable	-	-	Turn the Wi-Fi Direct connection on or off.
E-mail/IFAX	Mail Address	-	-	Enter the email address. (Up to 255 characters)
	Setup Server	SMTP	Server	Enter the SMTP server name and address.
			Port	Enter the SMTP port number.
			Auth. for SMTP	Select the Security method for email notification.
			SSL/TLS	Send or receive an email via an email server that requires secure SSL/TLS communication.

Level 3	Level 4	Level 5	Level 6	Descriptions	
E-mail/IFAX	Setup Server	SMTP	Verify Cert.	Verify the SMTP Server Certificate automatically.	
		POP3/IMAP4	Protocol	Select the protocol for receiving an email from the server.	
			Server	Enter the server name and address.	
			Port	Enter the port number.	
			Mailbox Name	Enter the mailbox name. (Up to 255 characters)	
			Mailbox Pwd	Enter the password to log into the server. (Up to 128 characters)	
			Select Folder	Select the specified folder in the mailbox using the IMAP4 protocol.	
			SSL/TLS	Send or receive an email via an email server that requires secure SSL/TLS communication.	
			Verify Cert.	Verify the SMTP Server Certificate automatically.	
		Auth. Select	Select the Security method for email notification.		
	Setup Mail RX	Auto Polling	Auto Polling	Check the server for new messages automatically.	
			Poll Frequency	Set the interval for checking new messages on the server.	
		Header	-	Select the contents of the email header to be printed.	
		Del Error Mail	-	The POP3 server deletes error emails automatically. The IMAP4 server deletes error emails automatically after you read them.	
		Notification	-	Receive notification messages.	
	Setup Mail TX	Sender Subject	-	View the subject.	
		Size Limit	Size Limit	Limit the size of email documents.	
			Maximum Size (MB)		
		Notification	-	Send notification messages.	
	Setup Relay	Rly Broadcast	-	Relay a document to another fax machine.	
		Relay Domain	Relay ##	Register the Domain name.	
		Relay Report	-	Print the relay Broadcast Report.	
	Report Setting	E-mail	XMIT Report	Select the initial setup for the Transmission Verification Report.	
		IFAX	XMIT Report		
	Manual Receive	-	-	Check the POP3 or IMAP4 server for new messages manually.	
	Web Based Mgmt	-	-	-	Enable or disable Web Based Management. If you enable this function, make sure you specify the connection

Level 3	Level 4	Level 5	Level 6	Descriptions
				method to use Web Based Management.
Fax to Server	Fax to Server	-	-	Store a prefix/suffix address in the machine and can send a document from a fax server system.
	Prefix	-	-	
	Suffix	-	-	
Global Detect	Allow Detect	-	-	Enable or disable Global Detect, a function that detects and notifies the user when the user unintentionally connects to a global network.
	Reject Access	-	-	Disable connections to the global network.
Network Reset	-	-	-	Restore all network settings back to the factory settings.

[Print Reports]

[Print Reports]

Level 3	Level 4	Descriptions
XMIT Verify	View on LCD	Display a Transmission Verification Report of your last transmission.
	Print Report	Print a Transmission Verification Report of your last transmission.
Address Book	Numeric	Print a list of names and numbers stored in the Address Book, in numerical order.
	Alphabetic	Print a list of names and numbers stored in the Address Book, in alphabetical order.
Fax Journal	-	Print a list of information about your last 200 incoming and outgoing faxes. (TX means Transmit. RX means Receive.)
User Settings	-	Print a list of your User settings.
Print Settings	-	Print a list of your Printer settings.
Network Config	-	Print a list of your Network settings.
PrintFileList (available for certain models)	-	Print a list of data saved in the machine's memory.
Drum Dot Print	-	Print the Drum Dot Check Sheet.
WLAN Report (For wireless models)	-	Print the wireless LAN connection results.

[Machine Info.]

[Machine Info.]

Level 3	Level 4	Descriptions
Serial No.	-	Check your machine's serial number.
Version	Main Version	Check your machine's firmware version.
	Sub1 Version	
	Security Ver.	
Page Counter	Total	Check the total number of pages the machine has printed during its life.
	Fax	

Level 3	Level 4	Descriptions
Page Counter	Copy	Check the total number of pages the machine has printed during its life.
	Print	
	Other	
Parts Life	Toner	View the approximate remaining toner life.
	Drum	You can check the percentage of Drum life that remains available.

[Initial Setup]

[Initial Setup]

Level 3	Level 4	Descriptions
Date & Time	Date & Time	Add the date and time on the screen and in the headings of the faxes you send.
	Auto Daylight	Set the machine to change automatically for Daylight Saving Time.
	Time Zone	Set your time zone.
Station ID	-	Enter your name and fax number so it appears on each page you fax.
Tone/Pulse	-	Select the dialling mode.
Dial Tone	-	Shorten the dial tone detection pause.
Phone Line Set	-	Select the telephone line type.
Compatibility	-	Adjust the equalisation for transmission difficulties. VoIP service providers offer fax support using various standards. If you regularly experience fax transmission errors, select Basic (for VoIP).
Reset	Machine Reset	Restore all the machine settings that you have changed.
	Network Reset (For models with network functionality)	Restore all network settings back to the factory settings.
	Address & Fax	Erase all stored phone numbers and fax settings.
	All Settings	Restore all the machine's settings back to the factory settings.
	Factory Reset	Restore all the machine's settings to the factory defaults. Perform this operation when you dispose of your machine.
Local Language (available for certain models)	-	Change your LCD language.



Related Information

- [Settings and Features Tables](#)

Settings Tables (2 Line LCD DCP models)

Related Models: DCP-B7600D/DCP-B7620DW

>> [General Setup]
 >> [Copy]
 >> [Printer]
 >> [Network] (For Models with Network Functionality)
 >> [Print Reports]
 >> [Machine Info.]
 >> [Initial Setup]

[General Setup]

[General Setup]

Level 3	Level 4	Level 5	Descriptions
Tray Setting	Paper Type	-	Set the type of paper in the paper tray.
	Paper Size	-	Set the paper size in the paper tray.
	Print Position	X Offset	Move the print start position (at the upper left corner of pages) horizontally from -500 (left) to +500 (right) dots in 300 dpi.
		Y Offset	Move the print start position (at the upper left corner of pages) vertically from -500 (up) to +500 (down) dots in 300 dpi.
	Check Paper	-	Select whether to display a message telling you to check that the size and type of the paper in the machine and the machine's Paper Size and Paper Type settings match.
Ecology	Eco Mode	-	Turn the following machine settings on at the same time: <ul style="list-style-type: none"> • 2-sided Print:Long Edge ¹(available for certain models) • Sleep Time:0Min • Quiet Mode:On ¹ • Toner Save:On ¹
	Toner Save	-	Increase the page yield of the toner cartridge.
	Sleep Time	-	Set the number of minutes before the machine enters Sleep mode.
	Quiet Mode	-	Decrease printing noise.
	Auto Power Off	-	Set the number of hours that the machine will remain in Deep Sleep mode before going into Power Off mode.
LCD Contrast	-	-	Adjust the LCD contrast.

¹ Changing this setting is possible only after you change certain machine settings in Web Based Management.

[Copy]

[Copy]

Level 3	Level 4	Descriptions
Density	-	Adjust the density.
Quality	-	Choose the Copy resolution for your type of document.
Contrast	-	Adjust the contrast for copies.
ID Copy	Density	Adjust the density.

Level 3	Level 4	Descriptions
ID Copy	Quality	Choose the Copy resolution for your type of document.
	Contrast	Adjust the contrast for copies.
	2in1/1in1	Make 2 in 1 ID copies.

[Printer]

[Printer]

Level 3	Level 4	Level 5	Descriptions
Emulation	-	-	Set the printer emulation mode.
Resolution	-	-	Select a print resolution.
Density	-	-	Increase or decrease the print density.
Print Settings	-	-	Set your print settings to Text or Graphics.
Print Options	Font List	HP LaserJet BR-Script 3	Print a list of the machine's internal fonts.
	Test Print	-	Print a test page.
2-sided	2-sided Print	-	Turn 2-sided printing off or on and select flip on long edge or short edge.
	Single Image	-	For a print job where the last page is a 1-sided image, select the 1-sided Feed option to reduce printing time.
Auto Continue	-	-	Select this setting if you want the machine to clear paper size errors, and to use the paper in the tray.
Paper Type	-	-	Set the paper type.
Paper Size	-	-	Set the paper size.
Copies	-	-	Set the number of printed pages.
Orientation	-	-	Set pages to print in either portrait or landscape orientation.
PrintPosition	-	-	Access the Print Position setting menus.
Auto FF	-	-	Allow the machine to print any remaining data automatically.
HP LaserJet	Font No.	-	Set the font number.
	Font Pitch	-	Set the font pitch. (Available only for certain fonts.)
	Font Point	-	Set the font size. (Available only for certain fonts.)
	Symbol Set	-	Select the symbol or character set.
	Table Print	-	Print the code table.
	Auto LF	-	ON: CR -> CR+LF, OFF: CR -> CR
	Auto CR	-	ON: LF -> LF+CR, FF -> FF+CR, or VT -> VT+CR OFF: LF -> LF, FF -> FF, or VT -> VT
	Auto WRAP	-	Select whether you want a line feed and carriage return when the carriage position reaches the right margin.
	Auto SKIP	-	Select whether you want a line feed and carriage return when the carriage position reaches the bottom margin.
	Left Margin	-	Set the left margin at column 0 to 70 columns at 1 cpi.
	Right Margin	-	Set the right margin at column 10 to 80 columns at 1 cpi.
Top Margin	-	Set the top margin distance from the top edge of the paper.	

Level 3	Level 4	Level 5	Descriptions
HP LaserJet	Bottom Margin	-	Set the bottom margin distance from the bottom edge of the paper.
	Lines	-	Set the number of lines on each page.
	Tray Command	-	Select this setting if a tray mismatch appears when you use the HP drivers.
BR-Script 3	Error Print	-	Choose whether the machine prints the error information when errors occur.
PDF	Multiple Page	-	Set the page layout when printing multiple pages.
	PDF Print Opt	-	Set the PDF Print setting to print either comments (Markup) or stamps in the PDF file, along with the text.
	Fit to Page	-	Select if the machine scales or resizes the pages in the PDF file to fit the selected paper size.
Reset Printer	-	-	Restore the machine settings to the factory settings.

[Network] (For Models with Network Functionality)

[Network]

Level 3	Level 4	Level 5	Level 6	Descriptions
Wired LAN (For Wired Network models)	TCP/IP	Boot Method	-	Select the Boot method that best suits your needs.
		IP Address	-	Enter the IP address.
		Subnet Mask	-	Enter the Subnet mask.
		Gateway	-	Enter the Gateway address.
		Node Name	-	Enter the Node name. (Up to 32 characters)
		WINS Config	-	Select the WINS configuration mode.
		WINS Server	Primary	Specify the IP address of the primary WINS server.
			Secondary	Specify the IP address of the secondary WINS server.
		DNS Server	Primary	Specify the IP address of the primary DNS server.
			Secondary	Specify the IP address of the secondary DNS server.
		APIPA	-	Set the machine to allocate the IP address from the link-local address range automatically.
		IPv6	-	Turn the IPv6 protocol on or off.
	Ethernet	-	-	Select the Ethernet link mode.
	Wired Status	-	-	View the current wired status.
	MAC Address	-	-	View the machine's MAC address.
Set to Default (For wireless models)	-	-	Restore the wired network settings to the factory settings.	

Level 3	Level 4	Level 5	Level 6	Descriptions	
Wired LAN (For Wired Network models)	Wired Enable	-	-	Turn the Wired LAN interface on or off manually.	
WLAN (Wi-Fi) (For wireless models)	Find Network	-	-	Configure your wireless network settings manually.	
	TCP/IP	Boot Method	-	Select the Boot method that best suits your needs.	
		IP Address	-	Enter the IP address.	
		Subnet Mask	-	Enter the Subnet mask.	
		Gateway	-	Enter the Gateway address.	
		Node Name	-	Enter the Node name. (Up to 32 characters)	
		WINS Config	-	Select the WINS configuration mode.	
		WINS Server	Primary	-	Specify the IP address of the primary WINS server.
			Secondary	-	Specify the IP address of the secondary WINS server.
		DNS Server	Primary	-	Specify the IP address of the primary DNS server.
			Secondary	-	Specify the IP address of the secondary DNS server.
		APIPA	-	Set the machine to allocate the IP address from the link-local address range automatically.	
		IPv6	-	Turn the IPv6 protocol on or off.	
	WPS/PushButton	-	-	Configure your wireless network settings using the one-button push method.	
	WPS/PIN Code	-	-	Configure your wireless network settings using WPS with a PIN.	
	Recover WLAN	-	-	Reset and restart your wireless network.	
	WLAN Status	Status	-	View the current wireless network status.	
		Signal	-	View the current wireless network signal strength.	
		Channel	-	View the current wireless network channel.	
		Speed	-	View the current wireless network speed.	
SSID		-	View the current SSID.		
Comm. Mode		-	View the current Communication mode.		
MAC Address	-	-	View the machine's MAC address.		
Set to Default (For Wired Network models)	-	-	Restore the wireless network settings to the factory settings.		

Level 3	Level 4	Level 5	Level 6	Descriptions	
WLAN (Wi-Fi) (For wireless models)	WLAN Enable	-	-	Turn the WLAN on or off manually.	
Wi-Fi Direct (For wireless models)	Manual	-	-	Configure your Wi-Fi Direct network settings manually.	
	Group Owner	-	-	Set your machine as the Group Owner.	
	Push Button	-	-	Configure your Wi-Fi Direct network settings using the one-button push method.	
	PIN Code	-	-	Configure your Wi-Fi Direct network settings using WPS with a PIN code.	
	Device Info.	Device Name	-	-	View your machine's device name.
		SSID	-	-	View the Group Owner's SSID. When the machine is not connected, the LCD displays Not Connected.
		IP Address	-	-	View your machine's current IP Address.
	Status Info.	Status	-	-	View the current Wi-Fi Direct network status.
		Signal	-	-	View the current Wi-Fi Direct network signal strength. When your machine acts as Group Owner, the LCD always indicates a strong signal.
		Channel	-	-	View the current Wi-Fi Direct network channel.
Speed		-	-	View the current Wi-Fi Direct network speed.	
I/F Enable	-	-	-	Turn the Wi-Fi Direct connection on or off.	
Web Based Mgmt	-	-	-	Enable or disable Web Based Management. If you enable this function, make sure you specify the connection method to use Web Based Management.	
Global Detect	Allow Detect	-	-	Enable or disable Global Detect, a function that detects and notifies the user when the user unintentionally connects to a global network.	
	Reject Access	-	-	Disable connections to the global network.	
Network Reset	-	-	-	Restore all network settings back to the factory settings.	

[Print Reports]

[Print Reports]

Level 3	Level 4	Descriptions
User Settings	-	Print a list of your User settings.
Print Settings	-	Print a list of your Printer settings.
Network Config	-	Print a list of your Network settings.

Level 3	Level 4	Descriptions
(For models with network function)		
PrintFileList (available for certain models)	-	Print a list of data saved in the machine's memory.
Drum Dot Print	-	Print the Drum Dot Check Sheet.
WLAN Report (For models with wireless network function)	-	Print the wireless LAN connection results.

[Machine Info.]

[Machine Info.]

Level 3	Level 4	Descriptions
Serial No.	-	Check your machine's serial number.
Version	Main Version	Check your machine's firmware version.
	Sub1 Version	
	Security Ver.	
Page Counter	Total	Check the total number of pages the machine has printed during its life.
	Copy	
	Print	
	Other	
Parts Life	Toner	View the approximate remaining toner life.
	Drum	You can check the percentage of Drum life that remains available.

[Initial Setup]

[Initial Setup]

Level 3	Level 4	Descriptions
Reset	Machine Reset	Restore all the machine settings that you have changed.
	Network Reset (For models with network functionality)	Restore all network settings back to the factory settings.
	All Settings	Restore all the machine's settings back to the factory settings.
	Factory Reset	Restore all the machine's settings to the factory defaults. Perform this operation when you dispose of your machine.
Local Language (available for certain models)	-	Change your LCD language.



Related Information

- [Settings and Features Tables](#)

Change Machine Settings Using Web Based Management

Web Based Management is a utility that uses a standard web browser to manage your machine using the Hyper Text Transfer Protocol (HTTP) or Hyper Text Transfer Protocol over Secure Socket Layer (HTTPS).

- [What is Web Based Management?](#)
- [Access Web Based Management](#)
- [Change the Login Password Using Web Based Management](#)
- [Set Up Your Machine's Address Book Using Web Based Management](#)

What is Web Based Management?

Web Based Management is a utility that uses a standard web browser to manage your machine using the Hyper Text Transfer Protocol (HTTP) or Hyper Text Transfer Protocol over Secure Socket Layer (HTTPS).



- We recommend using the latest version of the following web browsers:
 - Microsoft Edge, Firefox, and Google Chrome™ for Windows
 - Safari, Firefox, and Google Chrome™ for Mac
 - Google Chrome™ for Android™
 - Safari and Google Chrome™ for iOS
- Ensure that JavaScript and Cookies are always enabled, regardless of which browser you use.
- DCP-B7620DW/MFC-B7800DN/MFC-B7810DW:
Make sure your machine is On and connected to the same network as your computer, and that your network supports the TCP/IP protocol.

The screenshot displays the Brother web-based management interface. On the left is a dark blue sidebar with a 'Logout' button at the top and a list of menu items: Home, Status (highlighted), Auto Refresh Interval, General, Address Book, Fax, Copy, Print, Scan, Administrator, Online Functions, and Network. The main content area is white and features the 'brother' logo in the top right corner. The 'Status' section is active, showing 'Device Status' as 'Ready' with a green bar. Below this, 'Automatic Refresh' is set to 'Off'. The 'Toner Level' section shows a bar for 'BK' (Black) toner. The 'Web Language' is set to 'Auto'. The 'Device Location' section has fields for 'Contact' and 'Location'.

The actual screen may differ from the screen shown above.



Related Information

- [Change Machine Settings Using Web Based Management](#)
-

Access Web Based Management

- We recommend using the latest version of the following web browsers:
 - Microsoft Edge, Firefox, and Google Chrome™ for Windows
 - Safari, Firefox, and Google Chrome™ for Mac
 - Google Chrome™ for Android™
 - Safari and Google Chrome™ for iOS
- Ensure that JavaScript and Cookies are always enabled, regardless of which browser you use.
- DCP-B7620DW/MFC-B7800DN/MFC-B7810DW:

We recommend using the HTTPS security protocol when configuring settings using Web Based Management. If you use HTTP when configuring settings using Web Based Management, follow the screen prompts to switch to a secure HTTPS connection.
- DCP-B7620DW/MFC-B7800DN/MFC-B7810DW:

When you use HTTPS for Web Based Management configuration, your browser will display a warning dialog box. To avoid displaying the warning dialog box, you can install a self-signed certificate to use SSL/TLS communication. For more information, see *Related Information*.
- The default password to manage this machine's settings is located on the back of the machine and marked "**Pwd**". Change the default password by following the on-screen instructions when you first log in. We recommend immediately changing the default password to protect your machine from unauthorised access.

DCP-B7620DW/MFC-B7800DN/MFC-B7810DW:
You can also find the default password in the Network Configuration Report.

- >> [Access Web Based Management from your Web Browser](#)
- >> [Access Web Based Management from Brother iPrint&Scan \(Windows/Mac\)](#)
- >> [Access Web Based Management from Brother Utilities \(Windows\)](#)

Access Web Based Management from your Web Browser

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2



- If you are using a Domain Name System or enable a NetBIOS name, you can type another name, such as "SharedPrinter" instead of the IP address.

For example: https://SharedPrinter

- If you enable a NetBIOS name, you can also use the node name.
For example: https://brn123456abcdef
- The NetBIOS name can be found in the Network Configuration Report.

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "**Pwd**". Change the default password by following the on-screen instructions when you first log in.

4. If you want to pin the navigation bar to the left side of the screen, click ☰ and then click 📌.

You can now change the machine's settings.



If the machine is idle for a specified amount of time, the user is automatically logged out. Change the logout settings in the **Logout Time** menu.

Access Web Based Management from Brother iPrint&Scan (Windows/Mac)

1. Start Brother iPrint&Scan.

- Windows

Launch  (**Brother iPrint&Scan**).

- Mac

In the **Finder** menu bar, click **Go > Applications**, and then double-click the iPrint&Scan icon.

The Brother iPrint&Scan screen appears.

2. If your Brother machine is not selected, click the **Select your Machine** button, and then select your model name from the list. Click **OK**.

3. Click  (**Supplies/Machine Settings**).


4. Click **All Settings**.

The Web Based Management page appears.

5. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "**Pwd**". Change the default password by following the on-screen instructions when you first log in.


6. If you want to pin the navigation bar to the left side of the screen, click  and then click .

You can now change the machine's settings.



You can also access Web Based Management from Brother Mobile Connect for mobile devices.

Access Web Based Management from Brother Utilities (Windows)

1. Launch  (**Brother Utilities**), and then click the drop-down list and select your model name (if not already selected).

2. Click **Tools** in the left navigation bar, and then click **Machine Settings**.

The Web Based Management page appears.

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "**Pwd**". Change the default password by following the on-screen instructions when you first log in.

4. If you want to pin the navigation bar to the left side of the screen, click  and then click .

You can now change the machine's settings.

DCP-B7620DW/MFC-B7800DN/MFC-B7810DW:

If you change the protocol settings, you must restart the machine after clicking **Submit** to activate the configuration.

After configuring the settings, click **Logout**.



Related Information

- [Change Machine Settings Using Web Based Management](#)

Related Topics:

- [Print the Network Configuration Report](#)

-
- Create a Self-signed Certificate
 - Install the Self-signed Certificate for Windows Users as Administrators
 - Use SSL/TLS
-

Change the Login Password Using Web Based Management

The default password to manage this machine's settings is located on the back of the machine and marked "Pwd". Change the default password by following the on-screen instructions when you first log in. We recommend immediately changing the default password to protect your machine from unauthorised access.

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2



- If you are using a Domain Name System or enable a NetBIOS name, you can type another name, such as "SharedPrinter" instead of the IP address.

For example: https://SharedPrinter

- If you enable a NetBIOS name, you can also use the node name.

For example: https://brn123456abcdef

- The NetBIOS name can be found in the Network Configuration Report.

3. Do one of the following:
 - If you have previously set your own password, type it, and then click **Login**.
 - If you have not previously set your own password, type the default login password, and then click **Login**.
4. In the left navigation bar, click **Administrator > Login Password**.



- The default password to manage this machine's settings is located on the back of the machine and marked "Pwd".

- If the left navigation bar is not visible, start navigating from ☰.

5. To change the password, type your current password in the **Enter Old Password** field.
6. Following the on-screen **Login Password** guidelines, type your new password in the **Enter New Password** field.
7. Retype the new password in the **Confirm New Password** field.
8. Click **Submit**.



You can also change the lockout settings in the **Login Password** menu.



Related Information

- [Change Machine Settings Using Web Based Management](#)

Related Topics:

- [Check Your Machine's Password](#)

Set Up Your Machine's Address Book Using Web Based Management

Related Models: MFC-B7800DN/MFC-B7810DW

- We recommend using the HTTPS security protocol when configuring settings using Web Based Management.
- When you use HTTPS for Web Based Management configuration, your browser will display a warning dialog box.

1. Start your web browser.
2. Type "https://machine's IP address" in your browser's address bar (where "machine's IP address" is your machine's IP address).

For example:

https://192.168.1.2



- If you are using a Domain Name System or enable a NetBIOS name, you can type another name, such as "SharedPrinter" instead of the IP address.

For example: https://SharedPrinter

- If you enable a NetBIOS name, you can also use the node name.

For example: https://brn123456abcdef

- The NetBIOS name can be found in the Network Configuration Report.

3. If required, type the password in the **Login** field, and then click **Login**.



The default password to manage this machine's settings is located on the back of the machine and marked "**Pwd**". Change the default password by following the on-screen instructions when you first log in.

4. In the left navigation bar, click **Address Book**.



If the left navigation bar is not visible, start navigating from ☰.

5. Click the target address numbers, and then add or update the Address Book information as needed.
6. Click **Submit**.



Related Information

- [Change Machine Settings Using Web Based Management](#)

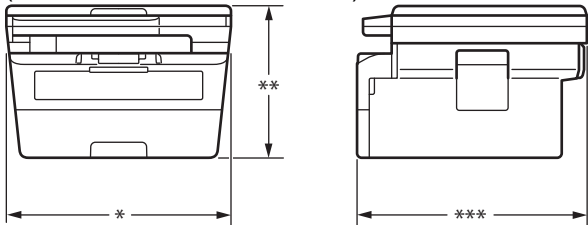
Appendix

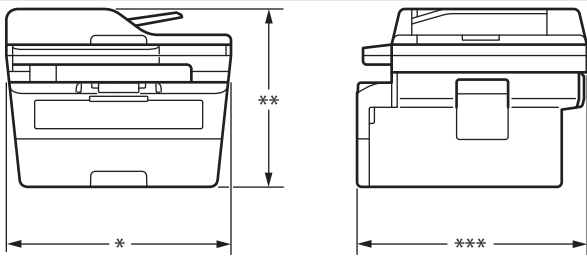
- [Specifications](#)
- [Supplies](#)
- [Environmental and Compliance Information](#)
- [Brother Help and Customer Support](#)

Specifications

- >> General Specifications
- >> Document Size Specification
- >> Print Media Specifications
- >> Fax Specifications
- >> Copy Specification
- >> Scanner Specifications
- >> Printer Specifications
- >> Interface Specifications
- >> Supported Protocols and Security Features
- >> Computer Requirements Specifications

General Specifications

Printer Type		Laser
Print Method		Electrophotographic Laser Printer
Memory Capacity	Standard	256 MB
Liquid Crystal Display (LCD)		16 characters x 2 lines
Power Source		220 V to 240 V AC 50/60 Hz
Power Consumption (Average)	Peak	Approximately 920 W
	Printing ¹	Approximately 470 W at 25°C
	Printing (Quiet Mode) ¹	Approximately 270 W at 25°C
	Copying ¹	Approximately 490 W at 25°C
	Copying (Quiet Mode) ¹	Approximately 280 W at 25°C
	Ready ¹	Approximately 43 W at 25°C
	Sleep ¹	Approximately 4.1 W
	Deep Sleep ¹	<ul style="list-style-type: none"> • (DCP-B7600D) Approximately 0.5 W • (DCP-B7620DW/MFC-B7800DN/MFC-B7810DW) Approximately 0.6 W
Power Off ^{1 2 3}		Approximately 0.08 W
Dimensions (Typical outline view) (DCP-B7600D/DCP-B7620DW)		Unit: mm <ul style="list-style-type: none"> • (DCP-B7600D/DCP-B7620DW) * : 410 ** : 272 *** : 399 • (MFC-B7800DN/MFC-B7810DW) * : 410 ** : 319 *** : 399
 (MFC-B7800DN/MFC-B7810DW)		

			
Weight (with supplies)		<ul style="list-style-type: none"> (DCP-B7600D/DCP-B7620DW) 10.5 kg (MFC-B7800DN/MFC-B7810DW) 12.0 kg 	
Noise Level	Sound Pressure ⁴	Printing	LpAm = 49 dB (A)
		Printing (Quiet Mode)	LpAm = 44 dB (A)
		Ready	LpAm = 30 dB(A)
	Sound Power	Printing ⁴	LWAc = 6.63 B (A)
		Printing (Quiet Mode)	LWAc = 6.12 B (A)
		Ready	LWAc = Inaudible
Temperature	Operating	From 10°C to 32.5°C	
	Storage	From 0°C to 40°C	
Humidity	Operating	20% to 80% (without condensation)	
	Storage	35% to 85% (without condensation)	
Automatic Document Feeder (ADF) (MFC-B7800DN/MFC-B7810DW)		Up to 50 sheets For best results we recommend: <ul style="list-style-type: none"> Temperature: 20°C to 30°C Humidity: 50% to 70% Paper: 80 g/m² 	

¹ Measured when the machine is connected using the same network connection as the ENERGY STAR Ver. 3.1 test method.

² Measured according to IEC 62301 Edition 2.0.

³ Power consumption varies slightly depending on the usage environment.

⁴ Measured in accordance with the method described in ISO 7779.

Document Size Specification

Document Size	ADF Width ¹	105 mm to 215.9 mm
	ADF Length ¹	147.3 mm to 355.6 mm
	Scanner Glass Width	Maximum 215.9 mm
	Scanner Glass Length	Maximum 300 mm

¹ ADF models only

Print Media Specifications

Paper Input	Paper Tray (Standard)	Paper Type	Plain Paper, Thin Paper, Recycled Paper, Thick Paper
		Paper Size	A4, Letter, B5 (JIS), B5 (ISO), A5, A5 (Long Edge), B6 (JIS), A6, Executive, 16K (195x270 mm), A4 Short (270mm Paper)

Paper Input	Paper Tray (Standard)	Paper Weight	60 to 163 g/m ² ¹
		Maximum Paper Capacity	Up to 250 sheets of 80 g/m ² Plain Paper
	Manual Feed Slot	Paper Type	Plain Paper, Thin Paper, Thick Paper, Thicker Paper, Recycled Paper, Bond, Label, Envelope, Env.Thin, Env.Thick
		Paper Size	<ul style="list-style-type: none"> • Width: 76.2 to 215.9 mm • Length: 127 to 355.6 mm • Envelope: COM-10, DL, C5, Monarch
		Paper Weight	60 to 230 g/m ²
		Maximum Paper Capacity	One sheet at a time
Paper Output ²	Face Down Output Tray		Up to 120 Sheets (face down delivery to the face down output paper tray) ³
	Face Up Output Tray		One sheet (face up delivery to the face up output tray)
2-sided	Automatic 2-sided Printing	Paper Type	Plain Paper, Thin Paper, Recycled Paper
		Paper Size	A4
		Paper Weight	60 to 105 g/m ²

¹ For paper of 105 g/m² and above, open the back cover to use the face up output tray.

² For labels, we recommend removing the printed sheets from the output paper tray immediately after they exit the machine to avoid the possibility of smudging.

³ Calculated with 80 g/m² in a temperate, non humid environment. Actual output tray capacity may vary depending on environmental conditions.

Fax Specifications

NOTE

This feature is available for MFC models.

Compatibility		ITU-T Super Group 3
Coding System		MH / MR / MMR / JBIG
Modem Speed		33,600 bps (with Automatic Fallback)
2-sided Print Receiving		(MFC-B7800DN/MFC-B7810DW) Yes
Scanning Width		Maximum 208 mm
Printing Width		Maximum 207.4 mm
Greyscale		8 bit / 256 levels
Resolution	Horizontal	203 dpi
	Vertical	Standard: 98 dpi Fine: 196 dpi Super fine: 392 dpi Photo: 196 dpi
Address Book		(MFC-B7800DN/MFC-B7810DW)

	200 Locations
Shortcut	(MFC-B7800DN/MFC-B7810DW) 10 locations
Groups	Up to 20
Broadcasting	(MFC-B7800DN/MFC-B7810DW) 260 Locations
Automatic Redial	3 times at 5-minute intervals
Memory Transmission	(MFC-B7800DN/MFC-B7810DW) Up to 400 pages ¹
Out of Paper Reception	(MFC-B7800DN/MFC-B7810DW) Up to 400 pages ¹

¹ 'Pages' refers to the 'ITU-T TestChart Document No.1' (a typical business letter, Standard resolution, JBIG code).

Copy Specification

Copy Width	Maximum 210 mm
Sort Copy	Yes
Stack Copy	Up to 99 pages
Resolution	Maximum 600 x 600 dpi
First Copy Out Time ¹	Less than 10 seconds at 23°C

¹ From Ready Mode and standard tray.

Scanner Specifications

Colour / Black	Yes / Yes
TWAIN Compliant	Yes (Windows 10 / Windows 11)
WIA Compliant	Yes (Windows 10 / Windows 11)
AirPrint Compliant	(DCP-B7620DW/MFC-B7800DN/MFC-B7810DW) Yes (macOS v11, v12, v13)
Colour Depth	<ul style="list-style-type: none"> • 30 bit colour Processing (Input) • 24 bit colour Processing (Output)
Grey Scale	<ul style="list-style-type: none"> • 10 bit colour Processing (Input) • 8 bit colour Processing (Output)
Resolution ²	<ul style="list-style-type: none"> • Up to 19200 x 19200 dpi (interpolated) • Up to 1200 x 1200 dpi (from Scanner Glass) • Up to 600 x 600 dpi (from the ADF) ¹
Scanning Width	Maximum 210 mm

¹ ADF models only

² Maximum 1200 × 1200 dpi scanning with the WIA driver in Windows 10 and Windows 11 (resolution up to 19200 × 19200 dpi can be selected by using the scanner utility)

Printer Specifications

Automatic 2-sided Print	Yes
Emulation	PCL6, BR-Script3, PDF Version 1.7
Resolution	Up to 1200 x 1200 dpi
Print Speed ^{1 2}	1-sided Print ³ Up to 34 pages/minute (A4 size) Up to 36 pages/minute (Letter size)
	2-sided Print Up to 16 pages/minute (Up to 8 sheets/minute) (A4 size) Up to 17 pages/minute (Up to 8.5 sheets/minute) (Letter size)
First Print Time ⁴	Less than 8.5 seconds at 23°C

¹ The print speed may change depending on the type of document you print.

² The print speed may be slower when the machine is connected by wireless LAN.

³ These print speeds are for 1-sided printing and measured in accordance with the ISO/IEC 24734 standard.

⁴ From Ready mode and standard tray.

Interface Specifications

USB ^{1 2}	Hi-Speed USB 2.0 Use a USB 2.0 interface cable that is no more than 2 metres long.
LAN	(DCP-B7620DW/MFC-B7800DN/MFC-B7810DW) 10Base-T/100Base-TX ³
Wireless LAN	(DCP-B7620DW/MFC-B7810DW) IEEE 802.11a/b/g/n (Infrastructure Mode) IEEE 802.11a/g/n (Wi-Fi Direct®)

¹ Your machine has a USB 2.0 Hi-Speed interface. The machine can also be connected to a computer that has a USB 1.1 interface.

² Third party USB hub devices are not supported.

³ Use a straight-through Category 5 (or greater) twisted-pair cable.

Supported Protocols and Security Features

Supported protocols and security features may differ depending the models.

Ethernet

10Base-T/100Base-TX

Wireless LAN (2.4GHz)

IEEE 802.11b/g/n (Infrastructure Mode), IEEE 802.11g/n (Wi-Fi Direct)

Wireless LAN (5GHz)

IEEE 802.11a/n (Infrastructure Mode), IEEE 802.11a/n (Wi-Fi Direct)

Protocols (IPv4)

ARP, RARP, BOOTP, DHCP, APIPA(Auto IP), WINS/NetBIOS name resolution, DNS Resolver, mDNS, LLMNR responder, LPR/LPD, Custom Raw Port/Port9100, POP3, SMTP Client, IPP/IPPS, FTP Client and Server, CIFS Client, SNMPv1/v2c/v3, HTTP/HTTPS server, TFTP client and server, ICMP, Web Services (Print/Scan), Syslog, SNTTP Client, IMAP4, LDAP

Protocols (IPv6)

NDP, RA, DNS resolver, mDNS, LLMNR responder, LPR/LPD, Custom Raw Port/Port9100, IPP/IPPS, POP3, SMTP Client, FTP Client and Server, CIFS Client, SNMPv1/v2c/v3, HTTP/HTTPS server, TFTP client and server, ICMPv6, Web Services (Print/Scan), Syslog, SNTTP Client, IMAP4, LDAP

Network Security (Wired)

APOP*, SMTP-AUTH, SSL/TLS (SMTP, HTTP, IPP, POP3*, IMAP4*, FTP), SNMP v3, 802.1x (EAP-MD5, EAP-FAST, PEAP, EAP-TLS, EAP-TTLS), OAuth(SMTP, POP3, IMAP4), Kerberos

*When Internet FAX is downloaded.

Network Security (Wireless)

APOP*, SMTP-AUTH, SSL/TLS (SMTP, HTTP, IPP, POP3*, IMAP4*, FTP), SNMP v3, 802.1x (EAP-FAST, PEAP, EAP-TLS, EAP-TTLS), OAuth(SMTP, POP3, IMAP4), Kerberos

*When Internet FAX is downloaded.

Wireless Network Security

WEP 64/128 bit, WPA-PSK (TKIP/AES), WPA2-PSK (TKIP/AES), WPA3-SAE (AES) (Wi-Fi Direct supports WPA2-PSK (AES) only)

Wireless Certification

Wi-Fi Certification Mark License (WPA3™ - Enterprise, Personal), Wi-Fi Protected Setup™ (WPS) Identifier Mark License, Wi-Fi CERTIFIED™ Wi-Fi Direct

Computer Requirements Specifications

Supported Operating Systems And Software Functions

For the latest supported OS, go to your model's **Supported OS** page at support.brother.com/os.

Computer Platform & Operating System Version	PC Interface			Processor	Hard Disk Space to Install ¹	
	USB ²	Wired LAN	Wireless LAN		For Drivers	For Applications (including Drivers)
Windows 10 Home / 10 Pro / 10 Education / 10 Enterprise ^{4 5}	Printing PC Fax ³			32 bit (x86) or 64 bit (x64) processor	80 MB	1.8 GB
Windows 11 Home / 11 Pro / 11 Education / 11 Enterprise ^{4 5}	Scanning					
Windows Server 2012	Printing	Printing		64 bit (x64) processor	80 MB	80 MB
Windows Server 2012 R2	Scanning					
Windows Server 2016						
Windows Server 2019						
Windows Server 2022						
macOS v11 ⁶	Printing			64 bit processor	N/A	500 MB
macOS v12 ⁶	PC-Fax (Send) ³					
macOS v13 ⁶	Scanning					
Chrome OS	Printing Scanning			N/A	N/A	N/A

¹ An Internet connection is required to install the software if the installation disc is not supplied.

² Third party USB ports are not supported.

³ PC-Fax supports black and white only.

⁴ For WIA, 1200x1200 resolution. Brother Scanner Utility enables to enhance up to 19200 x 19200 dpi.

⁵ PaperPort™ 14SE supports Windows 10 and Windows 11.

⁶ macOS DisclaimerAirPrint capable: Printing, scanning, or PC faxing(Send) via macOS requires the use of AirPrint. Mac drivers are not provided for this machine.

For the latest driver updates, go to your model's **Downloads** page at support.brother.com/downloads.

All trademarks, brand and product names are the property of their respective companies.



Related Information

- [Appendix](#)

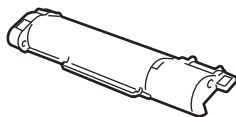
Supplies

When the time comes to replace supplies, such as the toner cartridge or drum unit, an error message will appear on your machine's control panel or in the Status Monitor. For more information about the supplies for your machine, visit www.brother.com/original or contact your local Brother dealer.



Supply product codes vary by country and region.

Toner Cartridge

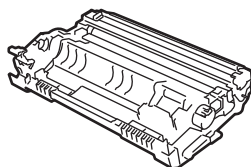


Supply Product Codes	Approximate Life (Page Yield)	Applicable Models
Standard Toner: TN-B023	Approximately 2,000 pages ^{1 2}	DCP-B7600D/DCP-B7620DW/ MFC-B7800DN/MFC-B7810DW
Inbox Toner: (Supplied with your machine)	Approximately 2,000 pages ^{1 2}	DCP-B7600D/DCP-B7620DW/ MFC-B7800DN/MFC-B7810DW

¹ The approximate cartridge yield is declared in accordance with ISO/IEC 19752.

² A4/Letter single-sided pages

Drum Unit



Drum Unit:		
Supply Product Codes	Approximate Life (Page Yield)	Applicable Models
DR-B023	Approximately 12,000 pages ¹	DCP-B7600D/DCP-B7620DW/ MFC-B7800DN/MFC-B7810DW



Related Information

- [Appendix](#)

¹ Approximately 12,000 pages based on one page per job (A4/Letter single-sided pages). The number of pages may be affected due to a variety of factors including but not limited to media type and media size.

Environmental and Compliance Information

- [Information Regarding Recycled Paper](#)
- [Availability of Service Parts](#)
- [Chemical Substances \(EU REACH\)](#)

Information Regarding Recycled Paper

- Recycled paper is of the same quality as paper made from original forest sources. Standards governing modern recycled paper ensure that it meets the highest quality requirements for different printing processes. The imaging equipment supplied by Brother is suitable for using with recycled paper meeting the EN 12281:2002 standard.
- Purchasing recycled paper saves natural resources and promotes the circular economy. Paper is made using cellulose fibres from wood. Collecting and recycling paper extends the life of fibres over multiple life cycles, making the best use of the resources.
- The recycled paper production process is shorter. The fibres have already been processed, so less water and energy, and fewer chemicals are used.
- Paper recycling has the benefit of saving carbon by diverting paper products from alternative disposal routes such as landfill and incineration. Landfill waste emits methane gas, which has a powerful greenhouse effect.



Related Information

- [Environmental and Compliance Information](#)
-

Availability of Service Parts

Brother warrants that service parts will be available for at least seven years after the last date we place models on the market.

To obtain service parts, contact your Brother supplier or dealer.



Related Information

- [Environmental and Compliance Information](#)
-

Chemical Substances (EU REACH)

Information concerning chemical substances within our products required for the REACH Regulation can be found at <https://www.brother.eu/reach>.



Related Information

- [Environmental and Compliance Information](#)
-

Brother Help and Customer Support

If you need help with using your Brother product, visit support.brother.com for FAQs and troubleshooting tips. You can also download the latest software, drivers and firmware, to improve the performance of your machine, and user documentation, to learn how to get the most from your Brother product.

Further product and support information is available from your local Brother office website. Visit www.brother.com to find the contact details for your local Brother office and to register your new product.



Related Information

- [Appendix](#)
-

brother



UK
Version 0