【About the "M3331###" error code】

- [Error code "M3331122]

  This error occurs when you attempt to subscribe to Artspira+ using Apple ID or Google ID which is already used for subscribing Artspira+. The other Artspira account is subscribed with the current Apple ID or Google ID.

  Please use the other Apple ID or Google ID, or cancel the Artspira+ subscription which is applied using current Apple ID or Google ID.

- [Others]

  If the error code "M3331###" appears, there has been a purchasing error. Please wait a few minutes and try your purchase again. If the problem persists, contact us by tapping the link at the bottom of this page and supplying the following:

- Your Artspira ID
- The date and time of the error
- The exact error code (M3331###) that appears on your device

Once you have the information listed above, tap here so we can help!
https://s.brother/snjucs003