

Software Security Updates Guarantee

Plans for the Discontinuance of Software Support, for
Select Products

For the Period 2024-2029

JAN 2024

Planned End of Software Support on Select Products for the Period 2024-2029

Description

Brother is announcing End of Product Support plans for select products during the 2024-2029 timeframe.

We are providing a 5-year outlook to give our customers, partners, and representatives ample time to prepare for the transition.

This document covers all software related to the product, e.g. PC applications, smartphone applications, product firmware, etc

Software Support

Software Support will be discontinued on the machine types and models listed as of the Software effective date. Software Support includes Security Fixes, Bug Fixes and Call Support.

2025

2025-7-31

DC100

2026

2026-1-31

| | | | |
|-------|--------|-------|--------|
| CM700 | CM800Q | CM900 | SDX135 |
|-------|--------|-------|--------|

2028

2028-8-31

| | | | |
|---------|---------|---------|----------|
| SDX1000 | SDX1200 | SDX1500 | SDX2200D |
| SDX900 | | | |