

Software Security Updates Guarantee

Plans for the Discontinuance of Software Support, for
Select Products

For the Period 2024-2029

JAN 2024

Planned End of Software Support on Select Products for the Period 2024-2029

Description

Brother is announcing End of Product Support plans for select products during the 2024-2029 timeframe.

We are providing a 5-year outlook to give our customers, partners, and representatives ample time to prepare for the transition.

This document covers all software related to the product, e.g. PC applications, smartphone applications, product firmware, etc

Software Support

Software Support will be discontinued on the machine types and models listed as of the Software effective date. Software Support includes Security Fixes, Bug Fixes and Call Support.

2024

2024-4-30

QL-710W

2024-9-30

QL-720NW

2025

2025-5-31

QL-1060N

2025-9-30

RJ-4040

2025-11-30

RJ-4030

2026

2026-1-31

TP-M5000N

2026-5-31

MW-145BT

2026-10-31

MW-260

2026-11-30

RJ-2055WB

2027

2027-7-31

TD-4750TNWBR

2028

2028-1-31

TD-4650TNWBR

2028-2-29

RJ-2035B	RJ-3035B
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2028-3-31

RJ-3055WB

2028-7-31

TD-4420TN	TD-4520TN	TD-4650TNWB	TD-4750TNWB
TJ-4005DN	TJ-4020TN	TJ-4021TN	TJ-4021TNR
TJ-4120TN	TJ-4121TN	TJ-4121TNR	TJ-4420TN
TJ-4422TN	TJ-4520TN	TJ-4522TN	

2029

2029-3-31

RJ-3150

2029-4-30

PJ-763MFI

RJ-3050

2029-6-30

PJ-762

PJ-763

2029-10-31

PJ-773

2029-11-30

TD-4100N

2029-12-31

RJ-2050

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MW-140BT	PJ-562	PJ-563	PJ-662
PJ-663	PJ-673	PJ-673M	PS-9000
PT-9800PCN	QL-1050N	QL-580N	TD-2130NHC